

CERTIFICATE OF AUTHORIZED SERVICE CENTER

To: Ministry of Economic Development and Digitalization of the Republic of Moldova

Subject: Confirmation of Authorized Service Center in the Republic of Moldova

We, **GONSIN Conference Equipment Co., Ltd.**, as the manufacturer of GONSIN conference equipment, hereby confirm that:

INTART DESIGN S.R.L.

Republic of Moldova

IDNO: **1003600126542**

is authorized by GONSIN Conference Equipment Co., Ltd. to provide local technical support and after-sales service for GONSIN equipment on the territory of the **Republic of Moldova**.

The authorization includes, as applicable:

- technical support for GONSIN equipment;
- installation and configuration assistance;
- diagnostics and troubleshooting;
- warranty and post-warranty technical support;
- repair and maintenance services;
- coordination with GONSIN technical support;
- replacement of defective components and spare parts in accordance with GONSIN procedures;
- technical assistance for the GONSIN equipment supplied within public procurement projects.

This confirmation is also applicable to the GONSIN equipment proposed by INTART DESIGN S.R.L. for the public procurement procedure:

Procurement: "Echipament pentru videoconferințe"

CPV: 32232000-8

Contracting Authority: Ministry of Economic Development and Digitalization of the Republic of Moldova

The equipment covered includes, but is not limited to:

GONSIN10000E Conference Server

DCS-2046CG Chairman Terminal

DCS-2046DG Delegate Terminal

We confirm that INTART DESIGN S.R.L. may provide the necessary local technical assistance for the above-mentioned GONSIN products in the Republic of Moldova.

For and on behalf of GONSIN Conference Equipment Co., Ltd.

Signature and seal:

Nerv

