

TO WHOM IT MAY CONCERN

Dear Sir / Madam,

Subject: Successful Implementation of 140 Primary Inspection Kiosks at Toronto International Airport

I can confirm that Vision-Box have successfully implemented the initial deployment of 140 Primary Inspection Kiosks between August 2022 and March 2023 and are currently in the process of deploying a further 100 Primary Inspection Kiosks due to the success of the initial deployment coupled with the performance improvements that we have achieved. The initial deployment was split between both Terminal 1 and Terminal 3 supporting both the Primary Inspection and the Nexus Applications as per the agreed-upon project requirements and schedule.

This accomplishment represents a significant milestone for both our organizations and underscores the collaborative efforts and dedication of our teams throughout the project lifecycle. The project was executed with meticulous planning, diligent execution, and a strong focus on achieving the desired outcomes efficiently and effectively.

The implementation of these Primary Inspection Kiosks aligned perfectly with our shared objectives of enhancing the overall passenger experience at Toronto International Airport. The kiosks will streamline the inspection process, reduce wait times, and improve operational efficiency, ultimately resulting in a positive impact on passenger satisfaction and airport operations.

Our teams have worked in unison to ensure that the kiosks are fully functional, user-friendly, and compliant with all necessary regulatory requirements. The successful integration of this advanced technology will undoubtedly set a precedent for future advancements and further solidify Toronto International Airport's position as a modern, technologically proficient hub for travelers.

We extend our heartfelt appreciation to the Vision Box and GTAA internal project teams at Toronto International Airport, whose hard work and dedication have been instrumental in the seamless execution of this initiative. We value our partnership and look forward to future collaborations that drive innovation and excellence in the aviation industry.

Please feel free to reach out for any further assistance or inquiries.

Sincerely,



Mr Ted Savvaidis  
IT Program Director – Greater Toronto Airport Authority