

NATHAN

Trusted for Excellence

**USAID Moldova Structural Reform Program**

**To whom it may concern:**

I would like to take an opportunity to offer a recommendation for ACCENT ELLECTRONIC S.A.. I couldn't think of any better partner to work with on development and implementation of complex IT systems and solutions.

USAID Moldova Structural Reform Program collaborated with ACCENT ELLECTRONIC S.A. on implementation and development (hardware and software) of the Joint Call Center of the Customs Service of the Republic of Moldova which incorporates two specialized lines – The Information Point for External Trade of the Republic of Moldova and Anticorruption line related to Customs Activity.

Throughout the collaboration, ACCENT ELLECTRONIC S.A. proved that it has a team of professionals, able to understand and intuit the client's needs and to come up with proper, innovative, user-friendly ideas and solutions.

When it comes to handling pressure situations ACCENT ELLECTRONIC S.A. has always proven their deftness in managing tough situations as well as respecting all the established deadlines.

I am confident about the services provided by ACCENT ELLECTRONIC S.A. and I can surely recommend them. Feel free to contact me for any questions you might have.

Regards,

Douglas MUIR



Chief of Party, USAID Moldova Structural Reform Program

Implemented by Nathan Associates Inc.

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