
To: UNICEF Moldova Country Office.

WARRANTY STATEMENT

We hereby guarantee that the equipment sold by Xerox mentioned below is free from hidden defects or manufacturing defects. The guarantee is granted according to the provisions of O.G. 21/1992 and H.G. 394 /1995 and the declaration of conformity.

EQUIPMENT	WARRANTY EXTENDED DURATION
	Months
Xerox C235.....	24
Xerox B1022.....	24

The average duration of use of the equipment is 5 years, subject to compliance with the instructions for use specified in the user's manual and repairs being carried out only by technical personnel authorized and approved by Xerox.

WARRANTY CONDITIONS

1. Installation, commissioning, service and warranty are provided by the Xerox Authorized Service Provider Unit: Aproservice-X SRL

Address: Blvd. Ștefan cel Mare și Sfânt no. 202 Phone: 022 210 490 Fax: 022 210 492

3. Consumables and spare parts with a limited lifespan (e.g. toner, developer, photoreceptors, rollers, belts, lamps), including related work, as well as maintenance - cleaning operations are not covered by the warranty.

4. The Supplier guarantees the Buyer that in the event of equipment failure under normal conditions of use, during the warranty period, the equipment will be repaired free of charge, at the Buyer's premises or at the premises of the Xerox Authorized Service Provider Unit, except for those in point 3 .

5. When the equipment cannot be repaired or the duration of non-operation due to deficiencies arising during the warranty period exceeds 5 working days, it will be replaced by the Supplier at the request of the Buyer with equipment with equivalent characteristics for the execution of urgent work, until the defect is rectified.

6. Any notification or complaint regarding the equipment under warranty shall be addressed to the Xerox Authorized Service Provider mentioned above.

The provisions mentioned on the reverse, including the record of service interventions during the warranty period, are an integral part of this certificate.

7. The following situations detected by the Supplier lead to the removal of the equipment from the warranty:

- Non-compliance by the Buyer with the conditions of electricity supply, environment, handling, transport, storage, installation, commissioning, operation and maintenance in accordance with the user's manual;
- Interventions on the equipment, performed by unauthorized Xerox personnel;
- The use for printing of other types of consumables than those certified by the Manufacturer (Xerox) or procured from unauthorized sources, as well as of types of printing media (paper, cardboard, etc.) that do not correspond to the technical and quality specifications provided in the user manual;
- Mechanical damage to the equipment caused by factors independent of the operation of the equipment (e.g.: falls, hits with blunt objects, natural calamities, accidents, etc.)
- Loss of Warranty Certificate.

19.09.2024

Best Regards,
FPC "Aproservice-X SRL
CEO
Tudor Acristinii