



Level 5, Block A-C,
Apex, Forbury Road,
Reading, RG1 1AX,
United Kingdom

www.sita.aero

AUTHORISATION FROM SITA

We, **SITA Advanced Travel Solutions Limited**, a company registered in England under company number **01391626**, with its registered office at **SITA, Level 5, Block A-C, Apex, Forbury Road, Reading, England, RG1 1AX**, hereby confirm that, upon award of the contract to us, we will supply, install, and provide comprehensive after-sales support for our **Automated Border Control System (ABC/e-Gate)** product.

This authorisation confirms that:

1. Operational support:

We will provide 3 years warranty for the delivered product. After the warranty expires, technical support and maintenance can be provided for a fee, based on these spare parts. The warranty period can be extended through additional negotiation in the maintenance contract.

2. Training & documentation:

We will, for the duration of the contract, provide all necessary technical documentation, training (if applicable), and assistance to ensure the proper functioning and maintenance of the products supplied.

3. Confirmation of Conformity of Goods to Required Specifications

The product will be provided in accordance with recognised quality standards and meet or exceed all performance, safety, and compliance requirements specified

This authorisation is valid for the Automated Border Control System (ABC, e-Gate) tender and shall remain valid until the completion of the project or contract period.

Signed, this 21st August 2025

Yours sincerely,

Signed by:

439A61319E934F1...

Matt Turner

Authorised Signatory

For and on behalf of SITA Advanced Travel Solutions Limited

(authorised signature and stamp)

SITA Advanced Travel Solutions Limited

Registered office:
Level 5, Block A-C,
Apex, Forbury Road,
Reading, RG1 1AX,
United Kingdom
A company limited by shares
Registered in UK: 1391626