

# DECLARATION

## Warranty

To whom it may concern,

MED-EL Elektromedizinische Geräte GmbH, manufacturer of Hearing Solutions with manufacturing sites located at Fürstenweg 77a, A-6020 Innsbruck, Austria hereby declares, that the guarantee period for cochlear implants is

**10 years**

and begins with the date of implantation.

The End Customer receives a new implant free of charge if all of the following conditions apply:

1. The implant fails due to a mechanical or electrical defect caused by MED-EL
2. The implant was handled with care according to the instructions in the user manuals and/or surgical guidelines
3. The completed registration card was returned to MED-EL HQ within three weeks after implantation.
4. The End Customer is aware and accepts without limitations and conditions that:
  - a. MED-EL retains the defective parts
  - b. The guarantee period will continue but does not restart.
  - c. Additional services are not covered (surgery, fitting, medical treatment, etc.)

Vienna, 08.06.2021

MED-EL Vienna



THURNER EWALD, DI  
Area Manager, Title

Function