#### SPECIFICAȚII TEHNICE (F4.1)

Co-dul CPV	Modelul articolului	Țara de origine	Producăto rul	Specificarea tehnică deplină solicitată	Specificarea tehnică deplină propusă de către ofertant	Standar-de referință
38581000-1 38581000-1	NUCTECH TM TR2000DC	China	NUCTECH TM	Specificarea tehnică deplină solicitată Caracteristici principale: • Tehnologie non-radioactivă • Rata mirrinria de alarme false • cost rTric de intrctinere • Concept flexibil si multi-level al software-ului Aplicatii principale: • Control de securitate pasagerii • Controlul de securitate al mărfurilor și poștei SPECIFICATII TEHNICE: • Tipul instrumentului: Detecție urme de exploziviz urme de droguri • Tehnologia folosita: • Ion Mobility/Mass Spectrometry sau ITMS • Performanțele detecției: • Explozivi militari • Explozivi neconvenționali • Markeri • Narcotice standard • Precursori • Greutate: < 22 kg • Dimensiuni maxime: 550-550 x 380-465 x 450-480 mm • Temperatura de funcționare de la -5 °C + 40 °C • Umiditate: 5 - 95% rel. H. • Cerințe alimentare: • 100-240 V AC • 47 - 63 Hz • max. 400 W • Timpul de analiza: < 10 sec • Timpî ncălzire: < 15 min • Metoda de prelevare a probei: tampon si sampling	<ul> <li>Caracteristici principale: <ul> <li>Tehnologie non-radioactivă</li> <li>Rata mirrinria de alarme false</li> <li>cost rTric de intrctinere</li> <li>Concept flexibil si multi-level al software-ului</li> </ul> </li> <li>Aplicatii principale: <ul> <li>Control de securitate pasagerii</li> <li>Controlu de securitate al mărfurilor și poștei</li> </ul> </li> <li>SPECIFICATII TEHNICE: <ul> <li>Tipul instrumentului: Detecție urme de explozivi/ urme de droguri</li> <li>Tehnologia folosita: <ul> <li>Ion Mobility/Mass Spectrometry sau ITMS</li> </ul> </li> <li>Performanțele detecției: <ul> <li>Explozivi militari</li> <li>Explozivi neconvenționali</li> <li>Markeri</li> <li>Narcotice standard</li> <li>Precursori</li> </ul> </li> <li>Greutate: 12 kg</li> <li>Dimensiuni maxime: 340 x 325 x 233 mm</li> <li>Temperatura de funcționare de la -20 °C + 55 °C</li> <li>Umiditate: 0 - 95% rel. H.</li> <li>Cerințe alimentare: <ul> <li>100-240 V AC</li> <li>47 - 63 Hz</li> <li>max. 400 W</li> </ul> </li> <li>Timpul de analiza: 8 sec</li> <li>Timpul de analiza: 8 sec</li> <li>Timpul de analiza: 8 sec</li> </ul> </li> </ul>	

<ul> <li>○ Imprimanta termica inclusa cu tipărirea rezultatelor și capacitatea de stocare până la cel puțin 200000 mostre;</li> <li>○ Conexiuni LAN, USB 2.0</li> <li>○ Capacitatea de stocare până la 100000 de probe</li> </ul>	și capacitatea de stocare până la cel puțin 200000 mostre; ∘ Conexiuni LAN, USB 2.0 ∘ Capacitatea de stocare până la 100000 de probe
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Gonceariuc Ghenadii În calitate de: manager

Adresa: mun. Chişinău, str. Aerodromului 15/6

# SPECIFICAȚII DE FORMARE A PREȚULUI

Numărul licitației:         ocds-b3wdp1-MD-1730726691243         Data:         11.12.2024								
Denumirea lic	Denumirea licitației: detectoroarelor de urme de explozive							
Co-dul CPV	Denumirea bunurilor	Unit de măsură	-	Preț unitar (fără TVA)	Preț unitar (cu TVA)	Suma fără TVA	Suma cu TVA	Termen de livrare
38581000-1	Detectoare de urme de explozive	buc	3	498 500,00	598 200,00	1 495 500,00	1 794 600,00	45 zile din data semnarii contractului

Semnat: Ofertantul: SA "Eximotor"

Gonceariuc Ghenadii În calitate de: manager

Adresa: mun. Chişinău, str. Aerodromului 15/6

# 🌍 ПИСТЕСН

# NUCTECH™ TR2000DC

# Desktop Explosives and Narcotics Trace Detector





#### Introduction

NUCTECH<sup>™</sup> TR2000DC is the latest desktop trace detector model based on Ion Mobility Spectrometry (IMS) and its patented non-radioactive ionization source, built on prestigious TR Series since 2005. TR2000DC enables users to quickly detect & identify traces of explosive and drug substances sampled from passenger and cargo surfaces within several seconds.

Using the latest non-radioactive ionization technology, TR2000DC demonstrates its much higher sensitivity than conventional systems, while maintaining the accuracy via smart algorithms. TR2000DC is also designed with an intuitive software UI and an ergonomic Thumbprint Wand to enable unique automatic counting of swab usage, ensuring the best user experience in the field.

Its reliable detection performance and operational efficiency makes it a powerful instrument deployed in aviation security, customs & borders, logistics, critical infrastructure, and other applications as a trustworthy part of NUCTECH integrated solutions.

#### **Features**

- No radioactive source
- Dual mode analysis
- Instant detection
- Extremely low false alarm rate
- Automatically self-calibrated
- Intuitive software UI
- 1-hour battery
- Support centralized management

#### Certifications

- ✓ ECAC approved
- ✓ EU Stamp
- ✓ STAC certified
- ✓ DfT certified
- ✓ BMI certified
- ✓ CE certified

# **Technical Data**

#### **General Specification**

Technical Principle Ionization Technology Analyzing Mode Detectable Explosives* Detectable Narcotics* Calibration Verification Sampling Method Sensitivity*	Ion Mobility Spectrometry (IMS) Non-radioactive Ionization Source (NRIS) Explosive Mode, Narcotic Mode and Dual Mode TNT, RDX, PETN, NG, AN, HMTD, HMX, Tetryl, TATP, UN, EGDN, etc. Cocaine, Heroin, THC, MA, Ketamine, MDMA, Morphine, Amphetamine, LSD, Ephedrine, Fentanyl, etc. Automatic internal calibration Standard Verification Pen Particle sampling with reusable swabs by hand or patented Thumbprint Wand Nanogram
1 0	
Sensitivity*	Nanogram
False Alarm Rate	< 1%
Warm-up Time	< 20 minutes
Analysis Time	< 8 seconds
Cleanup Time	< 10 seconds (typical)

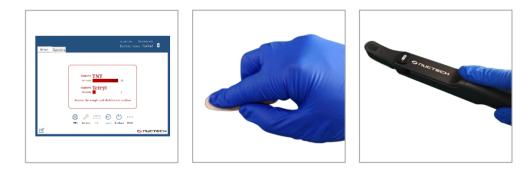
#### **Functions and Configurations**

User Interface	10.4" color touchscreen with easy software UI
Readout	Pass/Alarm with substance name, signal strength, original spectrum (configurable audio alarm)
Data Interface	Ethernet (2 ports), USB (2 ports) and VGA, supporting data transfer via USB or Ethernet
Data Storage	> 100,000 samples (expandable memory)
Printer	Built-in thermal printer or external USB printer

#### **Installation Data**

Dimensions	340mm(L)×325mm(W)×233mm(H)
Weight	< 12 kg
Power Supply	100-240VAC ± 10%, 47-63 Hz
Battery	Rechargeable battery supporting 1 hour operation
Operating Temperature	-20°C to +55°C
Operating Humidity	0 to 95% non-condensing
Operating Pressure	40 kPa to 106 kPa
Transportation Case	Hardened transportation case

\* Threat substances and sensitivity setting are subject to regulatory authority and customization



For more product information, visit <u>www.nuctech.com</u>

NUCTECH COMPANY LIMITED Address: 2/F Block A, Tongfang Building, Shuangqinglu, Haidian District, Beijing, China, 100084 Tel: (8610) 62780909 Fax: (8610) 62788896 @ Copyright 2024 NUCTECH COMPANY LIMITED, All Rights Reserved. Design and specifications are subject to change without notice. TR2000DC-EU-EN V24.04







# Nuctech™ TR2000DC

# Desktop Explosives and Narcotics Trace Detector Operation Manual



# Statement

Welcome to use Nuctech TR2000DC Desktop Explosives and Narcotics Trace Detector. Before using this product for the first time, please carefully read the operation manual delivered with the product. This will help you better understand and use this product. For product configuration, please refer to the product-related contracts, product packaging list. The pictures in this manual are for reference only. The actual product appearance shall prevail.

Nuctech disclaims any responsibilities for any direct or indirect or consequential damages arising from or in connection with the installation, performance or use of the product. The Detector must be operated and maintained under the instruction from the manual in a safe and reasonable way, or the warranty will lapse.

The usage environment affects the detection performance of Nuctech Desktop Explosives and Narcotics Trace Detector. Users should use the device in the environment required in the operation manual and try to keep the environment clean, where the device is deployed. Performance degradation of the device due to poor usage environment shall not be treated as a reason for requiring Nuctech to perform the quality assurance obligation.

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As committed to enhancing product functions and improving service quality constantly, Nuctech reserves the right to modify functions and components without any prior notice.

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# 1 Safety and Regulation

This manual will use the following safety warning signs for high voltage, hot surface and other general warnings in device working locations.

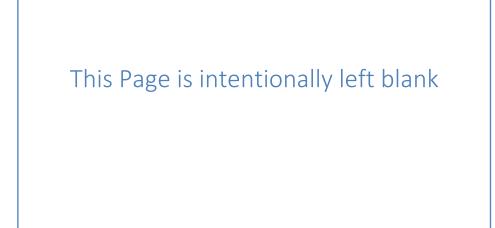
Â	High voltage warning! Caution, electric shock danger				
	Hot surface warning! Caution, burning danger				
	General warning! Please proceed under instruction				
	General warning! Caution, flame damage				

# 1.1 Safety Instruction

TR2000DC Desktop Explosives and Narcotics Trace Detector adopts nonradioactive ionization source. No related licensing or special treatment is required during device usage. High voltage exists within local parts of the device. Untrained maintenance personnel shall not open the device shell for any operation. During daily operation, the sample inlet is in high temperature state, please be cautious during related operations.

#### **1.2 Typographical Conventions**

During the operations, users shall click the buttons on touch screen. Buttons names will be shown in angle brackets in this manual. For example, < OK > is a button name on touch screen.



# 2.1 About TR2000DC

Nuctech TR2000DC Desktop Explosives and Narcotics Trace Detector is designed and manufactured independently by Nuctech Company Limited. This chapter provides an overview of the technical principle, product features and technical specifications of TR2000DC. Using trace detection technology based on Ion Mobility Spectrometry (IMS), it can carry out accurate detection for particles or vapor of trace explosives and narcotics, and report the substance's name. Due to its high sensitivity and high efficiency, this device is widely used for contraband detection in Customs, airports, seaports, border ports and crowd-gathered places, or applied as a tool for forensic evidence identification.

#### 2.2 Technical Principle

TR2000DC uses a reliable trace detection technology based on Ion Mobility Spectrometry (IMS). The core component of the instrument is the detector. After the collected sample is inserted into the thermal desorber, it will pass through the semi-permeable membrane and enter the detector in gaseous form. In the ionization region of the detector, the air molecules are ionized. These reactant ions will continue to ionize the sample molecules, forming different ion clouds. When the ion gate is open, these ion clouds are dragged into the drift tube by electric field. In this drift region, the average drift velocity of ion clouds is related to their charge-to-mass ratio and the structure of molecules, their drift time drastically differentiate with each other. Consequently, contraband can be detected by matching this time and signal intensity to the standard substance library.

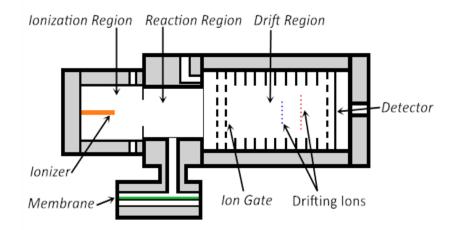


Figure 2.1 IMS Technical Principle

#### 2.3 Product Features

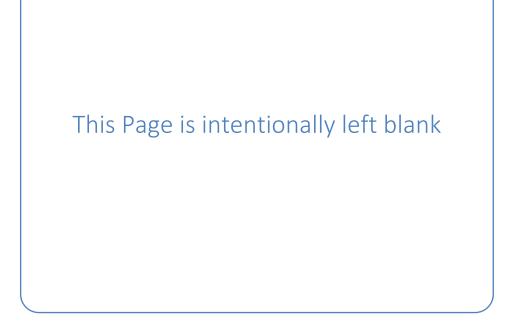
- ✓ Non-radioactive ionization source with stability and long life.
- ✓ Simultaneous detection of explosives and narcotics without switching.
- $\checkmark$  High detection sensitivity and signal resolution for substance identification.
- ✓ Low false alarm rate due to new generation of algorithm and dopant.
- ✓ Quick analysis and fast cleaning process to promote efficiency.
- $\checkmark$  Automatic internal calibration with no extra manual operation.
- ✓ Upgradable substance library and operational software.
- $\checkmark$  10.4" touch screen to simplify the operation and enhance user experience.
- ✓ Built-in 10/100M Base-T Ethernet port and USB port for data acquisition and integration with other ICT system(s).
- ✓ Intelligent self-diagnose system with UI notification and guidance.
- ✓ Effective UI wizard for consumable replacement and maintenance.
- ✓ Fast maintenance without power-off nor dismantling of bulk.
- ✓ Modularized system design to simplify repair.
- $\checkmark$  Built-in thermal printer.

# 2.4 Technical Specifications

	Item	Specifications			
Datastable	Explosives	TNT, RDX, PETN, NG, AN, HMTD, HMX, Tetryl, TATP, UN, EGDN, etc.			
Detectable Substances*	Narcotics	Cocaine, Heroin, THC, MA, Ketamine, MDMA, Morphine, Amphetamine, LSD, Ephedrine, Fentanyl, etc.			
S	ensitivity	Nano gram $(10^{-9}-10^{-7} \text{gram})$			
Wai	rm-up Time	< 20 minutes			
Da	ta Storage	> 100,000 sets of records (expandable memory) Supporting backup via USB or Ethernet.			
Devi	ice Interface	Ethernet/USB/VGA			
	Detector	340 mm x 325 mm x 233 mm (L x W x H)			
Dimensions	Packaging Case	660 mm x 500 mm x 350 mm (L x W x H)			
Weight	Packaging Weight	About 22 kg			
weight	Detector Weight	< 12 kg			
	Display	10.4" TFT-LCD Touch Screen			
Pov	wer Supply	100VAC~240VAC, 50Hz/60Hz, 210W			
an	d Battery	Hot-pluggable battery supporting 1-hour operation			
	Printer	Built-in printer			
	Storage Temperature	-20°C to +55°C			
Environment	Operating Temperature	-20°C to +55°C			
parameters	Operating Humidity	0 to 95% (non-condensing)			
	Operating Pressure	40 kPa to 106 kPa			

Table 2-1 Technical Specifications

\* Threat substances and sensitivity setting are subject to regulatory authority and customization



# 3.1 About This Chapter

This chapter introduces the system structure, product appearance, consumables and accessories of TR2000DC Desktop Explosives and Narcotics Trace Detector.

## 3.2 System Structure

TR2000DC Desktop Explosives and Narcotics Trace Detector is integrated by a collection of subsystems as depicted in Figure 3.1.

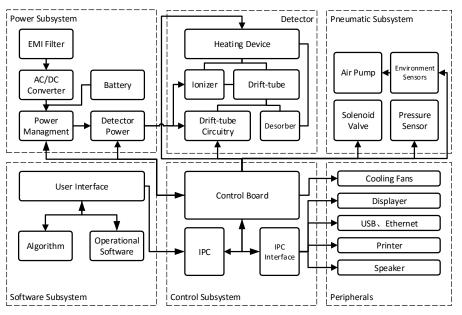


Figure 3.1 System Structure

#### 3.2.1 Power Subsystem

Power subsystem incorporates EMI filter to withhold electric surge, AC/DC converter to transmit AC power to DC supply. Power management board controls the process of charging the battery and supplying other system with power. Detector power is a specialized high-voltage board to drive drift-tube and ionizer within the detector.

#### 3.2.2 Detector

Detector is the most core component in the TR2000DC, since it's responsible for sample thermal desorption, non-radioactive ionization, gate shutting, separation of ions and extraction of signal. An innovative dual-channel design is applied to enable the simultaneous positive and negative ions detection.

#### 3.2.3 Pneumatic Subsystem

Pneumatic subsystem is second most important part of TR2000DC, it is basically made of air pumps, valves, pipes, filters, manifolds and sensors, supplying the detector with purified and flow-stable air, as well as sweeping away residual sample neutrals after detection.

#### 3.2.4 Control Subsystem

The functions of the control unit include acquiring detector signals from the drift tube, controlling the heating, air pumps, status indicators and fans and providing power supply.

#### 3.2.5 Software Subsystem

Windows-based Operational Software is developed with functions such as Graphic User Interface (GUI), Data Acquisition (DAQ), detection algorithm and Detection result visualization, etc.

#### **3.2.6 Peripherals**

Peripherals include cooling fans, touch screen, USB ports, Ethernet, printer and speaker.

### 3.3 **Product Appearance**

Nuctech TR2000DC's physical appearance is shown in the following figures.



As the inner temperature of sample inlet is very high, please do not touch inside nor insert any other article except sampling swabs.



Figure 3.2 Front Structure



Figure 3.3 Rear Structure

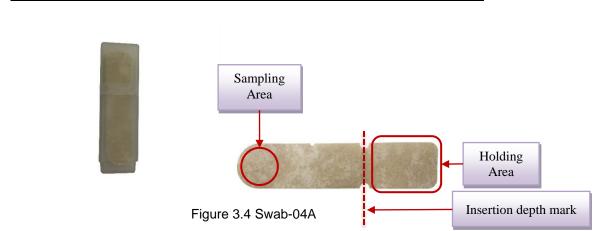
# 3.4 Consumables

#### 3.4.1 Sampling Swab

The detector is equipped with Swab-04A, as shown in Figure 3.4. The round front of the swab (one third of the total length) is used to wipe the surface of the object to collect particles during sampling. A swab needs to be placed in the instrument with the collected sample facing upward. Clean nitrile gloves are required during sampling with hand to avoid contamination. Swabs should be kept dry and clean. Store the swab box in a clean and dry place.



Each sampling swab can be reused for 20 times maximum if it does not trigger an alarm, not broken and not visually contaminated. Don't put used swabs back into the swab box. Swabs that triggered alarms, used in Calibration and Verification should not be used again.



### 3.4.2 Filter Media

The device is equipped with an extra filter pack that contains filter media for absorption of moisture and impurities in the air. The filter media is consumable and is packed in the factory. Please check Section 6.2 for replacement of filter media.

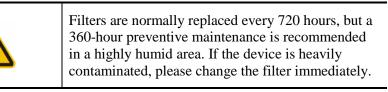




Figure 3.5 Filter Media-B and Filter Container

#### 3.4.3 Calibration Pen

TR2000DC is equipped with a calibration pen for standard or manual calibration. Please check Section 5.2 for further instruction.

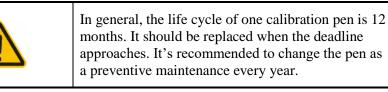


Figure 3.6 Calibration Pen

#### 3.4.4 Verification Pen

TR2000DC is equipped with a verification pen to verify the functionality and performance of the system. Please check Section 4.6 for further instruction.



In general, the life cycle of one verification pen is 12 months. It should be replaced when the deadline approaches. It's recommended to change the pen as a preventive maintenance every year.



Figure 3.7 Verification Pen

#### 3.4.5 Internal Calibrant

TR2000DC is equipped with replaceable internal calibrant both for positive and negative mode. Please check Section 6.2 for further instruction.



Normal life cycle of one Internal Calibrant cartridge is 2 years. Please change it only when the notification is presented. It's recommended to change the cartridge as a preventive maintenance every year.



Figure 3.8 Calibrant's appearance

#### 3.4.6 Dopant

TR2000DC is equipped with replaceable internal dopant both for positive and negative mode. Please check Section 6.2 for further instruction.



Normal life cycle of one Dopant cartridge is 2 years. Please change it only when the notification is presented. It's recommended to change the cartridge as a preventive maintenance every year.



Figure 3.9 Dopant's appearance

#### 3.4.7 Positive Ionizer electrode

The electrode of the positive ionizer is a replaceable consumable. Please check Section 6.2 for further instruction.



Normal life cycle of one positive ionizer is 2 years. Please change it only when the notification is presented. It's recommended to change the ionizer as a preventive maintenance every year.

#### 3.4.8 Negative Ionizer electrode

The electrode of the negative ionizer is a replaceable consumable. Please check Section 6.2 for further instruction.



Normal life cycle of one negative ionizer is 2 years. Please change it only when the notification is presented. It's recommended to change the ionizer as a preventive maintenance every year.

#### 3.4.9 Membrane

The membrane is a replaceable consumable. Please check Section 6.2 for further instruction.



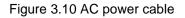
Normal life cycle of one membrane is 2 years. Please change it only when the notification is presented. It's recommended to change the membrane as a preventive maintenance every year. Inspection should be conducted every 6 mouths.

# 3.5 Accessories

#### 3.5.1 AC Power Cable

The AC power cable is used to provide the TR2000DC with power supply, and the input voltage should be 100-240 VAC, 47-63 Hz.





#### 3.5.2 Maintenance Tool kit

The maintenance tool kit contains some tools used for maintenance of the Nuctech TR2000DC including a special wrench for filter installation and an Allen wrench, as shown in the figure below.



Figure 3.11 Maintenance tool kit

#### 3.5.3 Swab Baker



As the inner temperature of Swab Baker is very high, please do not touch inside nor insert any other article except sampling swabs.

NUCTECH' patented Swab Baker is designed to sterilize and recycle the swabs. Heating the swabs over 200 °C help to remove moisture and impurities on the surface, and sterilize the swab, exterminating virus or germs, thus keeping them dry and clean, ensuring better detection performance. Taking a heated swab directly from the Baker is much faster than opening & closing the swab box. The Baker contains 4 rectangular cells that can hold a full box of swabs.



Figure 3.12 Portable Swab Baker

#### 3.5.4 Sampling Wand

The detector is equipped with its patented sampling wand-Thumbprint Wand<sup>TM</sup>, as shown in Figure 3.13. The sampling wand enables the users to collect sample from the target without direct contact. As an option, an RFID tag can be integrated on the Wand to enable the counting of the reusable times of the installed swab.

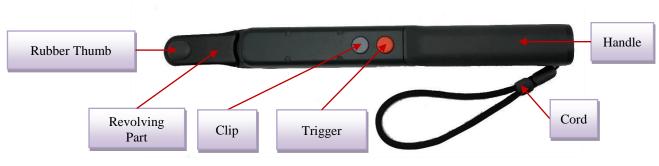


Figure 3.13 Thumbprint Wand<sup>™</sup>



Figure 3.14 Thumbprint Wand<sup>™</sup> with optional RFID

#### 3.5.5 Case

The Detector is equipped with a solid transportation case. The case is equipped with rollers and a retractable pull rod. Draw out the pull rod upward to the limit to fix the case or press the pull rod downward to collapse the pull rod. There are 4 latches on the case which can be released by pushing down the button in the arrow direction as shown in Figure 3.15.



Figure 3.15 Transportation Case and Latches

#### 3.5.6 Battery

TR2000DC is equipped one battery, which is hot-swappable, and fully-charged battery supports 1 hour working without extra electricity supply.



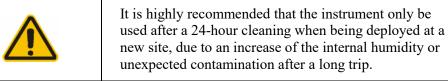
Figure 3.16 Removing the Battery

# 4.1 About This Chapter

This chapter introduces basic operations of TR2000DC Desktop Explosives and Narcotics Trace Detector.

# 4.2 Power on

#### 4.2.1 Switch on the Device



- 1. Plug the power cable connector of TR2000DC into the power socket.
- 2. Flip the power switch of TR2000DC. The Welcome screen will appear after the device is completely booted. TR2000DC offers a friendly user interface on the base of an easy touch screen.
- 3. Please click anywhere on the welcome screen to enter the user login interface.

#### 4.2.2 Switch on the Swab Baker (optional)



It is highly recommended that the operator uses the Swab Baker together with the instrument in operation.

- 1. Switch on the Swab Baker. Ensure that the power indicator light is on.
- 2. Put the sampling swabs from the swab box into the Baker's grids.



Figure 4.1 Power on the instrument and Swab Baker



Figure 4.2 Welcome Interface

# 4.3 Login

- 1. Please select the appropriate user according to your authorization. There are 3 default users, namely Operator, Manager and Superuser from the username drop-down menu. The default password of the operator is 001.
- 2. Click <OK> button to enter the main interface. If the user enters a wrong password, the system will prompt the user to re-enter. Click <backspace> to clear the entered password. click <Cancel> to return the welcome screen.

Username	operato	or		Ý	
Password	•••				
	1	2	3	4	
	5	6	7	8	
	9	0	Back	Pgdn	
	Car	icel	0	K	

Figure 4.3 Log-in Interface

#### 4.4 **Pre-heating**

The process of heating consists of two phases, preheating and balancing. During the preheating, the temperature of the heated detector rises rapidly. When the temperature reaches the preset value and gets stabilized, preheating will be completed.



Figure 4.4 Pre-heating

#### 4.5 Self-check

After preheating process, the system performs the Self-check. The area with white background on the top of the main interface is the main information prompting area, where all alarms and the current assignments are displayed. therefore, users should pay more attention to this information prompting area during operations, refer to the figure below. When Self-check is completed, the system will conduct automatic internal calibration, please check Section 4.6 for detailed description.



Figure 4.5 Self-check

#### 4.6 Calibration

Calibration (CAL) is an important standard operation for TR2000DC because CAL enables the system to continuously adapt to changing environment. TR2000DC allows operators to perform Auto Calibration and Standard Calibration (with CAL pen).

#### 4.6.1 Auto Calibration



Device will be automatically calibrated every 24 hours to remain operational. And the system will automatically calibrate itself when necessary.

An automatic calibration will be executed by the program after self-check. And normally this requires no manual operation. When it shows the green words "Calibrated", users can proceed to do detection.

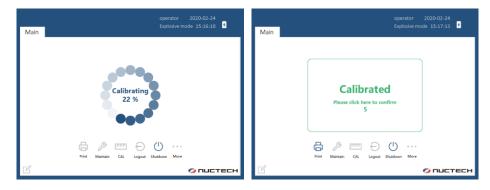


Figure 4.6 Auto Calibration after Self-Check

However, extra calibration is recommended in the following circumstances so as to ensure the optimal detection performance.

- 1. The system pops out a blue notification indicating calibration suggested.
- 2. The environment (e.g. pressure) has significantly changed.
- 3. After a 2-hour deep cleaning due to frequent false alarms.
- 4. After changing the filter material.

On any of these conditions, please Click<Calibrate> from Menu, or CAL from the shortcut on the main interface and then click <Auto>, system will run one calibration automatically. The calibration result will be delivered on the screen.



Figure 4.7 Perform extra Auto Calibration

#### 4.6.2 Standard Calibration



Please strictly follow the protocol and use the right tools when performing standard calibration. Please don't use the out-of-date calibration pen, otherwise it may result in wrong calibration to cause frequent false alarms.

In case Auto Calibration fails to complete, please use Calibration Pen and sampling swab to perform a standard calibration.

- 1. Please make a calibration swab. The mark of the length should be about 1cm on the swab sampling area, slightly for twice with the calibration pen. The valid sampling area during the calibration refers to the figure below.
- 2. When the detector is in the ready state, click <CAL> on the main interface, then we can see the calibration options, click <Standard>, then the system will indicate user to insert the calibration swab. Please insert the calibration swab and the system will finish the rest of the calibration automatically.
- 3. When the screen gives the prompt that calibration finished, click<Calibrated> button to confirm the result or wait 5 seconds, then the device start cleaning and recover to ready status.

If standard calibration fails, please try changing the filter or use another new pen. In case none of this works, please contact Nuctech technical support immediately.



#### Figure 4.8 Prepare for a Standard Calibration



Figure 4.9 Perform a Standard Calibration

# 4.7 Verification



It is highly recommended that the device be routinely verified every 24 hours.

After a successful calibration, users can verify the detection performance by conducting verification. Please follow the detailed instruction below.

- 1. Blank swab test to make sure the swab is not contaminated.
- 2. Make a mark of the length about 1cm on the swab sampling area slightly for twice with the verification pen. The valid sampling area during the calibration refers to the figure below.
- 3. When the device is in the ready state, click <CAL> on the main interface, then click <Verify>, system will indicate user to insert verification swab.
- 4. Please insert the verification swab and the system will carry out verification automatically.
- 5. Confirm the result or wait for 5 seconds, then the device start cleaning and recover to ready status.



Figure 4.10 Prepare for a Verification



Figure 4.11 Perform a Verification

If verification failed, please try the following procedures,

- $\checkmark$  Get a new blank swab from the baker.
- $\checkmark$  Use verification pen, smear twice more than last time and verify again.
- $\checkmark$  If verification still fails, please check Section 8.3.

# 4.8 **Detection**

#### 4.8.1 Blank Test (optional)



Blank test is an optional procedure to make sure the system does not alarm on the swab prior to sampling and analysis, especially when operator takes the swab directly from the swab box.

When the detector is in ready status, operator should follow the procedures to conduct a blank test.

- 1. When the device is "Ready", take out a swab from the swab box. Please remember to close the cover of the box to avoid contamination.
- 2. Please insert the swab into the sample inlet quickly and fully. If no alarm is triggered, the swab can be used for sampling.
- 3. If the test fails with an alarm, please perform another blank swab test on the same swab, if the blank swab test still fails for the second time, please throw away the swab.
- 4. On condition that swab blank test consistently fails, please check Section 6.1 for deep cleaning.



Figure 4.12 Perform a Blank test

Notes:

- $\checkmark$  Operator can skip the blank test when using a heated swab from the Baker.
- ✓ Swab Baker also frees the operator from frequently opening and closing the swab box, which increases efficiency and reduces cross-contamination.

#### 4.8.2 Collect Samples

#### Sampling with Hand



Wearing clean nitrile gloves is required during "Sampling with Hand" to avoid contamination when operator's fingers touch the swab.

- 1. When sampling, it's recommended that operator directly take the cleaned swab from the Swab Baker.
- 2. Operator can hold the swab with fingers. Please mind the position of the sampling area.
- 3. Operator should use its sampling area to press and wipe the surface to collect trace particles. Don't push too hard on the surface.

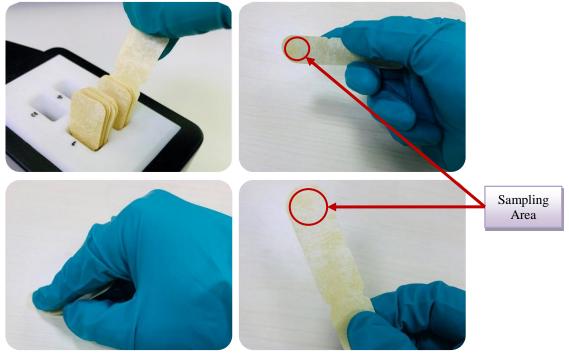


Figure 4.13 Particle sampling with Hand

Notes:

- ✓ If the sample is powder form, please do not directly feed discernible powders into the sample inlet to avoid deep contamination. Under this circumstance, please take a clean swab to wipe the package surface of the powders, and proceed to test the inner part of the package step by step.
- ✓ For liquid, please take a clean glass container, pour some liquid to inspect, dip the swab tip, take it out, wait for it to dry, and feed it into the inlet.



Figure 4.14 Don't directly put powder on the swab

#### Sampling with Wand



Wearing clean nitrile gloves is only recommended, but not mandatory in "Sampling with Wand" to avoid cross contamination.

- 1. Load the swab: Press Trigger (the red one), the Revolving Part will rotate from vertical to horizontal stance. Then insert the swab into the slot on the top of the wand, while pressing Clip (the gray one), as shown in Figure 4.15. Release Clip (the gray one) and manually push the Revolving Part back.
- 2. Sampling with Wand: During sampling, wipe the object to collect trace particles with the sampling area on the front end of the swab. Don't push too hard on the surface.
- 3. Unload the swab: After sampling press Trigger to release the Revolving Part. Then press Clip and remove the swab.



Figure 4.15 Particle sampling with Thumbprint Wand<sup>™</sup>

Notes:

- ✓ After sampling with wand, operator has the option to insert the swab into the sample inlet without unloading the swab from the wand.
- $\checkmark$  The Wand with optional RFID can help count the reusable times of the swab.

#### 4.8.3 Analyze the Sample



The swab has to be introduced into the sample inlet in the right direction, with the sample area facing up and the swab should be fully inserted.

- 1. When the TR2000DC system is "Ready", please insert the sampling swab with collected sample into the sample inlet quickly, and the system will automatically analyze the sample. Please make sure that the sample side of the swab faces upward direction.
- 2. If any contraband is detected, red alarm information will be quickly displayed with the substance's name, category and signal intensity. And the system also generates an acoustic alarm via its speaker. If no contraband is detected, a green "Pass" sign will be displayed.
- 3. When the analysis is done, please remove the sampling swab immediately to avoid contamination of the sample inlet.
- 4. Operator should click the alarm result to <Confirm>, system will start the automatic cleaning. In case of a "Pass" result, the system will start cleaning automatically after 5 seconds if operator does not click to <Confirm>.
- 5. The swab with a "Pass" analysis result can be reused for sampling, but alarmed, broken or contaminated swabs should be discarded. Please follow the instruction of how many times left this swab can be reused.



Figure 4.16 Analysis and detection

Notes:

✓ As an option, the swab with a "Pass" result can be placed into the Baker again before the next sampling, avoiding contamination of the swab by the environment.

#### 4.9 Cleaning



Please do not manually terminate the cleaning process after a single analysis in normal cases.

Cleaning operation can clear the residual sampling substance or contaminant in the instrument to recover the performance rapidly. Cleaning is started by the system automatically after calibration or after an analysis cycle, referred to the figure below.

TR2000DC is equipped with a smart cleaning program, as the system will automatically adapt the total time of cleaning to the cleanness of the detector. The maximum clean time after a single analysis is 50 seconds (configurable), allowing the instrument to be effectively recovered in most cases.



Figure 4.17 Automatic cleaning

Main	operator 2020-02-24 Explosive mode 15:45:50
Cleani	ng suggested!
Ready Please insert sample or click here to start Last check #309	
다. 29 [마마 승 (비) ···· Print Maintain CAL Logout Shutdown More	
C	💋 ПИСТЕСН

Figure 4.18 Contamination indication

Notes:

 $\checkmark$  If the system is not cleaned afterwards, a blue notification will emerge

indicating contamination detected. On this condition, please rest the instrument for a moment or change filters immediately. Please check Section 6.1 for details.

✓ Users are able to terminate the cleaning process by clicking "Cleaning" in the center, but this action may lead to enduring contamination.

# 4.10 **Menu**

Operators have access to the system menu. Please click <More> at the shortcut to open the menu. Inside the menu, there are icons of Calibration, Data, Options, Maintenance, About, Logout and Shutdown.

			operator 2020-02-2	
Main				
	Calibrate	Data	Options	
Pleas	Ш	(i) About (1)		
	Standby	Shutdown	Return	
Print				
Ľ			🥝 пис	тесн

Figure 4.19 Operator's menu

# 4.11 Statistics

Click <more>\<Data>\<Statistics>, users can check the daily, monthly and yearly statistics from the panel.

	operator 2020-02-24
Main	
	Daily total 7 Monthly total 95
	Daily alarms 5 Monthly alarms 50
	Daily alarm rate 71.43% Mon. alarm rate 52.63%
	Yearly total 95 Logon running 0.12 h
Pleas	Yearly alarms 50 Total running 17734.39 h
	Yearly alarm rate 52.63% Total analysis 195
Print	Return
-	
Ľ	🕗 ПИСТЕСН

Figure 4.20 Statistics

# 4.12 **Options**

Click <more>\<Options>, operators can change the preference setting of the system including Language, alarming sound and volume.

				operator	2020-02-24	4
Main						<u> </u>
	Options1					
			English[en-US]	~		
		Alarm Sound	On	~		
Pi			2020-02-24 15:48:44	4		
		Volume				
Print		Ap	ply Retu	rn		
C					⊘ пист	ЕСН

Figure 4.21 Options

## 4.13 Maintenance

Operators can enter the <Maintenance> to perform cleaning. But to change consumables they should request the permission of a staff with manager or superuser's password to authorize that process. Please check Chapter 6.2 for detailed description to change consumables.

	operator 2020-02-24
Main	
	NormalCleaning
Pleas	Consumables Filter V Maintain Advanced Diagnosis
Print	Return
Ľ	📀 ПИСТЕСН

Figure 4.22 Maintenance panel

## 4.14 **Product Information**

TR2000DC's main product info can be checked in software. Please click < About> from the Menu, it shows the software version, algorithm version, firmware, detector version, serial No., production line and production date of the Detector.

Software Version	D2.6.2	
Algorithm Version	D18.9.26	
Library Version	E11.C01.1903	
Firmware Version	C1.2.0	
Detector Version	CIL4.0	
Serial Number	TFNBZ14190039	
Production Line	NUCTECH-TR2000DC-BJ	
Production Date	2019-11-11	
Manufacturer	Nuctech Company Limited	
Operation System	Windows XP Embedded	
Storage Space	120G	
	Return	

Figure 4.23 Product information

Notes:

✓ The version information is subject to regulatory requirement, industrial certification and user customization, specified in other technical documents.

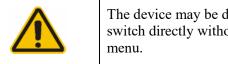
# 4.15 **Logout**

Users are free to log out the system whenever it is. Please click Logout from the menu to return to user login interface, as shown in Figure 4.24.

operator Explosive m	2020-02-24 node 15:55:31
Please in Yes No	
Print Maintain CAL CAL	
C	⊘ ПИСТЕСН

Figure 4.24 Logout confirmation

# 4.16 Shut Down



The device may be damaged by turning off the main switch directly without shutdown operation from the menu.

- 1. Please click <Shutdown> on the menu interface, the system will pop up shutdown confirm prompt.
- 2. Please click <Yes> to shut down the system.
- 3. Only after the screen turns dark, please flip the main power switch to OFF.

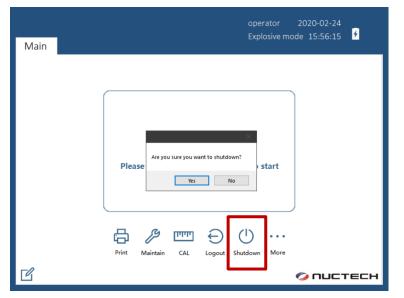




Figure 4.25 Shut down the system

Notes:

✓ Operators MUST NOT directly flip the power switch to turn off the system, because it may damage the software or even hardware. Please ensure the system shutdown in software before cutting off power.

# 5.1 About this Chapter

This chapter mainly introduces the advanced operations of manager and Superuser on TR2000DC Desktop Explosives and Narcotics Trace Detector.

## 5.2 Login



Since admins and maintainers have higher-level system access to sensitive information, please keep their passwords and authorized personnel in custody.

Please select the appropriate user according to your authorization. Administrators should select the user name "manager" and maintainers should select "superuser".

The default password of manager is 001.

The default password of superuser is 123456.

Click <OK> button to enter the main interface. If the user enters a wrong password, the system will prompt the user to re-enter. Click <backspace> to clear the entered password. click <Cancel> to return the welcome screen.

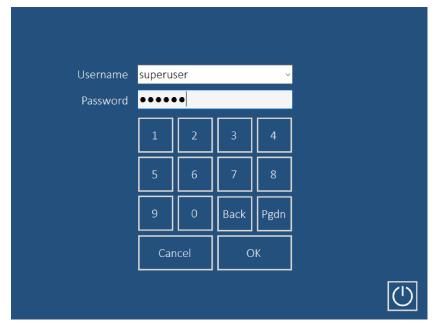


Figure 5.1 Login as Admin or Maintainer

## 5.3 Admin's Menu



Since admins have higher-level system access to sensitive information, please keep their passwords and authorized personnel in custody.

After login as Manager click <more>, the admin's menu will pop out. Admins have access to Calibration, checking system status, managing data, changing options, performing maintenance, viewing product information, logout and



shutdown. Please be advised that admins only have limited access in <Advanced> section.

Figure 5.2 Admin's menu

# 5.4 Maintainer's Menu



Since maintainers have highest-level system access to sensitive information, please keep their passwords and authorized personnel in custody.

After login as Superuser click <more>, the maintainer's menu will pop out. Maintainers have access to Calibration, checking system status, managing data, changing options, performing maintenance, viewing product information, logout and shutdown. Please be advised that maintainers have full access to all sensitive technical parameters and configurations including viewing ionizer status and performing iRegerenation.



Figure 5.3 Maintainer's menu

## 5.5 Manual Calibration



Maintainers have authorization to perform Manual Calibration. Please strictly follow the protocol and utilize the calibration pen. Wrong calibration will result in frequent false alarm. Please keep their passwords and authorized personnel in custody.

When both Automatic Calibration and Standard Calibration continues to fail, maintainers have authorization to perform Manual Calibration. Manual CAL requires maintainer to use the calibration pen to make a CAL swab and select the right peaks from the spectrum. Please follow the procedures as follows.

- 1. Please use the Calibration pen to make a calibration swab (4.6.2).
- 2. Click <CAL>\<Manual>, the manual CAL interface will pop out.
- 3. Insert the calibration swab into the sample inlet and wait.
- 4. When spectrum shows up, please select <Negative Calibrate>, and select the highest single peak between 9.0-11.0, click <Calibrate> and the system will indicate the calibration of negative mode.
- 5. When spectrum shows up, please select <Positive Calibrate>, and select the highest single peak between 9.0-11.0, click <Calibrate> and the system will indicate the calibration of positive mode.



6. Click <Return> to go back to the main interface.

Figure 5.4 Prepare for a Manual Calibration



Figure 5.5 Insert a Calibration swab

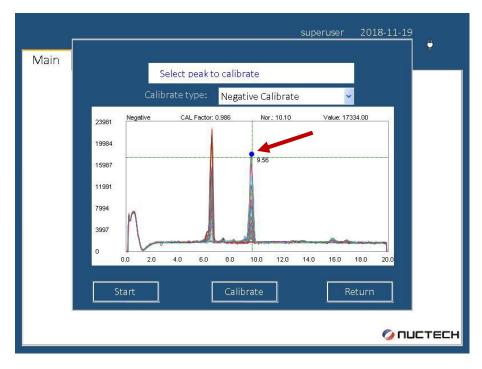


Figure 5.6 Select the Calibrant Peak in Negative Mode

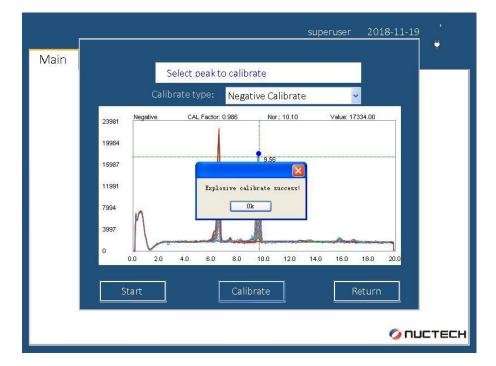


Figure 5.7 Calibrate the Negative Mode

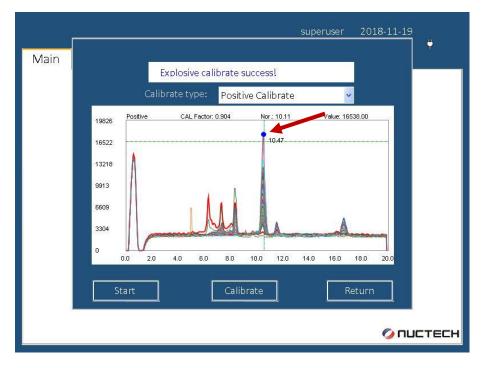


Figure 5.8 Select the Calibrant Peak in Positive Mode

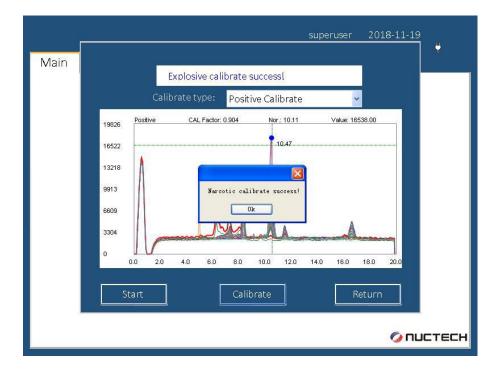


Figure 5.9 Calibrate the Positive Mode

## 5.6 System Status



Since admins and maintainers have access to view system status including sensitive technical parameters, please keep their passwords and authorized personnel in custody.

Admins and maintainers are authorized to check the status of the device. Pleas click <Status> to check temperature and other environment parameters fed back from the sensors. Status also helps engineer to check and arrange after-sale maintenance service.

Notes:

- $\checkmark$  Maintainers can check the status to identify potential glitch.
- ✓ In <Temperature>, desorber is heated to  $210^{\circ}$ C (default), pos tube to  $150-160^{\circ}$ C (default) and neg tube to  $130-140^{\circ}$ C (default).
- ✓ In <Pneumatics>, please note the flow rate of main pump and sampling pump should be higher than 0.3L/min.
- ✓ In <Pneumatics>, please note the internal pressure should be no less than the external pressure.
- $\checkmark$  In <Pneumatics>, please note the humidity index should be larger than 4.0.
- ✓ If the environment temperature is above +55 °C, it may cause malfunction.
- ✓ If the environment humidity is above 50%, please do use the Swab Baker.
- $\checkmark$  If the pressure varies rapidly, please perform calibration when indicated.

	superuser 2018-11-26	; <b>1 4</b>
Main		
	Temperature Pneumatic Consumables	
	Desorber <mark>210</mark> °C    Calibrant Temp <mark>50    </mark> °C	
	POS Tube <mark>150 °C <sub>Envr</sub> Temp <mark>33 °</mark>C</mark>	
	NEG Tube <mark>130 °C Trigger Temp </mark> 51 °C	
	POS Ionizer <mark>120 °C NEG Ionizer 120 °C</mark>	
	Return	
	י ערו	ЈСТЕСН

Figure 5.10 Temperature information in Status

r	superuser 2018-11-26	
Main		Ľ .
	Temperature Pneumatic Consumables	
	Envr Humidity <mark>14</mark> % Main pump <mark>0.69</mark> L/min	
	Envr pressure 101419 Pa Sample pump 0.58 L/min	
	Internal <mark>101689</mark> Pa Auxiliary pump <mark>0.50 L/min</mark>	
	External 101449 Pa Humidity Index 4.32	
	Return	
	Ø NL	ІСТЕСН

Figure 5.11 Pneumatic information in Status

				superuser 2	018-11-16
Main					
	Temperature Pneur	matic Consu	mables		
		Status	Progress	Next Maintenand	e
	Filter	In Use	63%	2018-11-27	
	Dopants	In Use	1.4%	2022-12-04	
	Calibrants	In Use	2.79%	2020-11-14	
	Membrane	In Use	2.79%	2020-11-14	
	L			Re	eturn
					🕗 ПИСТЕСН

Figure 5.12 Consumable usage information in Status

# 5.7 Data Management

In the menu, click <More> and users can check the operation data including detection records, logs and statistis.

	 superuser	2018-11-16
Main	Records Log Stats Return	
		<b>Ø</b> ПИСТЕСН

Figure 5.13 Accessing database panel

### 5.7.1 Records



Since admins and maintainers have access to sensitive data, please keep their passwords and authorized personnel in custody.

Click <Data>\<Records>, users can check the detection records including detection, calibration and verification. They can view the detailed information and spectrum of a single analysis, and choose to delete, export and print it. The data can be exported to external memory card with USB interface for data backup. By clicking Export button, data can be outputted to do further analysis.

Nuctech TR2000DC will allocate an ID number for each analysis, and the ID number will appear on the main page when detection finished. With the ID number, users can easily find out the detection result in the device record data base. All saved data can be queried by keywords such as "Date & time", "User ID", "Alarm or not", and all the comprehensive data information can be displayed on the screen.

### Notes:

✓ In order to record the data effectively, it is recommended that set the data save option before detection as follows: click < More >, then click <Options> in the pop out window, and select the saved data type in the < Save option > drop-down list. If select < Save Alarm Data>, the device will save the detection results against detected contrabands only, if select < Save Ala</p>

Data >, the device will save all the detection results, and if select <No Save>, the device will not save any detection results.

✓ According to the selected save option, the data query function mentioned above can only query the detection results have been saved, for example, if select the <Save Alarm Data> in the < Save option > drop-down list, we can only query and find out the detection results with contrabands, while the normal detection results can't be queried in the database.

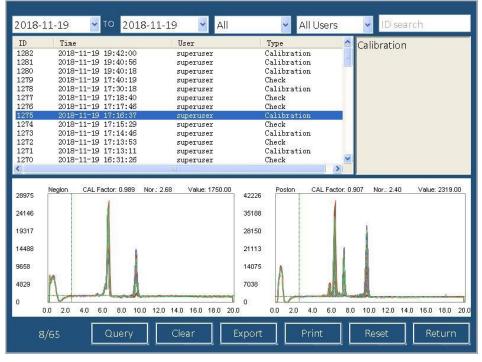


Figure 5.14 Query Detection Records

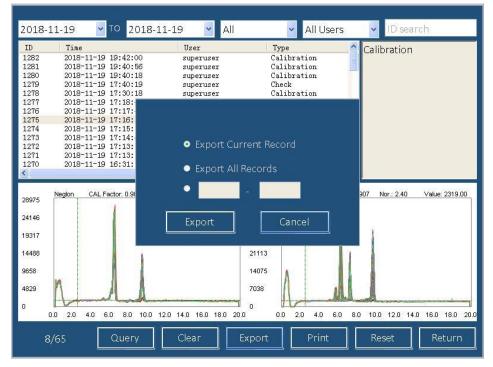


Figure 5.15 Export Detection Records

ID	Time	User	Туре	Calibration
.282	2018-11-19 19:42:00 2018-11-19 19:40:00		Calibration	=
281	2018-11-19 1	8		
.279	2018-11-19 1			
278	2018-11-19 1			
.277	2018-11-19 1			
.276	2018-11-19 1			
.275	2018-11-19 1			
.274	2018-11-19 1 2018-11-19 1	Detail	Image	
.272	2018-11-19 1	Detail	Innage	
.271	2018-11-19 1			
270	2018-11-19 1			
		PrintAll	Return	
8975	Neglon CAL Fact			Nor.: 1.86 Value: 2120.00
0375				
4146				
9317				
4488				
4400				
658				
	IA I			1 8
829		1	7038	
	- Comment Land	A	0	A
	0 2.0 4.0 6.0 8.0	10.0 12.0 14.0 16.0 18.0 20.0		8.0 10.0 12.0 14.0 16.0 18.0 20

Figure 5.16 Print Detection Records

#### 5.7.2 Logs



Since admins and maintainers have access to sensitive logs information, please keep their passwords and authorized personnel in custody.

The log function allows to check all varieties of recorded operations including Login, Self-Check, Calibration, Verification, Detection, Cleaning, Upgrade, Clear, PC Connect, System Error, Changing Library, Diagnosis information, Maintenance, etc. The details of each operation are recorded.

Users can click <Query> to check list information and click <Details> to check alarmed spectrum, or to export logs to USB flash memory.

2018-11-19 🔽 TO 2018-11-19	🞽 All Users 🔪	🖌 All Log 🛛 🖌 Al	ll Data 😽 👻
LogTime	LogType	User	
2018-11-19 19:42:28	Calibrate	superuser	
2018-11-19 19:41:12	AutoClean	superuser	
2018-11-19 19:40:56	Calibrate	superuser	
2018-11-19 19:40:40	AutoClean	superuser	
2018-11-19 19:40:34	AutoClean	superuser	
2018-11-19 19:40:18	Calibrate	superuser	
2018-11-19 17:40:34	AutoClean	superuser	
2018-11-19 17:40:19	Detect	superuser	
2018-11-19 17:30:43	AutoClean	superuser	
2018-11-19 17:30:18	Calibrate	superuser	
2018-11-19 17:30:18	Self-check	superuser	
2018-11-19 17:30:01	Login	superuser	
2018-11-19 17:29:31	Login	superuser	
2010 11 1017 20 55	v.) 16		
227 Query	Details	ear Export	Return

Figure 5.17 Query Operation logs

2018-11-04 🔻 то 2018-11-26	All Users	- All Log - 🗸	ll Data 🔍
LogTime 2018-11-26 08:30:57	LogType	User	<u>^</u>
2018-11-26 08:30:57	indeo oroan	superuser	
	AutoClean	superuser	
2018-11-26 08:30:29	Calibrate	superuser	
2018-11-26 08:30:29	Self-check	superuser	
2018-11-26 08:30:12	Login	superuser	
2018-11-25 23:06:33	AutoClean	superuser	
2018-11-25 23:06:08	Calibrate	superuser	
2018-11-25 12:00:01	A. +- 21		
2018-11-25 11:59:45			
2018-11-25 11:57:41 Are you sure y	ou want to export the logs? Thi	s may take a long time.	
2018-11-25 11:57:25	Yes No		
2018-11-25 11:39:51			
2018-11-25 11:39:35	Detect	superuser	
2040 44 25 44 05 45	a i 🗇		×
931 Query	Details Cle	ear Export	Return

Figure 5.18 Export Operation logs

## 5.7.3 Statistics

Admins have access to view detection statistics, please read Chapter 4.11 for further instruction.

Main	·	superuser 2018-11-19
10.000000		
	Daily total <mark>31</mark>	Monthly total 31
	Daily alarms	Monthly alarms 0
	Daily alarm rate 0.00%	Monthly alarm 0.00%
	Yearly total <mark>31</mark>	Logon running 2.36 h
	Yearly alarms	Total running time 13295.33 h
	Yearly alarm rate 0.00%	Total 316
		Reset Return
		<b>О</b> ПИСТЕСН

Figure 5.19 Statistics

# 5.8 **Options**



Since admins and maintainers have access to system options, please keep their passwords and authorized personnel in custody.

Option is designed for customized needs. Please click <Options> in the main menu, and the setup dialog interface will pop up, as shown in Figure 5.20. After making changes, click <Apply>, and the system will prompt "System settings saved", click <OK>, and click <Return> to return to the main menu.

			superuser	2018-11-16	1
Main					
	Options1 Options2 Option	s <mark>3</mark>			
	Language	English[en-US]	~		
	Alarm Sound	On	~		
	Time Setting	2018-11-16 13:36:22	▲ ▼		
	Volume				
	Ар	oly Retur	n		
				💋 Πυς	тесн

Figure 5.20 Options panel

#### 5.8.1 Options 1

- ✓ Language: The first column on the setup dialog interface is Language. Now the detector supports simplified Chinese and English.
- ✓ Alarm Sound: The second column on the Setup dialog interface is Alarm Sound. Users can select "On" to enable alarm sound or "off" to disable it. By default, the alarm sound is on. If there is a contraband detected, the Detector will give an alarm from the speaker to attract users' attention.
- ✓ **Time Setting**: The fifth column on the setup dialog box is Time Setting. Users can select the display time of the Detector here. The time format is "year-month-day hours: minutes: seconds." Users can make changes based on local standard time.
- ✓ Volume Control: The sixth column on the setup dialog box is Volume Control. The volume can be adjusted by dragging the slider on the control bar.

		superuser	2018-11-26
Mair	Options1 Options2 Options	3	
	Alarm Sound Time Setting	English[en-US] Chinese[zh-CN] English[en-US] TraditionalChinese[zh-TW] Russian[ru-ru] Spain[es-ES]	
	Appl	ly Return	
-			<b>Ø</b> ПИСТЕСН

Figure 5.21 Changing Language

r	superuser 2018-11-26	ň
Mair		1
	Options1 Options2 Options3	
	Language <mark>English[en-US] </mark>	
	Alarm Sound <mark>On </mark> ✓ Off	
	Time Setting On	
	Volume 📮	
	Apply Return	
	🖉 חעכז	ЕСН

Figure 5.22 Toggle on/off Alarm sound

	superuser 2018-11-16	
Main		
Opti	ions1 Options2 Options3	
	Language English[en-US] ~	
	Alarm Sound On 🗸	
	Time Setting 2018-11-16 13: <mark>36</mark> :22 👤	
	Volume	
	Apply Return	
	<b>О</b> ПИСТЕ	сн

Figure 5.23 Setting Time

		superuser	2018-11-16
Main			
	Options1 Options2 Options3		
	Language <mark>English[</mark> e	en-US] 🗸 🗸	
	Alarm Sound On	~	
	Time Setting 2018-11	-16 13:36:22	
	Volume , , ,	. <del>▼</del>	
	Apply	Return	
			<b>Ø ПИСТЕСН</b>

Figure 5.24 Adjusting Volume

## 5.8.2 Options 2

✓ Save Option: Users can choose saving all detection data, saving only the alarmed data or saving no data. They can also choose the months to save detection records and logs, to enable automatic clearing and printing.

				super	ruser	2018-11-16	1
Main							
	Options1 Options2	Options3					
	Save Option	Alarm Data	~	Show Mouse	On	~	
	SaveDataMonths	6	~		Off	~	
	SaveLogMonths	6	~		Never	· · ·	
	AutoClear	On	~		Off	~	
	View Gram	Diagram	<	Verify Auto Print	Off	~	
	[	Apply		Return			
						💋 Πυς	TECH

Figure 5.25 Changing Options 2

## 5.8.3 Options 3

✓ Peripherals: Maintainers have access to Options 3 to configure all kinds of expanded peripherals including Wi-Fi, GPS and RFID, which may be integrated into the system in field application.

	superuser 2018-11-26	
Mair		<b>"</b>
	Options1 Options2 Options3	
	Wifi	
	GPS Service Off	
	Location	
	Peripheral	
	Connect Camera Off 🗸	
	Apply Return	
		тесн

Figure 5.26 Changing Options 3

After completion of the setup above, click <Apply>, and "System settings saved" prompt will pop up, indicating that the new setting has been used. Click <Return> to return to the main menu.

# 5.9 Advanced (Administration)



Since admins and maintainers have highest-level system access to advanced settings, please keep their passwords and authorized personnel in custody. Inappropriate modification in the Advanced section may compromise the device's functionality. Please strictly follow the service staff's directives when dealing with advanced options.

Click <Advanced> in the menu to enter the Advanced Settings page. The Substance Library, Device Parameters, User Management, System Upgrade, Sampling record, Real time Spectra, Database Backup, Log Management, Switching Mode, System Restore, Permission Management, Power-on Setting and Ionizer calibration options are available here.



Figure 5.27 Advanced menu for Admins

## 5.9.1 Substance Library



Since admins and maintainers have highest-level system access to view and update Substance Library, maintainers have authorization to edit library. please keep their passwords and authorized personnel in custody. Inappropriate modification in the Substance Library may compromise the device's functionality.

TR2000DC is equipped with newly designed detection software (algorithm), along with which an integrated substance library is that contains the core detection criteria for each kind of contraband. The library can be exported and upgraded by inserting a USB disk, and users can also print a list of the detectable substance.

ID	Name	Туре
1	AN	Explosive
2	EGDN	Explosive
3	HMTD	Explosive
4	HMX	Explosive
5	NG	Explosive
6	PETN	Explosive
7	RDX	Explosive
8	TATP	Explosive
9	Tetryl	Explosive
10	TNT	Explosive
11	UN	Explosive
	Modify Upgrade E	Export Print Return

Figure 5.28 Substance Library list

## 5.9.2 System Upgrade



Since admins and maintainers have access to upgrade the operation software, please keep their passwords and authorized personnel in custody. Inappropriate upgrade may compromise the device's functionality, so please follow the instruction from Nuctech technical support.

Users can upgrade the software by simply inserting the USB disk with an upgrading file. The operation will be automatically completed in a few seconds, but please restart the system to let the upgrade be effective.

When performing upgrade, please copy the upgrade pack into a USB flash memory and insert the disk at the back panel. Click <Upgrade> and wait for a few seconds, when the system indicates to reboot, please restart TR2000DC and the upgrade will be effective. Failure to upgrade will also be informed on the screen if there is something wrong with the flash memory.



Figure 5.29 Upgrading operation software

### 5.9.3 User Management



Since admins and maintainers have higher-level system access to manage use list, please keep their passwords and authorized personnel in custody.

Nuctech TR2000DC is integrated with functions to manager users. Please click <Users> in <Advanced> and the panel will pop out. Admins and Maintainers can edit the users below their administration level including add, delete, modify password. Once the change is done, please click <Save> to let the change be effective.

			manager	2018-11-19	)   #
Main	Permission	LastLoginT	ime		
operator	Manager Operator	2018-11-1	9 20:10:48 0 15:37:10		
		_			
Userna	ime		Password		
Permis	sion	~	Confirm		
Add	Delete	Modify	Save	Return	
		-			

Figure 5.30 User Management interface

#### 5.9.4 Authority



Since admins and maintainers have access to manage authorization access of the users below their administration level, please keep their passwords and authorized personnel in custody.

Click <Authority> from the <Advanced> to enter the authority management window, select the corresponding user in the left window, and the authority assigned to corresponding user can be seen in the right part of the interface, and the option with " $\checkmark$ " represents that the authority is available. to add an authority, check " $\checkmark$ " in the box. to disable a authority, remove the " $\checkmark$ " in the box.

		manager 2018-11-19
Main	_	
	Choose User:	Authority:
	operator	Main
		✓ Print
		Menu
		<ul> <li>✓ Options</li> <li>✓ Calibrate</li> <li>✓ About</li> <li>✓ Data</li> <li>✓ Maintain</li> </ul>
		Apply Return
		Ø NUCTECH

Figure 5.31 Authorization Management

Access	Operator	Manager	Superuser
Password (Default)	001	123	123456
Print	$\checkmark$	$\checkmark$	$\checkmark$
Option	Option1	Option1 Option2	Option1 Option2 Option3
Calibration	Auto CAL Standard CAL	Auto CAL Standard CAL	Auto CAL Standard CAL Manual CAL
About	$\checkmark$	$\checkmark$	$\checkmark$
Data	No access	Records Logs	Records Logs
Maintenance	Manager or Superuser's Password required	$\checkmark$	$\checkmark$
Status	No access	$\checkmark$	$\checkmark$
Advanced	No access	Library (list) Upgrade Users Authority Restore	Library (edit) Parameters Spectra Upgrade Users Authority Restore Modes Ionizer Rebooting path

Table 5-1 Default Authorization access

### 5.9.5 System Restore



Since admins and maintainers have access to restore the operation software, please keep their passwords and authorized personnel in custody. Inappropriate restore may compromise the device's functionality, so please follow the instruction from Nuctech technical support.

Nuctech TR2000DC supports restoring the operation software to the previous version when the system encounters severe malfunction. In this case please click <Advanced>\<Restore>, the restoration will become effective after restart.

Main	•		manager	2018-11-19	)   #
	Library	Upgrade	Users		
	Ŕ	R	<u> </u>	)	
	Authority	Please confirm to restore the prev	rious version?	n	
		Yes No			
		-			
				🌍 ПL	ЈСТЕСН

Figure 5.32 Restore the previous software version

## 5.10 Advanced (Maintenance)

## **5.10.1 Device Parameters**



Since maintainers have highest-level system access to change device parameter for maintenance purpose, please keep their passwords and authorized personnel in custody. Inappropriate modification may compromise the device's functionality. Please strictly follow the service staff's directives when dealing with advanced options.

Nuctech TR2000DC allows maintainers to check and modify device technical parameters for comprehensive maintenance and repair purpose. Click <Advanced>\<Parameters>, they can check and change Detection, Cleaning and Consumable parameters. Parameters will help Nuctech technical support arrange schedule of maintenance service.

	superuser 2018-11-26	
Main		Ψ.
	Detect Clean Consumables	
	Desorber Temp <mark>210 °C Main Pump <mark>0.8 L/min</mark></mark>	
	POS Tube Temp 150 °C Sample Pump 0.8 L/min	
	NEG Tube Temp 130 °C Auxiliary Pump 0.5 L/min	
	Calibrants Temp <mark>50</mark> °C	
	POS Ionizer 120 °C	
	NEG Ionizer 120 °C	
	Apply Return	
		ICTECH

Figure 5.33 Detection parameters

r	superuser 2018-11-26	÷
Main		Ч.
	Detect Clean Consumables	
	Desorber Temp <mark>210 °C Sample Pump </mark> 0.9 L/min	
	POS Tube Temp 150 °C Main Pump 0.9 L/min	
	NEG Tube Temp <mark>130 °C Max Clean Time </mark> 55 s	
	Min Clean Time <mark>10</mark> s	
	Apply Return	
L '		
		TECH

Figure 5.34 Cleaning parameters

	superuser 2018-11-26	
Main		<b>.</b>
	Detect Clean Consumables	
	Maintenance	
	Filter <mark>720 h</mark>	
	Dopants <mark>9000 h</mark>	
	Calibrants 9000 h	
	Membrane <mark>9000</mark> h	
	Apply Return	
k	- · · · · · · · · · · · · · · · · · · ·	
		стесн

Figure 5.35 Consumable maintenance period

## 5.10.2 Spectra



Since maintainers have highest-level system access to view real-time spectrum for maintenance purpose, please keep their passwords and authorized personnel in custody.

Nuctech TR2000DC allows maintainers to check real-time spectrum, which is directly extracted from the detector and a powerful tool for glitch diagnosis. Please click <Advanced>\<Spectra> to see the spectrum. As shown in the figure, the peaks are RIP from the purified air. If there is no such peak, it indicates that the system is contaminated and users should try cleaning or changing the filters.

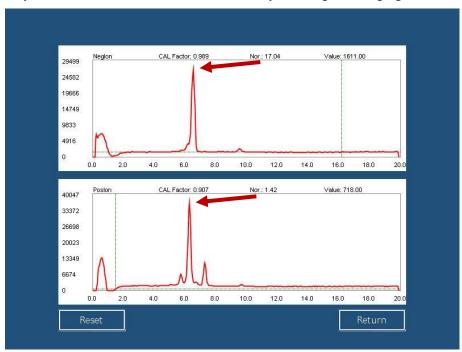


Figure 5.36 Real-time spectrum

### 5.10.3 Switching Modes



Since maintainers have highest-level system access to change system mode, please keep their passwords and authorized personnel in custody.

Nuctech TR2000DC allows maintainers to change modes. Please click <Advanced>\<Modes> to access the panel. In detection modes, there are dual modes (Simultaneous detection of explosives and narcotics), explosive mode and narcotic mode available. Users can also select the detection sensitivity level among low, medium and high. Please be advised that high sensitivity may result in higher false alarming rate in the field. The setting is medium in default.

	superus	er 201	8-11-26 4
Main			Ň.
	Mode Scenario		
	Modes <mark>Dual mode 🖌</mark> Dual mode		
	Alarm level Explosive mode		
	Narcotic mode		
	Apply Return		
	increase in the second		
			🖉 ПИСТЕСН

Figure 5.37 Switching detection mode

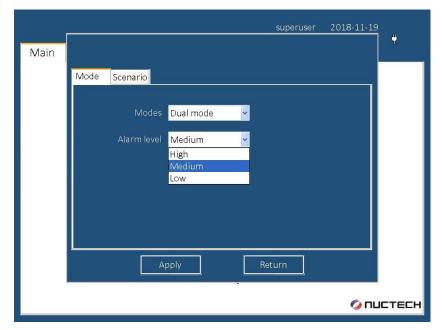


Figure 5.38 Changing detection sensitivity

### 5.10.4 Auto Boot



Since maintainers have highest-level system access to change system rebooting path for maintenance and repair purpose, please keep their passwords and authorized personnel in custody.

Click <Auto Boot> from the Advanced Settings page, select "Explorer Shell" or "Custom Shell" in the pop-up window to set a different login mode. "Explorer Shell" allows to log into the Windows operating system, and "Custom Shell" allows to directly log into TR2000DC's operation software.

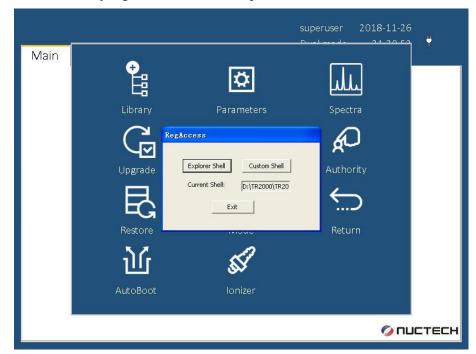
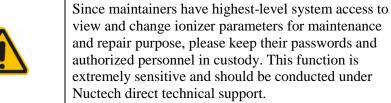


Figure 5.39 Changing rebooting path

Notes:

- ✓ Booting path is only for device maintenance and repair and shouldn't be changed in normal cases.
- ✓ After completing the maintenance, please make sure to select "Custom Shell".



Nuctech TR2000DC allows maintainers to view the ionizer status by accessing <Advanced>\<Ionizer>. In the panel, maintainers can see the operation parameter of the ionizers and understand whether they need to be replaced. The parameters should not be changed without Nuctech direct technical support.

	superuser 2018-11-26	ų
Main		
	Operation	
	Posionizer	
	Neg Ionizer 📮 0. 0%	
	0% 50% 100%	
	Disable Set	
	Return	
		стесн

Figure 5.40 Ionizer operation parameter

Notes:

- ✓ Ionizer parameter is only for device maintenance and repair and shouldn't be changed in normal cases.
- ✓ If the parameter reaches 100%, it indicates the ionizer electrode should be replaced by a new one.

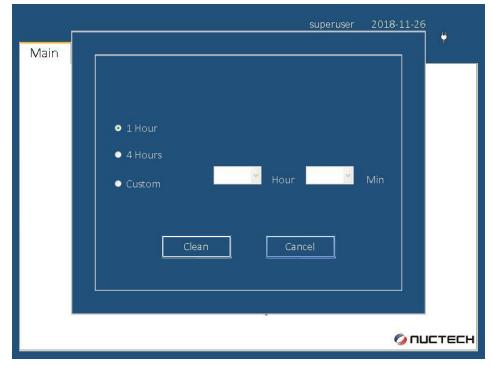
## 6.1 Cleaning



It is recommended that a 1-hour deep cleaning be routinely conducted every day before operation.

System provides a deep cleaning alternative. In case of serious contamination indicated with blue notification, deep cleaning is an effective method to recover the performance of the device. Please follow the procedures below to start a deep cleaning.

- 1. Click <Maintain> in the menu, and then <cleaning>, interface like figure 6.1 will pop up.
- 2. In the pop-up dialog box, users can select the time required like 1 hour, 4 hours, Infinite time or customized. Managers can select the time flexibly. After selecting the cleaning time, click the <Clean> and the device will start deep cleaning.
- 3. During the process, cleaning can be aborted by touching the screen, below prompt will pop up, click <Yes> to stop deep cleaning or click <No> to continue the deep cleaning.



4. The system will be back to the "ready" state for the next detection.

Figure 6.1 Cleaning Menu



Figure 6.2 Cleaning

Main	Spectra	superuser 2018-11-26 Dual mode 09:18:24	¥
		Stopping the cleaning process may lead to false alarms. Please confirm!	
		Print Maintain CAL Logout Shutdown More	стесн

Figure 6.3 Stop Cleaning

## 6.2 Consumables



Improper maintenance will compromise the device's functionality. Changing the consumables requires admin or maintainer's authorization. Please strictly follow the service staff's directives when dealing with advanced options.

### 6.2.1 Wizard to change consumables

TR2000DC is integrated with a smart program to remind users of when to change consumables. All the reminders will be presented in the notification center with red bars. During operation, if the main interface changes into red shining card indicating "Please maintain", please click the red notification on the right and read the detailed instruction.

Users don't need to switch off the device when changing the filter, dopant and calibrant. But shutdown is required before changing ionizer electrodes or semipermeable membrane. Any completed maintenance operation will leave a record in the system log, ready for reference or inspection.

	superuser	2018-11-19	ų
Main			N.
	Normal Cleaning Consumables Filter Adv: Dopants Calibrants Poslonizer Neglonizer Membrane Recurn		
-		Ø nu	CTECH

Figure 6.4 Maintenance Panel

#### 6.2.2 Change Filter



Filters should be changed every month when indicated. In case of severe contamination, please change them immediately. Failure to comply to maintenance protocol of filter will compromise the device's functionality. Please don't forget to confirm the maintenance in the software.

When the red notice "New Filter Cartridge Required" pops out on the right, please click it to start the maintenance. After entering maintenance interface, air pumps will be stopped, before clicking Completed button, please follow the instruction below.

- 1. Please lean the instrument against its left side, you will see the filter media can at the bottom.
- 2. Lift upwards the jump ring until it's totally loose.
- 3. Pull out the filter can, and then the other one.
- 4. Use the tool kit along with device delivery, open it and change it with new filter media.
- 5. Make sure enough filter pull back into the can and close it.
- 6. Slight pull the jump ring and Push the filter back, please make sure it's tightly fixed.
- 7. After finishing all the procedures above, please click Completed and the action of the maintenance will be recorded by the system. Users don't need to change the filter until the red notice appears.



Figure 6.5 Wizard to change filter



Figure 6.6 Change filters

#### 6.2.3 Change Dopant



Dopants should be changed every 2 years. It's advised to do preventive maintenance every year when indicated. Failure to comply to maintenance protocol of filter will compromise the device's detection performance. Please don't forget to confirm the maintenance in the software.

When the red notice "New Dopant Cartridge Required" pops out on the right, please click it to start the maintenance. After entering maintenance interface, air pumps will be stopped, before clicking Completed button, please follow the instruction below.

- 1. Please use screwdriver to remove the dopant cartridge
- 2. Please install new dopant cartridge at location C
- 3. Please install new dopant cartridge at location D
- 4. After finishing all the procedures above, please click Completed and the action of the maintenance will be recorded by the system. Users don't need to change the filter until the red notice appears.

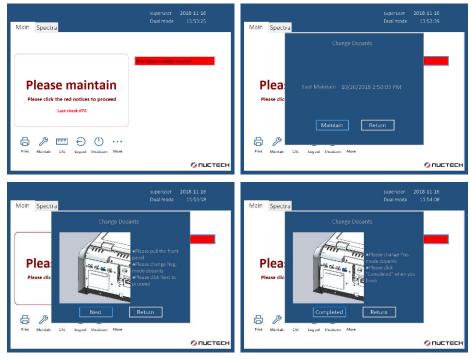


Figure 6.7 Wizard to change Dopants



Figure 6.8 Changing Dopants

#### 6.2.4 Change Calibrant



Internal Calibrants should be changed every 2 years. It's advised to do preventive maintenance every year when indicated. Failure to comply to maintenance protocol of filter will compromise the function of Auto Calibration. Please don't forget to confirm the maintenance in the software.

When the red notice "New Calibrant Cartridge Required" pops out on the right, please click it to start the maintenance. After entering maintenance interface, air pumps will be stopped, before clicking Completed button, please follow the instruction below.

- 1. Please use screwdriver to remove calibrant cartridges at location A and B
- 2. Please install new positive calibrant cartridge at location A
- 3. Please install new negative calibrant cartridge at location B
- 4. After finishing all the procedures above, please click Completed and the action of the maintenance will be recorded by the system. Users don't need to change the filter until the red notice appears.



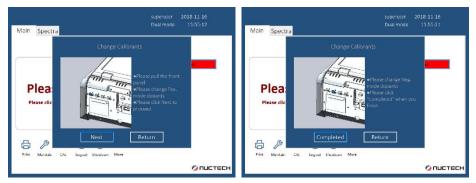


Figure 6.9 Wizard to change Calibrants

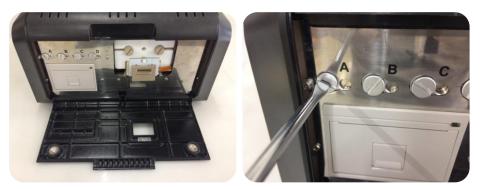


Figure 6.10 Changing Calibrants

### 6.2.5 Change Ionizer Electrode



Ionizer Electrode should be changed every 2 years. It's advised to do preventive maintenance every year when indicated. Failure to comply to maintenance protocol of filter will compromise the detection performance. Improper maintenance of ionizer electrodes will compromise the device's functionality. Please don't forget to confirm the maintenance in the software.

When the red notice "POS Ionizer replacement required" or "NEG Ionizer replacement required" pop out on the right, please click it to start the maintenance. Please click Next and read the instruction carefully and memorize the key steps. Negative ionizer electrode is on the left side, with its positive counterpart installed on the right.

To change the Ionizer Electrode, the device must be shut down and cooled to room temperature if it's possible. After this please follow the instruction below strictly.

- 1. Please use screwdriver to remove the left or right cap indicated.
- 2. Please remove the red electric line at the end of the electrode with tweezers.
- 3. Please change an ionizer electrode at the indicated location.
- 4. Please re-install the red electric line and the cap.
- 5. After finishing all the procedures presented above. Users can turn on the device again. When the main interface will prompt "Please confirm the

Poslonizer Maintenance" or "Please confirm the Neglonizer Maintenance", please do remember to click "YES", this important action will help the system to reset the driving parameters of the ionizers.

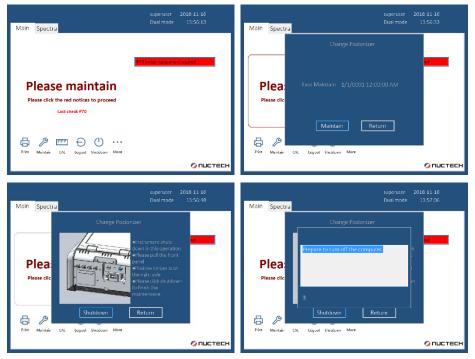


Figure 6.11 Wizard to change Ionizer Electrodes



Figure 6.12 Change Ionizer Electrode and confirm afterwards

#### 6.2.6 Change Membrane



Membrane should be changed every 2 years. It's advised to do preventive maintenance every year when indicated. Improper maintenance of Membrane will compromise the device's functionality. Please don't forget to confirm the maintenance in the software.

The Membrane can be conveniently changed. Please click Next and read the instruction carefully and memorize the key steps. To change the membrane, device must be shut down first and strictly cooled to room temperature. Please follow the instruction below strictly.

- 1. Please use screwdriver to remove the bottom cover indicated.
- 2. Please remove the cover of the thermal desorber.
- 3. Please remove the bottom part of thermal desorber.
- 4. Please change the membrane.
- 5. Please re-install the bottom part of thermal desorber.
- 6. Please re-install the cover of the thermal desorber.
- 7. After finish all the procedures presented above. Users can turn on the device again. When the main interface will prompt "Please confirm the Membrane Maintenance", please do remember to click "YES", this important action will help the system to reset the timer to change another membrane.

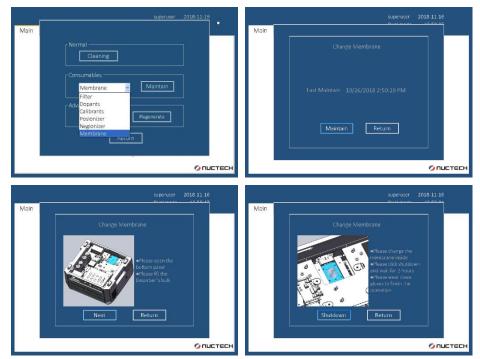


Figure 6.13 Wizard to change Membrane



Figure 6.14 Changing the membrane

#### 6.2.7 Change Printing Roll



Every printing roll supports 160 prints, please refill a new roll when the paper is used up.

After the printing paper is used up, new printing paper is required, and the replacement procedure is as follows:

- 1. Uncover the front panel of the host.
- 2. Lift upwards the bars switch in the center of the printer.
- 3. Open the paper loading panel of the printer.
- 4. Remove the empty paper roll.
- 5. Load new printing paper.
- 6. Close the panel of the printer and make sure leave enough extension.
- 7. Lift the front panel, make sure paper pass through the delivery hole on it.
- 8. Close the front panel of the host.



Figure 6.15 Changing printing roll

### 6.3 Diagnosis Report

TR2000DC is featured with a report system. Please insert the USB disk and simply download the "Operational Report" in a pdf format. This report that records the operational information can help us quickly diagnose with the instrument remotely. Please click <Report> from Menu, system will generate one PDF form Product Run Report with all operational information including the spectra.

		superuser 20	)18-11-26	÷
Main				
		Cleaning		
		Consumables		
		Advanced iRegenerate		
		Return		
			🖉 NUI	стесн
Main	Spectra	superuser 20 Dual mode	)18-11-26 09:20:38	¥
	Spectra			
		Generated Please click here to confirm		
		5		
		Print Maintain CAL Logout Shutdown More		
		Print Maintain CAL, Logout Shutdown More	🎸 nui	стесн

Figure 6.16 Generating diagnosis report

### 6.4 iRegeneration



Since maintainers have higher-level system access to perform iRegneration, please keep their passwords and authorized personnel in custody. Inappropriate use of this function may compromise the device's performance. Please strictly follow Nuctech technical support directives when dealing with it.

If the red notice of "Low Ion Supply" pops out, users should pay attention to the lower performance due to reducing quantity of available ions. Normally, please change a new filter cartridge and conduct a 2-hour cleaning to regenerate enough ions. A blank test after changing filters & 2-hour cleaning & calibration will eliminate the message.

If the red notice of "Low Ion Supply" is still present, please click < iRegeneration > to reactivate the ionizers. In most cases, iRegeneration will succeed, followed by an auto calibration, and finally enter ready status. However, changing new ionizer electrodes will be required if iRegeneration frequently fails.



Figure 6.17 Perform iRegeneration to activate ionizers

Notes:

- ✓ Please don't perform iRegeneration without changing filters.
- ✓ Please don't perform iRegeneration without completing Cleaning for 2 hours.
- ✓ Please don't perform iRegeneration without completing blank tests.

### 7.1 Real-time Diagnosis



TR2000DC is embedded with automatic diagnosis function. When the glitch takes place, e.g. temperature abnormal, indication will pop out immediately. Please follow Nuctech technical support directives.

TR2000DC enables automatic diagnosis. When the system is abnormal, such as temperature anomaly and ambient sensor parameter anomaly, the corresponding prompt will appear on the software interface, as shown in Figure 7.1.

At this point, please follow the solution procedures. If the prompt cannot be resolved after trial, the device can no longer be used, please follow Nuctech technical support directives.

Main	Spectra		superuser 2018-11-20 Dual mode 11:38:38 <sup>#</sup>
	_		ic Informations
		Code	H20102
		type	Error
	H20102	Detail	Incorrect temperature of Desorber
	1120102	Reason	Desorber heater or temperature sensor failure.
		Solution	Check the heater and temperature sensor.
		Ignore	Rediagnose Shutdown
		6 6	
		Print Maint	ain CAL Logout Shutdown More
			<b>О</b> ПИСТЕСН

Figure 7.1 Diagnosis information



### 8.1 First installation

Filters in a new instrument might slowly become ineffective after a long-time storage. It's highly suggested that new filters be used during the first installation. This should be manually confirmed by the trained and authorized operator in the software, as the operation will activate a count-down timer of the next maintenance. On top of that, a 24-hour deep cleaning is normally required to remove the internal impurities, getting the instrument ready.

### 8.2 Fail to calibrate

During the first installation on a new site, auto calibration might probably fail due to a large variation in ambient pressure. And this should be confirmed by the users themselves to protect the instrument from being automatically but wrongly calibrated. So please use the "Calibration Pen" and conduct "Manual Calibration" on this condition. Once completed, the following calibrations can be finished automatically.

### 8.3 Fail to verify

Verification might fail due to internal contamination. Once the notification of contamination is shown, please mind the decline of detection performance. Then verification will be the last fail-safe to confirm the detection performance. However, if verification still fails when no notification of contamination is seen, please consider two possibilities, either calibration is needed, or the verification pen itself is used up.

### 8.4 **Pressure applied to the swabs**

Please do not swipe too hard, otherwise you may either break the crystals of the contraband substance or squeeze them into the swiped surface.

### 8.5 When to change the consumables

Filters must be changed periodically to maintain the performance of the instrument. Before changing the filters, please follow the red notification on the screen. The normal period is 720 hours, but a 360-hour maintenance will certainly enhance the performance of the detector. Filters can be conveniently changed while keeping the power on and this operation will be recorded. The completion of maintenance should manually be confirmed on the screen to reset the count-down timer.

When changing filters, please make sure the containers of filter materials are completely sealed, properly installed into the tunnel and firmly pushed to attach to the system. Otherwise, there will be an error pop-out indicating leakage.

Dopant affects the detection performance of several substances. The normal life cycle of a dopant cartridge is 2 years. A count-down timer will ensure the users to be notified before the dopant is used up. Please wear clean gloves when changing the dopant. The operation of maintenance is as simple as a 3-step procedure guided by the software.

Internal calibrant is only used in the operation of auto calibration, which is normally conducted every 12 hours. The life cycle of one cartridge is 2 years which is also monitored by an independent timer with a similar software wizard.

Due to the essence of corona discharge, positive and negative electrode in the ionizer also has their attrition, which is automatically monitored by the program. The normal life cycle would be 2 years. Once they are exhausted, please follow the red notification to change the electrode. The operation of maintenance is also a 3-step procedure, but please wait for the instrument to fully cool down first.

### 8.6 Frequent false alarm

Frequent false alarms may result from the increase of internal humidity or heavy contamination in the detector. In either case, it's highly suggested the maintenance procedures be strictly followed to change the filter and start a 2-hour deep cleaning. If this still doesn't help, please check #8.

### 8.7 Low Ion Supply

The performance of the ionizers is sensitive to electrode's attrition and the variation of internal humidity. TR2000DC is equipped with integrated sensors and a smart tuning algorithm that adapts the driving parameters of the ionizer to these changes. Normally there is no extra procedure to calibrate the ionizers. However, if improper maintenance (e.g. didn't not change filter for a long time) overwhelms the tuning capability, "Low Ion Supply" red notice may appear. Under this circumstance, please try a blank test first. If unresolved, please change the filter, do a 2-hour deep cleaning. If the problem is still there, please click < iRegenerate > to activate the ionizers.

### 8.8 Analysis doesn't start after inserting the swab

Optical sensor at the sample inlet might be interfered by dust accumulation. On this condition please try cleaning the sensor at first.

### 8.9 Something still wrong that can't be solved

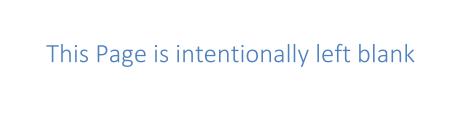
TR2000DC is featured with a report system. Please insert the USB disk and simply download the "Operational Report" in a pdf format. This report that records the operational information can help us quickly diagnose with the instrument remotely. And we believe the customer service can be effectively improved.

### 8.10 Other advice to enhance the detection performance

Keeping the instrument power on actually enables the cleaning at the back end. Please wear clean gloves to avoid the interference by contaminants. Please pull out the used swab once the analysis is done before it proceeds to contaminate the instrument. Please change the filter in compliance with the instructed period.

### 8.11 Troubleshooting

No.	Problem	Description	Solution	Ref.
1	Frequent alarms	Frequent alarm shown as AN, TATP,	Conduct a 30-min cleaning, if it still alarms please change filters, followed by a 1-hour cleaning.	6.1 5.6
		etc.	If it still alarms, please check <menu>\<status>\Main pump, Sampling pump. If the flow rate is 0, please inspect and change pumps and environment module.</status></menu>	6.2
			If it still alarms, please inspect and change the membrane.	
2	Verification fails	Verification fails to complete	Conduct a 30-min cleaning, if it still alarms please change filters, followed by a 1-hour cleaning.	6.1 5.10
			Please inspect the spectra	5.10
3	Calibration fails	Auto CAL fails to	Conduct a 30-min cleaning, followed by a <auto cal="">.</auto>	6.1
		complete	Perform <standard cal=""> with the CAL pen, if <auto cal=""> fails.</auto></standard>	4.6
			Please check <menu>\<status>\Main pump, Sampling pump. If the flow rate is 0, please inspect and change pumps and Environment module.</status></menu>	5.6
4	Filter depleted	Red notice indicating to change filters	Filters should be changed every 720 hours regardless of the service status.	6.2
			Please follow the instructions to change the filter and click <completed> to reset the timer.</completed>	
			If you have already changed the filters in 48 hours, please click <completed> to reset the timer.</completed>	
5	No analysis start	Fail to trigger an analysis after	Please inspect and clean the dust on the optical sensors of the Device indicator board.	
		inserting the sampling swab into the inlet	Please change the broken device indicator board and the FPC cable.	
6	Software failure	Operational software fails to boot or suddenly exit	Please contact Nuctech technical support team to recover the operational software with safe flash memory, or change the IPC module.	
7	Fail to power on	Unable to power on the instrument	Please contact Nuctech technical support team to change the IPC module.	
8	Abnormal	No peaks in spectra,	Please change filters, followed by a 1-hour cleaning.	6.1
	spectra	<verify>, <auto CAL&gt; and <standard CAL&gt; all fail with no</standard </auto </verify>	If it still no signal, please inspect the Membrane and Ionizer Electrodes.	6.2
		explicit peak signal	If it still no signal, please contact Nuctech technical support team to change Detector Power.	

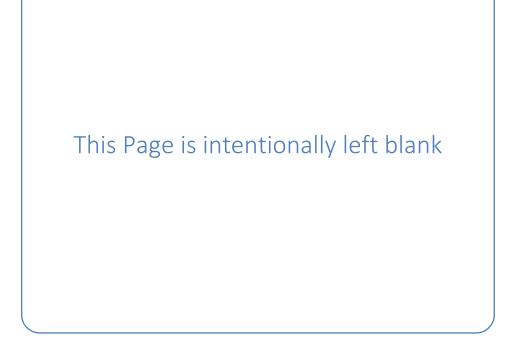


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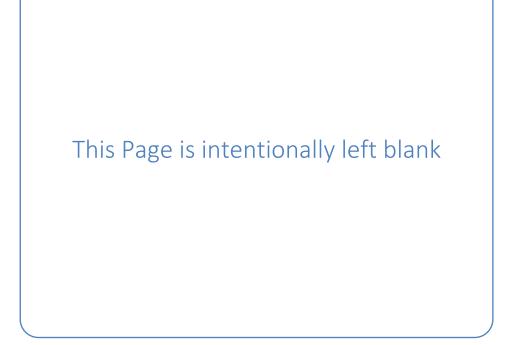
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### NUCTECH COMPANY LIMITED

Address: 2/F Block A, Tongfang Building, Shuangqinglu, Haidian District, Beijing, PRC Zip Code: 100084 Tel: (8610) 62780909 Fax: (8610) 62788896 Website: http://www.nuctech.com





**EUROPEAN CIVIL AVIATION CONFERENCE** 

**CONFERENCE EUROPEENNE DE L'AVIATION CIVILE** 

When replying, please quote:

EC 9/8.3/116 - 0409

24 June 2022

### Subject: ECAC Common Evaluation Process of security equipment (CEP) Explosive trace detection (ETD) equipment – Full Test results (2020-ETD-FT-001)

Dear Mr Xu,

I refer to the ECAC Common Evaluation Process of security equipment (CEP) applied to explosive trace detection (ETD) equipment and to your submission of equipment for testing within this framework.

In accordance with the ECAC Common Testing Methodology (CTM) for ETD, ICT (Germany) completed the Full Test of the following configurations on 9 November 2021:

Designation:	TR2000DC
System Hardware:	- Detector CIL4.0 - Firmware C1.2.0
Auxiliary Hardware:	Swab-04 A, to be used only in combination with Thumbprint Wand
Detection Algorithm:	D18.9.26 (Library E11.C01.2110)
CONOPS:	V21.07

The results of the test have been considered by the ECAC CEP Management Group, which has endorsed that this ETD configuration **meets the ECAC/EU** performance requirements<sup>i</sup> for passenger and cargo applications using wand sampling only.

This evaluation is valid only for the type of ETD in the configuration described above, unless otherwise explicitly indicated. I understand that the Test Centre provided you with relevant technical information on the test proceedings during a debriefing after the test completion.

As per the CEP Administrative Arrangements, the reports of test results corresponding to this configuration have been communicated, with the appropriate confidentiality

Mr Renran Xu Nuctech Company Limited 2/F Block A, Tongfang Building, Shuangqing Road Haidian District 100084 Beijing People's Republic of China protection, to all ECAC Member States.

The test results of this ETD configuration will soon be published on the ECAC website. Furthermore, copies of the equipment lists which feature on the ECAC website are regularly provided to ICAO, which in turn updates the lists of configurations on the AVSECPaedia secured section of its own website, for the benefit of the wider international community.

Ms Triin Vendik and I are available at the ECAC Secretariat (<u>cep@ecac-ceac.org</u>) to provide you with any further information. I would like to express our appreciation for the continued participation of your company in the ECAC Common Evaluation Process.

Yours sincerely,

1/2

David Matesanz CEP Security Equipment Specialist

<sup>i</sup> As published in ECAC Doc 30, Part II (13<sup>th</sup> edition/May 2010) and mandated in the Commission Decision C(2015) 8005.



# **QUALITY MANAGEMENT SYSTEM CERTIFICATE**

Registration No. 02122Q11372R8L

This is to certify that the quality management system of

## **Nuctech Company Limited**

social credit code : 91110108710927548B

Registration Address: 2/F, Block A, Tongfang Building, Tsinghua University, Shuangqing Road, Haidian District Office/Production Address: Road 18th, Yuanlin Road, Miyun County Economic Development Zone, Beijing, P.R. China

is in conformity with

### GB/T 19001-2016/ISO 9001:2015

This certificate is valid for the following scope:

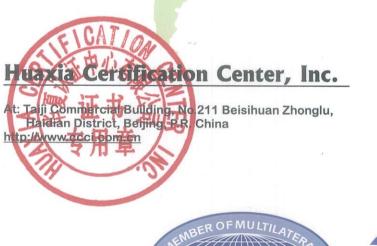
Related design, development (including software development), production, installation, debugging, system integration, after-sales service, market development and technical services of the company's radiation detection system; related design, development (including software development), production, construction, installation, debugging, maintenance, system integration, market development and technical services of security protection system engineering; computer information system integration

The certification's condition of multi-sites organization refer to Appendix (1)

The certificate changed on November 2, 2022

This certificate is valid to November 28, 2025

The scope which needs administrative permission shall be in accordance with valid license. In the case that the organization regularly receives surveillance assessments, the certificate shall be valid when used together with the Notice for Maintenance of Use of Certificates and Logos. Information about the certificate can be queried on the official website of CNCA (www.cnca.gov.cn).



General Manager:

Date of Issue:

October 17, 2022





中国认可 国际互认 管理体系 MANAGEMENT SYSTEM CNAS C021-M



# 质量管理体系认证证书

注册号: 02122Q11372R8L

兹证明

## 同方威视技术股份有限公司

统一社会信用代码: 91110108710927548B 注册/办公地址: 中国•北京市•海淀区双清路清华大学同方大厦 A 座 2 层 生产地址: 中国•北京市•密云经济开发区园林路 18 号

质量管理体系符合标准

GB/T 19001-2016/ISO 9001:2015

认证范围如下:

公司辐射检测系统相关的设计、开发(含软件开发)、生产、安装、调 试、系统集成、售后服务、市场开发及技术服务;安全防范系统工程 的相关设计、开发(含软件开发)、生产、施工、安装、调试、维护、 系统集成、市场开发及技术服务;计算机信息系统集成

多现场组织认证概况见附件(1)

换证日期: 2022年11月2日 本证书有效期至2025年11月28日

认证范围涉及法律法规要求的行政许可、资质许可、强制性认证的,证书与资质共同使用有效。 在正常接受年度审核的情况下,与年度监督保持通知一并使用有效。 本证书信息可在国家认证认可监督管理委员会官方网站(www.cnca.gov.cn)上查询。



国际互认 管理体系 MANAGEMENT SYSTEM CNAS C021-M



# 质量管理体系认证证书

注册号: 02122Q11372R8L

# 同方威视技术股份有限公司

## 附件1





# QUALITY MANAGEMENT SYSTEM CERTIFICATE

Registration No. 02122Q11372R8L

## **Nuctech Company Limited**

### **Appendix 1**

 Name:Nuctech Company Limited Miyun Production Base Office/Production Address:No. 18 Yuanlin Road, Miyun Economic Development Zone, Beijing
 Second Production of radiation inspection and ecourity & protection system

Scope:Production of radiation inspection and security & protection system Name:Nuctech Company Limited

Office Address: 2/F, Block A, Tong Fang Building, Shuangqing Road, Haidian District, Beijing City

Production Address: Road 18th, Yuanlin Road, Miyun County Economic Development Zone, Beijing City

Scope: Radiation inspection system with design, development (including software development), production, installation, test, system integration and after-sales service, market development and technical services; security & protection system engineering with design, development (including software development), production, construction, installation, test, maintenance, system integration and technical service, market development and technical services; computer information system integration

Note: Any certificate appendix(es) shall be valid together with the certificate when using.

The certificate changed on November 2, 2022 This certificate is valid to November 28, 2025



2、

General Manager:

Date of Issue:

October 17, 2022





中国认可 国际互认 管理体系 MANAGEMENT SYSTEM CNAS C021-M



BANCA: BC "MAIB" S.A., str. 31 august 1989, 127, mun. Chişinău, MD-2012, Republica Moldova codul fiscal 1002600003778

#### SCRISOARE DE GARANȚIE BANCARĂ

pentru participare cu ofertă la procedura de atribuire a contractului de achiziție publică nr. LD2434400154 din 09 decembrie 2024

Către **Aeroportul Internațional Chișinău**, cu sediul în MD-2026, Republica Moldova, mun.Chișinău, bd. Dacia nr. 80/3, codul fiscal 1002600007189 cu privire la procedura de atribuire a contractului privind Achiziționarea Echipament cu Raze X și detectoare de urme de explosiv, licitația publică nr. ocds-b3wdp1-MD-1730726691243 din 10 decembrie 2024.

Subsemnata **BC "MAIB" S.A.**, cu sediul în mun. Chișinău, MD-2012, str. 31 august 1989, 127, codul fiscal 1002600003778 ne obligăm față de **Aeroportul Internațional Chișinău**, să plătim suma de **44.865,00 MDL (patruzeci și patru mii opt sute șaizeci și cinci lei 00 bani)**, la prima sa cerere scrisă și fără ca acesta să aibă obligația de a-și motiva cererea respectivă, cu condiția, ca în cererea sa autoritatea contractantă să specifice că suma cerută de ea și datorată ei este din cauza existenței uneia sau mai multora dintre situațiile următoare:

- Ofertantul "Eximotor" S.A. codul fiscal 1002600034712, îşi retrage sau modifică oferta în perioada de valabilitate a acesteia; Prezenta ofertă rămâne valabilă pentru perioada de timp specificată în Anexa nr. 2 Anunțul de Participare, începând cu data-limită pentru depunerea ofertei, în conformitate cu Anexa nr. 2 Anunțul de Participare, și rămâne obligatorie şi poate fi acceptată în orice moment până la expirarea acestei perioade;
- 2. Oferta sa fiind stabilită câștigătoare, ofertantul "**Eximotor**" **S.A.**, nu a constituit garanția de bună execuție;
- 3. Oferta sa fiind stabilită câștigătoare, ofertantul **"Eximotor" S.A.** a refuzat să semneze contractul de achiziție publică de bunuri/servicii;
- 4. nu se execută vreo condiție, specificată în documentația de atribuire înainte de semnarea contractului de achiziție publică de bunuri/servicii.

Orice litigiu apărut pe parcursul realizării prezentei garanții va fi soluționat pe calea negocierilor. În cazul când părțile nu vor soluționa litigiile apărute prin negocieri, acestea vor fi soluționate în conformitate cu legislația Republicii Moldova.

Prezenta garanție intră în vigoare la data de **10 decembrie 2024** și este valabilă până la data de **20 februarie 2025** inclusiv.

#### Ion Cociorva,

Director Relații Clienți Corporativi BC "MAIB" S.A. Digitally signed by Cociorva Ion Date: 2024.12.09 16:35:12 EET Reason: MoldSign Signature Location: Moldova MOLDOVA EUROPEANĂ



Emiterea prezentei Garanții poate fi verificată pe pagina web a băncii <u>www.maib.md</u>, compartimentul Garanții bancare

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BC "MAIB" SA, str. 31 august 1989, 127 - maib park MD-2012, mun. Chișinău, Republica Moldova Numărul înregistrării de stat - 1 002 600 003 778 Mărimea capitalului social - 207 526 800 lei Președinte al Comitetului de Conducere - Giorgi Shagidze LGAI Technological Center, S.A. Campus UAB - Ronda de la Font del Carme s/n E-08193 Bellaterra (Barcelona) T +34 93 567 20 00 F +34 93 567 20 01 www.applus.com





### **CERTIFICATE OF CONFORMITY**

LGAI-Technological Center, S.A. CERTIFIES that the documentation included in the Construction Technical File of:

DESKTOP EXPLOSIVES AND NARCOTICS TRACE DETECTOR

Brand: NUCTECH Model: TR2000DC

Manufactured and delivered to market by:

NUCTECH COMPANY LIMITED 2/F Block A, Tong fang Building, Shuangqinglu, Haidian District, Beijing PRC

Is in compliance with Electromagnetic Compatibility Directive 2014/30/EU and Low Voltage Directive 2014/35/EU and tested according to EN61010-1:2010, EN 61326-1:2013 as described in:

Evaluation report No.: 16/32301958

It confirms that the listed equipment complies with the requirements of the directives, referring only to the Technical File supplied to LGAI Technological Center, S.A. for its evaluation.

After preparation of the necessary technical documentation, as well as the EC declaration of conformity, the required CE marking can be affixed on the product.

Bellaterra, December, 14<sup>th,</sup> 2016

LGAI Technological Center, S.A.

Xavier Ruiz Peña Product Conformity B.U., Director