

Declaration on staff installation and training

ABPLANALP UKRAINE Service provides services for the commissioning of machine tools, their warranty and post-warranty maintenance, repairing and technical inspection. The goal of the company is not only sales, but also comprehensive implementation of machine tools and after-sales service.

We provide high-quality preparation of each machine for launching. We give advice on choosing the installation site and connecting the machine. During the start-up of the machine, we check and, if necessary, adjust its functioning, and provide initial basic training in programming and maintenance. We employ highly qualified service engineers who are trained and certified at manufacturing plants. Our service representatives, in addition to the main office in Kiev, are located in Dnipro, Kharkiv, Kropyvnytskyi.

Our company provides the buyer during the warranty period of operation of the Equipment with service consultations by phone from 9-00 to 18-00 during working hours, from Monday to Friday: +380443338389 (office), +380952875859 (coordinator), service@haas-ukraine.com.

If, during the warranty period, the Equipment turns out to be defective or incomplete, then ABPLANALP UKRAINE undertakes to send a service engineer as soon as possible to eliminate the identified defects by repairing or replacing defective parts with new ones.

The delivery of warranty parts will be realized according to the terms CIP – Republica Moldova (Incoterms 2021). Senders of warranty parts are:

1) HAAS Automation Europe	2) Abplanalp Sp. Zo.o.	3) MAT TRANSPORT AG
Mercuriusstraat 28, BE 1930, Zaventem, Belgium	ul. Kostrzycska 36 02-979, Warszawa, Poland	Transit Stock/ CO Abplanalp Engineering AG Weyermannsstrasse 12 3000 Bern 5, SWITZERLAND

ABPLANALP UKRAINE guarantees to perform a set of works to put the equipment into operation:

Checking the packaging of the delivered equipment

Checking for damages during transportation

Removal of conservation oil

Preparation of the machine for work (assembly and connection of parts which are transported separately)

Checking the input voltage and compressed air source for compliance with the manufacturer's requirements

Connection of equipment to power supply and compressed air lines

Carrying out the procedure of leveling the machine according to the requirements of the manufacturer

Checking the geometric parameters of the equipment

Checking the operation of working systems of equipment

Carrying out the procedure for preparing the spindle for operation.

Checking the compliance and operability of additional options, settings.

Checking the operation of the CNC system, checking for software updates

Installation of the additional options if available

Adjustment of HAAS NGC CNC parameters according to customer requirements

Providing recommendations for the use of equipment

Carrying out necessary technical procedures obligatory for acceptance of the equipment for warranty service.

Basic training of the operator at commissioning of the machine includes: familiarization with the HAAS CNC system, functionality of the machine, familiarization with additional options, instruction on service of the machine.

Term of carrying out start-up and adjustment works to 5 days, basic instruction to 2 days no more than three specialists of the buyer.

Information and technical support of commissioning of HAAS machines, as well as basic training of operators will be provided by the following employees and certified service engineers:

№	Since when has been working at the enterprise, year	Name of the company where the service engineer officially works, city	Contact person	Position/functions
1	2013	Abplanalp Ukraine, city Kyiv	Skrypnyk Taras	Head of HFO department
2	2006	Abplanalp Ukraine, city Kyiv	Zharoid Sergii	Technical director
3	2016	Abplanalp Ukraine, city Kyiv	Tereshchenko Andrii	Service engineer head of service department
4	2016	Abplanalp Ukraine, city Kropyvnytskyi	Heiko Vladislav	Service engineer
5	2013	Abplanalp Ukraine, city Kharkov	Zotov Denis	Service engineer
6	2022	Abplanalp Ukraine, city Zhytomyr	Tesliuk Sergii	Service engineer
7	2020	Abplanalp Ukraine, city Kyiv	Derevianko Dmytro	Service engineer
8	2021	Abplanalp Ukraine, city Dnipro	Doroshenko Vitalii	Service engineer
9	2020	Abplanalp Ukraine, city Kyiv	Osadchuk Elmira	HAAS service coordinator
10	2020	Abplanalp Ukraine, city Kyiv	Skarha Iryna	Economist of the service department
11	2004	Abplanalp Ukraine, city Kyiv	Pereviazko Oleksandr	Head of the spare parts department
12	2021	Abplanalp Ukraine, city Kyiv	Honcharova Oksana	Spare parts economist
13	2016	Abplanalp Ukraine, city Kyiv	Kolyadko Vadym	Technological engineer
14	2021	Abplanalp Ukraine, city Kyiv	Hvozz Oleksandr	Technological engineer

Certificate of Completion

is hereby granted to

Tereshchenko Andrii

to certify successful completion of the

Haas Service Certification Course

Granted: May 19, 2017


Johan Verheyden
HAE Instructor


Gert Hanegreefs
HAE Customer Service Manager

Certificate of Completion

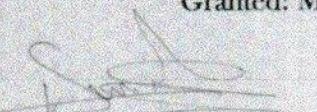
is hereby granted to

Heiko Vladyslav

to certify successful completion of the

Haas Service Certification Course

Granted: May 19, 2017


Johan Verheyden
HAE Instructor


Gert Hanegreefs
HAE Customer Service Manager

General director
Nikolay Skrypnyk

