



Dear Diana,

I would like to confirm our full support regarding this project. We will arrange for an authorized company representative to travel to the Republic of Moldova to carry out a comprehensive on-site technical evaluation of the equipment in Chisinau.

In addition, we will provide a dedicated technical training session for KVG's local specialists, ensuring they receive practical operational guidance, maintenance instruction, and clarity on the applicable technical standards.

Once the evaluation and training have been successfully completed, we will issue the necessary manufacturer authorization to enable KVG to carry out maintenance and related works in full accordance with OEM procedures and guidelines.

Please feel free to reach out if you need any further information or clarification we are happy to assist.

*Best regards,*

**YOUMNA SEAIBY**

Assistant Service Manager – EMEA