



**ANADOLU ISUZU OTOMOTİV
SANAYİ VE TİCARET A.Ş.**

Şekerpınar Mah. Otomotiv Cad. No: 2

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WARRANTY CONTRACT

Between
Anadolu Isuzu Otomotiv San. Tic. A.Ş.
and
PAYNET SERVICES S.R.L.

.....2019

 UNIPAY DANIŞMANLIK
YAZILIM TEKNOLOJİLERİ A.Ş.
S.L.B.T. 339

CONDITIONS OF CONTRACT

Anadolu Isuzu Otomotiv San. Tic. A.Ş., whose business address is Şekerpınar Mah. Otomotiv Cad. No:2 Çayırova / Kocaeli ISTANBUL, hereinafter referred to as Manufacturer, and PAYNET SERVICES S.R.L. , whose business address is MD-2038, bd Decebal, 6, mun.Chişinau, Republica Moldovahereinafter referred to as Buyer, hereby agree on this....., in the year 2019, to the following terms.

Manufacturer agrees to provide 2 year /100.000km (whichever comes first) warranty for the vehicles which chassis numbers are written in the attachment Annex 1 of this agreementto the Buyer under the condition that below requirements are fulfilled by Buyer within a period of 3 months.

- a. Buyer must set up a complete service station which complies with Manufacturerstandards or Buyer must sign an agreement with an independent workshop to perform warranty, repair and maintenance operations to fulfill the Buyer's obligations. Manufacturer shall decide the compatibility of the service station.
- b. Completion of necessary technical trainingsrelated to vehicles in Manufacturer Training Center by Buyer's technical team.
- c. Purchase of necessary special tools which are recommended by Manufacturer to Buyer,
- d. Purchase of minimum 40.000 Euro initial spare part stock by Buyer from Manufacturer.

Warranty conditions are explained in the attachment Annex 2 of this agreement

MANUFACTURER

ANADOLU ISUZU

OTOMOTIV SAN. TIC. A.Ş.

BUYER

PAYNET SERVICES S.R.L

DATE: _____

DATE: _____

NAME: _____

NAME: _____

SIGNATURE: _____

SIGNATURE: _____

STAMP: _____

STAMP: _____

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ANNEX 1

Vehicle Chassis Numbers

NNAM0BHLB02000023
NNAM0BHLB02000024
NNAM0BHLB02000025
NNAM0BHLB02000027
NNAM0BHLB02000028
NNAM0BHLB02000029
NNAM0BHLB02000030
NNAM0BHLB02000031
NNAM0BHLB02000032
NNAM0BHLB02000033
NNAM0BHLB02000044
NNAM0BHLB02000133
NNAM0BHLB02000134
NNAM0BHLB02000138
NNAM0BHLB02000336
NNAM0BHLB02000337
NNAM0BHLB02000338
NNAM0BHLB02000339
NNAM0BHLB02000340
NNAM0BHLB02000341
NNAM0BHLB02000342
NNAM0BHLB02000343
NNAM0BHLB02000344
NNAM0BHLB02000345
NNAM0BHLB02000346
NNAM0BHLB02000142
NNAM0BHLB02000141
NNAM0BHLB02000140
NNAM0BHLB02000139
NNAM0BHLB02000022
NNAM0BELB02000079


DIPAK DANISMANLIK
YAZILIM TEKNOLOJİLERİ
S.L.B.T. 339

ANNEX 2

SCOPE OF WARRANTY

BUYER may assert a claim against the ANADOLU ISUZU OTOMOTIV SAN. TIC. A.S. (Supplier) for the expenses arising from the failures or breakdowns accepted by the supplier as attributable to the material or workmanship and installation defects that may arise during the warranty term of the contractual goods in accordance with the Warranty Procedures of the ANADOLU ISUZU OTOMOTIV SAN. TIC. A.S. as designated herein. BUYER agrees that the power to make a decision in this respect shall solely lie with the ANADOLU ISUZU OTOMOTIV SAN. TIC. A.S..

NON-WARRANTY CONDITIONS

The following case(s) shall be considered to be excluded from the scope of warranty applicable to the contractual goods:

A – Periodical maintenance, lubrication/ lubrication oils, greases/greasing, filters, bulbs, wipers, brake linings, clutches, clutch bearing, wheel bearings, absorbers, tyres, storage batteries, such plastic parts in spring eye bushes end similar suspension systems

B – Any breakdown that may arise from lack of lubrication oil, water and other liquids.

C – Any break-down that may arise from the fact that lubrication oil, water, fuel, oil and other liquids differ from the ones recommended by the ANADOLU ISUZU OTOMOTIV SAN. TIC. A.S.

D – Any damage to the engine hood, chassis, glass and plastic parts due to the external factors .

E – Any change, modification or addition that may be applied to the contractual goods at a later time

F – Misuse of contractual goods, any case arising from negligence, accident and external factors

G – Any such adjustment and/ or repair works applied by the original buyer of the contractual good and/ or distributor in such a manner to inflict a harm on the performance and reliability of the good

H – Overloading the contractual goods more than their capacities.

I – Failure to use the contractual goods in accordance with the instructions set forth in the Owner's and driver's manual provided by the ANADOLU ISUZU OTOMOTIV SAN. TIC. A.S.; particularly, the failure to have the periodic maintenance works carried out by the authorized service Distributors on a regular basis.

J – Non-use of ANADOLU ISUZU OTOMOTIV SAN. TIC. A.S.'s spare parts during the repair works, non-use of equaliavent quality parts during maintenance.

