

DECLARATION OF WARRANTY PERIOD

No.: ST-YH-1522

31.03.2021

TO THE TENDER COMMISSION PRESIDENCY of
MAYORALTY OF CHISINAU MUNICIPALITY

Chisinau

We, as BMC Otomotiv Sanayi ve Ticaret A.Ş., have participated in your "**Buses for I.M. "Urban Bus Park"**" tender with the tender number "**ocds-b3wdp1-MD-1614258987702**" as a Tenderer. We accept and undertake that we will fulfill the following warranty conditions.

Your Sincerely,

WARRANTY CONDITIONS

Description of warranty	Required warranty
Warranty of Bus Aggregates, Mechanisms and Components	49 months
Anti-Corrosion Warranty of Body	5 years

In the Capacity of
Group Director of Commercial Vehicles Sales and After Sales Services



SEDAT ÇINAR

BMC OTOMOTİV SANAYİ VE TİCARET A.Ş.

FACTORY

Kemalpaşa Caddesi No: 288
Pınarbaşı, 35060 İzmir - Türkiye
Tel : +(90 232) 477 18 00
Faks : +(90 232) 477 18 77 (78-79)

GENERAL MANAGEMENT

Sanayi Mahallesi, Teknopark Bulvarı, No:1/4C 301,
34906 Pendik – İstanbul
Tel : +(90 212) 438 04 30
Faks : +(90 212) 438 04 35

SALES

Kemalpaşa Caddesi No: 288
Pınarbaşı 35060 İzmir
Tel : +(90-232) 477 18 00
Faks : +(90-232) 477 18 77 (78-79)
Call BMC : 444 9 262(BMC)
E-mail : sales@bmc.com.tr

BMC

WARRANTY CERTIFICATE

MANUFACTURER

Head Office

ADDRESS

Sanayi Mah. Teknopark Bulvarı No:1 4/C İç kapı No: 301 Pendik/İstanbul

PHONE

+90 (212) 438 04 30

Production Plant -Sales Office

ADDRESS

Kemalpaşa Caddesi No:288 Pınarbaşı , 35060
Bornova, İzmir

PHONE

+90 (232)477 18 00

VEHICLE

TYPE : PROCITY 12M DIESEL BUS

WARRANTY TERM : 49 MONTHS

BMC
OTOMOTIV SANAYİ VE TİCARET A.Ş.
[Signature]

Warranty Terms

Warranty Scope

1. The warranty period will commence from the time that the vehicle is delivered to its registered owner and covers 49 months. Please refer to your sales contract for specific arrangements.
2. All parts of the vehicle, except the consumables (ordinarily worn and torn materials), are all covered by the warranty.
3. If the vehicle fails during the warranty period due to the defects in materials and production, the failure will be resolved by replacing or repairing the defective part(s) or defective section(s) by authorized service.
4. Noise, vibration etc. occurred during driving that are within the scope of the COC (certificate of conformity) and caused by the structure of the vehicle itself, shall not be considered as a failure or a defect. A condition which is not considered to be a failure or a defect, shall not be repaired and shall be out of warranty scope.
5. All failures resulting from the use of the vehicle contrary to the instructions in the appropriate service and vehicle manuals, are out of warranty scope.
6. Following costs and fees related, but not limited to the repairs excluded from the warranty, shall be borne by the registered owner;
 - a) Worn and torn materials resulting from operational use and time,
 - b) Part and labor cost caused by improper or insufficient maintenance; lack of periodical and proper maintenance in accordance with the appropriate service manuals; improper use of fuel, engine oil, anti-freeze and hydraulic oil, and the costs of periodic maintenances during warranty period,
 - c) Accident, disaster, sabotage, abuse, modification, improper and defective body-building applications, improper usage, lack of maintenance and defects due to overloading,
 - d) All labor and part cost of consumable parts such as belts, filters, brake pads, clutch pads, lubricants, bearings, liquids, bulbs, etc, and cost of materials/parts subject to worn and torn under proper usage conditions such as shock absorbers, spring bushes, other tire components, wheel alignment & balancing, valve adjustment, brake adjustment, etc,
 - e) All the equipments and their installations not approved by BMC, and its defects and malfunctions including the workmanship.

Termination Of Warranty Liabilities

If the defect is caused by the following, the warranty liability shall terminate:

1. The vehicle shall be out of warranty scope if the defect occurs due to overloading, improper use, poor operating conditions, negligence and external factors.
2. The vehicle shall be out of warranty scope, if the VIN (vehicle identification number), engine number, serial number labels, marks on the vehicle and seals on the devices and systems are destructed and removed (in case of destructions as listed above, BMC records will be taken as a basis).
3. The vehicle shall be out of warranty scope if the repair, adjustments, modifications and maintenance is/are held in an unauthorized service, some adjustments and modifications may be made that may affect the performance of the vehicle and the failure occurs.
4. The vehicle shall be out of warranty scope, if improper usage contrary to its purpose occurs.
5. The vehicle shall be out of warranty scope, if any of the periodic maintenances within the warranty period are not done as stated in the appropriate service and vehicle manuals..
6. After an accident, the warranty of units, parts and systems that determined not to have been affected or damaged after an examination by the authorized service, shall continue. However; damaged units, parts and services that have not been replaced or repaired by the authorized service, shall be excluded from the warranty scope.
7. Unless the parts supplied by BMC or equivalent parts are used during repair, free maintenance and vehicle recall services within the warranty period, that part(s) shall be excluded from the warranty scope.
8. In the event of malfunctions and defects resulting from failure of the vehicle owner to perform the daily and weekly maintenance of the vehicle mentioned in the appropriate service and vehicle manuals, the relevant part(s) shall be excluded from the warranty scope.
9. In the event of any improper modifications on the vehicle other than the manufacturer's (BMC) specifications, the relevant part(s) shall be excluded from the warranty scope.
10. In case of lack of oil, fuel, water and other liquids and / or the use of improper liquids other than those recommended for use in the appropriate service and vehicle manuals, the relevant part(s) shall be excluded from the warranty scope.
11. Any defect and malfunction on the vehicle's chassis framework, body, paint, (including corrosion and structural integrity), glass and similar exterior parts occur due to external factors, that have not been periodically checked and controlled on time and repaired, the relevant part(s) shall be excluded from the warranty scope.
12. In case of battery failures due to parking the vehicle for a long period and / or using the vehicle in only short distances (i.e. due to inability to charge the battery effectively), battery shall be excluded from the warranty scope,
13. In case the vehicle parked for a long period and the consumable parts lose their features or cannot properly function due to external factors, the relevant part(s) shall be excluded from the warranty scope.
14. If the vehicle stops for a long time in parking area, they must be under shelter (UV, and overheating protected) for long time batteries life and avoiding sun effect damages. (for electrical vehicles)
15. The vehicle's batteries shall be out of warranty scope if the defect occurs due to unproper charging. (for electrical vehicles)


OTOMOTIV SALES & SERVICE