

# Husky IVO 350T

Freedom to scale up

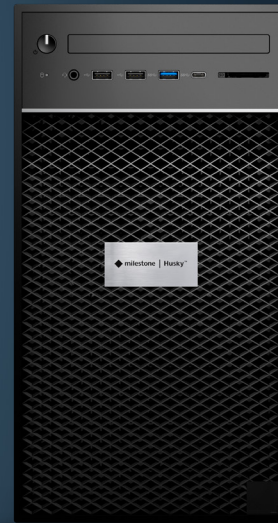
## Throughput

Up to 360 Mbit/s

## Local storage

Up to 32 TB

The Husky IVO 350 Tower is the ideal choice for those wanting to start small in their video installation while having the flexibility to grow – without a heavy investment in IT resources and rack space.



5 YEARS WARRANTY

## Easy & flexible setup

With an easy setup and flexibility in your XProtect® VMS, this unit is a great fit to get you started with your video installation.

- Easy setup with the Husky Assistant in a few simple steps
- Windows and XProtect VMS optimization according to your needs
- Choose any version of XProtect VMS for your installation
- Extended camera compatibility — connect more than 10,000 devices to your XProtect VMS

## Peace of mind – now and long into the future

Your video installation should not only be easy and flexible to set up, but also to manage and run – without extra costs or complexity. With the Husky IVO 350T, you get our standard five-year warranty, with single-point support through Milestone and all the benefits of using XProtect as your VMS.

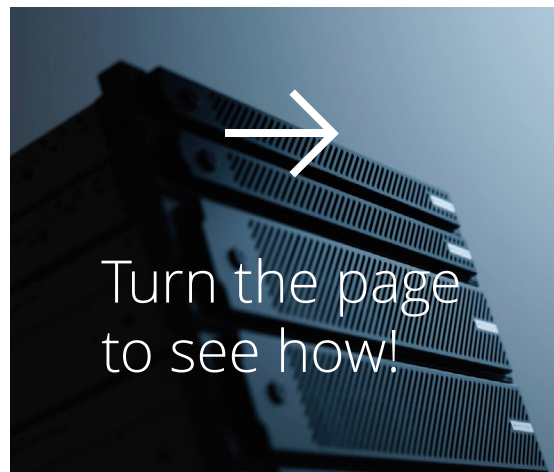
- Single point of contact for support of both the VMS and the appliances
- Possibility for onsite support interventions for hardware repairs and replacement

## Key features

- Desktop tower form factor – ideal for locations with limited space or no rack
- Up to 32TB raw video storage
- Software RAID for increased uptime

## Recommended usage

- Up to 50 channels (Based on the following video stream: 1080p, 30 FPS, 5-8 Mbit/s/channel, with video motion detection recording)
- Local live view/playback possible for up to 4 channels through XProtect Smart Client, without affecting the overall performance



## Hardware information

### Form Factor

Desktop Tower Form Factor

### CPU

Intel® Core™ i3-10100

### GPU

Integrated Intel® UHD Graphics 630  
(Intel® Quick Sync Video)

### RAM

16GB DDR4

### Operating system (OS)

Windows 10 IOT Enterprise SAC

### VMS/OS Storage

1 x 256GB (M.2 PCIe NVMe)

### Number of hard-drives

2 x 3.5" (internal)

### Raw storage (gross)

4/8/16/24/32 TB (Dell Enterprise Grade 24/7 Drives)

### RAID Controller & Support

Intel® Rapid Storage Controller – RAID 0,1  
(Software RAID)

### Display ports

2 x DisplayPort™, 1 x VGA

### Network interface

2 x 1 GbE (RJ45)

### Available PCIe slots

One PCI Express® x16 Gen 3 slot full height  
One PCI Express® x4 Gen 3 slot full height

### Archiving to external NAS

Yes, through LAN port

### Credential and Key encryption

Trusted Platform Module (TPM) 2.0

### Redundant Power Supply

No

### Remote management

No

## General information

### Hardware warranty

5 years full system warranty (incl. HDD)  
Onsite support next business day<sup>1</sup>

### Dimensions

335 x 177 x 345 (mm)  
13.19" x 6.95" x 13.58"

### Weight

9.358 kg (min)  
20.63 lb (min)

### Power input

100~240V, 50/60 Hz

### Max. power consumption

460W up to 90% efficiency (80 Plus Gold)

### BTU Rating

1,570 BTU/h (max. theoretical)

### Protection

OVP (over voltage), OCP (over current), OTP  
(over temp), SCP (short circuit)

Milestone reserves the right to correct errors and typos in these data sheets. For the latest version of this document, always check our website.

## Husky IVO 350T



## Environmental

This unit is intended for stationary server room and office use, according to the conditions stated below.

### Operating temperature

0 ° - 35° C / 32° - 95° F

### Storage temperature

-40° - 65° C / -40° - 149° F

### Humidity

10 – 80% relative humidity (non-condensing)

## Regulatory

### Safety & emission standards

CE (class A), UKCA, FCC, RCM, UL, Mexico  
(NOM), VCCI

### Trade compliance

NDAA Compliant

## Ordering information

HE-350T-4TB	Husky IVO 350 Tower, Win10, 4TB	2 bays x 2TB
HE-350T-8TB	Husky IVO 350 Tower, Win10, 8TB	2 bays x 4TB
HE-350T-16TB	Husky IVO 350 Tower, Win10, 16TB	2 bays x 8TB
HE-350T-24TB	Husky IVO 350 Tower, Win10, 24TB	2 bays x 12TB
HE-350T-32TB	Husky IVO 350 Tower, Win10, 32TB	2 bays x 16TB

### XProtect VMS software

Milestone Husky appliances are preloaded with Milestone XProtect VMS, which means that they can be used with any XProtect VMS variants. The required VMS licenses are purchased separately. The units can also be used with XProtect Essential+ with up to 8 cameras for free.

<sup>1</sup> Onsite intervention dispatched following Milestone's support processes – hardware Service Tag information accuracy required. Subject to regional availability, dependent on Dell Technologies support network.

# Cisco 4000 Family Integrated Services Router

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Cisco® 4000 Family Integrated Services Routers (ISRs) form an Software Defined WAN platform that delivers the performance, security, and convergence capabilities that today's branch offices need.

## Product overview

The Cisco 4000 Family Integrated Services Router (ISR) revolutionizes WAN communications in the enterprise branch. With new levels of built-in intelligent network capabilities and convergence, it specifically addresses the growing need for application-aware networking in distributed enterprise sites. These locations tend to have lean IT resources. But they often also have a growing need for direct communication with both private data centers and public clouds across diverse links, including Multiprotocol Label Switching (MPLS) VPNs and the Internet.

The Cisco 4000 Family contains the following platforms: the 4461, 4451, 4431, 4351, 4331, 4321 and 4221 ISRs.



**Figure 1.**  
Cisco 4000 Series Integrated Services Routers

## Features and benefits

Cisco 4000 Family ISRs provide you with Cisco® Software Defined WAN (SDWAN) software features and a converged branch infrastructure. Along with superior throughput, these capabilities form the building blocks of next-generation branch-office WAN solutions.

### Cisco Software Defined WAN

Cisco SDWAN is a set of intelligent software services that allow you to reliably and securely connect users, devices, and branch office locations across a diverse set of WAN transport links. SDWAN-enabled routers like the ISR 4000 dynamically route traffic across the “best” link based on up-to-the-minute application and network conditions for great application experiences. You get tight control over application performance, bandwidth usage, data privacy, and availability of your WAN links – control that you need as your branches conduct greater volumes of mission-critical business.

### Cisco converged branch infrastructure

The Cisco 4000 Series ISRs consolidate many must-have IT functions, including network, compute, and storage resources. The high-performance, integrated routers run multiple concurrent services, including encryption, traffic management, and WAN optimization, without slowing your data throughput. And you can activate new services on demand through a simple licensing change.

## Cisco intent based networking and digital network architecture (Cisco DNA)

The last few years has seen a rapid transformation and adoption of digital technologies. This puts pressure on the on the Network teams supporting this changing infrastructure – especially when provisioning, managing, monitoring and troubleshooting these diverse devices. Additionally innovations such as Software Defined WAN (SDWAN), Network Function Virtualization (NFV), Open APIs and Cloud Management show great promise in transforming Organizations IT networks. This transformation raises further questions and challenges for the IT teams.

The Cisco Digital Network Architecture (Cisco DNA) is an open, extensible, software-driven architecture that provides for faster innovation, helping to generate deeper insights, and deliver exceptional experiences across many different applications. Cisco DNA relies on intent-based networking, a revolutionary approach in networking that helps organizations automate, simplify, and secure the network.

The intent-based Cisco DNA network is:

- Informed by Context: Interprets every byte of data that flows across it, resulting in better security, more customized experiences, and faster operations.
- Powered by Intent: Translates your intent into the right network configuration, making it possible to manage and provision multiple devices and things in minutes.
- Driven by Intuition: Continually learns from the massive amounts of data flowing through it and turns that data into actionable insight. Helps you solve issues before they become problems and learn from every incident.

Cisco DNA Center provides a centralized management dashboard across your entire network – the branch, campus, data center, and cloud. Rather than relying on box-by-box management, you can design, provision, and set policy end-to-end from the single Cisco DNA Center interface. This allows you to respond to organizational needs faster and to simplify day-to-day operations. Cisco DNA Analytics and Assurance and Cisco Network Data Platform (NDP) help you get the most from your network by continuously collecting and putting insights into action. Cisco DNA is open, extensible, and programmable at every layer. It integrates Cisco and third-party technology, open APIs, and a developer platform, to support a rich ecosystem of network-enabled applications.

Table 1 breaks out many of the features and benefits of the Cisco 4000 Family that create a Software Define WAN (SDWAN) and a converged branch infrastructure.

**Table 1.** Cisco 4000 Family ISR general feature highlights

Business Requirement(s)	Feature/Solution
<b>Performance</b> <ul style="list-style-type: none"><li>• Throughput</li><li>• Service reliability</li></ul>	<ul style="list-style-type: none"><li>• Concurrent software services at speeds up to 2 Gbps. Backplane architecture supports high-bandwidth module-to-module communication at speeds up to 10 Gbps.</li><li>• A distributed multicore architecture with the industry's first internal services plane.</li><li>• Remote installation of application-aware services, which run identically to their counterparts in dedicated appliances.</li></ul>
<b>Lower WAN expenditures</b>	<ul style="list-style-type: none"><li>• Embedded SDWAN solution for creating lower-cost, business-class Internet connections.</li></ul>

Business Requirement(s)	Feature/Solution
<b>Pay-as-you-grow</b> <ul style="list-style-type: none"> <li>• Performance upgrade model</li> <li>• Investment protection</li> <li>• CapEx budget management</li> </ul>	<ul style="list-style-type: none"> <li>• Router capacity can be increased with a remote performance-on-demand license upgrade (no hardware upgrade) for exceptional savings.</li> </ul>
<b>Superior and secure user application experiences</b>	<ul style="list-style-type: none"> <li>• <a href="#">ISR-AX</a> “Application Experience” software bundle with advanced routing and network monitoring services.</li> <li>• Dynamic Multipoint VPN (DMVPN), zone-based firewalls, Intrusion Prevention (Snort &amp; Umbrella Branch) and Content Management using Cisco Cloud Web security &amp; OpenDNS protecting data, providing authentication credentials, and transmissions not backhauled through the data center.</li> <li>• Secure boot feature performs hardware-based authentication of the bootloader software to prevent malicious or unintended software from booting on the system.</li> <li>• Code signing verifies digital signatures of executables prior to loading to prevent execution of altered or corrupted code.</li> <li>• Hardware authentication protects against hardware counterfeiting by using an on-board tamper-proof silicon, including field replaceable modules. If authentication fails, the module is not allowed to boot.</li> </ul>
<b>IT consolidation, space savings, and improved Total Cost of Ownership (TCO)</b>	<ul style="list-style-type: none"> <li>• Single converged branch platform integrates routing, switching, virtual server, storage, security, unified communications, WAN optimization, and performance management tools.</li> </ul>
<b>Business continuity and increased resiliency</b>	<ul style="list-style-type: none"> <li>• ISR 4400 Series models (4461, 4451, and 4431 ISRs) support dual integrated power supplies for backup. The entire ISR 4000 Family supports optional power supply capable of delivering additional PoE power to endpoints.</li> <li>• Modular network interfaces with diverse connection options for load-balancing and network resiliency.</li> <li>• Modular interfaces with online removal and insertion (OIR) for module upgrades without network disruption.</li> <li>• Cisco Unified Survivable Remote Site Telephony (SRST), which serves as a resiliency complement to Cisco Hosted Collaboration Solution (HCS), a Cisco cloud-based UC service.</li> <li>• Support for multiple, diverse access links: T1/E1, T3/E3, Serial, xDSL, Gigabit and Ten-Gigabit Ethernet.</li> </ul>
<b>Lower telephony costs with VoIP and rich media experiences</b>	<ul style="list-style-type: none"> <li>• High-performance analog/digital gateway, allowing VoIP over less expensive Session Initiation Protocol (SIP) trunks.</li> <li>• Integrated IP PBX (<a href="#">Cisco Unified Communications Express</a>) and Session Border Controller (<a href="#">Cisco Unified Border Element, or CUBE</a>).</li> </ul>
<b>Easier manageability and support</b>	<ul style="list-style-type: none"> <li>• Single, universal software image for all features and performance-on-demand licensing flexibility.</li> <li>• No additional services and support needed for compute and storage.</li> <li>• Supported by Cisco and third-party management tools, with programmability and automation.</li> </ul>

## Platform architecture

Table 2 lists the primary hardware architectural features and benefits of the Cisco 4000 Family. The routers run modular Cisco IOS XE Software, widely deployed in the world's most demanding networks. The software's comprehensive portfolio of services spans multiple technology areas, including security, WAN optimization, app and network Quality of Service (QoS), and embedded management.

**Table 2.** Architectural highlights

Architectural Features	Benefits/Description
<b>Multicore processors</b>	<ul style="list-style-type: none"><li>High-performance multicore processors support high-speed WAN connections. The data plane uses an emulated Flow Processor (FP) that delivers Application-Specific Integrated Circuit (ASIC)-like performance that does not degrade as services are added.</li></ul>
<b>Embedded IP Security (IPsec) VPN hardware acceleration</b>	<ul style="list-style-type: none"><li>Increases scalability. When combined with an optional Cisco IOS XE Software Security license, enables WAN link security and VPN services.</li></ul>
<b>Integrated Gigabit Ethernet ports</b>	<ul style="list-style-type: none"><li>The Cisco 4000 Family provides up to four built-in 10/100/1000 Ethernet ports for WAN or LAN.</li><li>Based on the platform, some of the 10/100/1000 Ethernet ports can support Small Form-Factor Pluggable (SFP)-based connectivity in addition to RJ-45 connections, enabling fiber or copper connectivity.</li><li>Optionally, depending on the platform, up to 30W PoE+ can be enabled on two of the built-in front panel Gigabit Ethernet interfaces to provide power to external devices such as fourth-generation (4G) LTE routers.</li><li>An additional dedicated Gigabit Ethernet port is provided for device management<sup>1</sup>.</li></ul>
<b>USB-based console access</b>	<ul style="list-style-type: none"><li>A mini type-B USB console port<sup>1</sup> supports management connectivity when traditional serial ports are not available.</li><li>Traditional console and auxiliary ports are also available<sup>2</sup>.</li></ul>
<b>Optional integrated power supply for distribution of PoE</b>	<ul style="list-style-type: none"><li>An optional upgrade to the internal power supply provides inline power (802.3af-compliant PoE or 802.3at-compliant PoE+) to optional integrated switch modules.</li><li>Redundant PoE conversion modules provide an additional layer of fault tolerance.</li></ul>
<b>Optional integrated Redundant Power Supply (RPS)</b>	<ul style="list-style-type: none"><li>For the ISR 4400 Series, power redundancy is available by installing an optional integrated RPS for decreasing network downtime and protecting the network from power failures.</li><li>Optional PoE boost mode increases total PoE capacity to up to 1000W.</li></ul>
<b>Cisco Enhanced Services Module (SM-X)</b>	<ul style="list-style-type: none"><li>Each service-module slot offers high data-throughput capability of up to 10 Gbps toward the system and up to 1 Gbps to other module slots.</li><li>Support for both single- and double-wide service modules provides flexibility in deployment options.</li><li>An SM-X slot can be converted into a Network Interface Module (NIM) slot using an optional carrier card.</li><li>Service modules support Online Insertion and Removal (OIR), avoiding network disruption when installing new or replacement modules<sup>1</sup>.</li></ul>

<sup>1</sup> Not supported on ISR4221

<sup>2</sup> ISR4221 supports shared Console & Auxiliary ports

Architectural Features	Benefits/Description
<b>Cisco Network Interface Modules (NIMs)<sup>3</sup></b>	<ul style="list-style-type: none"> <li>Up to three integrated NIM slots on the Cisco 4000 Family allow for flexible configurations.</li> <li>Each NIM slot offers options of up to two 2Gbps connections. One towards the route processor and one for direct module to module communication. The ISR 4221 has only one 1Gbps connection to the Route Processor</li> <li>NIMs support OIR.</li> <li>Special NIMs add support Solid-State Drives (SSDs) and Hard Disk Drives (HDDs)<sup>1</sup>.</li> </ul>
<b>Cisco Integrated Services Card (ISC) slot on motherboard</b>	<ul style="list-style-type: none"> <li>Integrated Services Card natively supports the new Cisco High-Density Packet Voice Digital Signal Processor Modules (PVD4s), providing greater-density rich-media voice.</li> <li>Each Integrated Services Card slot connects to the system architecture through an up-to 2-Gbps link.</li> <li>Future modules can be hosted on the Integrated Services Card slot, improving system functions.</li> </ul>
<b>Flash memory support</b>	<ul style="list-style-type: none"> <li>A single flash memory slot is available to support high-speed storage densities, upgradable to up to 32 GB. The ISR4221 ships with a fixed 8GB Flash</li> <li>Two USB type A 2.0 ports provide capabilities for convenient storage<sup>1</sup>.</li> </ul>
<b>DRAM</b>	<ul style="list-style-type: none"> <li>For the ISR 4400 Series, the default control-plane memory is 4 GB, upgradable to 16 GB to provide additional scalability for control-plane features. The default data-plane memory is 2 GB.</li> <li>For the ISR 4300 Series, the default memory is 4 GB, upgradable to 16 GB (only 8GB for 4321) to provide additional scalability.</li> <li>The ISR 4200 Series comes with 4GB Fixed DRAM</li> </ul>

## Managing your Cisco ISR 4000 Family ISRs

The Cisco network management applications listed at the top of Table 3 are standalone products that can be purchased or downloaded to manage your Cisco network devices. The applications are built specifically for the different operational phases; select those that best fit your needs. Those management capabilities listed under the “Cisco IOS Software XE Embedded Management” heading are directly integrated into the routers’ software operating system.

**Table 3.** Cisco DNA Center

Operational Phase	Application	Description
<b>Device staging and configuration</b>	WebUI	<ul style="list-style-type: none"> <li>A GUI-based device-management tool for Cisco IOS and Cisco IOS XE Software-based access routers. This tool simplifies routing, firewall, VPN, unified communications, and WAN and LAN configuration through easy-to-use wizards.</li> </ul>
<b>Network-wide deployment, configuration, monitoring, and troubleshooting</b>	Cisco Prime™ Infrastructure	<ul style="list-style-type: none"> <li>Offers comprehensive lifecycle management of wired and wireless access, campus, and branch-office networks, rich visibility into end-user connectivity, and application performance assurance.</li> <li>Provides wired lifecycle functions such as inventory, configuration, and image management; automated deployment; compliance reporting; integrated best practices; and reporting.</li> </ul>
<b>Staging, deployment, and changes to configuration and image files</b>	Cisco Configuration Engine	<ul style="list-style-type: none"> <li>A secure network management product that provides zero-touch image and configuration distribution through centralized, template-based management.</li> </ul>

<sup>3</sup> Unified Communications (UC) and UC based NIM's are not supported

Operational Phase	Application	Description
<b>Context-aware security configuration and monitoring</b>	Cisco Prime Security Manager	<ul style="list-style-type: none"> <li>Management tool for configuring and managing context-aware security. The application supports both single- and multi-device manager form factors.</li> <li>Provides the ability to write and enforce the granular context-aware security policies.</li> </ul>
<b>Cisco Wide Area Application Service (WAAS) management</b>	Cisco WAAS Central Manager	<ul style="list-style-type: none"> <li>The management tool for the WAAS<sup>1,4</sup>, (WAN optimization and application acceleration) integrated service. It provides a centralized mechanism for configuring WAAS features, reporting, and monitoring.</li> </ul>

Cisco IOS XE Software Embedded Management Capabilities	
Feature	Description
<b>Cisco IOS Embedded Event Manager (EEM)</b>	<ul style="list-style-type: none"> <li>A distributed and customized approach to event detection and recovery.</li> <li>Offers the ability to monitor events and take informational, corrective, or any desired EEM action when the monitored events occur or when a threshold is reached.</li> </ul>
<b>Cisco IOS XE IP Service-Level Agreements (IP SLAs)</b>	<ul style="list-style-type: none"> <li>Helps assure the performance of new business-critical IP applications as well as IP services that use data and voice in an IP network.</li> </ul>
<b><a href="#">SNMP</a>, Remote Monitoring (<a href="#">RMON</a>), <a href="#">syslog</a>, <a href="#">NetFlow</a>, IP Flow Information Export (IPFix)</b>	<ul style="list-style-type: none"> <li>Network monitoring and accounting tools.</li> </ul>

## Product specifications

Table 4 lists the general product specifications for the Cisco 4000 Family routers.

**Table 4.** Specifications of Cisco 4000 Family integrated services routers

Technical Specifications	Cisco 4461	Cisco 4451	Cisco 4431	Cisco 4351	Cisco 4331	Cisco 4321	Cisco 4221
<b>Aggregate Throughput (Default)</b>	1.5Gbps	1 Gbps	500 Mbps	200 Mbps	100 Mbps	50 Mbps	35Mbps
<b>Aggregate Throughput (Performance License)</b>	3Gbps	2 Gbps	1 Gbps	400 Mbps	300 Mbps	100 Mbps	75 Mbps
<b>Aggregate CEF Only<sup>5</sup> Throughput (Boost License)</b>	Over 7Gbps	Over 4Gbps	Over 4Gbps	Over 2Gbps	Over 2Gbps	1.5Gbps	1.2Gbps

<sup>4</sup> It is suggested to use AppNav with an External WAAS device for the ISR4221

<sup>5</sup> Using onboard Gigabit Ethernet Interfaces

Technical Specifications	Cisco 4461	Cisco 4451	Cisco 4431	Cisco 4351	Cisco 4331	Cisco 4321	Cisco 4221
Total onboard WAN or LAN 10/100/1000 ports	4	4	4	3	3	2	2
Total onboard WAN or LAN 10Gbps ports	2	-	-	-	-	-	-
RJ-45-based ports	4	4	4	3	2	2	2
SFP-based ports	4	4	4	3	2	1	1
Enhanced service-module slots	3	2	0	2	1	0	0
Doublewide service-module slots	2	1 (assumes no singlewide SM-X modules installed)	0	1 (assumes no singlewide SM-X modules installed)	0	0	0
NIM slots	3	3	3	3	2	2	2
OIR (all I/O modules)	Yes	Yes	Yes	Yes	Yes	Yes	No
Onboard ISC slot	1	1	1	1	1	1	No
Default memory double-data-rate 3 (DDR3) error-correction-code (ECC) DRAM (Combined control/service s/data planes)	NA	NA	NA	4 GB	4 GB	4 GB	4GB
Maximum memory DDR3 ECC DRAM (Combined control/service s/data planes)	NA	NA	NA	16 GB	16 GB	8 GB	4GB
Default memory DDR3 ECC DRAM (data plane)	4 GB	2 GB	2 GB	NA	NA	NA	NA

Technical Specifications	Cisco 4461	Cisco 4451	Cisco 4431	Cisco 4351	Cisco 4331	Cisco 4321	Cisco 4221
Maximum memory DDR3 ECC DRAM (data plane)	4 GB	2 GB	2 GB	NA	NA	NA	NA
Default memory DDR3 ECC DRAM (control/services plane)	8 GB	4 GB	4 GB	NA	NA	NA	NA
Maximum memory DDR3 ECC DRAM (control/services plane)	32 GB	16 GB	16 GB	NA	NA	NA	NA
Default flash memory	8 GB	8 GB	8 GB	4 GB	4 GB	4 GB	8GB
Maximum flash memory	32 GB	32 GB	32 GB	16 GB	16 GB	8 GB	8GB
External USB 2.0 slots (type A)	2	2	2	2	1	1	1
USB console port - type B mini (up to 115.2 kbps)	1	1	1	1	1	1	0
Serial console port - RJ45 (up to 115.2 kbps)	1	1	1	1	1	1	1 (combo CON/AUX port)
Serial auxiliary port - RJ45 (up to 115.2 kbps)	1	1	1	1	1	1	1 (combo CON/AUX port)
Power-supply options	Internal: AC, DC and PoE	Internal: AC, DC and PoE	Internal: AC, DC, and PoE	Internal: AC, DC and PoE	Internal: AC,DC and PoE	External: AC and PoE	External AC only
Redundant power supply	Internal: AC, DC and PoE	Internal: AC, DC and PoE	Internal: AC, DC, and PoE	N/A	N/A	N/A	NA

Technical Specifications	Cisco 4461	Cisco 4451	Cisco 4431	Cisco 4351	Cisco 4331	Cisco 4321	Cisco 4221
<b>Power Specifications</b>							
<b>AC input voltage</b>	100 to 240 VAC autoranging	100 to 240 VAC autoranging	100 to 240 VAC autoranging	100 to 240 VAC autoranging	100 to 240 VAC autoranging	100 to 240 VAC autoranging	100 to 240 VAC autoranging
<b>DC Input Voltage</b>	48 – 60V	48 – 60V	48 – 60V	NA	24 – 60V	NA	NA
<b>Input Voltage</b>	12A Max	12A Max	12A Max	NA	14 – 5A	NA	NA
<b>Input Current</b>							
<b>AC input frequency</b>	47 to 63 Hz	47 to 63 Hz	47 to 63 Hz	47 to 63 Hz	47 to 63 Hz	47 to 63 Hz	47 to 63 Hz
<b>AC input current range, AC power supply (maximum)</b>	7.1 to 3.0A	7.1 to 3.0A	3 to 1.3A	7.1 to 3.0A	3 to 1.3A	1.5 to 0.6A	1.5 to 0.6A
<b>AC input surge current</b>	60 A peak and less than 5 Arms per half cycle	<50 A	60 A peak and less than 5 Arms per half cycle	60 A peak and less than 12 Arms per half cycle	60 A peak and less than 5 Arms per half cycle	90 A peak and less than 3 Arms per half cycle	90 A peak and less than 3 Arms per half cycle
<b>Typical power (no modules) (watts)</b>		158	65	48	42	36	24
<b>Maximum power with AC power supply (watts)</b>	1000W (no PoE)	450 (no PoE)	250 (no PoE)	430	250	125	90
<b>Maximum power with DC power supply (watts)</b>	437 (no PoE)	437 (no PoE)	437 (no PoE)	437 (no PoE)	250 (no PoE)		
<b>Maximum power with PoE power supply (platform only) (watts)</b>	1000 with PoE redundant 1450 with PoE boost no redundancy	1000 with PoE redundant 1450 with PoE boost no redundancy	500 with PoE redundant 1000 with PoE boost no redundancy	990	530	260	NA (No PoE Support)
<b>Maximum endpoint PoE power available from PoE power supply (watts)</b>	500 W with optional redundancy	500 W with optional redundancy	250 W with optional redundancy	500	250	120	NA (No PoE Support)

Technical Specifications	Cisco 4461	Cisco 4451	Cisco 4431	Cisco 4351	Cisco 4331	Cisco 4321	Cisco 4221
Maximum endpoint PoE power capacity with PoE boost (watts)	950 W no redundancy	950 W no redundancy	500 W no redundancy	N/A	N/A	N/A	NA (No PoE Support)
Sizes and Weights							
Dimensions (H x W x D)	3.5 x 17.25 x 18.5 in 88.9 x 438.15 x 469.9 mm)	3.5 x 17.25 x 18.5 in (88.9 x 438.15 x 469.9 mm)	1.73 x 17.25 x 19.97 in (43.9 x 438.15 x 507.2 mm)	3.5 x 17.25 x 18.5 in (88.9 x 438.15 x 469.9 mm)	1.75 x 17.25 x 17.25 in (44.45 x 438.15 x 438.15 mm)	1.75 x 14.55 x 11.60 in (44.55 x 369.57 x 294.64 mm)	1.72 x 12.7 x 10" (43.7 x 322.6 x 254 mm)
External Power Supply Dimensions (H x W x D)	N/A	N/A	N/A	N/A	N/A	2.95 x 1.18 x 6.10 in (75 x 30 x 155 mm)	37 x 73 x 152 mm (PhiHong mfg PN: AA90U-120A-R) 36.5 x 67 x 155 mm (Delta mfg PN: ADP90GR BA)
Shipping Box Dimensions (H x W x D)	9.75 x 22.25 x 26 in (24.76 x 56.51 x 66.04 mm)	9.75 x 22.25 x 26 in (24.76 x 56.51 x 66.04 mm)	7.88 x 22.25 x 28.75 in (200.2 x 565.1 x 730.25 mm)	9.75 x 22.25 x 26 in (24.76 x 56.51 x 66.04 mm)	7.125 x 22.75 x 22.5 in (180.98 x 577.85 x 571.5 mm)	7.0 x 21.5 x 16.125 in (177.8 x 546.1 x 409.6 mm)	4.13 x 18.25 x 12.94" (104.9 x 463.6 x 328.7 mm)
Rack height	3 Rack Units (3RU)	2 Rack Units (2RU)	1 Rack Units (1RU)	2 Rack Units (2RU)	1 Rack Unit (1RU)	1 Rack Unit (1RU)	1 Rack Unit (1RU)
Rack-mount 19in. (48.3 cm) EIA	Included	Included	Included	Included	Included	Included	Optional
Rack-mount 23in. (58.4 cm) EIA	Optional	Optional	Optional	Optional	Optional	N/A	NA
Wall-mount	No	No	Yes	No	Yes	Mounting holes under chassis	Yes
Weight with 1, 450-WAC power supply (no modules)		28.8 lb (13.1 kg)	N/A	28.8 lb (13.1 kg)	N/A	N/A	NA

Technical Specifications	Cisco 4461	Cisco 4451	Cisco 4431	Cisco 4351	Cisco 4331	Cisco 4321	Cisco 4221
Weight with 1 1,000-WAC power supply+ 1 PoE power module (no other modules)		30.6 lb (13.9 kg)	N/A	29.0 lb (13.2 kg)	N/A	N/A	NA
Weight with AC PS (no modules)		N/A	18.5 lb (8.4 kg)	N/A	13.5 lb (6.2 kg)	7.7 lb (3.5 kg) + 1.2 lb (0.66 kg) external PS	7.1 lb (3.22kg)
Weight with DC PS (no modules)		28.8lb (13.1kg)	28.8lb (13.1kg)	28.8lb (13.1kg)	13.5 lb (6.2 kg)		
Weight with AC PS with POE (no modules)		N/A	18.6 lb (8.4 kg)	N/A	14.1 lb (6.4 kg)	N/A	NA
Typical weight (fully loaded with modules)		42.7 lb (19.4 kg)	22.4 lb (10.2 kg)	37.7 lb (17.1 kg)	16.1 lb (7.3 kg)	9.14 lb (4.2 kg) + 1.2 lb (0.66 kg) external PS	8.11 lb (3.68kg)
Packaging Weight		6.4 lb (2.9 kg)	5.9 lb (2.7 kg)	6.4 lb (2.9 kg)	4.6 lb (2.1 kg)	2.2 lb (1 kg)	1.28 lb (0.58kg)
Airflow	I/O side to bezel side	I/O side to bezel side	I/O side to bezel side	I/O side to bezel side	I/O side to bezel side	Right I/O side to Left I/O side	I/O side to bezel side
MTBF (Hours)	480770	480770	512970	566310	587250	593270	593270
Environmental Specifications							
Operating Conditions							
Temperature	32 to 104°F (0 to 40°C)	32 to 104°F (0 to 40°C)	32 to 104°F (0 to 40°C)	32 to 104°F (0 to 40°C)	32 to 104°F (0 to 40°C)	32 to 104°F (0 to 40°C)	32 to 104°F (0 to 40°C)
Altitude (China)	0 – 6,560 ft. (0 – 2,000 m)	0 – 6,560 ft. (0 – 2,000 m)	0 – 6,560 ft. (0 – 2,000 m)	0 – 6,560 ft. (0 – 2,000 m)	0 – 6,560 ft. (0 – 2,000 m)	0 – 6,560 ft. (0 – 2,000 m)	0 – 6,560 ft. (0 – 2,000 m)
Altitude (Rest of the world)	0 – 10,000 ft. (0 – 3,050 m)	0 – 10,000 ft. (0 – 3,050 m)	0 – 10,000 ft. (0 – 3,050 m)	0 – 10,000 ft. (0 – 3,050 m)	0 – 10,000 ft. (0 – 3,050 m)	0 – 10,000 ft. (0 – 3,050 m)	0 – 10,000 ft. (0 – 3,050 m)

Technical Specifications	Cisco 4461	Cisco 4451	Cisco 4431	Cisco 4351	Cisco 4331	Cisco 4321	Cisco 4221
Short Term Temperature upto 6560ft per NEBS GR-63-CORE	NA	NA	NA	NA	32° to 131° (0° to 55° C) (for ISR4331-DC version)	NA	NA
Relative humidity	5% to 85%	5% to 85%	5% to 85%	5% to 85%	5% to 85%	5% to 85%	5% to 85%
Short-term humidity	5% to 90%, not to exceed 0.024 kg water/kg of dry air	5% to 90%, not to exceed 0.024 kg water/kg of dry air	5% to 90%, not to exceed 0.024 kg water/kg of dry air	5% to 90%, not to exceed 0.024 kg water/kg of dry air	5% to 90%, not to exceed 0.024 kg water/kg of dry air	5% to 90%, not to exceed 0.024 kg water/kg of dry air	5% to 90%, not to exceed 0.024 kg water/kg of dry air
Acoustics: Sound pressure (Typical/maximum)	50.6/73.1 dBA	50.6/73.1 dBA	54.3/79.1 dBA	50.6/73.1 dBA	52.8/74.8 dBA	24.2/51.9 dBA	28.5/53 dBA
Acoustics: Sound power (Typical/maximum)	Z	58.2/78.8 dBA	57.2/80.8 dBA	58.2/78.8 dBA	61.2/81.6 dBA	31.9/59.9 dBA	41 / 68 dBA
Nonoperating Conditions							
Temperature	-40 to 158°F (-40 to 70°C)	-40 to 158°F (-40 to 70°C)	-40 to 158°F (-40 to 70°C)	-40 to 158°F (-40 to 70°C)	-40 to 158°F (-40 to 70°C)	-40 to 158°F (-40 to 70°C)	-40 to 158°F (-40 to 70°C)
Relative humidity	5% to 95%	5% to 95%	5% to 95%	5% to 95%	5% to 95%	5% to 95%	5% to 95%
Altitude	15,584 ft (4750m)	15,584 ft (4750m)	15,584 ft (4750m)	15,584 ft (4750m)	15,584 ft (4750m)	15,584 ft (4750m)	15,584 ft (4750m)

Technical Specifications	Cisco 4461	Cisco 4451	Cisco 4431	Cisco 4351	Cisco 4331	Cisco 4321	Cisco 4221
Regulatory and Compliance							
<b>Safety</b>	UL 60950-1 CAN/CSA C22.2 No. 60950-1 EN 60950-1 AS/NZS 60950-1 IEC 60950-1	UL 60950-1 CAN/CSA C22.2 No. 60950-1 EN 60950-1 AS/NZS 60950-1 IEC 60950-1	UL 60950-1 CAN/CSA C22.2 No. 60950-1 EN 60950-1 AS/NZS 60950-1 IEC 60950-1	UL 60950-1 CAN/CSA C22.2 No. 60950-1 EN 60950-1 AS/NZS 60950-1 IEC 60950-1	UL 60950-1 CAN/CSA C22.2 No. 60950-1 EN 60950-1 AS/NZS 60950-1 IEC 60950-1	UL 60950-1 CAN/CSA C22.2 No. 60950-1 EN 60950-1 AS/NZS 60950-1 IEC 60950-1	UL 60950-1 CAN/CSA C22.2 No. 60950-1 EN 60950-1 AS/NZS 60950-1 IEC 60950-1
<b>EMC</b>	47 CFR, Part 15 ICES-003 Class A EN55032 Class A CISPR32 Class A AS/NZS CISPR 32 Class A VCCI V-3 CNS 13438 EN 300-386 EN 61000 (Immunity) EN 55024, CISPR 24 KN22, KN24	47 CFR, Part 15 ICES-003 Class A EN55032 Class A CISPR32 Class A AS/NZS CISPR 32 Class A VCCI V-3 CNS 13438 EN 300-386 EN 61000 (Immunity) EN 55024, CISPR 24 KN22, KN24	47 CFR, Part 15 ICES-003 Class A EN55032 Class A CISPR32 Class A AS/NZS CISPR 32 Class A VCCI V-3 CNS 13438 EN 300-386 EN 61000 (Immunity) EN 55024, CISPR 24 KN22, KN24	47 CFR, Part 15 ICES-003 Class A EN55032 Class A CISPR32 Class A AS/NZS CISPR 32 Class A VCCI V-3 CNS 13438 EN 300-386 EN 61000 (Immunity) EN 55024, CISPR 24 KN22, KN24	47 CFR, Part 15 ICES-003 Class A EN55032 Class A CISPR32 Class A AS/NZS CISPR 32 Class A VCCI V-3 CNS 13438 EN 300-386 EN 61000 (Immunity) EN 55024, CISPR 24 KN22, KN24 EN 50121-1 EN61000-6-4 EN 50121-4	ICES-003 Class A EN55032 Class A CISPR32 Class A AS/NZS CISPR 32 Class A VCCI V-3 CNS 13438 EN 300-386 EN 61000 (Immunity) EN 55024, CISPR 24 KN22, KN24	ICES-003 Class A EN55032 Class A CISPR32 Class A AS/NZS CISPR 32 Class A VCCI V-3 CNS 13438 EN 300-386 EN 61000 (Immunity) EN 55024, CISPR 24 KN22, KN24
<b>Telecom</b>	T1 IC CS-03:2004 TIA-968-B:2009 HKTA 2028:2010 HKTA 2017:2010	T1 IC CS-03:2004 TIA-968-B:2009 HKTA 2028:2010 HKTA 2017:2010	TIA-968-B CS-03 ANSI T1.101 ITU-T G.823, G.824 IEEE 802.3 RTTE Directive Homologation	TIA-968-B CS-03 ANSI T1.101 ITU-T G.823, G.824 IEEE 802.3 RTTE Directive Homologation	TIA-968-B CS-03 ANSI T1.101 ITU-T G.823, G.824 IEEE 802.3 RTTE Directive Homologation	TIA-968-B CS-03 ANSI T1.101 ITU-T G.823, G.824 IEEE 802.3 RTTE Directive Homologation	TIA-968-B CS-03 ANSI T1.101 ITU-T G.823, G.824 IEEE 802.3 RTTE Directive Homologation

Technical Specifications	Cisco 4461	Cisco 4451	Cisco 4431	Cisco 4351	Cisco 4331	Cisco 4321	Cisco 4221
	HKTA 2015: 2006 G.703:2001 ID0002:2007 IS6100:2004 DSPR Gray Book:2000 DSPR Technical Condition: 2004 E1 AS/ACIF S016: 2001 AS/ACIF S038: 2001 G.703:2001 TBR 4:1995 TBR 12:1993 TBR 13:1996 RRA 2009-38 (RRL 2005-96) IDA TS DLCN:2011 IDA TS ISDN PRA:2005 IS6100: 2004 PTC 220:2008 Ethernet IEEE 802.3 ANSA X3.263	HKTA 2015: 2006 G.703:2001 ID0002:2007 IS6100:2004 DSPR Gray Book:2000 DSPR Technical Condition: 2004 E1 AS/ACIF S016: 2001 AS/ACIF S038: 2001 G.703:2001 TBR 4:1995 TBR 12:1993 TBR 13:1996 RRA 2009-38 (RRL 2005-96) IDA TS DLCN:2011 IDA TS ISDN PRA:2005 IS6100: 2004 PTC 220:2008 Ethernet IEEE 802.3 ANSA X3.263	requirements vary by country and interface type. For specific country information, refer to the online approvals data base at: <a href="https://www.ciscofax.com/">https://www.ciscofax.com/</a> .	requirements vary by country and interface type. For specific country information, refer to the online approvals data base at: <a href="https://www.ciscofax.com/">https://www.ciscofax.com/</a> .	requirements vary by country and interface type. For specific country information, refer to the online approvals data base at: <a href="https://www.ciscofax.com/">https://www.ciscofax.com/</a> .	requirements vary by country and interface type. For specific country information, refer to the online approvals data base at: <a href="https://www.ciscofax.com/">https://www.ciscofax.com/</a> .	requirements vary by country and interface type. For specific country information, refer to the online approvals data base at: <a href="https://www.ciscofax.com/">https://www.ciscofax.com/</a> .

Technical Specifications	Cisco 4461	Cisco 4451	Cisco 4431	Cisco 4351	Cisco 4331	Cisco 4321	Cisco 4221
<b>Cisco IOS XE Software</b>							
<b>Protocols</b>	IPv4, IPv6, static routes, Routing Information Protocol Versions 1 and 2 (RIP and RIPv2), Open Shortest Path First (OSPF), Enhanced IGRP (EIGRP), Border Gateway Protocol (BGP), BGP Router Reflector, Intermediate System-to-Intermediate System (IS-IS), Multicast Internet Group Management Protocol Version 3 (IGMPv3), Protocol Independent Multicast sparse mode (PIM SM), PIM Source Specific Multicast (SSM), RSVP, CDP, ERSPAN, IPSLA, Call Home, EEM, IKE, ACL, EVC, DHCP, FR, DNS, LISP, OTV <sup>6</sup> , HSRP, RADIUS, AAA, AVC, Distance Vector Multicast Routing Protocol (DVMRP), IPv4-to-IPv6 Multicast, MPLS, Layer 2 and Layer 3 VPN, IP sec, Layer 2 Tunneling Protocol Version 3 (L2TPv3), Bidirectional Forwarding Detection (BFD), IEEE802.1ag, and IEEE802.3ah						
<b>Encapsulations</b>	Generic routing encapsulation (GRE), Ethernet, 802.1q VLAN, Point-to-Point Protocol (PPP), Multilink Point-to-Point Protocol (MLPPP), Frame Relay, Multilink Frame Relay (MLFR) (FR.15 and FR.16), High-Level Data Link Control (HDLC), Serial (RS-232, RS-449, X.21, V.35, and EIA-530), and PPP over Ethernet (PPPoE)						
<b>Traffic management</b>	QoS, Class-Based Weighted Fair Queuing (CBWFQ), Weighted Random Early Detection (WRED), Hierarchical QoS, Policy-Based Routing (PBR), Performance Routing, and NBAR.						
<b>Cryptographic Algorithms</b>	Encryption: DES, 3DES, AES-128 or AES-256 (in CBC and GCM modes); Authentication: RSA (748/1024/2048 bit), ECDSA (256/384 bit); Integrity: MD5, SHA, SHA-256, SHA-384, SHA-512						

## Services plane: Enabling the Branch-in-a-Box

All Cisco ISR 4000 routers contain processing cores built-in as standard to allow full-featured services to run on-board. This includes the full-featured Cisco WAAS engine that provides application acceleration and highly responsive virtual desktop experience. The technology is known as Cisco Service Containers and it uses a standard hypervisor to allow x64 based applications to run.

The 4000 series routers can be fitted with Solid State Drives (SSD) and server cards for local storage and computing capability. The Cisco UCS-E server cards are available with 8-core Intel Xeon processors with up to 48GB of high speed DDR3 memory and three drives built in offering RAID 0, 1 and 5. This immense amount of compute power can eliminate the need for any dedicated servers at branch sites. UCS-E cards can be configured and managed using VMware vCenter and pooled with Data Center compute resources.

<sup>6</sup> Supported only on the 4451 for Bandwidths <100Mbps

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## Software Subscription through Cisco DNA Licensing

The ISR4000 series supports software based subscription using Cisco DNA based licensing. Three Cisco DNA based software subscription licenses are available for the WAN portfolio: Cisco DNA Essentials, Cisco DNA Advantage and Cisco ONE Advantage allowing customers to have a single unified solution that spans across the ISR4000 series routers and its ASR1000 and ISR1000 counterparts

The license tiers are structured to support the growth in business needs enabling the customer to move from basic functionality using the Cisco DNA Essentials to full-functionality with the Cisco DNA Advantage and expanding that to include WAN Optimization and Analytics on the Cisco ONE Advantage. This provides complete flexibility to move the same license across end-points based on growing network and security requirements, growth in bandwidth based on user and application growth at the sites as also the ability to change the management of the platform from on-prem to cloud or vice-versa.

Cisco DNA Licenses are supported for all ISR4000 platforms using the Cisco DNA Center, the controller and analytics platform at the heart of Cisco's intent-based network. For more information on the Cisco DNA Center and supported platforms, please refer to <https://www.cisco.com/site/us/en/products/networking/dna-center-platform/index.html>

## Enterprise NFV on ISR4000

Built to reduce costs without compromising vital network services, the UCS E-Series router-integrated branch blade servers provide support for a Virtualization-ready and Application-centric platform that can be seamlessly integrated on the ISR4000 platform. Customers can now install virtualized applications on the ISR4000 routers through the Cisco® Enterprise NFV Infrastructure Software (NFVIS) – a virtualization infrastructure that integrates full VM lifecycle management, monitoring, device programmability, and service chaining in a single, installable package. For more information on Enterprise NFV and NFVIS, please refer to the link at <https://www.cisco.com/c/en/us/solutions/enterprise-networks/enterprise-network-functions-virtualization-nfv/index.html#~stickynav=2>

## Support for DC Power

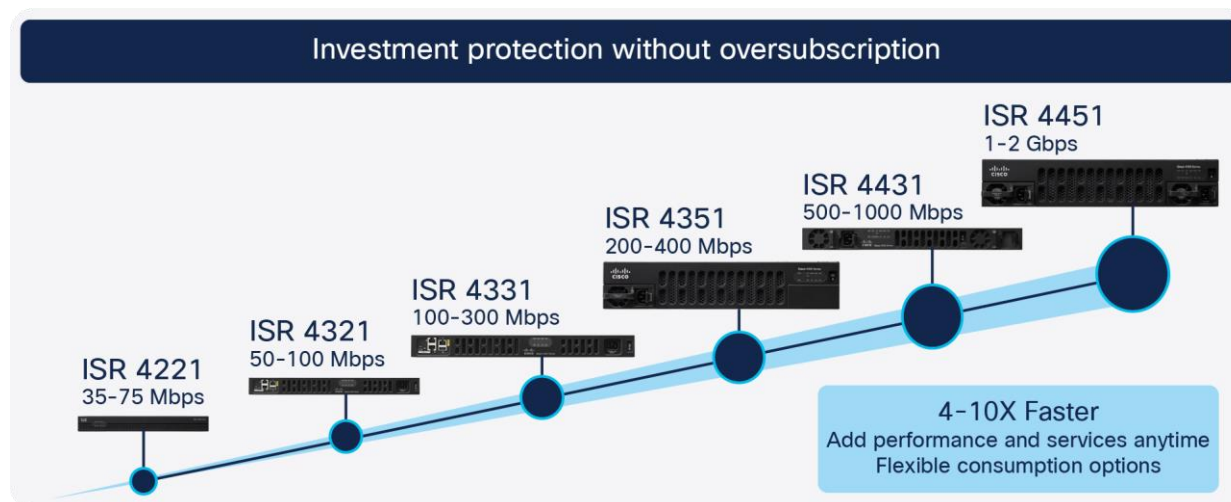
ISR4000 platforms support both DC and AC Power Supplies as options. Specifically, the ISR 4331 has two separate product SKU's – the ISR4331/K9 and the ISR4331-DC/K9 which support AC and DC Power respectively, The ISR4400 can independently support an AC or a DC Power supply on the same chassis. While the 4300 supports between 24V and 60Vdc, the 4400 supports between 48V and 60Vdc. The 4331 provides for upto 250W of power rating while the 4400 provides upto 437W. It is important to note that when DC Power supplies are installed on the router, PoE based modules may not be used.

More details about the DC Power supplies and its capabilities can be found at the below url [https://www.cisco.com/c/en/us/td/docs/routers/access/4400/hardware/installation/guide4400-4300/C4400\\_isr/FRUs\\_Modules.html#49534](https://www.cisco.com/c/en/us/td/docs/routers/access/4400/hardware/installation/guide4400-4300/C4400_isr/FRUs_Modules.html#49534)

## Product Performance and Scalability

The Cisco 4000 Family is built on a multicore CPU architecture. It runs modular Cisco IOS XE Software, which allows the platform to use to full advantage a distributed multicore architecture. The architecture of the Cisco 4000 separates control- and data-plane operations and integrates an industry-first services plane. This design delivers full-featured integrated services up to Layer 7 at high performance with the ability to deliver application-aware network services while maintaining a stable platform and a high level of performance during periods of heavy network traffic.

The ISR 4000 consists of 3 series of Routers – the ISR 4400 series, the 4300 series and ISR 4200 series whose performance levels may be represented by the chart below



Common for the new 4000 Family is that all platforms come with fixed maximum performance levels. One fixed base performance level is delivered as factory default with an optional performance-on-demand license to increase the base forwarding throughput. This scenario enables deployment in high-speed WAN environments through performance-on-demand licensing to double or, for one of the platforms, triple the router capacity without any hardware upgrades.

All 4000 platforms have their fixed performance levels set well within actual capacity, with the result that performance does not necessarily degrade when a service is added to the configuration. This setup provides a deterministic performance, eliminating a network administrator's guesswork when planning for new services.

For a more detailed document on ISR 4000 Series Performance and Platform Scalability, please refer to the Performance Whitepaper at <https://www.cisco.com/c/en/us/products/collateral/routers/4000-series-integrated-services-routers-isr/white-paper-c11-734550.html>

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## ISR 4000 Boost License

In addition to the Performance License, customers may now order a Booster (or Boost) License that allows the router to perform between five or more times than that of the throughput with Performance License. In contrast to the deterministic performance described above, in the Booster mode, the router does not provide the deterministic level of performance as provided when operating with the default license or with the Performance license.

The Boost License provides a license tier above the Performance License allowing customers to completely remove the ISR4000's performance limiters. This will make the ISR 4000 platforms perform at entirely new performance levels, allowing for 4+ Gbps of IP Routing (CEF) performance on the 4400 series ISRs. For deployments using encryption, IPSec throughput with AES 256 increases to 250Mbps on the lowest platform up to 10Gbps on the ISR4461.

## ISR 4000 Interfaces and Modules Support

The Cisco 4000 Series Integrated Services Routers (ISRs) are modular routers with LAN and WAN connectivity. The routers provide for Network Interface Module (NIM) slots and Enhanced service module (SM-X) slots offering a rich set of Modules, such as LAN, WAN and Wireless Interfaces plus a range of Compute engines for embedded services

For the complete list of supported modules on the ISR4000 Series refer to the Interfaces and Modules sheet at <https://www.cisco.com/c/en/us/products/routers/4000-series-integrated-services-routers-isr/relevant-interfaces-and-modules.html>.

## Software defined WAN with the ISR4000 Series

The ISR 4000 series is optimized for the Software Defined WAN (SD-WAN). For enterprises this means that business critical applications run faster, with more reliability and reduced Operational Expenditure (OpEx). The SDWAN achieves this by making all branches and Data Centers have the ability to monitor, control, move and report on streams of application data such as specific web (HTTP) traffic for example. The ISR 4000 series has deep packet inspection capability and can accurately identify and control thousands of different applications including custom in-house enterprise applications.

The entire SD-WAN implementation on the ISR4000 is maybe implemented by managing the end device either from the Cloud or On-Premise through ascending levels of throughput based licenses. All licenses that support SD-WAN, whether On-Premise or on Cloud are all enabled using Subscription Licenses. These subscription licenses enable all customers to seamlessly transition between On-Premise and Cloud management as needed. The license tiers are structured to support the growth in business needs through simple subscriptions that help simplify the journey to intent-based networking for the WAN.

The SDWAN subscriptions are aligned across three subscription licenses of **Cisco DNA Essentials**, **DNA Advantage** and **Cisco DNA Premier**, each expanding functionally. The **Cisco DNA Essentials** covers all types of connectivity & router life cycle management, support for Network & application visibility coupled with basic premise and transport security. The **Cisco DNA Advantage** provides for Advanced WAN topologies, Application aware policies supported by enhanced network security. The **Cisco DNA Premier** provides for Cloud connectivity with unlimited segmentation, Advanced Application optimization & Network Analytics, secured by advanced threat protection

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For more information on Cisco SDWAN please refer to <https://www.cisco.com/c/en/us/products/software/one-wan-subscription/index.html>

The benefits are immense;

1. Business-critical applications no longer have to contend each other or with traffic that should be served on best effort basis.
2. The Enterprise network becomes more reliable because multiple paths can be used.
3. Costs are greatly reduced because dual MPLS links can be replaced with a mix of MPLS and Internet.
4. The time to bring up new remote sites is dramatically reduced because the SD-WAN supports rapidly deployed DSL and 3G/4G LTE connections as easily as MPLS.
5. Security is assured across these connections using a zero-touch secure VPN technology used by governments and finance organizations worldwide.

From a platform perspective, the ISR 4000 series has

1. Separated control and data planes for Denial of Service (DoS) attack prevention and Intrusion Prevention System (IPS) and firewall capability built-in.
2. SaaS applications can have content locally cached. The caching is automatic and peers directly with Akamai technology to obtain intelligence.
3. Application performance speed is greatly increased using in-built application acceleration technology that can locally cache at a byte-level.

## Cisco Security Solutions for the ISR4000 Series

### Cisco WAN MACsec

Cisco routers support a wide-range of ever enhancing security features on the ISR4000 routers. Cisco WAN MACsec is supported on the ISR4000 series routers using the NIM-2GE-CU-SFP module. WAN MACsec provides a line-rate network encryption solution over Layer 2 Ethernet transport services and can be leveraged outside campus networks, whether it be over Metro Ethernet transport or Data Center Interconnect (DCI) links. MACsec also secures WAN connections that are leveraging Ethernet as the link-layer media. For more information refer to the whitepaper at

<https://www.cisco.com/c/dam/en/us/td/docs/solutions/CVD/Aug2016/WP-WAN-MACsecDep-Aug2016.pdf>

### Cisco Encrypted Threat Analytics

The rapid rise in encrypted traffic is changing the threat landscape. As more businesses become digital, a significant number of services and applications are using encryption as the primary method of securing information. Encrypted Threat Analytics (ETA) is a functionality that allows customers to do cryptographic assessments and identify malware communications in encrypted traffic through passive monitoring. Using information about events that occur inside of a flow or intraflow telemetry to identify malware communication in encrypted traffic means Encrypted Traffic Analytics can maintain the integrity of the encrypted flow without the need for bulk decryption. For more information and platform support refer to

<https://www.cisco.com/c/dam/en/us/solutions/collateral/enterprise-networks/enterprise-network-security/nb-09-encrytd-traf-anlytcs-wp-cte-en.pdf>

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## Cisco Snort IPS and Cisco Umbrella Branch

Cisco® Snort® IPS for Cisco 4000 Series Integrated Services Routers (ISRs) offers a lightweight threat defense solution that uses industry-recognized Snort open-source Intrusion Prevention System (IPS) technology. It is perfect for customers who are looking for a cost-effective solution that provides one box for both advanced routing capabilities and integrated threat defense security to help comply with regulatory requirements.

Cisco Umbrella Branch is a cloud-delivered security service for the Cisco Integrated Services Router (ISR). It provides the first layer of defense against threats at branch offices. And it offers the simplest, fastest way to protect every device on your branch network. You gain visibility and enforcement at the DNS layer, so you can block requests to malicious domains and IPs before a connection is ever made.

When enabling MACsec, you will need to procure the Security and HSEC licenses to stay within the limits of federal export control regulations. When customers wish to enable ETA, the Security (SEC) license needs to be enabled. Enabling Snort needs a Security (SEC) license and a signature subscription license. Enabling Cisco Umbrella Branch needs an Umbrella Branch license and a subscription license.

## Reducing Operational Costs using Cisco ISR

### Support for Data Modelling

Enterprises and Service Providers (SP's) wish to drive down the operational cost (opex) of their networks and increase the agility and speed with which they deliver new services furthered by investments in Software Defined Networking (SDN) and Network Function Virtualization (NFV). Cisco routers provide support for Netconf and YANG data-modelling with increasing model coverage in successive releases

### Software Maintenance Upgrades (SMU)

The ISR4000 routers now support Software Maintenance Upgrades (SMU)<sup>7</sup>. The Software Maintenance Upgrade (SMU) is a package that can be installed on a system to provide a patch fix or security resolution to a released image. An SMU package is provided on a per release and per component basis and is specific to the platform. An SMU is an independent and self-sufficient package and it does not have any prerequisites or dependencies. Please refer to <https://www.cisco.com/c/en/us/td/docs/ios-xml/ios/config-mgmt/configuration/xe-16-6/config-mgmt-xe-16-6-book/cm-smu.html> for additional details

### Network Plug and Play

Network Plug and Play helps automate the onboarding of new devices on your network by applying configuration settings without manual intervention. With the ease of a centrally managed controller, it reduces the time a new device takes to join your network and become functional. For more information on Plug and Play (PnP), please refer to <https://www.cisco.com/c/en/us/td/docs/solutions/Enterprise/Plug-and-Play/release/notes/pnp-connect-release-notes.html>

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<sup>7</sup> Supported from IOS-XE16.6.1 for all ISR4000 and ASR1000 series routers

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## Cisco IOS Software Licensing and Packaging

### Universal IOS XE and XE-SDWAN Image

A single Cisco IOS XE Universal image encompassing all functions is delivered with the platform. Advanced features can be enabled by simply activating a software license on the Universal image. Technology packages and feature licenses, enabled through right-to-use licenses, simplify software delivery and decrease the operational costs of deploying new features.

Beginning IOS version 16.9.1, SDWAN support is provided for IOS image on the ISR4000 series router. The SDWAN features are provisioned through a separate image, the XE-SDWAN image. While the Universal IOS-XE image provides for routing features, the XE-SDWAN image provides support for OnPrem or Cloud based Software Defined WAN solutions. Unified Communications for XE-SDWAN will be supported in upcoming releases

When ordering an ISR router, a customer may choose either of IOS-XE or XE-SDWAN image. With IOS-XE image, customers may opt for subscription based licensing or for perpetual licensing. With XE-SDWAN image, customers may order only subscription licensing. Refer to Cisco DNA Ordering Guide at <https://www.cisco.com/c/dam/en/us/products/collateral/cloud-systems-management/dna-center/nb-09-dna-1-x-ordering-guide-cte-en-latest.pdf>.

Four major technology licenses are available on the Cisco 4000 Family and use the IOS-XE image; these licenses can be activated through the Cisco software activation process identified at <https://www.cisco.com/go/sa>. The following licenses are available:

- IP Base: This technology package is available as default.
- Application Experience (APPX): This license includes data and application performance features.
- Unified Communications (UC)<sup>8</sup>: This license includes voice features.
- Security (SEC) or Security with No Payload Encryption (SEC-NPE): This license includes features for securing network infrastructure.

The Cisco 4000 Series has a performance-on-demand license to increase the base forwarding throughput with no hardware changes. Also present is the High Security (HSEC) license, which removes the curtailment enforced by the U.S. government export restrictions on the encrypted tunnel count and encrypted throughput. The HSECK9 license is a separately required license for a feature to have full crypto functionality. Without the HSECK9 license, only 1000 secure tunnels and 250<sup>9</sup> Mbps of crypto bandwidth would be available.

For additional information and details about Cisco IOS Software licensing and packaging on the Cisco 4000 Family, please visit <https://www.cisco.com/c/en/us/td/docs/routers/access/4400/software/configuration/guide/isr4400swcfg.pdf>.

IOS-XE provides support for both perpetual and subscription licensing. Subscription Licensing with support for Cisco DNA Center is offered using the 3-Licenses of Cisco DNA Essentials, Cisco DNA Advantage and Cisco DNA Premier in-line with similar licenses that provide support on the XE-SDWAN side. Please refer to Cisco DNA Ordering Guide at: <https://www.cisco.com/c/dam/en/us/products/collateral/cloud-systems-management/dna-center/nb-09-dna-1-x-ordering-guide-cte-en-latest.pdf>.

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<sup>8</sup> Unified Communications is not supported by ISR4221

<sup>9</sup> The change to 250Mbps was achieved in the IOS-XE version 16.8.1 pursuant to revised Federal regulations

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Software Defined Networks maybe provisioned through three major licenses on the Cisco 4000 Family; these licenses can be activated through the Cisco software activation process identified at <https://www.cisco.com/go/sa> using the Cisco DNA Center or through the vManage management portal. The XE-SDWAN image provides for its own licensing schema through the Cisco DNA Licensing

The following licenses are available:

- **Cisco DNA Essentials** covers all types of connectivity & router life cycle management, support for Network & application visibility coupled with basic premise and transport security
- **Cisco DNA Advantage** provides for Advanced WAN topologies, Application aware policies supported by enhanced network security
- The **Cisco DNA Premier** provides for Cloud connectivity with unlimited segmentation, Advanced Application optimization & Network Analytics, secured by advanced threat protection

For more information please refer to <https://www.cisco.com/c/dam/en/us/products/collateral/software/dna-software-routing-subscription.pdf>

### Smart Software Licensing Support for IOS-XE

IOS-XE supports Smart Licensing beginning with image version 16.6.1 and Device Led Conversion with image version 16.9.1. Cisco Smart Licensing is a flexible licensing model that provides you with an easier, faster, and more consistent way to purchase and manage software across the Cisco portfolio and across your organization. And it's secure – you control what users can access. With Smart Licensing you get:

- **Easy Activation:** Smart Licensing establishes a pool of software licenses that can be used across the entire organization—no more PAKs (Product Activation Keys).
- **Unified Management:** My Cisco Entitlements (MCE) provides a complete view into all of your Cisco products and services in an easy-to-use portal, so you always know what you have and what you are using.
- **License Flexibility:** Your software is not node-locked to your hardware, so you can easily use and transfer licenses as needed.

To use Smart Licensing, you must first set up a Smart Account on Cisco Software Central ([software.cisco.com](https://software.cisco.com)). One or more Virtual Accounts maybe created under the Smart Account to enable the organization to logically segregate the purchased licenses. Device Led Conversion (DLC) allows the customer to convert all existing PAK and RTU licenses on the router into a Smart License.

For a more detailed overview on Cisco Licensing, go to [cisco.com/go/licensingguide](https://cisco.com/go/licensingguide)

## Cisco ISR 4000 bundles

Cisco ISR 4000 is available in several attractive bundles. The AX bundles integrate Cisco Wide Area Application Services (WAAS), Security (SEC), and Data (DATA) licenses into a single bundle that is simple to order, configure, and deploy. For customers who are also interested in voice along with all of these features, AXV presents an attractive option. See Table 6 for details.

**Table 5.** Cisco ISR 4000 feature bundles

Bundles	Features
<b>Application Experience with Voice (AXV)</b>	AX + Voice
<b>Voice with Security (VSEC)</b>	Voice + Security
<b>Application Experience (AX)</b>	IP Base + Security + advanced networking protocols: L2TPv3, BFD, MPLS, VRF, VXLAN <sup>10</sup> (Bandwidth <100Mbps)  Application Experience: PfRv3, WAAS with AppNav, NBAR2, AVC, IP SLA  Hybrid Cloud Connectivity: LISP, OTV (for Bandwidth <100Mbps), VPLS, EoMPLS  Intelligent Web Caching: Akamai Connect
<b>Voice (V)</b>	IP Base + Unified Communications: CME, SRST, CUBE
<b>Security (SEC)</b>	IP Base + Advanced Security: Zone Based Firewall, IPSec VPN, EZVPN, DMVPN, FlexVPN

**Note:** ISR4221/K9 does not support UC (Voice), hence no V, VSEC, AXV bundles for ISR4221/K9

More information on ISR AX bundles is available at <https://www.cisco.com/go/ax>.

A pay-as-you-grow licensing model lets you increase the performance level for the platforms from the base level to a higher level. So you can purchase at an attractive entry-level price point and increase the performance level as your business demand grows. Table 7 describes the performance licenses.

**Table 6.** Cisco ISR 4000 performance licenses

Platform	Performance-on-Demand License	Features
<b>ISR4461</b>	FL-4460-PERF-K9	Increases the performance from base performance 1.5 Gbps to 3 Gbps
<b>ISR4451</b>	FL-44-PERF-K9	Increases the performance from base performance 1 Gbps to 2 Gbps
<b>ISR4431</b>	FL-44-PERF-K9	Increases the performance from base performance 500 Mbps to 1 Gbps
<b>ISR4351</b>	FL-4350-PERF-K9	Increases the performance from base performance 200 Mbps to 400 Mbps

<sup>10</sup> Supported only on the ISR4451

Platform	Performance-on-Demand License	Features
ISR4331	FL-4330-PERF-K9	Increases the performance from base performance 100 Mbps to 300 Mbps
ISR4321	FL-4320-PERF-K9	Increases the performance from base performance 50 Mbps to 100 Mbps
ISR4221	FL-4220-PERF-K9	Increases the performance from base performance 35 Mbps to 75 Mbps

**Table 7.** Cisco ISR 4000 Booster (boost) performance licenses

Part number	Description
FL-4220-BOOST-K9 (=)	Booster Performance License for 4220 Series Router
FL-4320-BOOST-K9 (=)	Booster Performance License for 4320 Series Router
FL-4330-BOOST-K9 (=)	Booster Performance License for 4330 Series Router
FL-4350-BOOST-K9 (=)	Booster Performance License for 4350 Series Router
FL-4430-BOOST-K9 (=)	Booster Performance License for 4430 Series Router
FL-44-BOOST-K9 (=)	Booster Performance License for 4450 Series Router
FL-4460-BOOST-K9 (=)	Booster Performance License for 4460 Series Router

## Ordering information

The Cisco ISR 4000 Family is orderable and shipping. To place an order, refer to Table 8 below and visit the [Cisco Ordering Home Page](#).

**Table 8.** Cisco ISR 4000 Series ordering information

Product Name	Product Description
ISR4461/K9	Cisco ISR 4461 with 4 onboard GE, 3 NIM slots, 1 ISC slot, 3 SM slots, 8 GB Flash Memory default, 2 GB DRAM default (data plane), 4 GB DRAM default (control plane)
ISR4451-X/K9	ISR 4451 with 4 onboard GE, 3 NIM slots, 1 ISC slot, 2 SM slots, 8 GB Flash Memory default, 2 GB DRAM default (data plane), 4 GB DRAM default (control plane)
ISR4431/K9	ISR 4431 with 4 onboard GE, 3 NIM slots, 1 ISC slot, 8GB Flash Memory default, 2 GB DRAM default (data plane), 4 GB DRAM default (control plane)
ISR4351/K9	ISR 4351 with 3 onboard GE, 3 NIM slots, 1 ISC slot, 2 SM slots, 4 GB Flash Memory default, 4 GB DRAM default

Product Name	Product Description
<b>ISR4331/K9</b>	ISR 4331 with 3 onboard GE, 2 NIM slots, 1 ISC slot, 1 SM slots, 4 GB Flash Memory default, 4 GB DRAM default
<b>ISR4321/K9</b>	ISR 4321 with 2 onboard GE, 2 NIM slots, 1 ISC slot, 4 GB Flash Memory default, 4 GB DRAM default
<b>ISR4221/K9</b>	ISR 4221 with 2 onboard GE, 2 NIM slots, 1 ISC slot, 8 GB Flash Memory default, 4 GB DRAM default

For additional product numbers, including the Cisco 4000 Family bundle offerings, please contact your local Cisco account representative. To place an order, visit the [Cisco Ordering Home Page](#). To download software, visit the [Cisco Software Center](#).

## Integrated Services Router Migration Options

The Cisco ISR 4000 Family is included in the standard Cisco Technology Migration Program (TMP). Refer to <https://www.cisco.com/go/tmp> and contact your local Cisco account representative for program details.

## Warranty information

The Cisco ISR 4000 Series Integrated Services Routers have a 90-day limited liability warranty.

## Product sustainability

Information about Cisco's Environmental, Social and Governance (ESG) initiatives and performance is provided in Cisco's CSR and sustainability [reporting](#).

**Table 9.** Product sustainability

Sustainability Topic		Reference
<b>General</b>	Information on product-material-content laws and regulations	<a href="#">Materials</a>
	Information on electronic waste laws and regulations, including our products, batteries and packaging	<a href="#">WEEE Compliance</a>
	Information on product takeback and resuse program	<a href="#">Cisco Takeback and Reuse Program</a>
	Sustainability Inquiries	Contact: <a href="mailto:csr_inquiries@cisco.com">csr_inquiries@cisco.com</a>
	Environmental specifications	<a href="#">Table 4. Product specifications</a>
	Regulatory and compliance	<a href="#">Table 4. Product specifications</a>
	MTBF	<a href="#">Table 4. Product specifications</a>

Sustainability Topic		Reference
Power	Power supplies	<a href="#">Table 4. Product specifications</a>
	Power	<a href="#">Table 4. Product specifications</a>
Material	Product packaging weight and materials	Contact: <a href="mailto:environment@cisco.com">environment@cisco.com</a>
	Size and Weights	<a href="#">Table 4. Product specifications</a>
	Packaging Weight	<a href="#">Table 4. Product specifications</a>

## Cisco and Partner Services for the branch office

Services from Cisco and our certified partners help you transform the branch-office experience and accelerate business innovation and growth. We have the expertise to create a clear, replicable, optimized branch-office footprint across technologies. Planning and design services align technology with your business goals and can increase deployment efficiency. Technical services help you improve operational efficiency, save money, and mitigate risk. Optimization services help you continuously improve performance and succeed with new technologies. For more information, please visit <https://www.cisco.com/go/services>.

Cisco SMARTnet® technical support for the Cisco ISR 4000 Family is available on a one-time or annual contract basis. Support options range from help-desk assistance to proactive, onsite consultation. All support contracts include:

- Major Cisco IOS Software updates for protocol, security, bandwidth, and feature improvements
- Full access rights to Cisco.com technical libraries for technical assistance, electronic commerce, and product information
- Access 24 hours a day to the industry's largest dedicated technical support staff

## Cisco Capital

### Flexible payment solutions to help you achieve your objectives

Cisco Capital makes it easier to get the right technology to achieve your objectives, enable business transformation and help you stay competitive. We can help you reduce the total cost of ownership, conserve capital, and accelerate growth. In more than 100 countries, our flexible payment solutions can help you acquire hardware, software, services and complementary third-party equipment in easy, predictable payments. [Learn more](#).

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## For more information

For more information about the Cisco ISR 4000 Family, visit <https://www.cisco.com/go/ISR4K> or contact your local Cisco account representative.

## Document history

New or revised topic	Described In	Date
Revised content on Smart Licensing	<a href="#">Smart Software Licensing Support for IOS-XE</a>	May 25, 2021
Change 4461 from 2RU to 3RU	<a href="#">Sizing Section</a>	December 4, 2018
Added 4461 and SD-WAN		November 13, 2018
Added support for Cisco SD-WAN with IOS XE SD-WAN, 16.9.1 software release. Added Encrypted Traffic Analytics as well as Boost Performance Licensing support information.	<a href="#">Ordering Information</a>	August 8, 2018
Added new ISR 4000 Series model, the ISR 4221. Updated all related modules, memory, licenses and bundles support related to the ISR 4221.	<a href="#">Features and Benefits</a>	August 23, 2017

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# DIMETRA MTS2 TETRA BASE STATION

## LESS CAPEX, LESS OPEX, MORE EFFICIENCY.

Compact and lightweight, the Motorola Solutions DIMETRA™ MTS2 base station is a deployable TETRA base station offering full feature performance and superb cost efficiency.

With its small and flexible modular design, the MTS2 reduces installation costs and makes site acquisition easier than ever. Excellent RF parameters support the greatest possible radio coverage quality.

### DESIGNED FOR EFFICIENCY

The ultra flexible MTS2 meets a growing demand for small, deployable base stations that ensure site acquisition and installation is as easy and economical as possible.

- Reduced site acquisition costs through lower site requirements, lower maintenance through less site visits and the ability to re-use MTS2 in different configurations
- Reduced installation costs due to easy transportability
- MTS2 fully complies with the RoHS directive.

### COMPACT DESIGN OPTIMISES SITE SPACE

Small, light and versatile, the MTS2 is a high performance base station that can be installed in all kinds of locations.

- A compact design, small and lightweight.
- 48 Kg for easy portability
- A width of just 45 cm allowing convenient fitting into a 19" cabinet
- High Transmit Power of 40 W without Transmit combining (25 W with Transmit combining)
- Triple Receiver Diversity allowing up to 3 receivers per carrier
- 'Best in Class' receiver sensitivity
- Wide frequency range of 350 - 470 MHz or 806 - 870 MHz
- Top cable entry and bottom to top cooling airflow allows the cabinet to be placed up against a wall or neighbouring equipment, saving additional space
- Supports a wide range of Radio Frequency Distribution System (RFDS) configurations with up to 3 receivers per carrier and duplexed receive/transmit antennas. Sites that do not allow multiple antennas can be set up with one single omni antenna pole, avoiding expensive mast constructions and complying with environmental requirements.



## FLEXIBLE CONFIGURATION FOR EASY SYSTEM ENHANCEMENT

The MTS2 is extremely flexible in its standard configuration.

- Fits conveniently into a 19 inch cabinet, avoiding the need for disassembly, re-racking or re-type approval. This allows the best possible space utilisation and support for both outdoor and shock absorbing transportable enclosures.
- Can easily be expanded to a 4 carrier system without having to change antenna installations. Key parts of MTS2 can be reused in an MTS4 cabinet.

## DESIGNED FOR RELIABILITY AND LOW MAINTENANCE

The MTS2 offers supreme reliability in various conditions plus a modular design including front access for easy servicing.

- Required battery capacity and heat dissipation is low due to excellent power efficiency, and with a strong integrated battery charger, power supply costs are kept to a minimum.
- Equipped with low noise fans, the MTS2 is fully operational up to 60°C at any transmit power level up to 25 Watts after combining or 40 Watts without combining.

## ADDITIONAL FEATURES

- Hybrid combiner - offering remote frequency agility, with no need for site visits
- Strong integral battery charger saves space and duplicated equipment
- Full front access and top cable entry – for easy maintenance
- Door alarming contacts as standard – for added security
- Remote transmit antenna monitoring as standard – for improved availability
- Support for 15 external user input alarms – for additional site monitoring
- Support for 2 external user output alarms – for additional site control
- Remote GPS allows for tunnel or underground housing
- Resilience supported through Local Site Trunking
- Multi-Slot Packet Data (MSPD) for enhanced data services
- TETRA Enhanced Data Service (TEDS) for high speed data services.

## SPECIFICATIONS

	UHF	800MHz
Frequency Bands	350 - 470 MHz	806 - 870 MHz
Operating Bandwidth	5 MHz	19 MHz
Base Radios	Up to 2 BRs (8 time slots)	
Carrier Spacing	25 kHz (25 / 50 kHz for TEDS)	
Transmit Power at top of base station cabinet	40 Watt (without Tx combining) 25 Watt (with Tx hybrid combining)	
Receiver Sensitivity at top of base station cabinet / input connector	-120.0 dBm typical (static at 4% BER) -113.5 dBm typical (faded at 4% BER)	-119.5 dBm typical (static at 4% BER) -113.0 dBm typical (faded at 4% BER)
Diversity Reception	Single, dual or triple diversity	
Combiner Options	Hybrid Combiner	
Transmission	Ethernet, X21 or fractional E1 connection Multi Protocol Label Switching (MPLS) Two Ethernet Ports or Two E1 ports with inbuilt multiplexer for either loop protection or redundancy (up to 10 base stations can be connected in loop) Support for satellite transmission	
High Speed Data	TEDS QAM modulation schemes with 25 / 50 kHz channel bandwidths	
Input Power	100/115/230 V AC, 50/60 Hz and -48 V DC	
Power Consumption	640 Watt (with fans)	700 Watt (with fans)
Operating Ambient Temperature	-30 to 55 °C (without fans) / -30 to 60 °C (with fans)	
Width x Height x Depth	0.45m x 0.61m x 0.48m	
Weight	48 Kg (fully equipped with 2 base radios)	

For more information, please visit us on the web at: [motorolasolutions.com/DIMETRA](http://motorolasolutions.com/DIMETRA)



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# Mitel 6863 SIP Phone

## Key Features

- Support for two lines
- Monochrome LCD 2.75" 128x48 pixel graphical display
- Wideband HD audio
- Three programmable hard keys
- Dual Ethernet ports
- XML capabilities
- PoE Class 1



The Mitel 6863 SIP Phone delivers remarkable value in an enterprise grade SIP desktop phone. Sleek and modern in design, this two-line SIP phone with monochrome LCD display, programmable hard keys and smaller desktop footprint is an ideal option for professional workers in business environments that have light telephone use requirements. The Mitel 6863's true HD handset and speakerphone provide remarkable wideband audio quality. Featuring dual 100 BaseT Ethernet ports with a hardware-based Ethernet switch, advanced XML capabilities for configuration and custom applications, and a PoE Class 1 rating, the Mitel 6863 offers powerful functionality at an exceptional value.

## Key Features and Benefits

### REMARKABLE AUDIO

All 6800 Series SIP Phones feature Mitel's high definition Hi-Q audio technology to deliver enhanced performance and voice clarity. Integrating HD wideband audio codecs, advanced audio processing, and hardware components that support a true wideband frequency range, the 6863 offers a superior voice experience on both handset and speaker, making conversations crystal clear and more life-like.

### ENHANCED CALL MANAGEMENT

With extensive storage capacity for personal directories, callers logs, redial lists, and three programmable key entries, the Mitel 6863 SIP Phone can improve efficiency by providing more call information with the push of a button. With dedicated hard keys such as Transfer, Callers List, Hold, Redial, Goodbye, Options, two volume keys, Mute (with LED), Speaker (with LED), and a four-way navigation with Select/OK key, the 6863 is easy to use and efficient for your everyday telephone use.

## ENVIRONMENTALLY FRIENDLY

The 6863 offers an efficient Power over Ethernet (PoE) Class 1 power rating as a convenient, environmentally friendly alternative to traditional AC power adapters. The 6863 also supports an optional Efficiency Level “V” compliant power adaptor, if required. With smaller packaging that includes 100% recycled and biodegradable material, the Mitel 6800 series SIP Phones comprise one of the most environmentally friendly family of SIP phones on the market.

## Feature Keys

- Up to 2 lines on dedicated line keys with LEDs
- 3 programmable keys that come pre-programmed and labeled with default values (Callers, Redial and Transfer)
- 4-way navigation with Select/OK key
- Dedicated function keys, including Transfer, Callers List, Hold, Redial, Goodbye, Options, 2 volume keys, Mute (with LED) and Speaker (with LED)

## Audio and Codecs

- Mitel Hi-Q Audio Technology
- Hearing aid compatible (HAC) handset
- Full-duplex quality speakerphone
- Wideband handset and speakerphone
- Codecs: G.711  $\mu$ -law / A-law, G.729, G.722, AMR\*, AMR-WB(G.722.2)\*, G.726, iLBC, BV16, BV32, L16
- Echo cancellation
- Comfort noise utilization
- Packet loss concealment

## Display and Indicators

- Monochrome LCD
- 2.75" 128x48 pixel graphical display
- LED for call and message waiting indication

## Security

- User and administrator level passwords for login
- Encryption of configuration files
- HTTPS configuration downloaded and web management
- Phone lock with PIN
- Digest Authentication
- Transport Layer Security (TLS)
- Secure Real-Time Protocol (SRTP)

## XML API Capabilities

- Display control based on user actions or events
- Dynamic Phone Configuration
- RTP Streaming Control
- CTI applications
- Extensive XML documentation and sample apps

## Localization

- Multilingual support – English, French, Spanish, Italian, German
- Downloadable language pack support for customization and additional language translations
- Country-specific call progress tones and cadences
- Latin1, Latin2 Character sets

## Protocol

- IETF SIP (RFC3261) and associated RFCs
- Extensive SIP standards compliance

## Networking and Provisioning

- Dual 10/100 Mbps Ethernet ports with hardware based Ethernet switch
- Manual or Dynamic Host Configuration Protocol (DHCP) IP address setup
- Support of multiple DHCP options: 2, 12, 42, 43, 60, 66, 77, 120, 132, 159, 160
- Time and date synchronization using SNTP
- Quality of Service support – IEEE 802.1 p/Q VLAN and priority tagging, Type of Service (TOS), and Differentiated Services Code Point
- Integrated HTTP/HTTPS server for web administration and maintenance including a built-in troubleshooting section
- Mass deployment via central provisioning of user configuration files – TFTP, FTP, HTTP, HTTPS
  - TR-069 support
- Redundant server support
  - DNS-SRV
  - Backup proxy/registrar server support
- RTCP support (RFC1889)
- RTP streaming for Paging and Intercom applications
- IEEE 802.1x
- LLDP-MED

## Power

- PoE Class 1
- Level “V” energy efficiency rated power adapters available
  - 87-00012AAA-A (Europe)
  - 87-00013AAA-A (North America)
  - D6700-0131-48-20 (Universal)

## Package Content

- Mitel 6863 SIP Phone (80C00005AAA-A)
- Handset and coil cord
- Adjustable two-angle stand (35° & 60°)

## Available Accessories

- Wall Mount Kit (80C00011AAA-A)

\*license required

# DH-IPC-HFW2439S-SA-LED-S2

4MP Lite Full-color Fixed-focal Bullet Network Camera



- 4MP, 1/3" CMOS image sensor, low illuminance, high image definition
- Outputs 4MP (2560 × 1440) @ 25/30 fps, Max. supports 4MP (2688 × 1520) @ 20 fps
- H.265 codec, high compression rate, ultra-low bit rate
- Built-in warm lights, max. illumination distance: 30 m
- ROI, SMART H.264+/H.265+, flexible coding, applicable to various bandwidth and storage environments
- Rotation mode, WDR, 3D NR, HLC, BLC, digital watermarking, applicable to various monitoring scenes
- Intelligent detection: Intrusion, tripwire
- Abnormality detection: Motion detection, video tampering, scene changing, no SD card, SD card full, SD card error, network disconnection, IP conflict, illegal access, voltage detection
- Supports max. 256 GB Micro SD card and built-in Mic
- 12V DC/PoE power supply
- IP67 protection



## Series Overview

With upgraded H.265 encoding technology, Dahua Lite series network camera has efficient video encoding capacity, which saves bandwidth and storage space. This camera adopts the latest starlight technology and displays better color image in the condition of low illumination. It supports SD card storage, dust-proof function, waterproof function and vandal-proof function, complying with the standards of IP67 (Supported by some select models).

## Functions

### Smart H.265+ & Smart H.264+

With advanced scene-adaptive rate control algorithm, Dahua smart encoding technology realizes the higher encoding efficiency than H.265 and H.264, provides high-quality video, and reduces the cost of storage and transmission.

### Full-color

With high-performance sensor and large aperture lens, Dahua Full-color technology can display clear colorful image in the environment of ultra-low illuminance. With this photosensitivity technology, the camera can capture more available light, and display more colorful image details.

### WDR

With advanced Wide Dynamic Range (WDR) technology, Dahua network camera provides clear details in the environment of strong brightness contrast. The bright and dark area can get clear video even in high brightness environment or with backlight shadow.

## IVS

With advanced video algorithm, Dahua IVS technology supports intelligent functions, such as tripwire and intrusion.

## Cyber Security

Dahua network camera is equipped with a series of key security technologies, such as security authentication and authorization, access control, trusted protection, encrypted transmission, and encrypted storage, which improve its security defense and data protection, and prevent malicious programs from invading the device.

## Protection (IP67, wide voltage)

**IP67:** The camera passes a series of strict test on dust and soak. It has dust-proof function, and the enclosure can work normal after soaking in 1 m deep water for 30 minutes.

**Wide voltage:** The camera allows ±30% (for some power supplies) input voltage tolerance (wide voltage range), and it is widely applied to outdoor environment with instable voltage.

Technical Specification					
Camera					
Image Sensor		1/3"4Megapixel progressive CMOS			
Max. Resolution		2688 (H) × 1520 (V)			
ROM		128 MB			
RAM		128 MB			
Scanning System		Progressive			
Electronic Shutter Speed		Auto/Manual 1/3 s–1/100,000 s			
Minimum Illumination		0.004 Lux@F1.0			
S/N Ratio		> 56 dB			
Illumination Distance		30 m (98.4 ft)			
Illuminator On/Off Control		Auto/Manual			
Illuminator Number		1 (Warm light)			
Pan/Tilt/Rotation Range		Pan: 0°–360° Tilt: 0°–90° Rotation: 0°–360°			
Lens					
Lens Type		Fixed-focal			
Mount Type		M12			
Focal Length		2.8 mm 3.6 mm			
Max. Aperture		2.8 mm: F1.0 3.6 mm: F1.0			
Field of View		2.8 mm: Horizontal 96° × Vertical 51° × Diagonal 115° 3.6 mm: Horizontal 81° × Vertical 44° × Diagonal 97°			
Iris Type		Fixed			
Close Focus Distance		2.8 mm: 1.3 m (4.3 ft) 3.6 mm: 1.8 m (5.9 ft)			
DORI Distance	Lens	Detect	Observe	Recognize	Identify
	2.8mm	56.0 m (183.7 ft)	22.4 m (73.5 ft)	11.2 m (36.7 ft)	5.6 m (17.1 ft)
	3.6mm	72.0 m (236.2 ft)	28.8 m (94.5 ft)	14.4 m (47.2 ft)	7.2 m (23.6 ft)
Smart event					
IVS		Tripwire; intrusion			
Video					
Video Compression		H.265; H.264; H.264B; MJPEG (only supported by the sub stream)			
Smart Codec		Smart H.265+/ Smart H.264+			
Video Frame Rate		Main stream: 2688 × 1520 (1 fps–20 fps) 2560 × 1440 (1 fps–25/30 fps) Sub stream: 704 × 576 (1 fps–20/25 fps) 704 × 480 (1 fps–20/30 fps)			
Stream Capability		2 streams			
Resolution		2688 × 1520 (2688 × 1520); 2560 × 1440 (2560 × 1440); 2304 × 1296 (2304 × 1296); 1080p (1920 × 1080); 1.3M (1280 × 960); 720p (1280 × 720); D1 (704 × 576/704 × 480); VGA (640 × 480); CIF (352 × 288/352 × 240)			

Bit Rate Control	CBR/VBR
Video Bit Rate	H.264: 32 kbps–6144 kbps H.265: 12 kbps–6144 kbps
Day/Night	Color/B/W
BLC	Yes
HLC	Yes
WDR	120 dB
White Balance	Auto/natural/street lamp/outdoor/manual/regional custom
Gain Control	Auto/Manual
Noise Reduction	3D NR
Motion Detection	OFF/ON (4 areas, rectangular)
Region of Interest(Rol)	Yes (4 areas)
Smart Illumination	Yes
Image Rotation	0°/90°/180°/270° (Support 90°/270° with 2688×1520 resolution and lower.)
Mirror	Yes
Privacy Masking	4 areas

Audio	
Built-in MIC	Yes
Audio Compression	G.711A; G.711Mu; G.726

Alarm	
Alarm Event	No SD card; SD card full; SD card error; network disconnection; IP conflict; motion detection; video tampering; tripwire; intrusion; illegal access; voltage detection; audio detection; safety exception

Network	
Network	RJ-45 (10/100 Base-T)
SDK and API	Yes
Cyber Security	Video encryption; firmware encryption; configuration encryption; Digest; WSSE; account lockout; security logs; IP/MAC filtering; generation and importing of X.509 certification; syslog; HTTPS; 802.1x; trusted boot; trusted execution; trusted upgrade
Protocol	IPv4; IPv6; HTTP; TCP; UDP; ARP; RTP ; RTSP; RTCP; RTMP; SMTP; FTP; SFTP; DHCP; DNS; DDNS; QoS; UPnP; NTP; Multicast; ICMP; IGMP; NFS; PPPoE; Bonjour
Interoperability	ONVIF (Profile S/Profile G/Profile T); CGI; P2P; Milestone; Genetec
User/Host	20 (Total bandwidth: 72 M.)
Storage	Dahua Cloud; FTP; Micro SD card (support max. 256 G); NAS; SFTP
Browser	IE Chrome Firefox
Management Software	Smart PSS; DSS; DMSS
Mobile Phone	IOS; Android

## Certification

Certifications	CE-LVD: EN62368-1 CE-EMC: Electromagnetic Compatibility Directive 2014/30/EU FCC: 47 CFR FCC Part 15, Subpart B
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## Power

Power Supply	12V DC/PoE (802.3af)
Power Consumption	< 6.2W

## Environment

Operating Conditions	-40°C to +60°C (-40°F to +140°F)/less than ≤ 95% RH
Storage Temperature	-40°C to +60°C (-40°F to +140°F)
Protection Grade	IP67

## Structure

Casing	metal
Dimensions	100.9 mm × Φ109.9 mm (4.0" × Φ4.3")
Net Weight	0.365 kg (0.8 lb)
Gross Weight	0.527 kg (1.2 lb)

## Ordering Information

Type	Part Number	Description
4MP Camera	DH-IPC-HFW2439SP-SA-LED-S2	4MP Lite Full-color Fixed-focal Bullet Network Camera, PAL
	DH-IPC-HFW2439SN-SA-LED-S2	4MP Lite Full-color Fixed-focal Bullet Network Camera, NTSC
Accessories (optional)	PFA134	Junction Box
	PFA152-E	Pole Mount
	PFM321D	DC12V1A Power Adapter
	LR1002-1ET/1EC	Single-port Long Reach Ethernet over Coax Extender
	PFM900-E	Integrated Mount Tester
	PFM114	TLC SD Card

## Accessories

### Optional:



PFA134  
Junction Box



PFA152-E  
Pole Mount



PFM321D  
DC12V1A Power Adapter



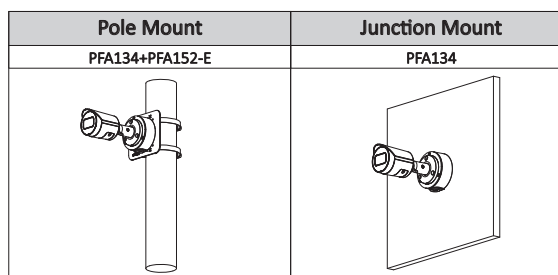
LR1002-1ET/1EC  
Single-port Long Reach Ethernet over Coax Extender



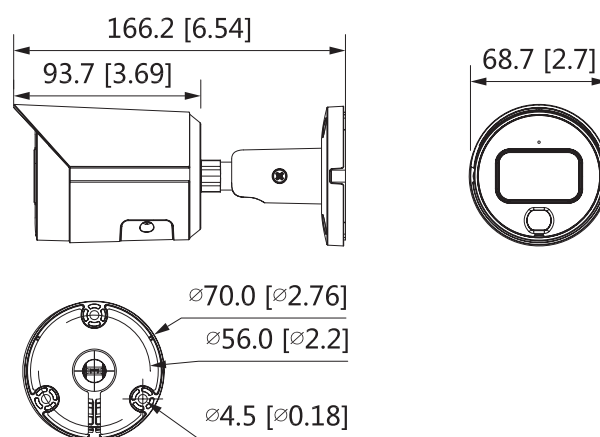
PFM900-E  
Integrated Mount Tester



PFM114  
TLC SD Card



## Dimensions (mm[inch])



# DH-IPC-EB5541-AS

5MP WizMind Fisheye Network CAMERA



WizMind

Launched by Dahua Technology, Dahua WizMind is a full portfolio of solutions composed of project-oriented products including IPC, NVR, PTZ, XVR, Thermal and software platform which adopts industry-leading deep learning algorithms. Focusing on customer's requirements, WizMind provides precise, reliable and comprehensive AI solutions for verticals.

## Series Overview

With fisheye lens, Dahua Fisheye series camera can realize 360° surveillance, and it is widely applied in various scenes such as airports, shopping centers, banks and hotels.

## Functions

### Smart H.265+ & Smart H.264+

With advanced scene-adaptive rate control algorithm, Dahua smart encoding technology realizes the higher encoding efficiency than H.265 and H.264, provides high-quality video, and reduces the cost of storage and transmission.

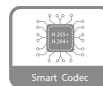
### Heat Map

Dahua heat map technology is used to display the crowd density and people appearance probability. Display the crowd status by different colors. Generally, the crowd status is the statistics of people quantity in space and time dimensions.

### In Area No.

With advanced stereo image technology and deep learning algorithm, Dahua In Area No. technology recognizes human targets accurately to count people in area in real-time. You can set people quantity threshold, when the number larger or smaller than the threshold, it triggers linkage. It is applicable in the scene that has limit on people quantity.

- 5MP, 1/2.7" CMOS image sensor, low illuminance, high image definition
- Outputs max. 5MP (2592 × 1944) @25/30 fps
- H.265 codec, high compression rate, ultra-low bit rate
- ROI, SMART H.264+/H.265+, flexible coding, applicable to various bandwidth and storage environments
- 120dB WDR, 3D DNR, HLC, BLC, digital watermarking, applicable to various monitoring scenes
- Intelligent detection: Intrusion, tripwire, people counting in area
- Abnormality detection: Motion detection, video tampering, scene changing, audio detection, no SD card, SD card full, SD card error, network disconnection, IP conflict, illegal access, and voltage detection
- Alarm: 1 in, 1 out; audio: 1 in, 1 out; supports max. 256 G Micro SD card, built-in Mic
- 12V DC/PoE power supply, easy for installation
- IP67, IK10 protection
- Heat map for people counting. You can adjust the number of people, time threshold to generate a heat map, which can be exported.



### True WDR

With advanced Wide Dynamic Range (120dB WDR) technology, Dahua network camera provides clear details in the environment of strong brightness contrast. The bright and dark area can get clear video even in high brightness environment or with backlight shadow.

### Protection (IP67, IK10, wide voltage)

IP67: The camera passes a series of strict test on dust and soak. It has dust-proof function, and the enclosure can work normal after soaking in 1 m deep water for 30 minutes.

IK10: The enclosure can stand the punch more than 5 times from a 5 kg hammer falling from a height of 40 cm (Impact energy is 20J).

Wide voltage: The camera allows  $\pm 30\%$  (for some power supplies) input voltage tolerance (wide voltage range), and it is widely applied to outdoor environment with instable voltage.

## Technical Specification

### Camera

Image Sensor	1/2.7"5Megapixel progressive CMOS
Max. Resolution	2592 (H) × 1944 (V)
ROM	128 MB
RAM	512 MB
Scanning System	Progressive
Electronic Shutter Speed	Auto/Manual 1/3 s–1/100,000 s
Min. Illumination	0.006 Lux @F2.0
S/N Ratio	>56 dB
Pan/Tilt/Rotation Range	Pan: 0°–355° Tilt: 0°–55° Rotation: 0°–360°

### Lens

Lens Type	Fixed-focal			
Mount Type	M12			
Focal Length	1.4 mm			
Max. Aperture	F2.0			
Field of View	Horizontal: 180° Vertical: 180° Diagonal: 180°			
Iris Type	Fixed			
Close Focus Distance	0.2 m (0.7 ft)			
DORI Distance	Detect	Observe	Recognize	Identify
	28 m (91.9 ft)	11.2 m (36.7 ft)	5.6 m (18.4 ft)	2.8 m (9.2 ft)

### Smart Event

Heat Map	Yes
----------	-----

### Professional, intelligent

IVS (Perimeter Protection)	Tripwire; intrusion
People Counting	Support people counting in area, and displaying and outputting yearly/monthly/daily reports (matching devices are needed); support people counting in 4 areas
Intelligent Search	Work together with Smart NVR to perform refine intelligent search, event extraction and merging to event videos.

### Video

Video Compression	H.265; H.264; H.264H; H.264B; MJPEG (only supported by the sub stream)
Smart Codec	Smart H.265+/ Smart H.264+
Video Frame Rate	Main stream (2592 × 1944 @1–25/30 fps) sub stream (704 × 576 @1–25 fps/704 × 480 @1–30 fps) third stream (1280 × 720 @1–25/30 fps)
Stream Capability	3 streams
Resolution	5M (2592 × 1944); 3M (2048 × 1536); UXGA (1600 × 1200); 1.3M (1280 × 960); 720p (1280 × 720); D1 (704 × 576/704 × 480); VGA (640 × 480); CIF (352 × 288/352 × 240)
Bit Rate Control	CBR/VBR

Video Bit Rate	H.264: 3 kbps–8192 kbps H.265: 3 kbps–8192 kbps
Day/Night	Color/B/W
BLC	Yes
HLC	Yes
WDR	120 dB
Scene Self-adaptation	Yes
White Balance	Auto/natural/street lamp/outdoor/manual/regional custom
Gain Control	Auto/Manual
Noise Reduction	3D DNR
Motion Detection	OFF/ON (4 areas)
Region of Interest (RoI)	Yes (4 areas)
Privacy Masking	4 areas

### Audio

Built-in MIC	Yes
Audio Compression	PCM; G.711a; G.711Mu; G726; AAC

### Alarm

Alarm Event	No SD card; SD card full; SD card error; service life warning (supported by Dahua card); network disconnection; IP conflict; illegal access; motion detection; video tampering; tripwire; intrusion; scene changing; audio detection; voltage detection; external alarm; people counting in area; stay alarm; people counting; people No. exception detection; safety exception
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### Network

Network	RJ-45 (10/100 Base-T)
SDK and API	Yes
Protocol	IPv4; IPv6; HTTP; HTTPS; TCP; UDP; ARP; RTP; RTSP; RTCP; RTMP; SMTP; FTP; SFTP; DHCP; DNS; DDNS; QoS; UPnP; NTP; Multicast; ICMP; IGMP; NFS; PPPoE; 802.1x; SNMP
Interoperability	ONVIF (Profile S/Profile G/Profile T); CGI; Milestone; Genetec; P2P
User/Host	20 (Total bandwidth: 64 M)
Storage	Dahua Cloud; FTP; SFTP; Micro SD card (support max. 256 G); NAS
Browser	IE: IE8, IE9 and IE11 Chrome Firefox
Management Software	Smart PSS; DSS; DMSS
Mobile Phone	IOS; Android

### Certification

Certification	CE-LVD: EN62368-1 CE-EMC: Electromagnetic Compatibility Directive 2014/30/EU FCC: 47 CFR FCC Part 15, Subpart B UL/CUL: UL60950-1 CAN/CSA C22.2 No.60950-1-07
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### Port

Audio Input	1 channel (RCA port)
Audio Output	1 channel (RCA port)

Alarm Input	1 channel in: 5mA 3V–5V DC
Alarm Output	1 channel out: 300mA 12V DC
<b>Power</b>	
Power Supply	12V DC/PoE
Power Consumption	Basic power consumption: 3.7W (12V DC); 4.7W (PoE) Max. power consumption (H.265 + intelligent function + WDR): 5.1W (12V DC); 6W (PoE)
<b>Environment</b>	
Operating Conditions	–30°C to +55°C (–22°F to +131°F)/Less than 95% RH
Storage Conditions	–40°C to +60°C (–40°F to +140°F)
Protection Grade	IP67; IK10
<b>Structure</b>	
Casing	Metal
Dimensions	62.0 mm × Φ110.0 mm (2.44" × Φ4.3")
Net Weight	387 g (0.9 lb)
Gross Weight	502 g (1.1 lb)

## Accessories

### Optional



PFA136  
Junction Box



PFB203W  
Wall Mount



PFB220C  
Ceiling Mount



PFA106  
Mount Adapter



PFA152-E  
Pole Mount



PFM321D  
12V DC/1A Power  
Adapter



LR1002-1ET/1EC  
Single-port Long Reach  
Ethernet over Coax Extender



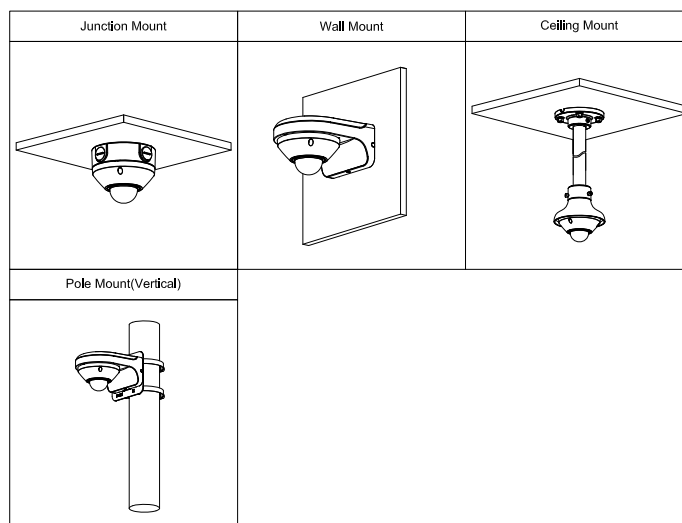
PFM900-E  
Integrated Mount  
Tester



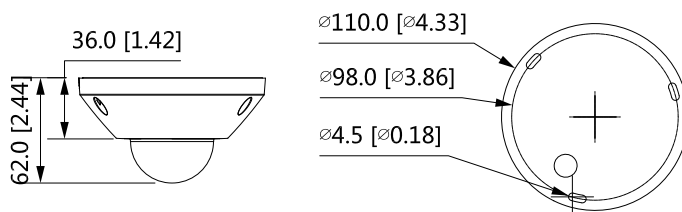
PFM114  
TLC SD Card

## Ordering Information

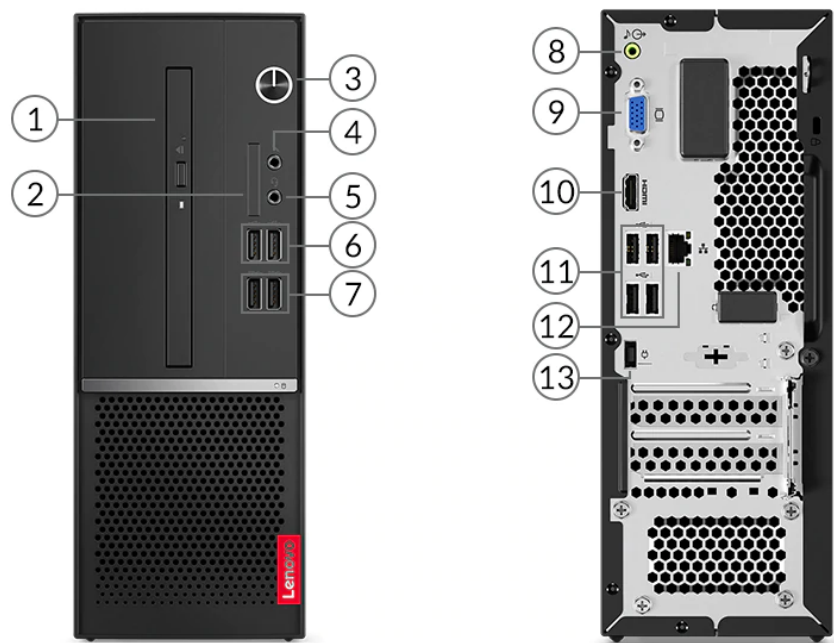
Type	Model	Description
5MP Camera	DH-IPC-EB5541P-AS	5MP WizMind Fisheye Network CAMERA, PAL
	DH-IPC-EB5541N-AS	5MP WizMind Fisheye Network CAMERA, NTSC
Accessories (optional)	PFA136	Junction Box
	PFB203W	Wall Mount
	PFB220C	Ceiling Mount
	PFA106	Mount Adapter
	PFA152-E	Pole Mount
	PFM321D	12V DC 1A Power Adapter
	LR1002-1ET/1EC	Single-port Long Reach Ethernet over Coax Extender
	PFM900-E	Integrated Mount Tester
	PFM114	TLC SD Card



## Dimensions (mm[inch])



OVERVIEW



1. Optical drive *	8. Line-out (3.5mm)
2. Card reader *	9. VGA
3. Power button	10. HDMI 1.4
4. Microphone (3.5mm)	11. 4x USB 2.0
5. Headphone / microphone combo jack (3.5mm)	12. Ethernet (RJ-45)
6. 2x USB 2.0	13. Power connector
7. 2x USB 3.2 Gen 1	

Notes:

- Ports with \* are only available on selected models

PERFORMANCE

Processor

Processor Family

AMD Athlon™ or AMD Ryzen™ 3 / 5 Processor

Processor\*\*

Processor Name	Cores	Threads	Base Frequency	Max Frequency	Cache	Memory Support	Processor Graphics
AMD Athlon Silver 3050U	2	2	2.3GHz	3.2GHz	1MB L2 / 4MB L3	DDR4-2400	AMD Radeon™ Graphics
AMD Ryzen 3 3250U	2	4	2.6GHz	3.5GHz	1MB L2 / 4MB L3	DDR4-2400	AMD Radeon Graphics
AMD Ryzen 5 3500U	4	8	2.1GHz	3.7GHz	2MB L2 / 4MB L3	DDR4-2400	AMD Radeon Vega 8 Graphics

Operating System

Operating System\*\*

- Windows® 11 Pro 64
- Windows 11 Home 64
- Windows 11 DG Windows 10 Pro 64
- Windows 10 Pro 64
- Windows 10 Home 64
- No operating system

Graphics

Graphics\*\*[1]

Graphics	Type	Memory	Connector	Max Resolution	Key Features
AMD Radeon Graphics	Integrated	Shared	1x HDMI® 1.4, 1x VGA	3840x2160@30Hz(HDMI), 1920x1080@60Hz(VGA)	DirectX® 12
AMD Radeon Vega 8 Graphics	Integrated	Shared	1x HDMI 1.4, 1x VGA	3840x2160@30Hz(HDMI), 1920x1080@60Hz(VGA)	DirectX 12

Notes:

1. The information of integrated graphics are not applicable for the models without integrated graphics (for the details, please refer to processor section)

Monitor Support

Monitor Support

Supports up to 2 independent displays via onboard ports (VGA and HDMI)

Chipset

Chipset

AMD SoC (System on Chip) platform

Memory

Max Memory[1]

Up to 32GB DDR4-2400

Memory Slots

Two DDR4 SO-DIMM slots, dual-channel capable

Memory Type\*\*[2]

- DDR4-2400
- DDR4-2666

Memory Protection

Non-ECC

- Notes:
- 1. The max memory is based on the test results with current Lenovo® memory offerings. The system may support more memory as the technology develops.
  - 2. Installed memory is actually 2666MHz, but may run at 2400MHz or 2666MHz depending on the memory support capability of processor

Storage

Storage Support<sup>[1]</sup>

Up to two drives, 1x 3.5" HDD + 1x M.2 SSD

- 3.5" HDD up to 2TB
- M.2 SSD up to 512GB

Storage Type<sup>\*\*\*</sup>

Disk Type	Interface	RPM	Security
3.5" SATA HDD	SATA 6Gb/s	7.2K	-
M.2 2242 SSD	PCIe® NVMe®	-	-
M.2 2280 SSD	PCIe NVMe	-	-
M.2 2280 SSD	PCIe NVMe, PCIe 2.0 x4	-	-

RAID

No support

- Notes:
- 1. The storage capacity supported is based on the test results with current Lenovo storage offerings. The system may support larger storage as the technology develops.

Removable Storage

Optical

- DVD burner (DVD±RW), SATA 1.5Gb/s, slim (9.0mm)
- None

Card Reader

- 7-in-1 card reader (SD, SDHC, SDXC, MMC, MS, MS-Pro, MMC plus)
- No card reader

Multi-Media

Audio Chip

High Definition (HD) Audio, Realtek® ALC222 codec

Speakers

No speakers

Power Supply

Power Supply

Power	Type	Efficiency	Key Features
90W	Adapter	-	-

DESIGN

Input Device

Keyboard<sup>\*\*</sup>

- Lenovo Calliope Keyboard (USB connector), black
- Lenovo Traditional Keyboard (USB connector), black
- No keyboard

Mouse<sup>\*\*</sup>

- Lenovo Calliope Mouse (USB connector), black

- Lenovo Fingerprint Mouse (USB connector), black
- No mouse

## Mechanical

### Buttons

- Power button
- Optical drive eject button (ODD models only)

### Form Factor

SFF (7.4L)

### Dimensions (WxDxH)

100 x 291 x 270 mm (3.94 x 11.46 x 10.63 inches)

### Weight

Around 3.05 kg (6.72 lbs)

### Case Color

Black

### Bays

- 1x 3.5" disk bay
- 1x slim ODD bay

### Expansion Slots

Two M.2 slots (one for WLAN, one for SSD)

### Stand

No stand

### Mounting

None

## CONNECTIVITY

### Network

#### Ethernet

Gigabit Ethernet, Realtek RTL8111GN, 1x RJ-45, supports Wake-on-LAN

#### Optional Ethernet

No optional Ethernet

#### WLAN + Bluetooth®\*\*<sup>[1]</sup>

- Realtek RTL8822CE, 802.11ac Dual Band 1x1 Wi-Fi® + Bluetooth 5.0, M.2 card
- Realtek RTL8822CE, 802.11ac Dual Band 2x2 Wi-Fi + Bluetooth 5.0, M.2 card
- Qualcomm® QCA9377, 802.11ac Dual Band 1x1 Wi-Fi + Bluetooth 4.0, M.2 card
- No WLAN and Bluetooth

#### Notes:

1. Bluetooth 5.2 is hardware ready but may run at a lower version due to OS limitation

### Ports<sup>[1]</sup>

#### Front Ports

- 2x USB 2.0
- 2x USB 3.2 Gen 1
- 1x headphone / microphone combo jack (3.5mm)
- 1x microphone (3.5mm)

#### Optional Front Ports

1x card reader

#### Rear Ports<sup>[2]</sup>

- 4x USB 2.0
- 1x VGA
- 1x HDMI 1.4
- 1x Ethernet (RJ-45)

- 1x line-out (3.5mm)

**Optional Rear Ports**

None

**Notes:**

1. The transfer speed of following ports will vary and, depending on many factors, such as the processing speed of the host device, file attributes and other factors related to system configuration and your operating environment, will be slower than theoretical speed.  
USB 2.0: 480 Mbit/s;  
USB 3.2 Gen 1 (SuperSpeed USB 5Gbps, formerly USB 3.0 / USB 3.1 Gen 1): 5 Gbit/s;  
USB 3.2 Gen 2 (SuperSpeed USB 10Gbps, formerly USB 3.1 Gen 2): 10 Gbit/s;  
USB 3.2 Gen 2x2 (SuperSpeed USB 20Gbps): 20 Gbit/s;  
Thunderbolt™ 3/4: 40 Gbit/s
2. For video ports on discrete graphics, please see graphics section

**Monitor Cable****Monitor Cable**

No monitor cable

**SECURITY & PRIVACY****Security****Security Chip**

Firmware TPM 2.0 integrated in processor

**Physical Locks**

- (Optional) Smart Cable Clip
- Kensington® Security Slot, 3 x 7 mm
- Padlock Loop

**Chassis Intrusion Switch**

No chassis intrusion switch

**Fingerprint Reader**

- Touch style fingerprint reader on mouse
- No fingerprint reader

**BIOS Security**

- Administrator password
- Power-on password
- Hard disk password
- USB port disablement

**MANAGEABILITY****System Management****System Management**

Non-vPro

**SERVICE****Warranty****Base Warranty\*\*<sup>[1]</sup>**

- 1-year depot service
- 1-year limited onsite service

**Notes:**

1. More information of warranty policy, please access <https://pcsupport.lenovo.com/warranty>

**ENVIRONMENTAL**

## Operating Environment

### Temperature

- Operating: 5°C (41°F) to 35°C (95°F)
- Storage: -40°C (-40°F) to 60°C (140°F)

### Humidity

- Operating: 20% to 80%
- Storage: 10% to 90%

### Altitude

- Operating: 0 m (0 ft) to 3048 m (10,000 ft)
- Storage: 0 m (0 ft) to 12192 m (40,000 ft)

## ACCESSORIES

### Bundled Accessories

#### Bundled Accessories

None

## CERTIFICATIONS

### Green Certifications

#### Green Certifications

- (Optional) EPEAT™ Silver
- (Optional) ENERGY STAR® 8.0
- RoHS compliant

### Other Certifications

#### Other Certifications

(Optional) TÜV Rheinland® Low Noise

- Feature with \*\* means that only one offering listed under the feature is configured on selected models.
- Feature with \*\*\* means that one or more offerings listed under the feature could be configured on selected models.
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AMD



AMD



AMD



AMD



AMD



AMD



## ARK-Q 18 N5

Powered by



WATER COOLED



3 PHASE



50 HZ



DIESEL



### GENERAL CHARACTERISTICS



		Prime <sup>1</sup>	Standby <sup>2</sup>
Power	kVA / kW	16 / 12,8	17,5 / 14
Speed	r.p.m	1500	
Standard Voltage	V	400/230VAC	
Power Factor	Cos Phi	0,8	

#### ~ Prime Power (PRP)

It is a form of operation under variable load as a constant power supply. The average load must be 70%. 10% overload every 12 hours is permitted when operating under variable load for 24 hours.

#### ~ Standby Power (ESP)

A variable-load limited-time behavior in the event of a loss of a reliable mains supply. It is used as a backup to the network energy and overloading is not allowed.

**Arkent Generator** holds following certificates: **ISO 9001:2015, CE, TS ISO8528-5, TS ISO 8528-13, TS ISO 8528-4, ISO 10002:2014, ISO 14001:2015, ISO 45001:2018, Noise Directive 2000/14/EC G3 class ISO 8528-5/15.10.2015 ISO 8528-13/13.04.2018**

Arkent Generator products are manufactured according to following EEC standards:

Machinery Directive	2006/42/EC
Low Voltage Directive	EN ISO 12100:2016
Noise Directive	2014/35/EU
Controlgear & Switchgear	2000/14/EC
Generating Sets	TS ISO 8528-4 :2015
Safety	TS ISO 8528-5 :2015
	TS EN 12601 :2013




**Engine Technical Data 1500 r.p.m.**

Brand:	QUANCHAI
Power PRP [kW]:	12
Model:	QC 480D
N° of Cylinders / Valves:	4/8
Engine Type:	4 Stroke
Displacement [lt] :	1,809
Aspiration:	Natural
Bore[mm] x Stroke[mm] :	80x90
Compression Ratio:	18:1
Air Filter:	Replaceable Element
Cooling Method:	Water Cooled (water + %50 antifreeze)
Total Coolant Capacity (lt):	17,5
Governor Type :	Electronic
Electrical System:	12VDC
Battery Charger Current:	TBA
Oil Capacity [lt] :	5
Exhaust Gas Flow PRP [m³/min] :	82
Exhaust Gas Temp. [°C] :	425
Air Flow PRP [m³/min] :	TBA
Cooling Air Flow PRP [m³/min] :	TBA
Starter Power (kW) :	3,7kW
Standard Battery Voltage [V]:	12VDC
Standard Battery Capacity:	1x60Ah
Standard Battery Type:	Maintenance-Free Lead Acid

**Fuel Consumption (lt/h):**

%110 ESP	%100 PRP	%75 PRP	%50 PRP
4,4	3,6	2,6	1,8

(The specific gravity is 0.84 and the fuel is considered to be BS2869, Class A2.)

**Alternator Data**

Brand:	NEKRA
Model :	ARK 164D
Voltage :	400 /230 VAC
Number of Phase :	3
Power Factor:	0,8
Number of Poles:	4
Connection Type:	Star
Bearing:	Single
Insulation Class:	H
Protection Class:	IP23
Winding:	2/3
Control System :	Self Excited
Voltage Regulator :	Electronic AVR
Efficiency 4/4 400VAC 50Hz (cosφ=1) :	85,5
Voltage Regulation :	±%1
THD:	<%5
Apparent Power [kVA] Prime 400VAC 50Hz 125°C/40°C	16



**Control Panel**

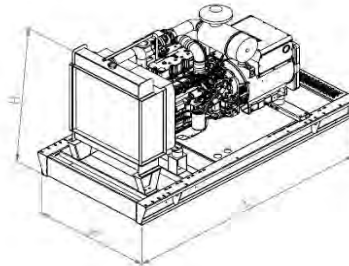

ISO8528-4  
IP44  
Trans-Midi Control Unit  
DSE Control Unit (Optional)  
Emergency Stop Button  
Battery Charger 5Amp  
Governor  
Connection Bus (Under Panel)  
Control Relays  
Thermal & Magnetic Protection (Optional)

**Control Device Specifications**

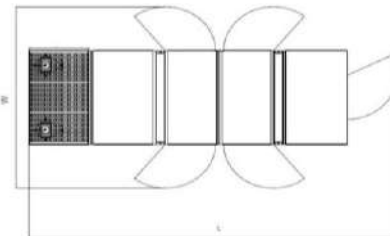
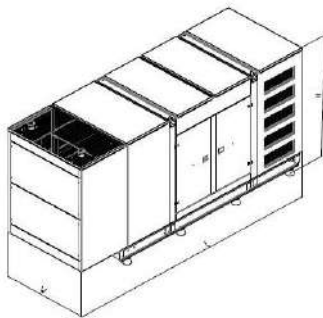
- IP65 Front Panel
- Automatic/Manual/Test operation modes
- CanBus J1939 ECU
- 2nd Language Selection
- Last 50 incident and alarm information record
- Statistical Record
- Grid and Generator phase order control
- Grid Voltage Control


**Dimensions & Weights**

	L [mm] Length	W [mm] Widht	H [mm] Height	Dry Weight [kg]	Fuel Tank Capacity (lt)	Service Hour Without Refueling	Sound Level dBA@7mt
Open Type	1410	720	1070	504	43	11,94	n/a



	L [mm] Length	W [mm] Widht	H [mm] Height	Dry Weight [kg]	Fuel Tank Capacity (lt)	Service Hour Without Refueling	Sound Level dBA@7mt
Canopy Type	1761	720	1232	612	43	11,94	71,2


**Door Widths**

L [mm] Lenght	W [mm] Widht
2368	1800



#### ENGINE

**Arken Jeneratör** provides industrial diesel engines that meet ISO 8528, ISO 3046 specifications; **heavy duty type**; oil, air or water-cooled depending on the requirements; low fuel consumption; with mechanical and/or electronic type of governor mounted on fuel pump to ensure precise speed adjustment and regulation; with oil, fuel and air filter system based on diesel type; oil and fuel designed for heavy operational conditions in order to make sure the unit lasts a long time with high performance; 4-stroke; direct injection with all the limit and level sensors required for diesel protection. The diesel engine is supplied with all the necessary equipment for safe operation. Only engines designed for standby are not included in the production portfolio.

#### ALTERNATOR

**Arken Jeneratör** uses original European brand alternators for its gensets, that complies with all international certificates, IEC 60034-1, ISO8528-3, EN55011, BS4999-5000 VDE 0530, depending on their power and requirements. The alternators, that has high efficiency and high performance for all conditions, have all the quality certificates and comply with world standards.

#### COOLING SYSTEM

**Arken Jeneratör** chooses its radiators from the original selection or from approved vendor list of its engine on boards for the purpose of usability, spare part availability, high performance and maximum efficiency. 55C remote type radiators are applicable.

#### FRAME

**Arken Jeneratör** manufactures its own chassis based on international standards for all generator sets. The frames are designed and manufactured to provide high strength from the inside of the plate panel or profile to the vibration and stresses.

#### FUEL TANK

**Arken Jeneratör** uses an in-chassis daily fuel tank in generator sets up to 800kVA. Larger power sets are supplied with an external stand-type fuel tank. Fuel tanks can be manufactured from plate steel or other suitable materials in accordance with the relevant standards. Arken fuel tanks mainly include:

- \* Fuel fill point and cap
- \* Tank vents
- \* Fuel outlet valve
- \* Fuel return connection
- \* Tank drain plug
- \* Sludge, etc. accumulation section
- \* Transparent fuel level gauge
- \* Floating level switch / Automatic Fill (Optional)

#### CANOPY

To provide sound isolation (ISO8528-10:1998) and to protect the generator from corrosive effects of external weather conditions, cabinets or containers are used depending on the size of the generator or the degree of sound intensity. Even low noise level is targeted principally, the cabins are designed in order to deliver stated power, in addition to the conditions set by ISO3046 and ISO8528, according to the tropical climate at 50C ambient temperatures, relative humidity of 30% at sea level is designed to deliver the declared power. Cabs come with a compact construction, low height, low sound level, easy access to the engine-alternator and control panel, lifting at two point, exhaust silencer stored in the cabin for safety and non-corrosion protection, and with ease of disassembly.

#### DOCUMENTATION

Maintenance and operation manual, Engine and alternator manuals, Controller booklet, Warranty sheet, Electrical diagram.

#### WARRANTY

The warranty period begins from the date of the invoice of the item and runs upto 1 Year or 1000 hours.

