



## ”NGM COMPANY” SRL

### Partener privat al SA”LOTERIA NAȚIONALĂ A MOLDOVEI”

Cod fiscal 1018600017105, Adresa juridica MD-2025, mun. Chișinău, str. Arborilor 17/2,  
e-mail: office@ngm.md, tel. 078478777

Nr. 98  
May 29, 2024

#### Recommendation letter

To whom it may concern,

Pride System LTD has provided exceptional service in developing our OTT/IPTV platform. They delivered a high-quality product for live streaming and video-on-demand, fully tailored to our needs. The project included comprehensive business and requirement analysis, high and low level design, payment integration, and robust multi-platform compatibility. Pride System LTD's commitment to quality and ongoing support has ensured the platform's success.

We highly recommend Pride System LTD for their professionalism and expertise.

Sincerely,

**Plamen Milanov**  
CEO  
NGM COMPANY S.R.L.





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Date: May 29, 2024

To Whom It May Concern,

We are pleased to recommend Pride System SRL based on our successful collaboration on the Asset Management System project. Their professionalism and performance significantly enhanced our operations.

Pride System SRL developed a comprehensive Asset Management System tailored to our specific needs, streamlining workflows, and automating processes related to the production, storage, and monitoring of pharmaceutical products. They conducted thorough research and analysis, ensuring the solution met all industry standards and regulatory requirements.

The implementation included meticulous planning, development, testing, and commissioning of the system. Pride System SRL provided extensive training and documentation, ensuring effective knowledge transfer to our team, and continued to offer maintenance and support post-launch.

Their expertise and proactive approach delivered a robust, efficient system that greatly improved our operational capabilities. The provided dashboard offers a comprehensive view of key performance indicators, facilitating data-driven decision-making and operational efficiency. Automated workflows and advanced data management have streamlined our processes, allowing for easy data collection, storage, processing, and analysis.

We highly recommend Pride System SRL for any ICT projects. Their commitment to quality and client satisfaction ensures successful outcomes. Pride System SRL is a reliable and innovative partner capable of delivering exceptional results.



**Marota Evghenii,**

**Director,**

**SOPHARMACY MC LLC**



Societatea pe Acțiuni  
„REȚELELE ELECTRICE DE DISTRIBUȚIE NORD”

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**To Whom It May Concern,**

I am writing this letter to recommend PRIDE SYSTEM LLC, a company that has proven to be an outstanding partner for REȚELELE ELECTRICE DE DISTRIBUȚIE NORD S.A. Over the course of our collaboration, PRIDE SYSTEM LLC played a crucial role in the successful implementation of our Integrated Case Management Information System. This project aimed to automate our workflow processes, manage work tasks, and streamline operations for all employees, significantly enhancing our operational efficiency.

PRIDE SYSTEM LLC's expertise and professionalism were evident throughout the project. Their team demonstrated exceptional technical proficiency, developing a sophisticated system that addressed our specific needs. The project involved automating work planning and scheduling, efficiently managing disruptions, and providing a robust backend system for monitoring task execution and progress. One of the standout features was the integration of electronic signatures for authorizations and approvals, which has greatly improved our workflow and decision-making processes.

The development of a user-friendly Android mobile application was another highlight. This application enables our field employees to receive tasks, perform work, sign authorization and completion requests, and coordinate decisions requiring approval. The real-time updates accessible through our online portal have also been a significant enhancement, ensuring transparency and efficiency in our operations.

PRIDE SYSTEM LLC's dedication to quality, attention to detail, and commitment to delivering on time were crucial to the project's success. Their team's responsiveness and willingness to address any challenges we faced were highly commendable.

Based on our experience, I highly recommend PRIDE SYSTEM LLC to any organization seeking a reliable and skilled IT partner. Their expertise, professionalism, and innovative approach make them an excellent choice for complex and critical projects.

Sincerely, **Virgil GHERMAN.**

**31 May 2024**

Chief of Department IT, REȚELELE ELECTRICE DE  
DISTRIBUȚIE NORD S.A.

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Location: Moldova



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Societatea pe Acțiuni  
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**Кому это может быть интересно,**

Я пишу это письмо, чтобы рекомендовать компанию PRIDE SYSTEM OOO, которая зарекомендовала себя как выдающийся партнер для А.О. Северные Электрические Распределительные Сети. В ходе нашего сотрудничества PRIDE SYSTEM OOO сыграла ключевую роль в успешной реализации нашей Интегрированной Информационной Системы Управления Делами. Этот проект был направлен на автоматизацию наших рабочих процессов, управление рабочими задачами и оптимизацию операций для всех сотрудников, что значительно повысило нашу операционную эффективность.

Экспертиза и профессионализм PRIDE SYSTEM OOO были очевидны на протяжении всего проекта. Их команда продемонстрировала исключительные технические навыки, разработав сложную систему, которая отвечала нашим специфическим потребностям. Проект включал автоматизацию планирования и расписания работы, эффективное управление перебоями и предоставление надежной системы для мониторинга выполнения задач и прогресса. Одной из выдающихся функций была интеграция электронных подписей для авторизаций и одобрений, что значительно улучшило наши рабочие процессы и процесс принятия решений.

Разработка удобного мобильного приложения для Android была еще одним важным моментом. Это приложение позволяет нашим сотрудникам на местах получать задания, выполнять работу, подписывать запросы на авторизацию и завершение, а также координировать решения, требующие одобрения. Обновления в режиме реального времени, доступные через наш онлайн-портал, также значительно улучшили прозрачность и эффективность наших операций.

Посвященность PRIDE SYSTEM OOO качеству, внимание к деталям и приверженность своевременной доставке были ключевыми для успеха проекта. Быстрая реакция их команды и готовность решать любые возникающие проблемы заслуживают высокой похвалы.

Основываясь на нашем опыте, я настоятельно рекомендую компанию PRIDE SYSTEM OOO любой организации, которая ищет надежного и квалифицированного ИТ-партнера. Их экспертиза, профессионализм и инновационный подход делают их отличным выбором для сложных и критических проектов.

С уважением, **Вирджил Герман.**

**31 мая 2024**

Начальник Департамента Информационных Технологий,  
**Северные Электрические Распределительные Сети А.О.**

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Location: Moldova



ПОДПИСЬ



**To whom it may concern**

**Recommendation letter / Statement of Satisfactory Performance**

**Project of Reference: "Healthcare Patient Management Software"**

**Period of Implementation: 2020**

To enhance operational processes and leverage digital technologies, CME Sancos initiated a project to develop and implement specialized software for specific business needs related to healthcare activities.

During the "Healthcare Patient Management Software" project, Pride System LTD demonstrated outstanding collaboration and provided high-quality ICT services. Their professionalism and expertise were consistently evident throughout the project's lifecycle. The software solution was completed on schedule and met all agreed-upon requirements.

Pride System LTD's approach included a comprehensive analysis of our requirements, followed by the design of scalable and robust system architecture. They developed and integrated essential system modules, ensuring that all functionalities were thoroughly validated. The implementation phase was executed seamlessly, with the system being deployed efficiently. Additionally, Pride System LTD provided thorough training to our users, ensuring they were well-prepared to utilize the system effectively. Post-implementation support and maintenance services were also provided, ensuring the continued smooth operation of the software.

We can firmly state that Pride System LTD is a reliable and responsible partner with a proven track record of delivering high-quality solutions. Their ability to understand and address our specific needs, coupled with their expertise in ICT, has significantly contributed to the success of our project.

**CEO CME SANCOS LTD**



**OGLINDĂ Valeriu**

**Premii:**

Laureat al Premiului de stat în domeniul  
calităţii, productivităţii şi competitivităţii

Cod fiscal: 1004600048025

