



Authorization Letter

Date: January 9th, 2026

We, **Huawei International Co. Limited.** (hereinafter referred to as **Huawei**), hereby appoints **Pride System SRL** as Authorized Sales Partner for Data Communication and Enterprise IT for Moldova Market, on a non-exclusive, non-transferable and revocable basis as an Authorized Channel Partner to purchase Products and/or Services from Authorized Source and Resell Products to End User, market and Resell one or more of Services without Added Value to End User, integrate its certain Added Value into a specific Service as partner-branded service ("Partner -branded Service") and provide it to End User within the Territory. "Within the Territory" means that End Users must deploy the Products and/or receive the Services in Moldova, Republic of do hereby authorized

Pride System SRL (hereinafter referred to as **PRIDE**), a duly organized under the laws of Moldova, with legal address at 170/S, Columna str., MD 2004, Chisinau, Moldova, to provide Huawei's products& Solutions in the Bid "**Servere și sisteme de stocare (perioada 2024-2026)**" for:

AGENTIA SERVICII PUBLICE (ASP), Fiscal Code: 1002600024700, Legal address: 2012, MOLDOVA, mun.Chișinău, mun.Chișinău, str. Puskin, 42

Mtender ID: [ocds-b3wdp1-MD-1766067896113](https://www.mtender.net/tender/ocds-b3wdp1-MD-1766067896113)

This authorization letter is granted to **PRIDE** and is referring to the Project for the territory of Moldova and it is valid till July 9, 2026.

A handwritten signature in black ink, appearing to read "Ding Tie".



Ding Tie : Authorized Signatory of **Huawei International Co. Limited.**



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We, **Huawei International Co. Limited**. (hereinafter referred to as **Huawei**), a company organized under the laws of P. R. China, with legal address at [9/F, Tower 6, The Gateway, No. 9 Canton Road, Tsim Sha Tsui, Kowloon, Hong Kong, P. R. China, Postal Code: 518129, providing IT & IP equipment hereinafter referred to as "**Products**", do hereby confirm below Authorized Partners as Certified Service Partners for Data Communication & Storage (details are published on official website and can be checked by below link):

<https://partner.huawei.com/eplusweb/#/au1/en/web/findpartner?t=true%3Ft%3Dtrue&city=Moldova%20%28the%20Republic%20of%29&cityId=MD>

I.M. Orange Moldova S.A. (hereinafter referred to as **Orange**), a duly organized under the laws of Moldova, with legal address at 75, Alba Iulia str., Chisinau, Moldova, as a Gold Partner certified to provide I&C, and Maintenance Services.

Specialization Capability: Data Communication: **Advanced**; Storage: **Advanced**;

IT-LAB GROUP SRL (hereinafter referred to as **IT-LAB**), a duly organized under the laws of Moldova, with legal address at 2/4, Studentilor str-la., Chisinau, Moldova, as an Authorized Partner certified to provide I&C, and Maintenance Services.

Specialization Capability: Data Communication: **Advanced**; Storage: **Basic**;

I.C.S. Huawei Technologies S.R.L. (hereinafter referred to as **Huawei Moldova**) a duly organized under the laws of Moldova, with legal address at 29, Sfatul Tarii str. office 704, Chisinau, Moldova, as Huawei Local Representative Office, which is providing services for strategic customers on the local market as following but not limited to: Installation & Commissioning, Support, Maintenance, hereby we are confirming that **Huawei Moldova** has all the certified engineers as for DataCom and IT solutions and cover Local Spare Stock Next Business Day (NBD), Project Based: **Servele și sisteme de stocare (perioada 2024-2026)** " link to the tender ocds-b3wdp1-MD-1766067896113

Huawei confirms that for the products participating in the tender, provision of warranty service for goods, supply of equipment with spare parts and components with a service life of at least 5 years, the possibility of servicing and repairing the equipment for at least 5 years after delivery, ensuring the availability of original components and spare parts from the manufacturer is necessary for good operation during this period, the provision of warranty and service services (service maintenance) of the equipment will be carried out by **Pride System SRL** through one of the authorized companies listed above in the letter.

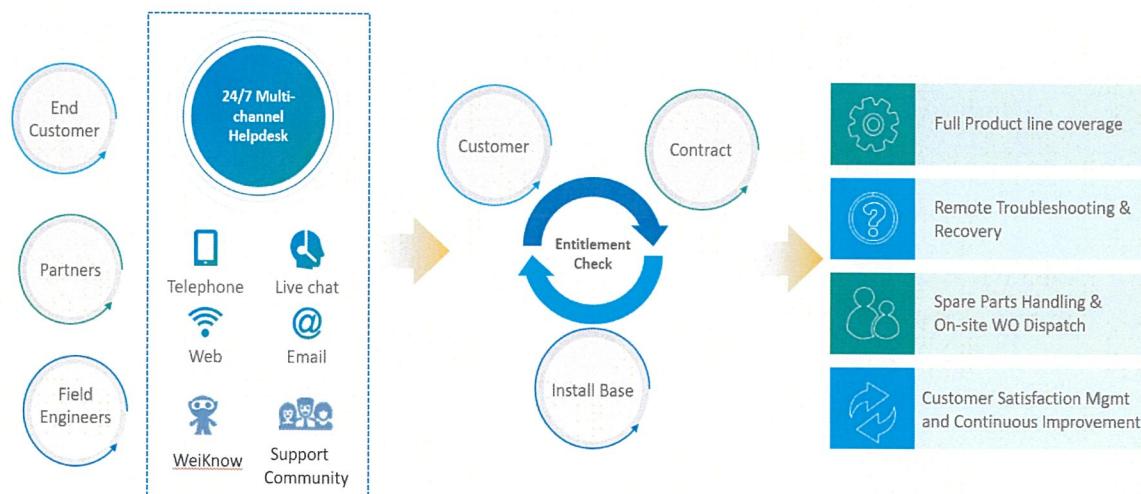
Ding Tie: Authorized Signatory of **Huawei International Co. Limited**.



Additionally, there is possibility to directly contact First Line support 24/7 is provided by **Huawei G-TAC Center** (based in Bucharest), Local Authorized Partners mentioned above and **Huawei Moldova**.

For more details regarding Huawei Enterprise Customer RMA Service please use below information:

Huawei G-TAC Center Contact Information



Huawei G-TAC Center Contact Information - Hotline free call number:

Moldova	080061499
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E-mail: EUsupport@huawei.com

Support website:

<https://support.huawei.com/enterprise/en/index.html>

ServiceCare Portal:

<https://serviceturbo-cloud-cn.huawei.com>

Self Support Platform:

- Intelligent Q&A (“WeiKnow”+Live Chat):

<https://support.huawei.com/enrobot>

- English Support Community

<https://forum.huawei.com/enterprise/en/index.html>

Ding Tie: Authorized Signatory of Huawei International Co. Limited.

