

PARTICIPATION NOTICE Services

on public procurement of: The maintenance and technical support services for the SAS Anti-Money Laundering and monitoring of Shareholder's Transparency software solution
through the procurement procedure: public tender procedure

The procedure was included in the public procurement plan of the contracting authority: YES
Link to the public procurement plan published: <https://bnm.md/ro/content/plan-de-achizitii-al-bnm>

1. Name of the contracting authority: National Bank of Moldova

2. IDNO: 79592

3. Address: 1 Grigore Vieru Avenue, MD-2005, Chişinău

4. Telephone/fax number: 022 822 178, 022 822 338 / 022 228 697

5. E-mail and internet address of the contracting authority: achizitii.contracte@bnm.md,
www.bnm.md

6. E-mail or internet address at which award documentation is available for access: the award documentation is attached in the procedure in the AIS „RSAP” M-Tender
<https://mtender.gov.md/>

7. Type of Contracting Authority and Main Activity (if applicable, indication that the contracting authority is a central purchasing body or that the procurement involves another form of joint procurement): The National Bank of Moldova is an autonomous public legal entity and is accountable to the Parliament. The fundamental objective of the National Bank of Moldova is to ensure and maintain price stability.

8. The Beneficiary invites interested economic operators, who can meet his needs, to participate in the procurement procedure regarding the provision of the following services:

No.	Code CPV	Name of services	Unit of measurement	The amount	Full technical specification required, Standard of reference	Estimated value without VAT, MDL
<i>Lot: The maintenance and technical support services for the SAS Anti-Money Laundering and monitoring of Shareholder's Transparency software solution</i>						
1	72267 000-4	The maintenance, technical support and change request services for the SAS Anti-Money Laundering and monitoring of Shareholder's Transparency software solution	service package	1	According to Annex no. 1 of the Specifications	2 985 540,00
Total estimated value, MDL						2 985 540,00

9. In the case of pre-selection procedures, indicate the minimum number of candidates and, if applicable, their maximum number: not applicable

10. If the contract is divided into lots, an economic operator can submit the offer (to be selected):
1) For a single lot;

- 2) **For several lots** ;
- 3) For all lots;
- 4) Other limitations regarding the number of lots that can be assigned to the same bidder.

11. Admission or prohibition of alternative offers: not applicable

12. Terms and conditions of delivery: The services will be provided by the winning Bidder, in accordance with all the requirements specified in the lot description.

13. The term of validity of the contract: until all contractual obligations are fulfilled.

14. Procurement contract reserved for sheltered workshops or that it may be performed only under sheltered employment programs (as appropriate): not applicable

15. The provision of the service is reserved for a specific profession pursuant to legal acts or administrative acts (as applicable): not applicable

16. Brief description of criteria for eligibility of economic operators that may lead to their elimination and of selection criteria; minimum level (s) of requirements that may be imposed; provide the information requested (ESPD, documentation):

No.	Qualification and selection criteria (description of criterion/requirement)	Confirmation of compliance with the criterion/requirement:	The minimum level / Mandatory
Documents constituting the tender <i>In accordance with art.65 paragraph (4) of the Law on Public Procurement no. 131 of 03.07.2015, the presentation of the tender requires the submission of the technical specifications, the financial specifications, the ESPD form and the tender guarantee in a common set.</i>			
1	The technical offer	The original confirmed by electronic signature according to Annex no.1 from „The specifications”	YES
2	The financial offer	The original confirmed by electronic signature according to Annex no.2 from „The specifications”	YES
3	The standard form of the european single procurement document	The original confirmed by electronic signature according to Buyer’s form. The economic operator must comply with the eligibility requirements established in Article 16(6) and Article 19 of the Law on Public Procurement No. 131 of 03 July 2015 and must act as a responsible employer and taxpayer. The contracting authority reserves the right to exclude from the procurement procedure any bidder who does not comply with these requirements, provided that such non-compliance is demonstrated by appropriate means.	YES
4	Offer guarantee	Form of guarantee – 1%: a) Offer guarantee sent by transfer to the account of the contracting authority, as per the following bank details: For MDL: Beneficiary: National Bank of Moldova Fiscal code: 79592 Bank name: National Bank of Moldova Fiscal code: 79592	YES

No.	Qualification and selection criteria (description of criterion/requirement)	Confirmation of compliance with the criterion/requirement:	The minimum level / Mandatory
		<p>IBAN: MD12NB000000000004914852 Banking account: NBMDMD2X For EUR: Beneficiary: National Bank of Moldova Bank name: Raiffeisen Bank International AG Vienna AT IBAN: AT95300000155096770 Banking account: RZBAATWWXXX For USD: Beneficiary: National Bank of Moldova Bank name: Federal Reserve Bank of New York IBAN: 021087125 Banking account: FRNYUS33 The transfer in foreign currency shall be carried out through the SWIFT system, with the note "For Offer guarantee in the public tender no....." TRANSFERS MADE THROUGH OTHER PAYMENT SYSTEMS ARE NOT ACCEPTED. !!!Any commission applied for the transfer of the offer guarantee, charged by the intermediary banks will be borne by the tenderer. The tenderer will ensure the transfer of the full amount of the tender bond/performance bond to the NBM account. http://www.bnm.md/ro/content/lista-bancilor-corespondente-bancii-nationale-moldovei or b) The tender shall be accompanied by a bank guarantee letter (issued by a licensed bank) according to Annex no. 9 to Standard Documentation, approved by Order of the Minister of Finance of the Republic of Moldova no.115 of 15.09.2021 (in force as of 01.10.2021). The original of the bank guarantee letter, bearing a handwritten signature, shall be submitted within a maximum of three (3) working days from the date of request.</p> <p>The original or a scanned copy of the original, certified by the participant's electronic signature, shall be accepted.</p> <p><i>*The validity period of the tender bond will be equal to the validity period of the offer.</i></p>	

No.	Qualification and selection criteria (description of criterion/requirement)	Confirmation of compliance with the criterion/requirement:	The minimum level / Mandatory
Qualification and selection documents			
5	Declaration on tender validity	The original confirmed by electronic signature according to Annex no. 8 to Standard Documentation, approved by Order of the Minister of Finance of the Republic of Moldova no. 115 of 15.09.2021 (in force as of 01.10.2021)	YES (on request)
6	Declaration on Compliance with the Incompatibility Regime Provided for in Article 16(6) of Law No. 131/2015	Original confirmed by electronic signature, <i>in accordance with Annex No. 1 to this Participation Notice.</i> The economic operator must meet the eligibility requirements set out in Article 16(6) of the Public Procurement Law No. 131 of 03 July 2015. The contracting authority reserves the right to exclude from the public procurement award procedure any tenderer who fails to comply with the aforementioned requirements, provided that the contracting authority demonstrates this fact by any appropriate means. Upon request, the economic operator shall submit the ownership structure of the company (founders, partners, shareholders, directors, beneficial owners, as well as the regions where they are registered, reside and carry out their main economic activity).	YES (on request)
7	Declaration on the Absence of Conflict of Interest	Original confirmed by electronic signature, <i>in accordance with Annex No. 2 to this Participation Notice.</i>	YES (on request)
8	Proof of the legal entity's registration in accordance with the legal provisions of the country where the bidder is established	Copy - current, company registration certificate/decision or extract, which certifies the tenderer's legal entity status - issued by the authorized body according to the tenderer's country of residence	YES (on request)
9	Certificate of bank account, MDL/ EUR/ USD	Copy - current, issued by the bank holding the account	YES (on request)
10	Financial statements	Copy - the last set of financial statements, signed by the representative of the audit company, by the certified accountant or approved by the National Bureau of Statistics of the Republic of Moldova or the authorized body in the country of residence of the economic operator.	YES (on request)
11	Certificate confirming the non-application of criminal sanctions (criminal record) against the tenderer	Copy - valid, issued by the competent institution of the Ministry of Internal Affairs, which reflects the information about the non-application of criminal sanctions during the last	YES (on request)

No.	Qualification and selection criteria (description of criterion/requirement)	Confirmation of compliance with the criterion/requirement:	The minimum level / Mandatory
		3 years, or by the competent body in the country of residence of the foreign economic operator	
12	Demonstration of the economic operator's experience in the field of activity related to the object of the contract to be awarded	<p>The Tenderer must have at least 3 years of specific experience in providing similar services in the field, a good reputation, be equipped with the necessary technology, and possess professional competencies, equipment, and other resources, including after-sales services, as well as managerial competencies, specific experience, and qualified personnel necessary for the execution of the contract, and other capabilities required to perform the public procurement contract at the requested quality throughout its validity period.</p> <p>The Tenderer must present documents demonstrating at least 3 years of experience in providing maintenance and technical support services for solutions developed on the SAS platform.</p> <p>To demonstrate compliance with these requirements, the economic operator shall complete the relevant sections in the ESPD (European Single Procurement Document) and <i>the Declaration on the list of main services provided in the last 3 years of activity (Annex 12)</i>, specifying at least one (1) contract that meets the established requirements. To verify and confirm the declared information, the Tenderer must be willing, upon request, to present supporting documents as copies (extracts) of the relevant contract(s), so that the contracting authority can identify the nature of the services provided, their value, and price, and letters of recommendation from beneficiaries/clients.</p> <p>Original - confirmed by electronic signature - according to Annex No. 12 of the Standard Documentation, approved by Order of the Minister of Finance No. 115 of 15.09.2021."</p>	YES (on request)
13	Demonstration of the availability of specialized personnel proposed for the proper performance of the Contract	<p>The Tenderer must provide evidence that they can supply the Beneficiary with qualified technical personnel for the execution of the public procurement contract that is the subject of this acquisition. The proposed technical team for the execution of the contract must:</p> <ul style="list-style-type: none"> • Have at least 3 years of experience in developing and implementing solutions based on the SAS AML platform; 	YES (on request)

No.	Qualification and selection criteria (description of criterion/requirement)	Confirmation of compliance with the criterion/requirement:	The minimum level / Mandatory
		<ul style="list-style-type: none"> • Be composed of at least: 2 developers with experience in implementing STU in SAS AML as well as developing/customizing the SAS-AML solution; • Have experience in implementing the SAS AML solution within a central bank, including at least 50 scenarios and 50 reports; <p>To demonstrate professional capacity, Tenderers must attach the following supporting documents: a. The completed form from Annex No. 14 of the Standard Documentation approved by Order of the Minister of Finance No. 115 of 15.09.2021 (Original confirmed by electronic signature) and attach <i>the CVs of the technical team</i> that will be allocated for providing services to the National Bank of Moldova, detailing the competencies and work experience specific to the object of the procurement. b. Supporting documents issued by the employer(s) or beneficiaries, including information on the specific experience of the technical team — certified copies conforming to the original;</p> <p>The personnel proposed as part of the team will be ensured until the completion of the contract. In the event that a team member needs to be replaced, this change will be made after coordination and written approval from the Beneficiary. The new nominated personnel must meet at least the same criteria as the individuals they are replacing. The National Bank of Moldova reserves the right to request the replacement of one or more team members during the execution of the contract if their performance or behavior is deemed unacceptable.</p>	
14	Possession of certificates or other documents certifying compliance/ fulfilment of quality standards or/and fulfillment of environmental protection standards	Copy of certificates or other valid documents, issued by independent or accredited national or international bodies.	NO * (on request)

* The information will be presented for informational purposes by the tenderer who will be designated the winner (if he implements such standards) and will be reflected in the "Reference Standards" column of the Technical Specification offered (Annex no. 1 of the Specifications).

17. Offer guarantee - Yes, amount - 1% of the value of the offer without VAT

18. Contract performance guarantee - Yes, amount – 5% of the value of the Contract including VAT.

Form of performance guarantee:

a) Performance guarantee sent by transfer to the account of the contracting authority, as per the following bank details:

For MDL:

Beneficiary: **National Bank of Moldova**

Fiscal code: **79592**

Bank name: **National Bank of Moldova**

Fiscal code: **79592**

IBAN: **MD65NB00000000004914771**

Banking account: **NBMDMD2X**

For EUR:

Beneficiary: **National Bank of Moldova**

Bank name: **Raiffeisen Bank International AG Vienna AT**

IBAN: **AT95300000155096770**

Banking account: **RZBAATWWXXX**

For USD:

Beneficiary: **National Bank of Moldova**

Bank name: **Federal Reserve Bank of New York**

IBAN: **021087125**

Banking account: **FRNYUS33**

with note „For Performance guarantee of the contract during the procurement procedure through LD”
or

b) The performance bond issued by a licensed bank, in accordance with Annex No. 10 of the Standard Documentation approved by Order of the Minister of Finance No. 115 of 15.09.2021. It must be submitted by the winning Tenderer at the time of contract signing."

The term of validity of the bank guarantee will be equal to the validity period of the Contract.

Note: Any commission applied for the transfer of the performance bond, charged by the intermediary banks will be borne by the tenderer. The tenderer will ensure the transfer of the full amount of the performance bond to the NBM account.

19. Reason for recourse to the accelerated procedure (in the case of open, restricted and negotiated tenders), where applicable: Yes. Pursuant to Article 47 paragraphs (3) and (6)–(7) of the Law on Public Procurement No. 131/2015, the contracting authority reduces the period provided for in paragraph (3) of the same Article, as the contracting authority has published a prior information notice concerning the public procurement contract to be awarded.

Furthermore, where the contracting authority publishes electronically the entire tender documentation and, from the date of publication of the contract notice, grants economic operators direct and unrestricted access to the documentation, and also accepts the electronic submission of tenders, it shall be entitled to reduce by five (5) days the time limits provided for in paragraphs (2) and (3), as well as those resulting from the application of the provisions of paragraph (4)."

20. Specific award techniques and instruments (if applicable specify whether framework agreement, dynamic purchasing system or electronic auction will be used): not applicable

21. Special conditions on which the fulfillment of the contract depends: According to Annex no. 3 of the Specifications Part II. from the Model-contract.

22. Offers are presented in currency: Moldovan lei (MDL) or USD, EUR. For evaluation purposes, offers submitted in foreign currency shall be converted into Moldovan lei at the deadline for submission of offers, using the official exchange rate of the National Bank of Moldova (NBM).

23. The evaluation criterion applied for the award of the contract: Lowest tender price, excluding VAT.

Evaluation shall be made on a lot basis, based on the bidder's compliance with all mandatory minimum technical requirements.

Unit prices, excluding VAT, must be indicated with two decimal places. In case of discrepancy between the sum of unit prices and the total offered price, the unit price shall prevail and the total amount will be adjusted accordingly, with the economic operator's consent.

Additional tie-breaking criterion: If two or more tenders are equivalent under the evaluation criteria, preference will be given to the bidder holding the highest number of certificates or other documents demonstrating compliance with quality assurance and/or environmental protection standards.

24. The evaluation factors of the most advantageous tender in economic terms and their weights: not applicable

No.	Name of the evaluation factor	Weight %
1		
2		

25. Deadline for submission/opening of tenders:

- **time:** according AIS "RSAP" M-Tender
- **date:** according AIS "RSAP" M-Tender

26. Address to which tenders or participation requests must be sent: The offers will be submitted electronically through AIS "RSAP" M-Tender

27. Term of validity of offers: 90 calendar days.

28. Place of opening of tenders: AIS "RSAP" M-Tender
Delayed bid will be rejected.

29. Persons authorized to be present at the opening of tenders:

Bidders or their representatives have the right to participate in the opening of bids, except for the case when the bids were submitted through AIS RSAP M-Tender.

30. Language or languages in which tenders or participation requests must be drawn up: Romanian and English.

31. The contract relates to a project and/or program financed by European Union funds: not applicable

32. Name and address of the body responsible for resolving appeals:

National Agency for Solving Complaints
Address: mun. Chişinău, ave. Ştefan cel Mare și Sfânt no.124 (4 floor), MD 2001;
Phone/Fax/email: 022-820 652, 022 820-651, contestatii@ansc.md

33. Date (dates) and reference (s) of previous publications in the Official Journal of the European Union concerning the contract (s) to which the notice relates (if applicable):

34. In the case of regular purchases, the estimated timing for the publication of future announcements: not applicable

35. Date of publication of the notice of intent or, where applicable, a statement that no such notice has been published: Anunț de intenție nr.4 din 05.11.2025, publicat în BAP nr.88 din 11.11.2025, pag. 18-20 https://tender.gov.md/ro/system/files/bap/2014/bap_nr_88_0.pdf și în JOUE la 19.11.2025 <https://ted.europa.eu/ro/notice/-/detail/768030-2025>

36. Date of submission for publication of the notice of participation: according AIS "RSAP" M-Tender

37. Within the public procurement procedure, the following will be used/accepted:

The name of the electronic instrument	It will be used/accepted or not
electronic submission of offers or requests for participation	yes
the electronic ordering system	not
electronic invoicing	yes
the electronic payments	yes

38. The contract is subject to the Government Procurement Agreement of the World Trade Organization (only in the case of notices submitted for publication in the Official Journal of the European Union): not applicable

39. Other relevant information:

39.1. The economic operator designated as the winner, upon contracting, will mandatorily present the "Questionnaire for winning Tenderer" - in accordance with Annex No. 3 of this Participation Notice and the "Declaration regarding the confirmation of the identity of the beneficial owners and their non-classification in the situation of conviction for the participation in activities of a criminal organization or group, for corruption, fraud and/or money laundering" - in accordance with Annex No. 4 of this Participation Notice - in original or scanned version from the original confirmed by electronic signature.

39.2. Tenderers will consider that all information placed by the Tenderer within the AIS "RSAP" M-Tender has a public character. Offer documents that contain confidential information and are attributed to trade secrets, in order to protect intellectual property and personal data, in compliance with Article 17, paragraph (2) of Law no. 131/2015, shall be sent to the contracting authority via email, at achizitii.contracte@bnm.md, by the established submission deadline.

39.3. Due to the public nature of the procurement procedure, forms (Technical Specifications, Price Specifications, the ESPD form, and the offer guarantee (where applicable)) will necessarily maintain their public character and cannot be classified as trade secrets or confidential information. Any non-compliance with the above provisions will result in the disqualification of the offer.

39.4. The maximum number of working days for the signing and submission of the contract to the contracting authority is *six (6) working days*.

39.5. In accordance with the provisions of Article 117, paragraph (1²) of the Fiscal Code, starting from January 1, 2021, electronic fiscal invoices are to be issued by resident suppliers, through the AIS e-Factura system.

39.5. In order to participate in the procurement procedure **open tender - The maintenance and technical support services for the SAS Anti-Money Laundering and monitoring of Shareholder's Transparency software solution**, published on the electronic platform M-tender, achizitii.md, the National Bank of Moldova comes with the following details for non-resident participants:

For the submission of electronic offers on the electronic platform SIA "RSAP" M-tender, achizitii.md, non-resident economic operators must register on the aforementioned platform. For details regarding the registration procedure, please contact the platform's support team at the following contact details: phone (+373) 79999801 or email: info@achizitii.md. The necessary steps for registration on the platform can also be found by accessing the following link: <https://support.achizitii.md/support-achizitii/1-inregistrarea-pe-platforma-achizitii-md-furnizor/>.

At the same time, in case the economic operator does not have a qualified electronic signature, the national authorities propose the following possibilities for the participation of non-resident economic operators:

- To submit the tender through a national representative;
- To participate in the public procurement procedure by association;
- To submit the tender, electronically signed, independently with the prior obtaining of the public key certificate with legal force.

In order to receive the public key certificate with legal force, the non-resident person addresses one of the Public Key Certification Centers, previously obtaining from the Public Services Agency a certificate on assigning the state identification number (IDNP), valid on the territory of the Republic of Moldova.

Leader of the working group:

Constantin ȘCHENDRA

Deputy Governor

(electronically signed)