

TOTAL COST OF OWNERSHIP (TCO)

The form is structured as follows:

No	Name	Period under contract	Year 2	Year 3	Year 4	Year 5	Year 6	TOTAL (EUR)
1	Licenses for the software solution for managing business processes, including 1 year of support from the manufacturer	55021	56672	58372	60123	61927	63785	355900
2	Standard maintenance and support services from the manufacturer for the licenses of the offered IT solution (after the first year of implementation)*	n/a	n/a	n/a	n/a	n/a	n/a	0
3	Installation and configuration services for the software solution for managing business processes	21200	n/a	n/a	n/a	n/a	n/a	21200
4	Training services related to software solution for managing business processes	4000	n/a	n/a	n/a	n/a	n/a	4000
5	50 man/hours for configurations/developments based on change requests	2500	n/a	n/a	n/a	n/a	n/a	2500
TOTAL COSTS		82721	56672	58372	60123	61927	63785	383600

* Standard maintenance and support services are already included in the license price.

Signed: _____ Name: Andrei Mirza Position: General Manager

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