



Now there's a far more effective way to look after your Canon devices. eMaintenance automates many of the time-consuming tasks needed to administer network devices. Leaving you free to focus on other more pressing activities.

# Save costs, reduce administration time.

## **Reduce administration with eMaintenance**

To ensure your invoices are accurate each month or quarter, it's common practice to take meter readings and then notify Canon or your service provider. Whilst this might not be such a burden with only one device, how time-consuming is it when you're responsible for 5, 10 or 100? Of course you can use estimates, but then invoices must be reconciled further down the line, causing extra headaches for administrators and accounts departments.

eMaintenance automates the whole process allowing timely and accurate meter readings to be passed seamlessly across the internet, without any administration involved.

## **Secure and simple**

The eMaintenance system adheres to the highest security industry standards. All communication is passed across the internet in an encrypted format using a customer's existing infrastructure, so information is only accessible to your service provider.

## **Designed for Canon devices**

eMaintenance works with Canon multifunctional products and printers and selected non-Canon devices. The remote diagnostics are embedded into Canon's latest devices. For more information contact your supplier.

#### eMaintenance overview

- Automated meter readings
- Remote diagnostics
- Consumables management
- Device usage profiles

### Further time-saving automation with eMaintenance

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#### Maximise device uptime

eMaintenance uses Canon's Remote Diagnostics to keep a close watch over all your networked Canon devices. If a fault occurs, or a device is not performing to pre-determined standards your service provider is instantly and automatically informed by email, allowing a fast response and maximum uptime.

The automated fault notification process incorporates valuable information that will enable service centre personnel to quickly determine the most effective resolution – a telephone call from a product expert or a visit from a technician.

#### Effective toner management

Even consumables management can be automated. eMaintenance automatically assesses when toner levels are running low and places a re-order request directly with the relevant service centre.

That means no more frustrations caused by lack of toner and no more stockpiling.

#### Build usage profiles

eMaintenance helps review the status, workload and usage patterns of each device remotely – a useful input when deciding where and how to deploy devices within a large organisation.



Remote diagnostics are embedded into Canon's latest imageRUNNER ADVANCE Range.

! eMaintenance means less time ordering toner, less time querying invoices and much higher device productivity.



**Canon**

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