

# Certificate of Registration of Quality Management System to ISO 9001:2015

The National Standards Authority of Ireland certifies that:

Dell Inc. One Dell Way Round Rock, TX 78682 USA

has been assessed and deemed to comply with the requirements of the above standard in respect of the scope of operations given below:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Storage and Server Products, Technology Products, Services and Solutions

Additional sites covered under this multi-site certification are listed on the Annex (File No. 19.5000)

Approved by: Geraldine LarkinChief Executive Officer Approved by: Lisa Greenleaf Operations Manager

Registration Number: 19.5000 Certification Granted: Jan 25, 2011 Effective Date: Jul 30, 2018

Expiry Date: Jan 24, 2020







# Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Storage and Server Products, Technology Products, Services and Solutions Location Activity

Dell Inc.

USA

One Dell Way

File No.: 19.5000

Central Function, Design, Development, Manufacture,

Procurement, Fulfillment, Delivery,

Sales, Service, Take-Back &

Recycling, Refurbishment, Supporting **Functions** 

Manufacture, Fulfillment, Delivery,

Refurbishment, Service, Support

Service, Support, Sales

Dell Computadores do Brazil Ltda. **BRH1** Facility

Av da. Emancipação, 5000 Hortolândia, SP 13.184-654

Brazil

File No.: 19.5000/R1/A

Round Rock, TX 78682

Dell Computadores do Brazil Ltda. Avenida Industrial Belgraf, 400

(Service and Support, Sales/Marketing and CC)

Bairro Medianeira

Eldorado do Sul - CEP 92990-000

Brazil

File No.: 19.5000/R1/B

Service, Support, Sales Dell Inc.

Reforma Plus

Paseo de la Reforma 2620

Floors 8, 11

Suites 801-805, 1101-1105

Mexico City

Mexico

File No.: 19.5000/R1/C



#### Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Storage and Server Products, Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales Dell Inc.

Area Especial Economica Panama – Pacifico

Avenida Bryant

Building No. 255, Arraijan

Panama City Panama

File No.: 19.5000/R1/D

Design, Development, Delivery, Sales, Fulfillment, Service, Support Dell Inc. One Dell Way

Round Rock, Texas 78682

USA

File No.: 19.5000/R1/E

Sales, Service Dell Inc.

Federal Systems, L.P.

One Dell Way

Round Rock, Texas 78682

USA

File No.: 19.5000/R1/F

Design, Development Dell Inc.

Nashua 1 – EqualLogic 300 Innovative Way

Suite 301

Nashua, New Hampshire 03062

LISΔ

File No.: 19.5000/R1/K

Fulfillment, Delivery, Sales, Service,

Support

Dell Inc.

One Dell Parkway

Nashville, Tennessee 37217

USA

File No.: 19.5000/R1/L



# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Storage and Server Products, Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales Dell Inc.

Oklahoma Business Center - A & B

3501 S.W. 15th Street

Buildings A, B

Oklahoma City, Oklahoma 73108

USA

File No.: 19.5000/R1/M

Service, Support, Sales, Marketing Dell Canada

155 Gordon Baker Road

Suite 501

North York, Ontario M2H 3N5

Canada

File No.: 19.5000/R1/Q

Design, Development, Support Dell International Services India, Pvt. Ltd.

Dell Networking Research and Development

8th & 9th Floor Altius/Fortius Block

Olympia Tech Park, Plot No:1

SIDCO Industrial Estate

Guindy, Chennai Tamil Nadu 600032

India

File No.: 19.5000/R1/T3

Design, Development, Sales, Support,

Service

Dell Inc. (Compellent) 7615 Smetana Lane

Eden Prairie, MN 55344-3712

USA

File No.: 19.5000/R1/Y



#### Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Storage and Server Products, Technology Products, Services and Solutions

Activity

Location

Design, Development, Sales, Support,

Service

Dell Inc. (Copilot) 7700 France Ave S.

Suite 300

Edina, MN 55435

**USA** 

File No.: 19.5000/R1/Y2

Design, Development, Sales, Support,

Service

Dell Inc. (Compellent) 7625 Smetana Lane

Eden Prairie, MN 55344-3712

IISΔ

File No.: 19.5000/R1/Y3

Design, Development, Support Dell Inc.,

Dell Digital IT (DDIT)

401 Dell Way

Round Rock, TX 78682

**USA** 

File No.: 19.5000/R1/Z

Support Dell, Inc.

Del Mall Real Cariari

600 MTS N. Zona Franca America

Costa Rica S.A.

File No.: 19.5000/R1/GG

Design, Development, Customer

Service, Support

Dell Silicon Valley Design Center (SVDC) 5450 & 5480 Great America Parkway

Buildings 1 & 2

Santa Clara, CA 95054

USA

File No.: 19.5000/R1/JJ



# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Storage and Server Products, Technology Products, Services and Solutions

Activity

Location

Design, Development, Sales,

Marketing

Dell Wyse

5455 Great America Parkway

Santa Clara CA 95054

USA

File No.: 19.5000/R1/KK

Design, Development, Deploy, and Support Security Software Products Dell Inc. (Credant) 2300 W Plano Pkwy Plano, TX 75075

**USA** 

File No.: 19.5000/R1/LL

Design, Servicing, and Customer Support for Computer Storage

**Products** 

Dell Inc.

176 South Street Hopkinton, MA 01748

**USA** 

File No.: 19.5000/R1/MM

Manufacture and Supply

Dell EMC

5800 Technology Drive

Apex, NC 27539

USA

File No.: 19.5000/R1/QQ

Design, Servicing, and Training of

**Computer Products** 

Dell Inc.

6801 Koll Center Parkway Pleasanton, CA 94566

USA

File No.: 19.5000/R1/SS

Design, Development, Servicing and

Support of Storage Technology

**Products and Services** 

Dell Inc.

505 1st Avenue South Seattle, WA 98104

USA

File No.: 19.5000/R1/UU



# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Storage and Server Products, Technology Products, Services and Solutions

Activity

Location

Manufacture and Supply Dell EMC

50 Constitution Blvd Franklin, MA 02038

USA

File No.: 19.5000/R1/VV

Training for Computer Storage Dell Inc.

Products 55 Constitution Blvd Franklin, MA 02038

USA

File No.: 19.5000/R1/WW

Service, Support, Sales, Marketing Dell N.V.

Zone 3 Doornveld

130 B-1731 Asse-Zellik Belgium

File No.: 19.5000/R2/A

Service, Support, Sales, Marketing Dell A/S

Arne Jacobsens Allé 15 -17

Copenhagen Denmark DK-2300

File No.: 19.5000/R2/C

Service, Support, Sales, Marketing Dell S.A. (France)

1 Rond Point,

Benjamin Franklin 34938

Montpellier 34000

France

File No.: 19.5000/R2/E

Service, Support, Sales, Marketing Dell Inc.

80 Quai Voltaire Ile-de-France Paris 95870 France



File No.: 19.5000/R2/F

**Annex to Certificate Number: 19.5000** 

# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Storage and Server Products, Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales, Marketing Dell Gmbh

Unterschweinstiege 10 60549 Frankfurt am Main

Germany

File No.: 19.5000/R2/H

Service, Support, Sales Dell Halle GmbH

Raffineriestraße 28 06112 Halle (Saale)

Germany

File No.: 19.5000/R2/I

Design, Development, Service,

Support, Sales, Marketing

Dell Inc.

**Innovation House** 

Cherrywood Science & Technology Park

Loughlinstown Dublin 18 Ireland

File No.: 19.5000/R2/J

Service, Support, Sales Dell Limerick

Raheen Business Park

Limerick Ireland

File No.: 19.5000/R2/K

Service, Support, Sales Dell Italian Services

Dell SpA

Via Spadolini 5 Lombardia Milano 20141

Italy

File No.: 19.5000/R2/L



# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Storage and Server Products, Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales Dell SAS

Shore12

Casanearshore Park 1100 Bd Qods Sidi Maarouf 20270 Casablanca

Morocco

File No.: 19.5000/R2/M

Service, Support, Sales Dell B.V

Transformatorweg 12

38-72 1014, AK Amsterdam

Netherlands

File No.: 19.5000/R2/N

Service, Support, Sales Dell AS

Hoffsveien 1D, gnr.3 bnr. 58 Oslo Kommun

Oslo NO-0275 Norway

File No.: 19.5000/R2/O

Service, Support, Sales Dell Corporation Ltd

City Park

368 Alexandra Parade

Glasgow G31 3AU

United Kingdom

File No.: 19.5000/R2/R



# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Storage and Server Products, Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales Dell s.r.o.

Fazulova 7 811 07

Bratislava, Slovak Republic File No.: 19.5000/R2/S

Service, Support, Sales Dell Computers S.A. (South Africa)

The Campus, Wembley Building, 2<sup>nd</sup> floor

Cnr Main and Sloan Streets

Braynston

2021, Johannesburg

South Africa

File No.: 19.5000/R2/T

Service, Support, Sales Dell AB

Frösundaleden 2B 169 26 Solna

Sweden

File No.: 19.5000/R2/U

Service, Support, Sales, Marketing Dell SA

Route de l'Aéroport 29-31

Case postale 216 1215 Genève 15 Switzerland CH-1215 File No.: 19.5000/R2/V

Service, Support, Sales Dell Computer S.A. (Spain)

Building Oasis B

Basauri 17 Madrid 28023

Spain

File No.: 19.5000/R2/W



#### Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Storage and Server Products, Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales Dell Corporation Ltd

Dell House

The Boulevard, Cain Road Bracknell, Berkshire RG12 1LF

United Kingdom

File No.: 19.5000/R2/X

Design, Development Dell Technology & Solutions Israel Ltd

7 Hamada Street Herzliya 46733

Israel

File No.: 19.5000/R2/Z

Sales Dell International Services S.R.L.

Bucharest Service Center 10A Dimitrie Pompei Blvd Building C3, 5<sup>th</sup> Floor Bucharest 020337

Romania

File No.: 19.5000/R2/BB

Manufacture, Fulfillment Dell Products (Poland) Sp. z.o.o.

Informatyczna Street No 1, 92-410 Lodz

Poland

File No.: 19.5000/R2/DD

Manufacture and Supply Dell EMC

**EMC Information Systems International** 

Unit B IDA Industrial Estate

Ovens Co. Cork Ireland

File No.: 19.5000/R2/HH



# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Storage and Server Products, Technology Products, Services and Solutions

Activity

Location

Global Business Services (GBS)

Pre-sales operations

Dell Inc.

EI-Swedey Building North 90th St Plot No 39

5th District City Center

Cairo, Egypt

Arab Republic of Egypt File No.: 19.5000/R2/II

Service, Support, Sales

Dell Australia Pty Limited Forestridge Business Park

Building 3, Level 2

14 Aquatic Drive, Frenchs Forest

Sydney, New South Wales

Australia 2086

File No.: 19.5000/R3/A

Design, Development, Support

Dell International Services India, Pvt. Ltd.

No.65, 2 Bagmane Tech Park Byra Sundra, C V Raman Nagar

Bagmane Parin Katha Bangalore South Taluk Bangalore 560093

India

File No.: 19.5000/R3/B

Service, Support, Sales Dell International Services India Pvt. Ltd.

No.12/1,12/2A,13/1A Divyasree Greens

Challaghatta, Varthur Hobli Koramangala Inner Ring Road

Domlur Post

Bangalore 560071

India

File No.: 19.5000/R3/C



# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Storage and Server Products, Technology Products, Services and Solutions

Activity

Location

Manufacture, Delivery Dell International Services India, Pvt. Ltd.

Sriperumbudur Hi-Tech SEZ

SIPCOT Industrial Park Sriperumbudur Phase-II Sunguvarchatram Post Sirumangadu Village Sriperumbudur Taluk

Kancheepuram Tamil Nadu 602106

India

File No.: 19.5000/R3/E

Service, Support, Sales Dell International Services India, Pvt. Ltd.

Vipul Tech Square, Golf Course Road

Sector - 43, Gurgaon Haryana 122 002

India

File No.: 19.5000/R3/F

Service, Support, Sales Dell International Services India, Pvt. Ltd.

Plot No. 42

Hitec City Layout Madhapur, Hyderabad Telangana 500081

India

File No.: 19.5000/R3/G



#### Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Storage and Server Products, Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales Dell Inc.

Kawasaki

Solid Square East Tower 20F

580 Horikawa-cho

Saiwai-ku, Kawasaki-shi

Kanagawa Japan 212-8589

File No.: 19.5000/R3/I

Service, Support, Sales Dell Inc.

Miyazaki

Carino Miyazaki 5F

4-8-1 Tachibana-dori-Higashi

Miyazaki-shi Miyazaki, Japan

880-0805

File No.: 19.5000/R3/J

Service, Support, Sales Dell Inc.

Tokyo 1 3-5-27 Mita Minato ku

9th Fl., West Wing, Sumitomo Fudosan Mita

Twin Bldg Tokyo Japan 108-6309

File No.: 19.5000/R3/K



# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Storage and Server Products, Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales Dell Inc.

Cyberjaya 1

Global Business Center 2900 Persiaran APEC

Floors 1-4

63000 Cyberjaya Selangor Darul Ehsan

Malaysia

File No.: 19.5000/R3/L

Service, Support, Sales Dell Global Business Center Sdn. Bhd.

(742481-H)

Plot P27, Bayan Lepas Industrial Zone

Phase IV 11900 Bayan Lepas Penang Malaysia

File No.: 19.5000/R3/M

Service, Manufacturing, Fulfillment,

Delivery

Dell Global Business Center Sdn Bhd (APCC)

Plot 76, Mukim 11

Bukit Tengah Industrial Park

14000 Bukit Mertajam

Penang Malaysia

File No.: 19.5000/R3/N

Service, Support, Sales Dell International Services Philippines, Inc.

1800 Bldg, Eastwood Avenue Eastwood City Cyberpark 188 E. Rodriguez Jr. Avenue Bagumbayan, Quezon City

1110 Philippines

File No.: 19.5000/R3/O



#### Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Storage and Server Products, Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales Dell (China) Co., Ltd.

Beijing Branch Full Link Plaza 18 Chao Wai Street Chao Yang District

Suites 507A, 507B, 511, 512-515

Beijing

China 100020

File No.: 19.5000/R3/P

Service, Support, Sales Dell (China) Co., Ltd.

Dalian Branch

11 Floor, IC Building No. 56 Huoju Road Hi-Tech Industrial Zone

Dalian

China 116023

File No.: 19.5000/R3/Q

Sales, Service, Design,

Support

Dell Inc.

Shanghai

Shanghai Zhaofeng Multimedia Plaza

999 Changning Road Changning District

Suites 501, 502, 503, 603

Shanghai China 200050

File No.: 19.5000/R3/R

Manufacture, Fulfillment Dell (Xiamen) Co. Ltd.

No. 2366 Jinshang Road

Information Photo-Electronic Park

Xiamen Torch Hi-Tech Zone

Fujian

China 361011

File No.: 19.5000/R3/T



#### Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Storage and Server Products, Technology Products, Services and Solutions

Activity

Location

Manufacture, Sales, Service, Support Dell (China) Co. Ltd.

No. 2388 Jinshang Road

Information Photo-Electronic Park

Xiamen Torch Hi-Tech Zone

Fujian

China 361011

File No.: 19.5000/R3/U

Sales, Service, Support Dell (China) Co. Ltd (CCC5)

No. 613 Sishui Road Haicang Building #1

Wuyuan Bay

**Business Operation Center** 

Xiamen

China 361015

File No.: 19.5000/R3/U2

Design, Development, Service,

Support

Dell (Taiwan) B.V. Taiwan Branch

No. 216 and No. 218, Sec. 2

Tun Hua S. Road

Taipei

Taiwan, R.O.C.

File No.: 19.5000/R3/V

Service, Support Dell International Inc. (Korea)

Prudential Tower 11th, 12th Floors 298 Gangnamdaero, Gangnam-Gu

Seoul, Korea

135-982

File No.: 19.5000/R3/Y



# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Storage and Server Products, Technology Products, Services and Solutions

Activity

Location

Design, Development, Service,

Support, Sales

Dell Global B.V. (Singapore Branch)

Singapore Design Center 2 International Business Park The Strategy Tower 2, #01-34

Singapore 609930 File No.: 19.5000/R3/Z

Service, Support

Dell Corporation (Thailand) Co., Ltd.

22<sup>nd</sup> Floor Empire Tower 1 South Sathorn Road Yannawa, Sathorn Bangkok 10120

Thailand

File No.: 19.5000/R3/BB

Manufacture, Fulfillment

Dell (Chengdu) Company Limited

No. 800 Tianqin Road Hi-Tech Zone West

Chengdu Sichuan

China 611731

File No.: 19.5000/R3/NN

Design

Dell International Services India Pvt. Ltd.

Sigma Soft Tech Park, No. 7

Whitefield Main Road Bangalore – 560 066

India

File No.: 19.5000/R3/OO



#### Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Storage and Server Products, Technology Products, Services and Solutions

Activity

Location

Design Dell (China) Co., Ltd.

Beijing IT Branch

2 Academy of Sciences South Road Raycom Infotech Park Tower C

South Building, Beijing HaiDian District 100080

China

File No.: 19.5000/R3/PP

Design and Development of Data

**Protection Software** 

Dell Inc.

77 Haenergia St, 1st Floor

Building One Beer Sheva

Israel

File No.: 19.5000/R3/QQ

Design and Development of Data

**Protection Software** 

Dell Inc.

36/40 Sredny pr. VO St-Petersburg 199004 Russian Federation

File No.: 19.5000/R3/RR

Verified by:

**Operations Manager**