



America

# CERTIFICATE

The Certification Body of  
**TÜV SÜD AMERICA INC.**

hereby certifies that

**Cisco Systems, Inc.**  
**170 West Tasman Drive**  
**San Jose, CA 95134-1706 USA**

(All facilities listed on Appendix)

has implemented a Management System  
in accordance with:

## ISO 9001:2015

The scope of this Management System includes:

**Design, Development, Manufacturing  
Operations, Sales, Customer Experience and  
Support for Networking, Data Center,  
Communications, Collaboration and Security  
Products, Solutions and Services**

Certificate Expiry Date: February 19, 2021

Certificate Registration No: 951 00 0875

Effective Date: January 11, 2019



*Mark Alpert*  
Mark Alpert  
Vice President, Business Assurance



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| North America |                                     | North America |  |
|---------------|-------------------------------------|---------------|--|
| 1,3           | Canada: Calgary, Alberta            | 3             | US: Oakland Park, FL (Fort Lauderdale) |
| 3             | Canada: Edmonton, Alberta           | 3             | US: Oklahoma City, OK                  |
| 3             | Canada: Halifax, Nova Scotia        | 3             | US: Omaha, NE                          |
| 1,2,3         | Canada: Kanata, Ontario             | 1,3           | US: Orlando, FL                        |
| 3             | Canada: Montreal, Quebec            | 3,4           | US: Overland Park, KS                  |
| 3             | Canada: Quebec                      | 1             | US: Pasadena, CA                       |
| 3             | Canada: Ottawa                      | 3             | US: Pezaukee, WI                       |
| 1,3,4         | Canada: Toronto, Ontario            | 3,4           | US: Phoenix, AZ                        |
| 1,3           | Canada: Vancouver, British Columbia | 3             | US: Pittsburgh, PA                     |
| 3             | Canada: Winnipeg, Manitoba          | 3             | US: Pittsford, NY                      |
| 3,4           | Costa Rica: San Jose                | 3,4           | US: Pleasanton, CA                     |
| 3             | Dominican Republic: Santo Domingo   | 3,4           | US: Rancho Cordova, CA                 |
| 2,3,4         | Mexico: Guadalajara                 | 3             | US: Reno, NV                           |
| 2,3,4         | Mexico: Mexico City                 | 1,2,3,4       | US: Research Triangle Park, NC         |
| 2             | Mexico: Juarez                      | 1,2,3,4       | US: Richardson, TX                     |
| 3             | Mexico: San Pedro Cerza Garcia      | 1,2,3         | US: Richfield, OH                      |
| 3             | Panama: Panama City                 | 3             | US: Richmond, VA                       |
| 3             | Puerto Rico: San Juan               | 3             | US: Ridgeland, MS (Jackson, MS)        |
| 3             | US: Albany, NY                      | 3,4           | US: Rosemount, IL (Chicago, IL)        |
| 3             | US: Albuquerque, NM                 | 3             | US: Saint Petersburg, FL               |
| 3             | US: Anchorage, AK                   | 1,3           | US: Salt Lake City, UT                 |
| 1,2,3         | US: Allentown, PA                   | 3             | US: San Antonio, TX                    |
| 1,3           | US: Alpharetta, GA                  | 3             | US: San Diego, CA                      |
| 3             | US: Atlanta, GA                     | 1,3           | US: San Francisco, CA                  |
| 1,2,3,4       | US: Austin, TX                      | 1,2,3,4       | US: San Jose, CA                       |
| 3             | US: Baton Rouge, LA                 | 1,3           | US: Seattle, WA                        |
| 1,3,4         | US: Bellevue, WA                    | 3             | US: Southfield, MI                     |
| 3             | US: Bentonville, AR                 | 3             | US: Spokane, WA                        |
| 3             | US: Birmingham, AL                  | 3             | US: Tallahassee, FL                    |
| 3             | US: Bloomington, IL                 | 3             | US: Washington, DC                     |
| 3             | US: Bloomington, MN                 | 3             | US: West Des Moines, IA                |
| 3             | US: Boise, ID                       | 3             | US: Woodcliff Lake, NJ                 |
| 3             | US: Boston, MA                      |               | <b>Asia</b>                            |
| 1,3           | US: Boulder, CO                     | 1             | Armenia: Yerevan                       |
| 1,2,3,4       | US: Boxborough, MA                  | 3             | Azerbaijan: Baku                       |
| 3             | US: Camp Hill, PA                   | 3             | Bahrain: Al Manamah                    |
| 2,3           | US: Carlsbad, CA                    | 3             | Bangladesh: Dhaka                      |
| 3             | US: Carmel, IN                      | 1,2,3,4       | China: Beijing                         |
| 3             | US: Charlotte, NC                   | 3             | China: Chengdu                         |
| 3             | US: Chesterfield, MO                | 3             | China: Chongqing                       |
| 3             | US: Clovis, CA (Fresno, CA)         | 2,4           | China: Dalian                          |
| 3             | US: Colorado Springs, CO            | 3             | China: Fuzhou                          |
| 3             | US: Columbia, SC                    | 3,4           | China: Guangzhou                       |
| 3             | US: Cordova, TN                     | 2,3           | China: Hangzhou                        |
| 1,3,4         | US: Costa Mesa, CA                  | 3             | China: Nanjing                         |
| 1,3           | US: Denver, CO                      | 1,2,3,4       | China: Shanghai                        |
| 3             | US: Dublin, Ohio                    | 2,3           | China: Shenzhen                        |
| 3,4           | US: Englewood, CO                   | 1,2,3,4       | China: Hong Kong                       |
| 3             | US: Farmington, CT                  | 3             | China: Wuhan                           |
| 1,3,4         | US: Fulton, MD                      | 3             | China: Xi'an                           |
| 3             | US: Franklin, TN (Nashville, TN)    | 1,2,3,4       | India: Bangalore                       |
| 3             | US: Glendale, CA                    | 3             | India: Calcutta                        |
| 3             | US: Grand Rapids, MI                | 1,3           | India: Chennai                         |
| 3             | US: Greensboro, NC                  | 3             | India: Hyderabad                       |
| 1,3,4         | US: Herndon, VA                     | 3,4           | India: Mumbai                          |
| 3             | US: Honolulu, HI                    | 3,4           | India: Gurgaon                         |
| 1,2,3         | US: Houston, TX                     | 1,3,4         | India: Pune                            |
| 3             | US: Irvine, CA                      | 3             | India: West Bengal                     |
| 3             | US: Irving, TX                      | 3,4           | Indonesia: Jakarta                     |
| 1,3,4         | US: Iselin, NJ                      |               |  |
| 3             | US: Jacksonville, FL                | 1,3,4         | Israel: South Netanya                  |
| 3             | US: Knoxville, TN                   | 3             | Japan: Fukuoka                         |
| 1,3           | US: Lake Oswego, OR                 | 3             | Japan: Nagoya                          |
| 3             | US: Las Vegas, NV                   | 3             | Japan: Osaka                           |
| 1,2,3,4       | US: Lawrenceville, GA               | 3             | Japan: Sapporo                         |
| 3             | US: Louisville, KY                  | 3             | Japan: Sendai                          |
| 3             | US: Madison, WI                     | 2,3,4         | Japan: Tokyo                           |
| 3             | US: Mason, OH (Cincinnati, OH)      | 3             | Jordan: Amman                          |
| 3             | US: Malvern, PA                     | 3             | Kazakhstan: Almaty                     |
| 3             | US: Melville, NY                    | 3             | Kuwait: Kuwait City                    |
| 3,4           | US: Miami, FL                       | 3             | Lebanon: Beirut                        |
| 3             | US: Moorestown, NJ                  | 2,3           | Malaysia: Bayan Lepas                  |
| 3,4           | US: New York, NY                    | 3,4           | Malaysia: Kuala Lumpur                 |
| 3             | US: Norwalk, CT                     | 3             | Pakistan: Islamabad                    |
| 3             | US: Norwalk, CT                     | 3             | Pakistan: Karachi                      |

<http://www.tuvamerica.com/cisco/9001/>

[http://www.cisco.com/web/about/ac50/ac208/ac243/about\\_cisco\\_quality\\_certifications\\_home.html](http://www.cisco.com/web/about/ac50/ac208/ac243/about_cisco_quality_certifications_home.html)

Appendix 1 – Certificate 951 00 0875



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|         | Asia                             |  |         | Europe                         |
|---------|----------------------------------|--|---------|--------------------------------|
| 3       | Oman: Muscat                     |  | 1,3,4   | Czech Republic: Prague         |
| 3       | Philippines: Makati              |  | 3       | Denmark: Aabyhoj               |
| 3       | Qatar: Doha                      |  | 3       | Denmark: Copenhagen            |
| 3,4     | Russia: Moscow                   |  | 3       | Finland: Espoo                 |
| 3       | Russia: Novosibirsk              |  | 1,3     | France: Mougins                |
| 3       | Russia: Saint Petersburg         |  | 3       | France: Cesson Sevigne         |
| 3       | Saudi Arabia: Dhahran            |  | 1,2,3,4 | France: Issy les Moulineaux    |
| 3       | Saudi Arabia: Jeddah             |  | 3       | France: Lyon                   |
| 3,4     | Saudi Arabia: Riyadh             |  | 3       | France: Strasbourg             |
| 3       | Saudi Arabia: Ash Sharqiyah      |  | 3       | France: Toulouse               |
| 1,2,3,4 | Singapore: Singapore             |  | 3,4     | Germany: Berlin                |
| 3       | South Korea: Daejeon             |  | 3       | Germany: Bonn                  |
| 3       | South Korea: Pusan               |  | 3,4     | Germany: Dusseldorf            |
| 3,4     | South Korea: Seoul               |  | 3,4     | Germany: Eschborn              |
| 3       | Sri Lanka: Colombo               |  | 1,3,4   | Germany: Munich                |
| 1,2,3   | Taiwan: Taipei                   |  | 3       | Germany: Hamburg               |
| 2,3,4   | Thailand: Bangkok                |  | 1       | Germany: Kassei                |
| 3       | Turkey: Ankara                   |  | 3       | Germany: Mannheim              |
| 3,4     | Turkey: Istanbul                 |  | 1       | Germany: Nuremberg             |
| 3,4     | United Arab Emirates: Dubai      |  | 3       | Germany: Ratingen              |
| 3       | Vietnam: Hanoi                   |  | 3       | Germany: Stuttgart             |
| 3       | Vietnam: Ho Chi Minh City        |  | 3       | Greece: Athens                 |
|         | Australia/New Zealand            |  | 3,4     | Hungary: Budapest              |
| 3       | Australia: Adelaide              |  | 3       | Iceland: Reykjavik             |
| 3       | Australia: Brisbane              |  | 3       | Ireland: Dublin                |
| 3,4     | Australia: Canberra              |  | 1,3     | Ireland: Galway                |
| 3,4     | Australia: Melbourne             |  | 3,4     | Italy: Rome                    |
| 2,3,4   | Australia: North Sydney          |  | 1,2,3,4 | Italy: Vimercate               |
| 3       | Australia: Perth                 |  | 3       | Latvia: Riga                   |
| 1,2,3,4 | Australia: St. Leonards          |  | 3       | Lithuania: Vilnius             |
| 3       | New Zealand: Auckland            |  | 3       | Luxembourg: Luxembourg         |
| 3       | New Zealand: Wellington          |  | 3       | Macedonia: Republic of: Skopje |
|         | South America                    |  | 1,2,3,4 | Netherlands: Amsterdam         |
| 3       | Argentina: Buenos Aires          |  | 1,2,3,4 | Norway: Oslo                   |
| 3       | Brazil: Brasilia                 |  | 3,4     | Poland: Warsaw                 |
| 3,4     | Brazil: Rio De Janeiro           |  | 2,3,4   | Poland: Krakow                 |
| 2,3,4   | Brazil: Sao Paulo                |  | 2,3,4   | Portugal: Lisbon               |
| 3,4     | Chile: Santiago                  |  | 3       | Romania: Bucharest             |
| 3,4     | Columbia: Bogota                 |  | 3       | Serbia: Belgrade               |
| 3       | Columbia: Medellin               |  | 3       | Slovakia: Bratislava           |
| 3       | Ecuador: Quito                   |  | 3       | Slovenia: Ljubljana            |
| 3       | Peru: Lima                       |  | 3       | Spain: Barcelona               |
| 3       | Venezuela: Caracas               |  | 3,4     | Spain: Madrid                  |
|         | Africa                           |  | 3       | Sweden: Gotaborg               |
| 3       | Algeria: Algiers                 |  | 1,3,4   | Sweden: Stockholm              |
| 3,4     | Egypt: Cairo                     |  | 3       | Switzerland: Bern              |
| 3       | Senegal: Dakar                   |  | 3,4     | Switzerland: Zurich            |
| 3       | Kenya: Nairobi                   |  | 2,3     | Switzerland: Rolle             |
| 3       | Morocco: Casablanca              |  | 1       | Switzerland: Ecublens          |
| 3       | Nigeria: Lagos                   |  | 3       | Ukraine: Kiev                  |
| 3       | South Africa: Cape Town          |  | 3       | United Kingdom: Edinburgh      |
| 3,4     | South Africa: Johannesburg       |  | 1,2,3,4 | United Kingdom: Feltham        |
| 3       | Tunisia: Tunis                   |  | 3,4     | United Kingdom: Glasgow        |
|         | Europe                           |  | 1,3,4   | United Kingdom: London         |
| 3       | Austria: Salzburg                |  | 3,4     | United Kingdom: Manchester     |
| 3,4     | Austria: Vienna                  |  | 1,2,3,4 | United Kingdom: Reading        |
| 1,2,3,4 | Belgium: Diegem                  |  | 1       | United Kingdom: Staines        |
| 3       | Belarus: Minsk                   |  | 1,3     | United Kingdom: Uxbridge       |
| 3       | Bosnia and Herzegovina: Sarajevo |  | 4       | United Kingdom: Watford        |
| 3       | Bulgaria: Sofia                  |  |         |                                |
| 3       | Croatia: Zagreb                  |  |         |                                |

Scope Activities - 1=Design and Development 2=Manufacturing 3=Sales 4=Services and Support

<http://www.tuvalmerica.com/cisco/9001/>

[http://www.cisco.com/web/about/ac50/ac208/ac243/about\\_cisco\\_quality\\_certifications\\_home.html](http://www.cisco.com/web/about/ac50/ac208/ac243/about_cisco_quality_certifications_home.html)

Appendix 2 – Certificate 951 00 0875

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