



Microsoft Ireland Operations Limited
One Microsoft Place
South County Business Park
Leopardstown
Dublin 18
D18 P521

Microsoft Authorization Form

To:

IP "Agenția de Guvernare Electronică"
mun. Chisinau, bul. Ștefan cel Mare și Sfânt 134, MD-2012

WHEREAS Microsoft Corporation, USA is a global producer of software and services and Microsoft Ireland Operations Limited having its principal place of business at South County Business Park, Leopardstown, Dublin 18, D18 P521, Ireland is an affiliate of Microsoft Corporation. Microsoft works with distributors, resellers and others ("business entities"), who carry out commercial transactions for Microsoft products and services, such as entering into contracts directly with customers, and are independent of Microsoft. Microsoft is the sole manufacturer of Microsoft products which can be procured through such business entities.

We confirm that **BTS Pro SRL** located at **Chisinau I. Creanga 6v** (hereinafter, the "Partner") is one such business entity, and is authorized to supply the Microsoft products listed below and services in **Moldova**.

Microsoft on premise Products, Services, and Microsoft 365 products and online Services.

We hereby inform you that Microsoft Lifecycle Policy offers consistent guidelines for the availability of support throughout the life of a product. Details of the Microsoft Lifecycle Policy are available at: <https://support.microsoft.com/lifecycle>

For hardware products, you may refer to the related hardware warranty terms here: <https://support.microsoft.com/en-us/help/4493926/warranties-extended-service-plans-and-terms-conditions-for-your-device>

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Refer to Find a solution provider to self-serve additional information:
<https://www.microsoft.com/solution-providers/home>.



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Best regards,

Alexandra Janakova

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Alexandra Janakova

EOC Channel Contracts Team

Sep 12, 2022

Duly authorized,

Microsoft Ireland Operations Limited

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<https://privacy.microsoft.com/en-gb/privacystatement>

Microsoft Ireland Operations Ltd.

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