

### TECHNICAL SPECIFICATION (F4.1)

Tender number: OCDS-B3WDP1-MD-1605182318039 dated November 12, 2020

Tender name: Maintenance, repair and troubleshooting services for five X-ray scanning container and truck control systems - Rapiscan Eagle M4507

CPV code	Name of services	Full technical specification required by the contracting authority	Full technical specification proposed by the tenderer	Reference standards
1	2	3	4	5
50000 000-0	Maintenance, repair and troubleshooting services for five X-ray scanning container and truck control systems - Rapiscan Eagle M4507	<p><b>- Maintenance, repair and troubleshooting services</b> for five container and truck control systems with X-ray scanning goods - Rapiscan Eagle M4507 EU Specification Model Mobile X-Ray based on Mercedes Benz chassis with 4.5MeV linear accelerator M3 series, an X-ray radiation production system, with the inclusion in the cost of spare parts (except linear accelerator) necessary for the proper functioning of the equipment.</p> <p><b>- Consulting and / or training services for technical staff;</b></p> <p><b>- Logistical services</b> related to the adjustment, replacement and/or acquisition of technical parts or services for equipment or related subsystems.</p> <p><b>• Place of operations</b> - localities on the territory located within the national borders of the Republic of Moldova, where the equipment / system is used, stored or demonstrated.</p> <p><b>• Service period - 1 year (2021),</b> specified for each piece of equipment in</p>	<p><b>- Maintenance, repair and troubleshooting services</b> for five container and truck control systems with X-ray scanning goods - Rapiscan Eagle M4507 EU Specification Model Mobile X-Ray based on Mercedes Benz chassis with 4.5MeV linear accelerator M3 series, an X-ray radiation production system, with the inclusion in the cost of spare parts (except linear accelerator) necessary for the proper functioning of the equipment.</p> <p><b>- Consulting and / or training services for technical staff;</b></p> <p><b>- Logistical services</b> related to the adjustment, replacement and/or acquisition of technical parts or services for equipment or related subsystems.</p> <p><b>• Place of operations</b> - localities on the territory located within the national borders of the Republic of Moldova, where the equipment / system is used, stored or demonstrated.</p> <p><b>• Service period - 1 year (2021),</b> specified for each piece of equipment in</p>	

	<p>relation to the date of completion of previously concluded service contracts.</p> <ul style="list-style-type: none"> <li>• <b>Response Time</b> - up to 8 hours of call time or notification by the System Operator or the customs of operating location.</li> <li>• <b>Standard System Repair Time:</b> <ul style="list-style-type: none"> <li>- up to <b>72 hours</b> from the receipt of the notification by the Service Provider;</li> <li>- <b>30 days</b> for specialized modules (scanner gearbox, longitudinal axis of the X-ray linear accelerator bar, Pulse transformer and magnetron).</li> </ul> </li> <li>• The Customs Service of the Republic of Moldova is equipped with 5 (five) Rapiscan Eagle M4507 EU Specification Model Mobile X-Ray systems based on Mercedes Benz chassis with linear accelerator 4.5MeV series M3 X-ray radiation production system. The service period will begin 01 January 2021 and will be valid for a period of 1 (one) year from the start of the service period.</li> </ul>	<p>relation to the date of completion of previously concluded service contracts.</p> <ul style="list-style-type: none"> <li>• <b>Response Time</b> - up to 8 hours of call time or notification by the System Operator or the customs of operating location.</li> <li>• <b>Standard System Repair Time:</b> <ul style="list-style-type: none"> <li>- up to <b>72 hours</b> from the receipt of the notification by the Service Provider;</li> <li>- <b>30 days</b> for specialized modules (scanner gearbox, longitudinal axis of the X-ray linear accelerator bar, Pulse transformer and magnetron).</li> </ul> </li> <li>• The Customs Service of the Republic of Moldova is equipped with 5 (five) Rapiscan Eagle M4507 EU Specification Model Mobile X-Ray systems based on Mercedes Benz chassis with linear accelerator 4.5MeV series M3 X-ray radiation production system. The service period will begin 01 January 2021 and will be valid for a period of 1 (one) year from the start of the service period.</li> </ul>	
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Signed:  Name and Surname: **Marc Stockings** Position: **Contracts Manager, EMEA**

Bidder: **Rapiscan Systems Limited** Address: **X-Ray House, Bonehurst Road, Salfords, Surrey, RH1 5GG, UK**

