

**Publication reference: ROMD00073 – “Enhancing the intervention skills of professional firefighters” (EnIS)**

**Title of contract: SUPPLY OF A FIREFIGHTING VEHICLE FOR EXTINGUISHING WITH WATER AND FOAM 4000-LITER CAPACITY**

**Moldova, Chisinau, 28.01.2026**

**A: Regional Directorate for Emergency Situations of ATU Gagauzia of the General Inspectorate for Emergency Situations of the MIA RM Republic of Moldova, mun. Comrat, str. Novaia, nr.7.**

### **Commercial Guarantee Offered (minimum 5 years/post-warranty support)**

Autoforta SRL confirms that the chassis manufacturer, **MAN Truck & Bus SE**, has an **official national representative in the Republic of Moldova**, namely **Autoforta SRL**, capable of ensuring **maintenance and warranty** for both the offered vehicle and the entire assembly (**chassis + superstructure**).

Autoforta SRL offers a commercial guarantee for the supplied vehicle (complete assembly: chassis + superstructure) valid for **60 (sixty) months** from the date of provisional/final acceptance, subject to the following mileage limits:

- **maximum 50,000 km per year**, and
- **maximum cumulative mileage of 250,000 km** during the full 60-month warranty period.

#### **Scope of coverage**

The commercial guarantee covers the rectification of manufacturing and material defects by repair or replacement of defective parts/components (including labor), for the **entire vehicle (chassis + superstructure)**, unless excluded below. For clarity, **driveline/powertrain** components typically include **engine, gearbox/transmission, propeller shaft and driven axles/final drive**, as defined in the applicable warranty scope.

#### **Conditions for validity**

The commercial guarantee applies provided that:

1. The vehicle is used in accordance with the manufacturer's operating instructions and within its intended use.
2. Preventive maintenance is performed according to the prescribed maintenance schedule, with documented service records.
3. Warranty diagnostics and repairs are carried out through the authorized service process coordinated by Autoforta SRL.

#### **Exclusions (non-exhaustive)**

The commercial guarantee does not cover normal wear-and-tear and consumables (e.g., tires, brake linings/discs, wiper blades, bulbs, filters, fluids), nor damage resulting from accident, misuse, negligence, overloading, unauthorized modifications/repairs, or failure to follow the prescribed maintenance plan.

#### **Post-warranty support (minimum 10 years)**

Autoforta SRL undertakes to ensure **post-warranty maintenance and after-sales service support for a minimum period of 10 (ten) years** after the expiry of the warranty, for both the offered vehicle and the entire assembly (**chassis + superstructure**). This includes the organization of repairs and access to spare parts and technical support through the authorized supply and service channels, subject to manufacturers' parts availability policies and standard lead times.

#### **Claims procedure**

All warranty claims shall be notified to **Autoforta SRL as the single point of contact**. Upon registration of the claim, Autoforta SRL will coordinate diagnosis and corrective actions (including coordination with the superstructure manufacturer where applicable) and will keep the Beneficiary informed until closure.

Signed for and on behalf of **Autoforta SRL**:

Victor Miculet

General Manager

