



**AGENȚIA SERVICII PUBLICE A REPUBLICII MOLDOVA**  
**PUBLIC SERVICES AGENCY OF THE REPUBLIC OF MOLDOVA**

MD-2012, municipiul Chișinău, str. Aleksandr Pușkin, 42

42 Aleksandr Pushkin str., MD-2012 Chisinau

Tel.: +373 22 50 46 54 Fax: +373 22 21 22 59 e-mail: asp@asp.gov.md, web: asp.gov.md

28.04.2026 No. 01/3746

*Letter of Reference for Mühlbauer ID Services GmbH (Germany)*

**Mühlbauer ID Services GmbH** (Roding, Germany) participated and was awarded the public procurement procedure for “**Specialized equipment for personalization of passports/travel documents with a polycarbonate data page**”, Achizitii.md ID 21379102, MTender ID ocds-b3wdp1-MD-1741850123796, following which, the related contract (with total value of 17.890.004,00 MDL (excluding VAT)) was signed with Public Services Agency of the Republic of Moldova on 28.07.2025. The Site Acceptance Test (SAT) was completed on 23.12.2025.

Under the signed contract, **Mühlbauer ID Services GmbH** has supplied the following equipment:

- **Four (4) Specialized Equipment for personalization** of ICAO compliance blanks passport (booklet) with polycarbonate data page (laser engraving, inkjet printing and electrical contactless encoding);
- **Support services** for the adjustment and integration of the equipment into the national documents production system.

The equipment and related services were provided in accordance with the requirements of the tender documentation and the contractual provisions, demonstrating:

- full compliance with the technical and functional requirements set by the Contracting Authority;
- high quality of the delivered equipment and performed services;
- efficient cooperation and prompt communication throughout contract execution;
- professional technical capacity in addressing issues arising during implementation.

During the implementation of the contract, the company proved to be reliable, responsible and competent, in accordance with the requirements of the Contracting Authority. We express our complete satisfaction with **Mühlbauer ID Services GmbH** product quality, reliability and overall performance.

We highly appreciate the professionalism, responsiveness and technical expertise demonstrated throughout the collaboration related to equipment and solutions for the personalization of travel/identity documents and the associated services.

This letter is issued upon request, for presentation to interested third parties.

Director



**Mircea EȘANU**