

## CURRICULUM VITAE (F3.11)

1. **Role proposed within the project: Implementation Project Manager and Project Quality Assurance responsible**
2. **Name: Māris**
3. **Surname: Zandersons**
4. **Date of birth: 1961**
5. **Marital Status: sensitive information**
6. **Education:**

| Institution<br>(from – to)   | Degree and schooling level:                   |
|--|---|
| Riga Polytechnic Institute (now Riga Technical University), graduated in 1984-06 | Electronics: Higher education (Soviet Union), |
| Riga Business School of Riga Technical University, graduated in 2006-06          | Master of Business Administration             |

7. **Foreign languages:** to indicate the level of competence from 1 to 5 (1 – fluent; 2 – advanced; 3 – intermediate; 4 – elementary; 5 - beginning)

| Language | Reading | Speaking | Writing |
|----------|---------|----------|---------|
| Latvian  | 1       | 1        | 1       |
| Russian  | 2       | 2        | 2       |
| English  | 2       | 2        | 2       |
|          |         |          |         |

8. **Member of professional bodies/associations: -**

9. **Other abilities:** (*e.g. P.C., etc.*)

### Areas of Expertise

#### Business processes, ISIT

3rd party solutions

ISIT domain knowledge

Integration project  
experience

Repeatable solutions

Tailored solutions

#### Business processes, Project & Programme mgmt

|   |                             |  |
|---|-----------------------------|--|
| Methods_Other                                     | Methods_PMBOK               | Methods_PPS (Practical Project Steering) |
| Methods_PRINCE                                    | Methods_Scrum               | Methods_TERP-PM                          |
| Methods_Tieto Project management                  | Planning & estimation       | Project cost and financial management    |
| Project management                                | Project resource management | Project risk and opportunity management  |
| Project scope, requirements and change management |                             |  |

### **Business processes, Staffing & Resourcing**

Staffing & Resourcing  
domain knowledge

### **Industry, Telecom**

|   |                |
|---|----------------|
| Telecom Operators<br>processes_Network and service mgmt | Telecom domain |
|---|----------------|

### **Mgmt & Support, Financial mgmt**

|                                   |                    |
|-----------------------------------|--------------------|
| Financial management<br>knowledge | General Accounting |
|-----------------------------------|--------------------|

### **Mgmt & Support, Mgmt & Leadership**

|                                   |   |
|-----------------------------------|---|
| M&L Financials & business<br>mgmt | Tieto Mgmt & Leadership<br>policies & practices |
|-----------------------------------|---|

### **Mgmt & Support, Subcontracting**

Subcontracting knowledge

### **SW Development, Methods**

RUP

### **SW Development, Programming languages**

|               |              |
|---------------|--------------|
| C/C++ Windows | PowerBuilder |
|---------------|--------------|

### **SW Development, Tools**

|               |                      |                                   |
|---------------|----------------------|-----------------------------------|
| Conf mgmt_CVS | Conf mgmt_Subversion | Requirement<br>mgmt_Requisite Pro |
|---------------|----------------------|-----------------------------------|

**10. Current professional position: Lead Project Manager****11. Seniority at current work: Lead role****12. Relevant qualifications for the project:****Core competences**

- Methods\_Tieto Project management
- Methods\_TERP-PM
- Project scope, requirements and change management
- Planning & estimation
- Methods\_PPS (Practical Project Steering)

**13. Specific experience in projects (according to the criteria indicated in the Tender Document):**

| Project Name/project beneficiary | Main activities of the project  | From – to (DD/MM/YYYY)                             | Responsibilities   |
|----------------------------------|---|--|--|
| Maldives Monetary Authority      | Implementation of Instant Payment System, Digital Bank and Mobile Application platform in the Maldives  | 2020-11 – till now (completion planned in 2022-01) | Project Management – planning, team management, project execution control, customer communication, implementation testing, go-live, project KPI's assurance. |
| IPSL – Kenya Bankers Association | Implementation of new Instant Payment Switch (IPS v2.0) in Kenya – replacement of already delivered Solution in 2017 (Instant Payments solution generation 1.0) | 2020-06- 2021-06                                   | Project planning and control, team management, customer communication, implementation testing and quality assurance, go-live.                                |
| International Card Services B.V. | Card Suite Issuing Management System pilot implementation for ICS   | 2019-01 - 2020-04                                  | Project planning, team management, customer communication, Project management and quality assurance for Implementation, MC certification, go-live.           |
| AFRICAN BANKING                  | Card Suite hosting transfer to another  |  | Project planning, team management, customer  |

|                                 |  |                   |   |
|---------------------------------|--|-------------------|---|
| CORPORATION                     | data center in South Africa (Silicon Sky) in cooperation with partner organizations responsible for HW platform, system software and Data Base. Interfacing with 3rd party systems, Card Suite platform transfer testing, and go-live. | 2018-11 - 2019-09 | communication, implementation testing, project quality requirements verification, go-live   |
| ORIENT FINANS BANK (UZBEKISTAN) | Implementation of in-house solution for OFB with connection to MasterCard  | 2012-02 - 2014-02 | Project owner.<br>Implementation of MasterCard payment cards issuing and POS acquiring by delivering of Tieto Card Suite solution, certification with Master Card, acceptance testing and go-live.                                    |
| OTP Bank Russia                 | Implementation of Card Suite in-house solution for OTP Russia (transfer from OTP Bank in Budapest (HQ))  | 2013-02 - 2013-11 | Project Owner.<br>Solution for OTP bank Russia to ensure payment cards issuing and acquiring services. Two stages of the project – 1st stage – Issuing services with interconnection to OTP Budapest, 2nd stage – Acquiring services. |
| National Bank of Ukraine        | Implementation of central switch and interbank clearing and settlement for National Bank of Ukraine  | 2012-12 - 2013-10 | Project Owner.<br>Establishment of national switch and Inter Bank Clearing and Settlement services for National bank of Ukraine, development of certification process for connection of new banks and processing centers.             |
| EPROCESS INTERNATIONAL          | Implementation of Card Suite issuing solution for ECO Bank (Ghana)   | 2010-10 - 2012-09 | Project Owner. In this project also performed role of off-site project manager due to the reason that project manager was   |

|                            |   |                   |   |
|----------------------------|---|-------------------|---|
|                            |   |                   | working on-site majority of time.   |
| CO-OPERATIVE BANK OF KENYA | Review of Card Suite in the bank, and all CS systems upgrade to newest versions | 2011-04 - 2011-09 | Project Owner. Also role of off-site project manager was performed as Technical project manager was working majority on-site in Kenya |
| CO-OPERATIVE BANK OF KENYA | Implementation of Agency banking for Cooperative Bank of Kenya                  | 2010-04 - 2011-06 | Project Owner.  |

#### 14. Professional experience

| From - to        | Location | Economic operator | Position                       | Description of main responsibilities   |
|------------------|----------|-------------------|--------------------------------|--|
| 2017-08-till now | Latvia   | Tieto Latvia      | Lead Project Manager           | Project planning and management. Participation in proposal and agreement preparation. Establishing long term positive partnership with customers. Identifying ad-on sales during the project and support sales process. Per necessity to represent Tieto in customer forums, conferences, exhibitions, seminars and other events |
| 2016-02-2017-08  | Latvia   | Tieto Latvia      | Product Solutions Unit Manager | Management of Product Solutions Unit, consisting of several sub-units: Project Management, Customer teams, 2nd Line Support, Customizations Agile teams. Responsibilities – customer delivery projects, customer support services, customizations development for Tieto Card Suite customers                                     |

|                 |        |                                      |  |   |
|-----------------|--------|--------------------------------------|--|---|
| 2014-10-2016-01 | Latvia | Tieto Latvia                         | Customer Line Manager  | Manager of Customer Line in Tieto Cards unit.<br>Responsibilities – customer delivery projects and customer support services for Tieto Card Suite customers               |
| 2008-04-2014-09 | Latvia | Tieto Latvia                         | Manager of Delivery Department                               | Management of Tieto Cards unit Delivery Department to ensure project staffing and deliveries in accordance to signed contracts, Ownership of Card Suite Delivery projects |
| 2003-02-2008-04 | Latvia | TietoEnator                          | Development Projects Director                                | Management of Development Projects department.<br>Responsibility for Tieto Card Suite software development and testing, as well as 3rd line support service.              |
| 2002-03-2003-02 | Latvia | TietoEnator Financial Systems        | Manager of Settlement Systems unit in Development Department | Management of Settlement Systems unit   |
| 1999-05-2002-03 | Latvia | TietoKonts Financial Systems         | Banking systems Group Manager                                | Management of Banking Systems Group, consulting work, project management  |
| 1998-10-1999-05 | Latvia | TietoKonts Financial Systems         | IT Consultant in Banking Systems Group                       | Participation in banking system upgrade project in Merita bank Latvia – system analysis, programming  |
| 1998-01-1998-10 | Latvia | State Joint Stock Company Latvenergo | Perspective Information Technology Department Manager        | Introduction of new IT and communications technologies, technological planning  |
| 1997-02-1998-01 | Latvia | State Joint Stock Company Latvenergo | Manager of Telecommunications department                     | Management of Telecommunications Department. Supervision of Digital Telecommunications Network implementation project   |

**15. Other relevant information** (e.g., Publications)

**16. Appendixes** (*copies of the diploma, certificates, references, etc.*)

- Project management PMI Project Management Professional (PMP), PMI (Project Management Institute), 2014-06. Current certificate valid till 03.06.2023.

PMP certification can be checked on-line: <https://certification.pmi.org/registry.aspx>

- IPMA D - Certified Project Management, International Project Management Association, 2005-05

Certified Project Management Associate - Level D (Certificate Nr. LATV-D0011)

*Valdis Janovs*

*Evita Ozola*

*both as Board Members of "Tieto Latvia" SIA*



*Date 08.06.2021*