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**MANUFACTURER AUTHORIZATION FORM**

To,  
Agen ia Na ional pentru Ocuparea For ei de Munc  
2009, MOLDOVA, mun.Chişinău, Istr. Vasile Alecsandri, 1

**Tender Number: ocds-b3wdp1-MD-1770727330752**

**Tender Date :2026-02-19**

**Reseller Name:** ICS Reliable Solutions Distributor SRL

**Reseller Address:** Alexandru cel Bun 85, MD-2012

**Subject:** Authorization letter to participate and bid in the Tender for ManageEngine Products

Dear Sir/Madam,

We, Zoho Corporation B.V., do hereby authorize the above mentioned reseller to resell, participate and bid on our behalf in the tender referred above for ManageEngine Service Desk Plus Multi-Language Enterprise. Your use of ManageEngine suite of software application(s) will be governed by the terms and conditions of the applicable End User License Agreement.

We further confirm that Zoho Corporation Private Limited, having it's registered office at Estancia IT Park, Plot No.140,151, Vallancheri Village, Chengalpet, Kancheepuram, Tamilnadu, India - 603202, is the manufacturer of ManageEngine suite of software applications and has authorized it's fully owned subsidiary Zoho Corporation B.V., to provide this letter.

**For Zoho Corporation B.V.,**

Signature:

Name: Sridhar Iyengar

Title: Director