



Certificate of Registration of Quality Management System to ISO 9001:2015

The National Standards Authority of Ireland Inc. certifies that:

Dell Technologies Inc.
One Dell Way
Round Rock, TX 78682
USA

has been assessed and deemed to comply with the requirements of the above standard in respect of the scope of operations given below:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Additional sites covered under this multi-site certification are listed on the Annex (File No. 19.5000)

Geraldine Larkin Chief
Executive Officer

Lisa Greenleaf
Technical Operations Officer

Registration Number: 19.5000
Certification Granted: January 25, 2011
Effective Date: January 23, 2025
Expiry Date: January 24, 2026



National Standards Authority of Ireland Inc., 20 Trafalgar Square, Nashua, New Hampshire, NH 03063, USA T +1 603 882 4412



Annex to Certificate Number: 19.5000

Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Central Function, Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Service, Take-Back & Recycling, Refurbishment, Supporting Functions

Dell Technologies Inc.
One Dell Way
Round Rock, TX 78682
USA
File No.: 19.5000

Manufacture, Fulfillment, Delivery, Refurbishment, Service, Support

Dell Technologies Inc.
Dell Computadores do Brasil Ltda. (BRH1)
Av da. Emancipação, 5000
Hortolândia
SP 13.184-654
Brasil
File No.: 19.5000/R1/A

Service, Support, Sales

Dell Computadores do Brasil Ltda.
Avenida Industrial Belgraf, 400
(Service and Support,
Sales/Marketing and CC)
Bairro Medianeira
Eldorado do Sul – CEP 92990-000
Brazil
File No.: 19.5000/R1/B

Service, Support, Sales

Dell Technologies Inc.
Park Plaza Tower 1
Javier Barros Sierra 540, 10th Floor
Santa Fe, Del. Alvaro Obregon
Mexico City, C.P. 01210
Mexico
File No.: 19.5000/R1/C



Annex to Certificate Number: 19.5000

Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales

Dell Technologies Inc.
Area Especial Economica Panama – Pacifico
Avenida Bryant
Building No. 255, Arraijan
Panama City
Panama
File No.: 19.5000/R1/D

Design, Development, Delivery,
Sales, Fulfillment, Service, Support

Dell Technologies Inc.
One Dell Way
Round Rock, Texas 78682
USA
File No.: 19.5000/R1/E

Sales, Service

Dell Technologies Inc.
Federal Systems, L.P.
One Dell Way
Round Rock, Texas 78682
USA
File No.: 19.5000/R1/F

Fulfillment, Delivery, Sales, Service,
Support

Dell Technologies Inc.
One Dell Parkway
Nashville, Tennessee 37217
USA
File No.: 19.5000/R1/L



Annex to Certificate Number: 19.5000

Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales

Dell Technologies Inc.
Oklahoma Business Center - A & B
3501 S.W. 15th Street
Buildings A, B
Oklahoma City, Oklahoma 73108
USA
File No.: 19.5000/R1/M

Service, Support, Sales, Marketing

Dell Canada
155 Gordon Baker Road
Suite 501
North York, Ontario M2H 3N5
Canada
File No.: 19.5000/R1/Q

Design, Development, Service,
Support

Dell International Services India, Pvt. Ltd.
Dell Networking Research and Development
8th & 9th Floor
Altius/Fortius Block
Olympia Tech Park, Plot No:1
SIDCO Industrial Estate
Guindy, Chennai
Tamil Nadu 600032
India
File No.: 19.5000/R1/T3

Sales, Support, Service

Dell Technologies Inc.
7615 Smetana Lane
Eden Prairie, MN 55344-3712
USA
File No.: 19.5000/R1/Y



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Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Design, Development, Support

Dell Technologies Inc.
Dell Digital IT (DDIT)
401 Dell Way
Round Rock, TX 78682
USA
File No.: 19.5000/R1/Z

Support

Dell Technologies Inc.
Del Mall Real Cariari
600 MTS N. Zona Franca America
Heredia, Costa Rica S.A.
File No.: 19.5000/R1/GG

Design, Development, Customer Service, Support

Dell Silicon Valley Design Center (SVDC)
5450 & 5480 Great America Parkway
Buildings 1 & 2
Santa Clara, CA 95054
USA
File No.: 19.5000/R1/JJ

Design, Servicing, and Customer Support for Computer Storage Products

Dell Technologies Inc.
176 South Street
Hopkinton, MA 01748
USA
File No.: 19.5000/R1/MM



Annex to Certificate Number: 19.5000

Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Manufacture and Supply

Dell Technologies Inc.
EMC Corporation
5800 Technology Drive
Apex, NC 27539
USA
File No.: 19.5000/R1/QQ

Design, Development, Servicing and
Support of Storage Technology
Products and Services

Dell Technologies Inc.
505 1st Avenue South
Seattle, WA 98104
USA
File No.: 19.5000/R1/UU

Manufacture and Supply

Dell Technologies Inc.
EMC Corporation
50 Constitution Blvd
Franklin, MA 02038
USA
File No.: 19.5000/R1/VV

Customer Service, Services, Solutions

DELL EMC UTAH
13197 South Frontrunner Boulevard
Draper, UT 84020
USA
File No.: 19.5000/R1/XX



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Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales, Marketing

Dell N.V.
BEWML164
Koningin Astridlaan 164
Equinox North
1780, Wemmel
Belgium
File No.: 19.5000/R2/A

Service, Support, Sales, Marketing

Dell A/S
Arne Jacobsens Allé 15 -17
Copenhagen
Denmark
DK-2300
File No.: 19.5000/R2/C

Service, Support, Sales, Marketing

Dell S.A. (France)
1 Rond Point,
Benjamin Franklin 34938
Montpellier 34000
France
File No.: 19.5000/R2/E

Service, Support, Sales, Marketing

DELL EMC
80 Quai Voltaire
Riverwest Building
Bezons 95870
France
File No.: 19.5000/R2/F

Service, Support, Sales, Marketing

Dell GmbH
Unterschweinstiege 10
60549 Frankfurt am Main
Germany
File No.: 19.5000/R2/H



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Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales

Dell Halle GmbH
Raffineriestraße 28
06112 Halle (Saale)
Germany
File No.: 19.5000/R2/I

Design, Development, Service,
Support, Sales, Marketing

Dell Products Unlimited Company
The Campus,
Cherrywood,
Loughlinstown,
Dublin 18,
Ireland
EIRCODE: D18 XP84
File No.: 19.5000/R2/J

Service, Support, Sales

Dell Products Unlimited Company
Raheen Business Park
Limerick
Ireland
File No.: 19.5000/R2/K

Service, Support, Sales

Dell S.p.A.
Dell Soluzioni Finanziarie S.r.l .
Via Luisa Battistotti Sassi 11
Milano 20133
Italy
File No.: 19.5000/R2/L



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The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales

Dell SAS
Shore12
Casaneareshore Park
1100 Bd Qods
Sidi Maarouf
20270 Casablanca
Morocco
File No.: 19.5000/R2/M

Service, Support, Sales

Dell B.V
Transformatorweg 12
38-72 1014, AK Amsterdam
Netherlands
File No.: 19.5000/R2/N

Service, Support, Sales

Dell AS
Lilleakerveien 2B, 0283
Oslo
NO-0275
Norway
File No.: 19.5000/R2/O

Service, Support, Sales

Dell Corporation Ltd
City Park
368 Alexandra Parade
Glasgow
G31 3AU
United Kingdom
File No.: 19.5000/R2/R

Service, Support, Sales

Dell s.r.o.
Fazulova 7
811 07
Bratislava, Slovak Republic
File No.: 19.5000/R2/S



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Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales

Dell Computers S.A. (South Africa)
The Campus, Wembley Building, Ground Floor
Cnr Main and Sloan Streets
Bryanston 2021
Johannesburg
South Africa
File No.: 19.5000/R2/T

Service, Support

Dell AB
Frösundaleden Allé 1
169 70 Solna
Sweden
File No.: 19.5000/R2/U

Service, Support, Sales, Marketing

Dell SA
Route de l'Aéroport 29-31
Case postale 216
1215 Genève 15
Switzerland CH-1215
File No.: 19.5000/R2/V

Service, Support, Sales

Dell Computer S.A. / EMC Computer Systems
Spain S.A.U.
Ribera del Loira 8
Madrid, 28042
Spain
File No.: 19.5000/R2/W

Service, Support, Sales

Dell Corporation Ltd
Dell House
1st & 2nd Floor
One Creechurch Place
London Ec3A 5AF
United Kingdom
File No.: 19.5000/R2/X



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The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Design, Development

Dell Technology & Solutions Israel Ltd
7 Hamada Street
Herzliya 46733
Israel
File No.: 19.5000/R2/Z

Sales

Dell International Services S.R.L.
George Constantinescu Street,
No. 4B and 2-4 lot 2,
Building B, District 2
Bucharest
Romania
File No.: 19.5000/R2/BB

Manufacture, Fulfillment

Dell Technologies Inc.
Dell Products (Poland) Sp. z.o.o.
Informatyczna Street No 1
92-410 Lodz
Poland
File No.: 19.5000/R2/DD

Manufacture and Supply

Dell Technologies
EMC Information Systems International
Unlimited Company
Unit B IDA Industrial Estate
Ovens
Co. Cork
Ireland
File No.: 19.5000/R2/EE



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Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Customer Support, Deploy Services
and Sales Operations

EMC Egypt Service Center Limited
Dell Technologies Egypt Limited
90th Street no. 39
First Section City Center
New Cairo
Helwan
Egypt
&
El Sewedy Building
North 90th Street, Plot No. 39
5th District Centre
Cairo 11835
Egypt
File No.: 19.5000/R2/II

Design, Development, Customer
Service, Support

Dell EMC Ireland COE
IDA Industrial Estate
Ovens
Co, Cork P31 D253
Ireland
File No.: 19.5000/R2/JJ

Customer Service, Support, Sales,
Customer Care

EMC Computer Systems Italia S.p.A.,
Division of Dell Inc.
Dell Italian Services, Dell SpA
Via Amsterdam, 125
00144 Roma
Italy
File No.: 19.5000/R2/KK

Sales, Customer Service

Dell SA
EMC Computer Systems AG
Hardturmstrasse Building 161
8005 Zürich
Switzerland
File No.: 19.5000/R2/LL



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Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Sales, Customer Service

Dell III –
Comercio de Computadores, Unipessoal Lda
Lagos Park Edificio 5B, 3º,
Andar 2740-298 Porto Salvo
Lisboa
Portugal
File No.: 19.5000/R2/MM

Service, Support

Dell Technology Products and Services
Single Member S.A.
90 Kifissias Avenue
15125 Maroussi
Athens
File No.: 19.5000/R2/NN

Procurement, Tech Support,
Maintenance

Dell Computer, spol. s r. o.
V Parku 2325/16
148 00 Prague 11 - Chodov
Czech Republic
File No.: 19.5000/R2/OO

Service, Support, Sales

Dell Australia Pty Limited
The Zenith
Tower A, Levels 1-5
821-843 Pacific Highway
Chatswood, Sydney
New South Wales
2067
Australia
File No.: 19.5000/R3/A



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The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Design, Development, Support

Dell International Services India, Pvt. Ltd.
Bagmane Parin, Katha No.65/2,
Bagmane Tech Park, Byrasandra,
C.V. Raman Nagar,
Bengaluru 560093
India
File No.: 19.5000/R3/B

Service, Support, Sales

Dell International Services India Pvt. Ltd.
Divyasree Greens
Sy Nos. 12/1,12/2A,13/1A
Challaghatta Village, Varthur Hobli,
Bengaluru – 560071
Karnataka, India
File No.: 19.5000/R3/C

Service, Support, Sales

Dell International Services India Pvt. Ltd.
Crystal Downs
Survey no. 7/1, 7/2, 7/3
Embassy Golf Links Business Park,
Off-Intermediate Ring Road, Domlur,
Challaghatta Village, Varthur Hobli,
Bengaluru - 560071,
Karnataka, India
File No.: 19.5000/R3/C1

Manufacture, Delivery

Dell Technologies Inc.
Dell International Services India, Pvt. Ltd.
M-4, SIPCOT Industrial Park
Sunguvarchatram Post, Sriperumbudur Taluk
Kancheepuram District
Tamil Nadu 602106
India
File No.: 19.5000/R3/E



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Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales

Dell International Services India, Pvt. Ltd.
Vipul Tech Square, Golf Course Road
Sector - 43, Gurgaon
Haryana 122 002
India
File No.: 19.5000/R3/F

Service, Support, Sales

Dell International Services India, Pvt. Ltd.
Plot No. 42
HITEC City Layout
Madhapur, Hyderabad
Telangana 500081
India
File No.: 19.5000/R3/G

Service, Support, Sales

Dell Technologies Japan Inc.
Miyazaki Customer Center
Carino Miyazaki 5F
4-8-1 Tachibana-dori-Higashi
Miyazaki-shi
Miyazaki, Japan
880-0805
File No.: 19.5000/R3/J

Customer Service, Delivery Service,
Customer Care, Inside Sales, Support

Dell Technologies Japan Inc.
Headquarters
Otemachi One Tower 17F
1-2-1 Otemachi, Chiyoda-ku,
Tokyo 1008159
Japan
File No.: 19.5000/R3/K



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Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Customer Service, Delivery Service,
Customer Care, Inside Sales

Dell Global Business Centre Sdn. Bhd
(Cyberjaya)
2900 Persiaran APEC, Floor 1-4
63000 Cyberjaya. Selangor Darul Ehsan
Malaysia
File No.: 19.5000/R3/L

Service, Support, Sales

Dell Global Business Center Sdn. Bhd.
(742481-H)
Plot P27, Bayan Lepas Industrial Zone
Phase IV 11900
Bayan Lepas
Penang
Malaysia
File No.: 19.5000/R3/M

Service, Manufacturing, Fulfillment,
Delivery

Dell Technologies Inc.
Dell Global Business Center SDN BHD (APCC)
Plot 76
Mukim 11
Bukit Tengah Industrial Park
14000 Bukit Mertajam
Pulau Pinang
Malaysia
File No.: 19.5000/R3/N

Service, Support, Sales

Dell International Services Philippines, Inc.
17th Floor World Plaza Building
5th Avenue Bonifacio Global City
Taguig City, 1634
Philippines
File No.: 19.5000/R3/O



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Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales

Dell (China) Co., Ltd.
Beijing Branch
Unit 507, 5/F, Tower A
Full Link Plaza No.18
Chao Yang Menwai Avenue
Beijing
China 100020
File No.: 19.5000/R3/P

Service, Support, Sales

Dell (China) Co., Ltd.
Dell (Xiamen) Co., Ltd.
Dalian Branch
IC Building,
No. 56 Huoju Road,
Hi-Tech Industrial Zone
Dalian China 116023
File No.: 19.5000/R3/Q

Manufacture, Fulfillment, Sales,
Service, Support

Dell Technologies Inc.
Dell (China) Co. Ltd. (CCC2)
Dell (Xiamen) Co. Ltd. (CCC4)
Nos. 2388 & 2366 Jinshang Road
Information Photo-Electronic Park
Xiamen Torch Hi-Tech Zone
Fujian
China 361011
File No.: 19.5000/R3/T

Sales, Service, Support

Dell (China) Co. Ltd (CCC5)
No. 613 Sishui Road
Haicang Building #1
Wuyuan Bay
Business Operation Center
Xiamen
China 361015
File No.: 19.5000/R3/U2



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The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Design, Development, Service,
Support

Dell (Taiwan) B.V.
Taiwan Branch
No. 216 and No. 218, Sec. 2
Tun Hua S. Road
Taipei
Taiwan, R.O.C.
File No.: 19.5000/R3/V

Service, Support, Customer Care,
Sales

Dell International Inc. (Korea)
Gangnam Finance Center,
17th, 18th Floors,
152 Teheran-ro, Gangnam-Gu
Seoul, Republic of Korea
06236
File No.: 19.5000/R3/Y

Design, Development, Service,
Support, Sales

Dell Global B.V. (Singapore Branch)
Singapore Design Center
2 International Business Park
The Strategy Tower 2, #01-34
Singapore 609930
File No.: 19.5000/R3/Z

Inside Sales, Deployment & Field
Services, Customer Care

Dell Corporation (Thailand) Co., Ltd.
22nd Floor Empire Tower
1 South Sathorn Road
Yannawa, Sathorn
Bangkok 10120
Thailand
File No.: 19.5000/R3/BB



Annex to Certificate Number: 19.5000

Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Manufacture, Fulfillment

Dell Technologies Inc.
Dell (Chengdu) Company Limited
No. 800 Tianqin Road
Hi-Tech Zone West
Chengdu
Sichuan 611731
China
File No.: 19.5000/R3/NN

Software Design, Service Support, HR
Facilities, Security, IT

Dell International Services India Pvt. Ltd.
Bagmane World Technology Center – SEZ
Doddanekundi Village
Marathahalli Outer Ring Road
Bangalore
560 037
India
File No.: 19.5000/R3/SS

Service Support, Facilities, Security,
IT

Dell International Services India Pvt. Ltd.
9th Floor, No.154/6, IT8 & IT-9, M/S
Qubix SEZ,
Rajiv Gandhi Infotech Park,
Hinjewadi Phase-1,
Pune, Maharashtra
411 057
India
File No.: 19.5000/R3/TT



Annex to Certificate Number: 19.5000

Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Design

EMC Information Technology
Research & Development (Beijing) Co., Ltd.
7-8 & 19/F, Block D, Qidi Science Park, No.1
Zhongguancun East Road,
Haidian District,
Beijing 100084
China
File No.: 19.5000/R3/VV

Software Design and Development

EMC Information Technology
Research & Development (Chengdu) Co., Ltd.
17-18/F Building C11
Tianfu Software Park,
No.219 Tianhua Second Street, Hi-Tech Zone,
Chengdu, 610041 China
File No.: 19.5000/R3/YY

Design and Development, Sales,
Support Services

EMC Information Technology
Research & Development (Shanghai) Co., Ltd.
3-5F, Building #1, KIC Plaza, No.234
2-3F, Building #2, KIC Plaza, No.252
2-3F, Building #5, KIC Plaza, No.316
Songhu Road, Yangpu District
Shanghai, 200433
China
File No.: 19.5000/R3/ZZ

Verified by:
Technical Operations Officer