



# INTELLIGENCE

## Superior insight at the user level.

The combination of an increasingly complex world, the vast proliferation of data and the pressing need to stay one step ahead of the competition has sharpened the focus on using analytics within organizations.

Knowing what happened is no longer adequate. Leaders say they need to know what is happening now, what is likely to happen next and what actions they should take.

Understanding user actions while on their PC's or laptops will allow organizations the ability to better manage performance and productivity within their workforce, whether they are on-site or working remotely. The ability to have real-time reports capturing this vital information provides management the insight they need to make smart and swift decisions in running their organization.

### COMPLETE USER FORENSICS

INTELLIGENCE is a comprehensive, easy to use workforce optimization software solution.

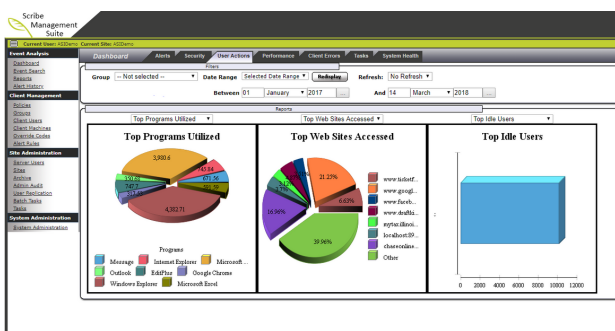
The solution provides unprecedented visibility into performance operations, user behavior analytics, application performance and utilization data.

### COMPLETE 24x7 DESKTOP COVERAGE

Easy to install. Easy to deploy. Easy to implement. Easy to manage. Agent software is installed enterprise wide on corporate laptops and desktop computers. Through the management console your organization will capture and record events at the desktop level providing insight to the end user's activities.

### AUTOMATED REAL-TIME ALERTING & REPORTING

The Scribe Management Suite (SMS) provides comprehensive customizable and automated reporting to assist management in identifying productivity concerns. Organization's need the ability to collect, store and extract data to make intelligent decisions around what is happening now. Reports deliver graphical analysis and history of all user and application behavior.



Enterprise-wide users are tracked, as shown above, giving management information regarding programs being utilized, websites being visited and user who are sitting idle.

## CONTACT

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