



---

**MANUFACTURER AUTHORIZATION FORM**

Date: 11.04.2024

To,  
National Employment Agency (Agenția Națională pentru Ocuparea Forței de Muncă) (ANOFM)  
MD-2009, MOLDOVA, Chisinau municipality, Vasile Alecsandri, 1

**Tender Number:** ocds-b3wdp1-MD-1711976883727

**Tender Title :** e-Ticket solution, annual license (Solutie de e-Tichet, licenta anuala)

**Reseller Name:** ICS Reliable Solutions Distributor SRL

**Reseller Address:** Alexandru cel Bun 85, MD-2012

**Subject:** Authorization letter to participate and bid in the Tender for ManageEngine ServiceDesk Plus.

Dear Sir/Madam,

We Zoho Corporation B.V., do hereby authorize the above mentioned reseller to resell, participate and bid on our behalf in the tender referred above for ManageEngine ServiceDesk Plus. Your use of ManageEngine ServiceDesk Plus will be governed by the terms and conditions of the applicable End User License Agreement.

We further confirm that Zoho Corporation Private Limited, having it's registered office at Estancia IT Park, Plot No.140,151, Vallancheri Village, Chengalpet, Kancheepuram, Tamilnadu, India - 603202, is the manufacturer of ManageEngine suite of software applications and has authorized it's fully owned subsidiary Zoho Corporation B.V., to provide this letter.

**For Zoho Corporation B.V.,**

Signature: *Sridhar Iyengar*

Name: Sridhar Iyengar

Title: Director