



2026-07-16

Attention: Casa Națională de Asigurări Sociale
Casa Națională de Asigurări Sociale
Gheorghe Tudor nr.3, Chisinau, Moldova, MD2028

Manufacturer Authorization Letter in Connection with our Authorized Partner XONTECH Systems, 6A, Calea Ieșilor st., Artima Business & Lifestyle Center, of. 210B, Republic of Moldova, Chisinau, MD-2069 (**the 'Partner'**) participation in your competitive Tender/ RFP with Reference Echipamente de rețea de tip Next Generation Firewall (NGFW) (ocds-b3wdp1-MD-1784119650788) (**the 'Tender'**)

Dear Sir/Madam:

We, Palo Alto Networks (Netherlands) B.V. having an address at Beethovenstraat 539, 1083 HK Amsterdam, The Netherlands (**'Palo Alto Networks'**), publish and manufacture certain next generation security software and hardware products (the 'Products'), and do hereby authorize our Partner to participate and bid in the above mentioned Tender as at the date of this letter.

In consideration of the above, and whether delivered from Partner or through alternative authorized Palo Alto Networks partner(s) in your territory, we agree to:

- a) provide commercially available Palo Alto Networks maintenance and technical support services ordered for the Products as part of a current support agreement;
- b) extend, to the extent applicable, our full guarantee and/or warranty; and
- c) confirm that the Product(s) quoted by Partner is a current model;

in accordance with Palo Alto Networks then-current terms and conditions, support policies, and processes for commercially available Product(s) available on our public website or at <https://support.paloaltonetworks.com>.

Please note that the Partner is an independent contractor and has no authority to commit and/or bind Palo Alto Networks or its affiliates in any way. This authorization is valid for the above mentioned Tender/RFP only.

Sincerely,
Digitally signed by:

A handwritten signature in black ink that reads "Rob Haitsma".

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Rob Haitsma

Senior Director - EMEA Controller
Palo Alto Networks (Netherlands) B.V.