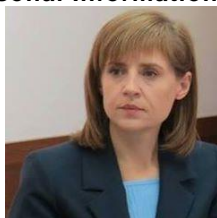


Personal Information



Natalia Calenic

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Republic of Moldova

Work experience

Summary of Experience:

23 years' experience in international trade facilitation area, public-private dialog, investment and business environment, EU standards in external trade, project development and management.

Strong experience in management and implementation of international projects and donor coordination including technical assistance projects. (USAID, UNDP, EBRD, WB, EU).

Strong experience in strategic management, (drafting policy papers- Strategies, institutional developments plans, concept papers, action plans, road maps, KPI, progress reports). internal control

Participated in the negotiation team of the Association Agreement of EU-MD and notification for the WTO Trade Facilitation Agreement.

15 Years experience as coordinator of the public-private dialog platforms (such as Moldova Trade Facilitation Committee, Customs Consultative Committee, Chamber of Commerce and Industry Sectorial Committees for Entrepreneurial activity (Agriculture, Industry, Services) and Local Business Agenda platforms, Cham

15 years experience as moderator and facilitator in seminars, workshops, regional and international conferences on issues related to trade facilitation and as university lecturer on national and European legislation related to customs policy and legislation.

Lecturer, coacher at the Chamber of Commerce and Industry Business Training Centre and Export Academy.

Drafted several Guides for business community on border crossing procedures.

Experience in legal drafting and harmonization with the EU acquis Communautaire.

August 2017- present

Chamber of Commerce and Industry of the Republic of Moldova

Vice-president, Director of Department relations with members and support in business

Areas of responsibility: Coordination of the CCI services in the area of public-private dialog, business environment, consulting services, CCI Members Register, digitalisation of services, support in international trade (customs broker, inspection, expertise and evaluation of goods, certification of origin of goods; simplified customs procedures; ATA carnets). Digitalisation of the CCI services, Management of the CCI members Register. Coordination of the projects with development partners.

Audit on Quality management system ISO.

August 2016- August 2017

Head Strategic Management and Customs cooperation Division

Customs Service of the Republic of Moldova

Manage operational responsibilities and activities of the division in the following relevant areas: Implementation of the Institutional Development Plan and Quality Management System ISO, Development of regional and international cooperation in the customs field Coordination of donors assistance, Ensuring secretariat of the Customs Consultative Committee, as customs-business partnership

September 2015- August 2016

Professional Associate World Customs Organization, Procedures and Facilitation Sub-Directorate, Brussels.

Drafting WCO AEO Compendium, participation to the organization of the WCO Global AEO Conference, participation to the update of the SAFE Framework of Standards, participation to the WCO bodies.

March 2014- September 2015

Deputy head, Department of Customs revenues and control

Customs Service of the Republic of Moldova

Manage operational responsibilities and activities of the department in the following relevant areas:

promotion and implementation of the EU and international standards on customs procedures, simplified declarations, electronic declaration, risk management, revenue collection, IT

	<p>development</p> <p>Developing communication with donors and international partners</p> <p>Promoting partnership with business. Ensuring secretariat of the Customs Consultative Committee, as customs-business partnership platform</p> <p>Drafting legal framework in the relevant areas</p> <p>Establish and maintain managerial controls and feedback systems to monitor the activity of the customs regional subdivisions in the relevant areas.</p>
2010 -March 2014	<p>Head of Strategic management Division Customs Service of the Republic of Moldova</p> <p>Manage operational responsibilities and activities of the division in the following relevant areas:</p> <p>Implementation of the Institutional Development Plan and Quality Management System</p> <p>Development of regional and international cooperation in the customs field</p> <p>Coordination of donors assistance</p> <p>Promoting partnership with business. Ensuring secretariat of the Customs consultative Committee, as customs-business partnership platform</p>
2007- 2010	<p>Deputy head of Director general office, head of strategic management and international relations section</p> <p>Customs Service of the Republic of Moldova</p> <p>Assisting in managing operational responsibilities and activities of the subdivision</p> <p>Manage Moldova customs strategic planning and reporting system</p> <p>Developing dialog with international partners and donors</p> <p>Promoting communication and public relations</p> <p>Ensuring secretariat for Customs Consultative Committee to facilitate customs and business dialog.</p>
2004 - 2007	<p>Secretary of National Trade facilitation Committee (MoldPro)</p> <p>Head of customs brokers Division</p> <p>Chamber of Commerce and Industry of the Republic of Moldova</p> <p>MoldPro- Committee established by Government resolution in accordance with UN / CEFAC Recommendation no 4 on national trade facilitation bodies, to develop the dialogue between governmental institutions and business community in the area of trade facilitation. The main responsibilities of the MoldPro secretary: preparation of the agenda; collect the background documents and information; assist in the running of meetings; prepare and distribute the minutes of the meetings, organize and provide trainings to business.</p> <p>As Head of customs broker division - Managing the organisation of the customs brokers activities in the central and regional branches of the CCI.</p>
2001- 2004	<p>Legal consultant</p> <p>TACIS Project on implementation of Partnership and Collaboration Agreement between the Republic of Moldova and EU, Chisinau, Republic of Moldova</p> <p>Providing assistance to the public authorities as to implementation of EU polices and legislation</p> <p>Providing legal expertise on draft legislation as to correspondence to the EU acquis</p> <p>Providing trainings in the field</p>
2001-2017	<p>Lecturer in Customs Law, Moldova State University</p> <p>Conducting lectures and practical trainings</p> <p>Evaluating students. Supervising reports and thesis</p>
1999-2002	<p>Customs inspector, legal division</p> <p>Customs House Chisinau</p> <p>Providing legal assistance to the management</p> <p>Representing customs interests in national Court of Justice</p>

EDUCATION AND TRAINING

From 1994 - to 1999	Moldovan State University, Chisinau, Republic of Moldova Licensed in Law specialization – Private Law
September 2002- June 2003	Moldovan State University, Chisinau, Republic of Moldova Masters of Law specialization – International Law
2016	Trade Facilitation through Modernization of Administration in Customs training course (certificate) Korea International Cooperation Agency (KOICA)
2016	Auditor on ISO 2009:2015 SRAC CERT, Romanian certification body, Romania (certificate)
2019	INCOTERMS® 2020 (online training course) certificate, International Chamber of Commerce ICC Academy
2021	International Trade Center SEM Trade Academy (certificate)

PERSONAL SKILLS

Mother tongue(s)	Romanian
Other language (s)	Russian, English
Publications	Content of trade information portal of the Republic of Moldova www.trade.gov.md Guide for Customs brokers, 2006 (in Romanian) Guide on ATA Carnet for temporary Admission of goods, 2005 (in Romanian) Manual on Customs activity, 2002 (in Russian) Guide on customs procedures in trade with EU, 2017 (in Romanian and Russian) Guide on Rules of origin in trade with EU, 2018 (in Romanian and Russian) Guide for Customs brokers, 2006 (in Romanian) Guide on ATA Carnet for temporary Admission of goods, 2005 (in Romanian) Manual on Customs activity, 2002 (in Russian) Guide on customs procedures in trade with EU, 2017 (in Romanian and Russian) Guide on Rules of origin in trade with EU, 2018 (in Romanian and Russian) Articles in national newspapers and specialized magazines, on issues related to trade facilitation