



MANUFACTURER AUTHORIZATION FORM

Date: 25.10.2024

MOLDOVAGAZ S.A.,

MD-2005, MOLDOVA, mun.Chişinău, mun.Chişinău, Alexandr Puskin nr.64

Tender Number: ocds-b3wdp1-MD-1729169932664

Tender Date: 29-10-2024

Tender Name: Implementarea sistemului de management al serviciilor, incidentelor, problemelor i schimb rilor IT al S.A. "Moldovagaz".

Reseller Name: ICS Reliable Solutions Distributor

Reseller Address: 85 Alexandru cel Bun street Chisinau, MD-2012 Moldova.

Subject: Authorization letter to participate and bid in the Tender for ManageEngine ServiceDesk Plus, ManageEngine ADAudit Plus and ManageEngine ADManager Plus.

Dear Sir/Madam,

We Zoho Corporation B.V., do hereby authorize the above mentioned reseller to resell, participate and bid on our behalf in the tender referred above for ManageEngine ServiceDesk Plus, ManageEngine ADAudit Plus and ManageEngine ADManager Plus. Your use of ManageEngine suite of software application(s) will be governed by the terms and conditions of the applicable End User License Agreement.

We further confirm that Zoho Corporation Private Limited, having it's registered office at Estancia IT Park, Plot No.140,151, Vallancheri Village, Chengalpet, Kancheepuram, Tamilnadu, India - 603202, is the manufacturer of ManageEngine suite of software application(s) and has authorized it's fully owned subsidiary Zoho Corporation B.V., to provide this letter.

For Zoho Corporation B.V.,

Signature: *Bridhar Iyengar*

Name: Srinivasa Ravi Sankar Veda

Title: Senior Corporate Counsel