

Programme

Escalation of issues/ questions or decisions required

Affected area

Responsible person to present in OSC meeting	
Related Work stream (-s)	
Related Project (-s)	

Description of issue

Short name	
Description of the context	[Background, related facts, detailed explanation]

Impact assessment

Impact on customers	[Group of customers, volume of customers affected, other related information]
Impact on legal and compliance matters	[Legal regulation, requirements related to issue/ question]
Impact on costs	[Impact on Programme implementation costs]
Impact on other matters	[Resources, deliverables, quality, time...]
Value added	[Benefits from different decisions]

Programme

Recommendations

Recommendations for
decision making

[Proposed actions and recommendations for decision]

Supporting information:

[Add links here to any supporting information for the issue/ question or embed any related documents]

Note. In case some of the parts are not relevant, please provide short explanation.