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To: Whom it May Concern

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Xerox branded products distribution channel in Moldova

With this letter we inform that in Moldova market Xerox performs via indirect authorized partner channel. Authorized partners are trained according to the Xerox standards to install printers, MFP, to provide support to customers, escalate service topics into 1st, 2nd level of support in Xerox, supply equipment, software, consumables to customers in the market and ensure customers satisfaction.

Xerox original products and solutions reach customers via first and second tier authorized channel in Moldova, which covers the following companies:

Aproservice-X SRL, Service Sistem SRL, NeoMATRIX,

Sincerely Yours,

Asta Dekiniene

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