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Recommendation Letter

The total value of contracts signed between former **Ministry of Labor, Social Protection and Family of the Republic of Moldova** (actual Ministry of Health, Labor and Social Protection of the Republic of Moldova) and **"BASS Systems" SRL** is more than 3.5 million expressed in USD.

As a Beneficiary, we hereby confirm that in those projects BASS Systems was the strategic partner responsible for delivery of a turnkey project - **"Social Assistance Automated Information System in the Republic of Moldova - SIAAS"**, which included development and implementation as per Moldavian legislation and Customer requirements:

- SIAAS (social assistance case management);
- complete system delivery;
- installation and configuration;
- user trainings throughout entire territory of Moldova;
- maintenance and support.

Required services have been performed with high quality and one of the main success factors were the professionalism of the BASS Systems project team, their technical capabilities and the organized ways of working.

We would like to recommend:

- **Mrs. Angela Sirbu – Project Manager**
- **Mr. Stanislav Oaserele – Solution Architect**
- **Mr. Alexandru Svet – R&D Manager, SIAAS**
- **Mrs. Tatiana Cius – Business Analyst and trainer**
- **Mrs Victoria Martiniuc – Business Analyst and trainer**
- **Mss. Andriana Buta – Business Analyst and QA**
- **Mss. Cristina Musteata – tester**
- **Mr. Alexandru Bencbeci – developer**
- **Mr. Alexandru Raclaru – developer**
- **Mr. Dumitru Ginu – developer**
- **Mr. Sergiu Tirsina - developer**

- **Mr. Sergiu Caraus - developer**
- **Mrs Viorica Postolachi – trainer**
- **Mr. Sergiu Cotirsev – operations manager**
- **Mrs. Oxana Mereacre – SIAAS, Technical maintenance**

as a professional Project Manager – Mrs. Angela Sirbu and JAVA developers team who represented BASS Systems SRL and were assigned within the delivery of the "**Social Assistance Automated Information System in the Republic of Moldova**" project.

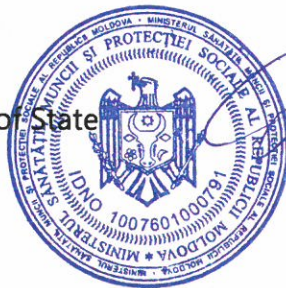
During the projects period, they managed all the challenges and together with the project team found the optimal solution that satisfied customer's requirements.

Therefore, we would like strongly to recommend them as a highly skilled developer's team for any professional projects in the future.

Based on our experience in working with BASS Systems SRL, we express our confidence that BASS Systems SRL has the skills, resources and relevant experience to manage the implementation of complex integrated IT & telecommunications systems to the highest standards of quality and performance, being reliable and credible partner for all aspects of the business.

Sincerely,

Secretary of State



Viorica DUMBRAVEANU