

CERTIFICATE

Management system as per
DIN EN ISO 9001 : 2015

In accordance with TÜV NORD CERT procedures, it is hereby certified that

SAP SE
Digital Business Services
Dietmar-Hopp-Allee 16
69190 Walldorf
Germany



with the sites according to the annex

applies a management system in line with the above standard for the following scope

Services, Support and Maintenance Processes in SAP Digital Business Services (DBS) including SAP Business One Support and SAP Application Innovation Services (AIS) & SAP Installed Base & Maintenance Support (IMS) in Europe, Middle East, Africa, Asia Pacific, North and Latin America

Certificate Registration No. 04 100 041863
Audit Report No. 3525 0470

Valid from 2019-12-14
Valid until 2022-12-13
Initial certification 2004

A handwritten signature in black ink, reading "Janson-Lindt".

Certification Body
at TÜV NORD CERT GmbH

Essen, 2019-12-01

This certification was conducted in accordance with the TÜV NORD CERT auditing and certification procedures and is subject to regular surveillance audits.

Validity can be verified at <https://www.tuev-nord.de/de/unternehmen/zertifizierung/zertifikatsdatenbank>.

TÜV NORD CERT GmbH

Langemarckstraße 20

45141 Essen

www.tuev-nord-cert.com



Deutsche
Akkreditierungsstelle
D-ZM-12007-01-00



ANNEX

to Certificate Registration No. 04 100 041863
DIN EN ISO 9001 : 2015

SAP SE
Digital Business Services
Dietmar-Hopp-Allee 16
69190 Walldorf
Germany



Scope

Services, Support and Maintenance Processes in SAP Digital Business Services (DBS) including SAP Business One Support and SAP Application Innovation Services (AIS) & SAP Installed Base & Maintenance Support (IMS), in Europe, Middle East, Africa, Asia Pacific, North and Latin America

Certificate Reg.-No.	Site	Certificate Reg.-No.	Site
04 100 041863-002	SAP SE Postplatz 1 01067 Dresden Germany	04 100 041863-008	SAP UK Ltd. Objects House Vanwall Business Park Vanwall Road, Maidenhead Berkshire SL6 4UB United Kingdom
04 100 041863-004	SAP Österreich GmbH Lassallestraße 7b 1021 Wien Austria	04 100 041863-009	SAP Service and Support Centre Ireland Ltd. 1012-1014 Kingswood Avenue Citywest Business Campus Dublin 24 Ireland
04 100 041863-005	SAP Hungary Kft. Záhony utca 7. (Graphisoft Park) 1031 Budapest Hungary	04 100 041863-010	SAP Service and Support Centre Ireland Ltd. Parkmore Business Park Ballybrit Galway Ireland
04 100 041863-006	SAP CR, spol s r.o. Holandska 6/8 639 00 Brno Czech Republic		





ANNEX

to Certificate Registration No. 04 100 041863
DIN EN ISO 9001 : 2015

SAP SE
Digital Business Services
Dietmar-Hopp-Allee 16
69190 Walldorf
Germany



Scope

Services, Support and Maintenance Processes in SAP Digital Business Services (DBS) including SAP Business One Support and SAP Application Innovation Services (AIS) & SAP Installed Base & Maintenance Support (IMS) in Europe, Middle East, Africa, Asia Pacific, North and Latin America

Certificate Reg.-No.	Site	Certificate Reg.-No.	Site
04 100 041863-011	SAP España, S.A. Torrelaguna 77 Bloque SAP 28043 Madrid Spain	04 100 041863-016	SAP America 3999 West Chester Pike Newtown Square, PA 19073 USA
04 100 041863-012	SAP Brazil Av. das Nações Unidas, 14171 04794-000 São Paulo, SP Brazil	04 100 041863-017	SAP America 400 International Parkway Suite 200 US-32746 Lake Mary, FL USA
04 100 041863-013	SAP Labs Latin America Av. SAP 188 93022-718 São Leopoldo, RS Brazil	04 100 041863-018	SAP Canada, Inc. 111 Duke Street Montreal, Quebec H3C 2M1 Canada
04 100 041863-014	SAP Labs France S.A. 805, Ave Maurice Donat 06250 Mougins France	04 100 041863-019	SAP Canada, Inc. 910 Mainland Street Vancouver, BC V6B 1A9 Canada
04 100 041863-015	SAP Labs Bulgaria Ltd. 136A, Tzar Boris III Blvd. 1618 Sofia Bulgaria	04 100 041863-020	SAP Japan Co., Ltd. 1-6-4 Kojimachi, Chiyoda-Ku JP-102-8022 Tokyo Japan





ANNEX

to Certificate Registration No. 04 100 041863
DIN EN ISO 9001 : 2015

SAP SE
Digital Business Services
Dietmar-Hopp-Allee 16
69190 Walldorf
Germany



Scope

Services, Support and Maintenance Processes in SAP Digital Business Services (DBS) including SAP Business One Support and SAP Application Innovation Services (AIS) & SAP Installed Base & Maintenance Support (IMS) in Europe, Middle East, Africa, Asia Pacific, North and Latin America

Certificate Reg.-No.	Site	Certificate Reg.-No.	Site
04 100 041863-021	SAP Australia Pty. Ltd. Level 7, 168 Walker St, North Sydney NSW 2060 Australia	04 100 041863-025	SAP China (GSC) 4/F, DLSP16 International Information Service Center No. 269 Wuyi Road Shahekou Dist. Dalian China
04 100 041863-022	SAP Asia Pte. Ltd. 30 Pasir Panjang Road #03-32 SG-117440 Singapore	04 100 041863-026	SAP India SAP India Pvt Ltd 2nd Floor, Salarpuria Softzone, A Wing, Tower B, Sarjapur Outer Ring Road, Bellandur, Bangalore - 560103 India
04 100 041863-023	SAP Malaysia Sdn. Bhd. Suite 22.09, Level 22, GTower 199, Jalan Tun Razak 50400 Kuala Lumpur Malaysia	04 100 041863-027	SAP Labs India - Gurgaon Vatika Towers, Tower - A, 4th Floor Sector - 54, Golf Course 122002 Gurgaon India
04 100 041863-024	SAP China (DBS) SAP Office 1000 Chenhui Road Building W2 201203 Shanghai China	04 100 041863-029	SAP Labs Israel 14 Eli Hurvitz Street, Ra'anana 4366517 Israel





ANNEX

to Certificate Registration No. 04 100 041863
DIN EN ISO 9001 : 2015

SAP SE
Digital Business Services
Dietmar-Hopp-Allee 16
69190 Walldorf
Germany



Scope

Services, Support and Maintenance Processes in SAP Digital Business Services (DBS) including SAP Business One Support and SAP Application Innovation Services (AIS) & SAP Installed Base & Maintenance Support (IMS) in Europe, Middle East, Africa, Asia Pacific, North and Latin America

Certificate Reg.-No.	Site	Certificate Reg.-No.	Site
04 100 041863-030	SAP Canada, Inc. SAP Labs Canada 100 Consilium Place Suite 400 Scarborough, Ontario M1H 3E3 Canada	04 100 041863-034	SAP Labs Silicon Valley SAP Labs, Inc. - Palo Alto 3410 Hillview Avenue Palo Alto, CA 94304 USA
04 100 041863-031	SAP UK Ltd. Clockhouse Place Bedfont Road Feltham Middlesex TW14 8HD United Kingdom	04 100 041863-035	SAP Mexico S.A. de C.V. Prolongación Paseo de la Reforma 600 Guillermo Haro Santa Fe 01210 México DF
04 100 041863-032	SAP Slovensko TwinCity C Mlynské nivy 16 82109 Bratislava Slovakia	04 100 041863-036	SAP China (DBS) 10th Floor, Tower 3 World Profit Center No. 16 Tianze Road Chaoyang District Beijing 100125 , P.R.C China
04 100 041863-033	LLC SAP Labs Saint Petersburg Malaya Morskaya 23 190000 St. Petersburg Russia	04 100 041863-037	SAP America 15 Wayside Road US-01805 Burlington, MA USA

TÜV NORD CERT GmbH

Langemarckstraße 20

45141 Essen

www.tuev-nord-cert.com



Deutsche
Akkreditierungsstelle
D-ZM-12007-01-00

ANNEX

to Certificate Registration No. 04 100 041863
DIN EN ISO 9001 : 2015

SAP SE
Digital Business Services
Dietmar-Hopp-Allee 16
69190 Walldorf
Germany



Scope

Services, Support and Maintenance Processes in SAP Digital Business Services (DBS) including SAP Business One Support and SAP Application Innovation Services (AIS) & SAP Installed Base & Maintenance Support (IMS) in Europe, Middle East, Africa, Asia Pacific, North and Latin America

Certificate Reg.-No.	Site	Certificate Reg.-No.	Site
04 100 041863-038	SAP America SAP Labs, Inc. 2600 Camino Ramon San Ramon, CA 94583 USA	04 100 041863-041	SAP SE Digital Business Services SAP-Allee 25 68789 St. Leon-Rot Germany
04 100 041863-039	SAP Australia Pty. Ltd. Level 15, 484 St Kilda Rd Melbourne VIC 3004 Australia	04 100 041863-042	SAP Philippines Inc. 15F Robinsons Cyberscape Beta Building Topaz & Ruby Roads, Ortigas Center Pasig City, Manila Philippines
04 100 041863-040	SAP France S.A. Tour SAP 35 rue d'Alsace 92300 Levallois-Perret France	04 100 041863-043	SAP Labs India SAP Labs India Pvt. Ltd. 138, EPIP, Whitefield Bangalore 560 066 India

- End of the List -


Certification Body
at TÜV NORD CERT GmbH

Essen, 2019-12-01

TÜV NORD CERT GmbH

Langemarckstraße 20

45141 Essen

www.tuev-nord-cert.com



Deutsche
Akkreditierungsstelle
D-ZM-12007-01-00