

WARRANTY CERTIFICATE



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Manufacturer's or Importer's Name: EMSA ELEKTROMOTOR ALT.SAN.VE TİC.A.Ş. Address: Meclis Mah. Teraziler Cad. no : 37 Sancaktepe/İST. Telephone: 0850 225 3672 Fax: 0850 205 4562 e-mail: info@emsa.gen.tr Authorized Signature: Company Stamp:	Seller's: Name: Address: Phone: Fax: e-mail: Invoice Date and Number: Delivery Date and Place: DELIVERY NOTE DATE Authorized Signature: Company Stamp:
PRODUCT	
Type : DIESEL GENERATOR Brand : EMSA Model : E BD EM 0050	Warranty Period : 2 YEARS Maximum Repair Period : 20 WORK DAYS Label and Serial Number : 202407250

WARRANTY CONDITIONS

- 1) Warranty period starts from the date the product is delivered and is 2 (two) years.
- 2) The entire product, including all its components are included in the warranty.

3) If the item turns out to be defective, in accordance with the Law on Protection of Consumers No. 6502 Article 11, the consumer is entitled to:

- a) Reneg on contract,
- b) Request discount on sale price,
- c) Request free repair,
- d) Request the sold product to be replaced with a non-faulty one,

can be invoked.

- 4) If the consumer opts for the right of free repair, the seller is obliged to conduct or have conducted the repair of the product without requesting cost of workmanship, replaced parts or any other fee. Consumer may use the right of free repair against the manufacturer or the importer as well. The seller, the producer, and the importer are jointly liable for the exercise of this right of the consumer.
- 5) In the event that the consumer selects the right of free of charge repair, if
 - the product fails again during warranty period,
 - maximum term necessary to repair is exceeded,
 - it is determined that repair is not possible by a report issued by authorized service station, seller, manufacturer or importer;consumer may request the refund of the product cost, a discount amounting to the fault or replacing the product with a non-faulty one, if possible. The seller may not refuse such a claim of the consumer. The seller, the producer, and the importer are jointly liable in the event that this claim is not met.
- 6) Repair period for the product shall be 20 workdays maximum or 30 workdays maximum for automobiles and trucks. This duration starts from the date that the malfunction is notified to the authorized service station within the warranty period or the date of the good's delivery to the authorized service station outside the warranty period. If the product's malfunction cannot be removed within 10 work days manufacturer or importer is obliged to present the consumer with the use of another product with similar characteristics until the product repair is completed. In case the product has a failure during the warranty period, the period during the repair process is added to the warranty period.
- 7) The malfunctions occurring due to the product being used against the conditions specified in the user manual are not covered in warranty.
- 8) Consumer can apply to Consumer Arbiter Committee or Consumer Court where the consumer action is conducted in cases of disputes arising from issues regarding using the warranty rights.
- 9) If this Warranty Certificate is not provided by the seller, the user may apply to Ministry of Customs and Market Surveillance Head Office.