

PARTICIPATION NOTICE

Services (free translation)¹

Regarding the procurement of: an Integrated and customized Management Information System (MIS) for the digitalization of FGDSB's operational processes

Procurement procedure: *open tender*

The procedure was included in the contracting authority's public procurement plan: *No*

- 1. Name of the contracting authority:** Deposit Guarantee Fund in the Banking System
- 2. IDNO:** 40597018
- 3. Address:** ave. Ștefan cel Mare si Sfânt no.180, Office 1312, MD-2004, mun. Chișinău, Republic of Moldova
- 4. Phone/Fax number:** (373 22) 29 62 81
- 5. Email address and official website of the contracting authority:** info@fgdsb.md; www.fgdsb.md
- 6. Email address or official website from which the procurement documents can be accessed:** The procurement documents are attached within the procedure in the SIA "RSAP" M-Tender system.
- 7. Type of contracting authority and main area of activity (where applicable, indicate whether the contracting authority is a central purchasing body or whether the procurement involves another form of joint procurement):** The Deposit Guarantee Fund in the Banking System (FGDSB) is a legal entity governed by public law, autonomous and independent from any other public authorities, individuals or legal entities. The mission of the FGDSB is to manage the Bank Deposit Coverage Fund in accordance with the provisions of LP 160/2023 and to use its resources to compensate depositors up to the coverage level in case deposits within a member institution become unavailable, also to manage the Bank Resolution Fund in accordance with the provisions of LP 232/2016 on the recovery and resolution of banks.
- 8. The Buyer invites interested economic operators, who can meet his needs, to participate in the procurement procedure regarding the delivery / provision of the following goods / services:**

No.	Code CPV	Name of goods / services / works	Unit of measurement	The amount	Full technical specification required, Reference Standards	Estimated value without VAT, MDL
Lot: Integrated and customized Management Information System (MIS) for the digitalization of FGDSB's operational processes						
1	72200000-7	Integrated and customized Management Information System (MIS) for the digitalization of FGDSB's operational processes: - Module 1: Payout of guaranteed bank deposits	unit	1	The detailed technical requirements are described in the Terms of Reference.	1 667 000,00

¹ Translator's explanatory note: The translation of the Tender Documents is provided as a free translation from Romanian, which is official and bidding version.

		- Module 2: FGDSB operational activities - Module 3: Financial recordkeeping				
2	79633000-0	Training services related to the integrated information system	serv.	1		
3	72212422-3	Man-hours for additional developments and change requests during the implementation and warranty period (50 man-hours)	man/hour	50	Additional developments and change requests will be measured in man-hours of work effort, shall not exceed a total of 50 hours, and will be paid based on the actual volume requested.	
Total estimated value, MDL						1 667 000,00

9. **In the case of pre-selection procedures, indicate the minimum number of candidates and, where applicable, the maximum number:** *not applicable.*
10. **If the contract is divided into lots, one economic operator may submit a tender (to be selected):**
 - 1) For a single lot;
 - 2) For multiple lots;
 - 3) **For all lots;**
 - 4) Other limitations regarding the number of lots that may be awarded to the same tenderer.
11. **Admission or prohibition of alternative offers:** *not admissible.*
12. **Required terms and conditions of delivery/performance:** *The services will be provided by the Provider in accordance with all the requirements set forth in the lot description and as specified in the Terms of Reference.*
13. **Term of validity of the contract:** The implementation of the project will be structured in several successive stages as follows:
 - 1) Functional requirements analysis and system architecture design;
 - 2) Development of the IT solution and integration of functional components;
 - 3) System testing, user training and commissioning;
 - 4) Technical maintenance and post-implementation support phase.

Economic operators are required to include in their offer an estimated implementation schedule for all modules and submodules (as applicable) specified in the Terms of Reference.

The final timetable, together with the concrete delivery milestones, will be agreed with the economic operator awarded the contract, depending on the final configuration of the modules selected for implementation in each phase of the project.
14. **Procurement contract reserved for sheltered workshops or that it can only be performed under sheltered employment programs (as appropriate):** *no.*
15. **The provision of the service is reserved to a particular profession by virtue of laws or administrative acts (as appropriate):** *not applicable.*
16. **Brief description of the criteria for the eligibility of economic operators that may lead to their elimination and of the selection criteria; the minimum level (s) of requirements that may be imposed; the requested information (DUAE, documentation):**

No.	Description of the criterion / requirement	How to demonstrate the fulfillment of the criterion / requirement:	Minimum level / mandatory
Documents constituting the tender			
<i>In accordance with art.65 paragraph (4) of the Law on Public Procurement no.131 of 03.07.2015, the submission of the tender implies the submission in a common set of the technical proposal, financial proposal, the DUAE form and the tender guarantee.</i>			
1	Technical specifications	The original confirmed by electronic signature, according to Annex no. 22 of the Standard Documentation approved by Order of the Minister of Finance no.115 of 15.09.2021.	Yes
2	Price specifications	The original confirmed by electronic signature, according to Annex no. 23 of the Standard Documentation approved by Order of the Minister of Finance no.115 of 15.09.2021.	Yes
3	DUAE form	The original confirmed by electronic signature as per the Buyer's form.	Yes
4	Technical solution description	The original confirmed by electronic signature and, if applicable according to the tenderer's legislation, the scanned version of the original confirmed by the application of the signature and stamp of the Participant.	Yes
5	Total Cost of Ownership (TCO)	The original confirmed by electronic signature and, if applicable according to the tenderer's legislation, the scanned version of the original confirmed by the application of the signature and stamp of the Participant.	Yes
6	Offer guarantee	According to Annex no. 9 of the Standard Documentation approved by Order of the Minister of Finance no.115 of 15.09.2021. 1% of the tender amount excluding VAT.	Yes
Qualification and selection documents			
1	Declaration of validity of the offer	The original confirmed by electronic signature - according to Annex no. 8 of the Standard Documentation approved by Order of the Minister of Finance no.115 of 15.09.2021.	Yes (on request)
2	Proof of registration as a legal entity in accordance with the legal provisions of the country in which the tenderer is established	Copy - actual, current company registration certificate/decision or extract, certifying the legal entity status of the tenderer - issued by the authorized body according to the country of residence of the tenderer.	Yes
3	Bank account allocation certificate or other document confirming the tenderer's bank details	Copy - actual, issued by the bank holding the account.	Yes (on request)
4	Financial statements	Copy - the latest set of financial statements, signed by the representative of the audit company, certified accountant or endorsed by the National Bureau of Statistics of the Republic of Moldova or the authorized body of the country of residence of the economic operator.	Yes (on request)
5	Certificate confirming the non-application of criminal sanctions (criminal record) against the tenderer	Copy - valid certificate issued by the competent institution of the Ministry of Internal Affairs, which reflects the information about the non-application of criminal sanctions during the last 3 years, or by the competent body in the country of residence of the foreign economic operator.	Yes (on request)
6	Demonstration of the experience of the economic operator in the field of activity related to the subject of the contract to be awarded	The tenderer must have at least 3 years of specific experience in the provision of similar services in the field, a good reputation, professional competence and other capacities necessary to execute the public procurement contract to the required quality throughout the period of validity. In this regard the economic operator shall fill in both the related chapters in the DUAE, as well as the Declaration on the list of the main deliveries/services performed in the last minimum 3 years of activity (original confirmed by electronic signature - according to Annex no.12 of the Standard Documentation, approved by Order of the Minister of Finance no.115 of 15.09.2021).	Yes
7	Authorization letter of the person authorized to sign the tender on	Original confirmed by electronic signature and if applicable according to the tenderer's legislation, the	Yes

	behalf of the tenderer (each associated member) / to commit the tenderer to the procurement procedure	<i>scanned version of the original confirmed by the application of the signature and stamp of the Participant</i>	<i>(if the tender is submitted on behalf of an association)</i>
8	The leader's express and authentic power of attorney on the basis of which he/she acts on behalf of and for the associate members	Original confirmed by electronic signature and if applicable according to the tenderer's legislation, the scanned version of the original confirmed by the application of the signature and stamp of the Participant	Yes <i>(if the tender is submitted on behalf of an association)</i>
9	Recommendation letter	<i>The scanned version of the original or original confirmed by electronic signature and if applicable according to the tenderer's legislation - the signature and stamp of the Participant.</i>	Yes
10	List of key experts proposed for contract implementation	<i>The scanned version of the original or original confirmed by electronic signature and if applicable according to the tenderer's legislation - the signature and stamp of the Participant.</i>	Yes
11	CVs of key experts mentioned in the List of key experts	<i>The scanned version of the original or original confirmed by electronic signature and if applicable according to the tenderer's legislation - the signature and stamp of the Participant.</i>	Yes
IMPORTANT: 1. The economic operator must demonstrate a minimum of 3 (three) years of experience in providing services and/or delivering products similar to the subject of the procurement. Experience will be proven by presenting relevant contracts executed within the last 3 years, letters of recommendation, or other types of confirmations. 2. The economic operator must meet the eligibility requirements stipulated in Article 16(6) and Article 19 of the Public Procurement Law No. 131 of 03.07.2015, as well as fulfill the criteria of a responsible employer and taxpayer. The contracting authority reserves the right to exclude from the procurement procedure any bidder who does not comply with the mentioned requirements, provided that the contracting authority can demonstrate this fact by any appropriate means. Upon request, the economic operator shall provide the company's ownership structure (founders, partners, shareholders, administrators, ultimate beneficiaries, and the regions where they are registered, reside, and conduct their main economic activity).			

17. Offer guarantee - Yes, amount - 1% of the amount of the offer excluding VAT.

- a) The offer guarantee by transfer to the account of the contracting authority, according to the following bank details:

Beneficiary of the payment: Deposit Guarantee Fund in the Banking System

IDNO: 40597018

Address: ave. Ștefan cel Mare și Sfânt no.180, Office 1312, MD-2004, mun. Chișinău, Republic of Moldova

Name of the Bank: National Bank of Moldova

BIC Code: NBMDMD2X

IBAN Code: MD67NB0000000000000364271

Payment Note: "For the offer guarantee for the contract offer in the OT procurement procedure" or,

- b) Bank guarantee (issued by a licensed bank) according to Annex no. 9 of the standard documentation approved by the order of the Ministry of Finance no. 115 of 15.09.2021.

The original of the bank guarantee letter signed in holograph must be submitted within 3 working days of the request. Original or scanned version of the original confirmed by electronic signature. The validity period of the bank guarantee will exceed by 20 calendar days the validity period of the offer.

18. Performance guarantee - Yes, amount - 5% of the contract value including VAT.

- a) **Form of the performance guarantee:**

The performance guarantee by transfer to the account of the contracting authority, in accordance with the following bank details:

Beneficiary of the payment: Deposit Guarantee Fund in the Banking System

IDNO: 40597018

Address: ave. Ștefan cel Mare si Sfânt no.180, Office 1312, MD-2004, mun. Chișinău, Republic of Moldova

Name of the Bank: National Bank of Moldova

BIC Code: NBMDMD2X

IBAN Code: MD67NB0000000000000364271

with the note “For the contract performance guarantee for the procurement procedure by OT”,
or,

- b) Performance guarantee issued by a licensed bank, *as per Annex No. 10 of the standard documentation approved by Ministry of Finance Order No. 115 of 15.09.2021*. The validity period of the bank guarantee shall exceed the planned date of final acceptance of the solution by at least 30 calendar days, including time tolerances accepted according to the project plan.

To be presented by the winning tenderer at the time of conclusion of the contract.

Note: Any commission charged by the intermediary banks for the transfer of the performance guarantee will be borne by the tenderer. The tenderer shall ensure the transfer of the full amount of the performance guarantee to the FGDSB account.

19. Reason for use of the accelerated procedure (in the case of open, restricted and negotiated procedure), if applicable: *not applicable*.

20. Specific award techniques and instruments (if applicable, specify whether framework agreement, dynamic purchasing system or electronic auction): *not applicable*.

21. Special conditions for performance of the contract: *not applicable*.

22. Offers shall be submitted in the currency: Moldovan Lei (MDL). USD, EUR will be accepted with conversion into MDL at the deadline for submission of offers. At the same time, with resident economic operators, the awarded contract will be signed in MDL, in the amount converted into MDL at the NBM exchange rate, as of the date of the deadline for submission/opening of the tender.

23. The evaluation criteria applied for the award of the contract: *Best quality-cost ratio*.

24. The evaluation factors of the most advantageous tender in economic terms and their weights: apply.

No.	Name of the evaluation factor	Weight %
1	Financial Evaluation (Total Cost of Ownership of the Solution)	40%
2	Evaluation of performance criteria, including: 1. Technical Proposal Quality and Compliance with Requirements 2. Technical Expertise and Experience 3. Price Transparency and Clear Price Structure 4. Presentation of Hardware and Software Specifications 5. Timeline and project plan 6. Innovation and value-added proposals	60% 25% 15% 5% 5% 5%
Total:		100 %

The total cost of ownership of the solution shall be calculated based on the information provided in Annex 3 to the Terms of Reference.

Note: Maintenance and support costs, as well as the estimated future costs for development services based on change requests, for a period of 5 years after the solution is deployed, are not included in the estimated amount of the tender procedure but are important for evaluating the total value of the offer (total cost of ownership of the solution).

Calculation of the Final Score

The Final Score of each bidder is determined based on their performance for each criterion, according to the description in point 14 “Evaluation Criteria” within Annex no. 4 of the Terms of Reference.

The offer that will obtain the highest Final Score will be awarded the contract.

In the event that the submitted offers exceed the budgeted amount for the tender procedure, FGDSB reserves the right to select none of the participants as the winning offer. This decision will be made in accordance with the best interests of the project and the available budget.

25. Deadline for submission / opening of tenders:

- until: *in accordance with AIS „RSAP” M-Tender (11:00 AM)*
- on: *in accordance with AIS „RSAP” M-Tender (September 25, 2025)*

26. Address to which tenders or requests to participate must be sent: *Tenders will be submitted electronically through AIS „RSAP” M-Tender.*

27. The term of validity of the offers: 60 calendar days

28. Place of opening the offers: *AIS „RSAP” M-Tender.*

Delayed bids will be rejected

29. Persons authorized to be present at the opening of tenders: *Tenderers or their representatives have the right to participate in the opening of tenders, unless the tenders have been submitted through the AIS „RSAP” M-Tender.*

30. The language or languages in which tenders or requests to participate must be drawn up: *Romanian and / or English.*

31. That contract relates to a project and / or program financed by European Union funds: *No.*

32. Name and address of the body responsible for resolving appeals:

National Agency for Solving Complaints

Address: mun. Chişinău, ave. Ştefan cel Mare şi Sfânt no.124 (4 floor), MD 2001;

Phone/Fax/email: 022-820 652, 022 820-651, contestatii@ansc.md

33. Date (s) and reference (s) of previous publications in the Official Journal of the European Union concerning the contract (s) to which that notice relates (if applicable): *Not applicable.*

34. In the case of regular purchases, the estimated timing for the publication of future announcements: *Not applicable.*

35. Date of publication of the notice of intent or, where applicable, a statement that no such notice has been published: *Notice of Intent No. 1 dated July 31, 2025, published in BAP No. 61 of August 08, 2025, pp. 290–292, https://tender.gov.md/ro/system/files/bap/2014/bap_nr_61_0.pdf*

36. Date of dispatch of the contract notice: *according AIS "RSAP" M-Tender (11.08.2025)*

37. Within the public tender procedure will be used/accepted:

Name of the electronic tool	Will use/accept or not
Electronic submission of offers or requests to participate	Yes
Electronic ordering system	No
E-invoicing	Yes
E-payments	Yes

38. The contract is covered by the Government Procurement Agreement of the World Trade Organization (only in the case of notices sent for publication in the Official Journal of the European Union): *Not applicable.*

39. Other relevant information:

Bidders shall consider that all information submitted by them via the "RSAP" M-Tender Information System shall be deemed public. Any bid documents containing confidential information and classified as trade secrets, for the purpose of protecting intellectual property and personal data, in accordance with Article 17(2) of Law No. 131/2015, shall be sent to the contracting authority by email, at the following address: info@fgdsb.md, no later than the established deadline for submission.

Given the public nature of the procurement procedure, the following forms — Technical Specifications, Price Specifications, the ESPD Form (DUAE), and the Bid Guarantee — shall retain their public status and may not be classified as trade secrets or confidential information.

Failure to comply with the above provisions shall result in the disqualification of the bid.

The leader of the working group:

Dionis CATANOI
(electronically signed)