


TECHNICAL SPECIFICATION

Tender number: ocds-b3wdp1-MD-1762940646604 dated November 12, 2025
Tender name: Maintenance, repair and troubleshooting services for five Rapiscan Eagle M4507 X-ray scanning systems for inspection of containers and trucks (for 2026)

Name of services	Name of the model of the good/service	Country of Origin	Manufacturer	Full technical specification required by the contracting authority	Full technical specification proposed by the tenderer	Reference standards
1	2	3	4	5	6	7
<p>Maintenance, repair and troubleshooting services for five Rapiscan Eagle M4507 X-ray scanning systems for inspection of containers and trucks (for 2026)</p> 	Rapiscan Eagle M4507	UK	Rapiscan Systems Limited	<p>The Customs Service of the Republic of Moldova has 5 (five) Rapiscan Eagle M4507 EU Specification Model Mobile X-Ray systems based on the Mercedes Benz chassis with a 4.5MeV linear accelerator M3 series X-ray radiation production system.</p> <ul style="list-style-type: none"> In order to ensure their operation, it is necessary to purchase: <ul style="list-style-type: none"> - maintenance, repair and troubleshooting services for five container and truck cargo inspection systems by X-ray 	<p>The Customs Service of the Republic of Moldova has 5 (five) Rapiscan Eagle M4507 EU Specification Model Mobile X-Ray systems based on the Mercedes Benz chassis with a 4.5MeV linear accelerator M3 series X-ray radiation production system.</p> <ul style="list-style-type: none"> In order to ensure their operation, we offer: <ul style="list-style-type: none"> - maintenance, repair and troubleshooting services for five container and truck cargo inspection systems by X-ray scanning - 	

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				<p>scanning - Rapiscan Eagle M4507 EU Specification Model Mobile X- Ray based on Mercedes Benz chassis with 4.5MeV linear accelerator M3 series, X-ray radiation production system, with the cost including spare parts (except linear accelerator) necessary for the proper functioning of the equipment, consultation services and/or training of technical personnel; - logistic services regarding the adjustment, replacement and/or purchase of parts or technical services for equipment or related subsystems. • Place of operations – localities located within the national borders of the Republic of Moldova, where the equipment/system</p>	<p>Rapiscan Eagle M4507 EU Specification Model Mobile X- Ray based on Mercedes Benz chassis with 4.5MeV linear accelerator M3 series, X-ray radiation production system, with the cost including spare parts (except linear accelerator) necessary for the proper functioning of the equipment, consultation services and/or training of technical personnel; - logistic services regarding the adjustment, replacement and/or purchase of parts or technical services for equipment or related subsystems. • Place of operations – localities located within the national borders of the Republic of Moldova, where the equipment/system is used, stored or demonstrated.</p>	
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				<p>is used, stored or demonstrated.</p> <ul style="list-style-type: none"> • Service provision period: 2026. • Response time to notification - up to 8 hours from the moment of the call or notification by the System Operator or the customs representative at the operating location. • Standard System Repair Term: <ul style="list-style-type: none"> - up to 72 hours from the moment of receipt of the notification by the Service Provider; - 30 days for specialized modules (scanner gearbox, X-ray linear accelerator beam longitudinal axis, pulse transformer and magnetron). 	<ul style="list-style-type: none"> • Service provision period: 2026. • Response time to notification - up to 8 hours from the moment of the call or notification by the System Operator or the customs representative at the operating location. • Standard System Repair Term: <ul style="list-style-type: none"> - up to 72 hours from the moment of receipt of the notification by the Service Provider; - 30 days for specialized modules (scanner gearbox, X-ray linear accelerator beam longitudinal axis, pulse transformer and magnetron). 	
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Signed: _____

Name and Surname: **Jose Niebla Rodriguez**

Position: **Senior Contracts Manager, EMEA**

Bidder: **Rapiscan Systems Limited**

Address: **X-Ray House, Bonehurst Road, Salfords, Surrey, RH1 5GG, UK**



Date: **10 December 2025**