

First line Support Agreement

Originally made on the 1st of August, 2019 and hereby modified on the 1st of September, 2021 by and between:

Consortix Kft., a limited liability company, having its registered office at Lajos utca 74-76, 1036-Budapest, Hungary, registered in Hungary under number 01-09-201818& VAT HU 25134847 (hereinafter referred to as the “**Provider**”)

and

St. James’s Place Wealth Management Group Ltd, a company incorporated in England and Wales, having its registered office at St. James’s Place House, 1 Tetbury Road, Cirencester, Gloucestershire, GL7 1FP, with registration number 02661044 (hereinafter referred to as the “**Client**”)

with both the **Client** and the **Provider** being sometimes referred to in this First line Support Agreement (hereinafter referred to as “**Agreement**”) as a “**Party**” or collectively as the “**Parties**”.

1. ANTECEDENTS, REFERENCE TO SUPPORT AGREEMENT

The Client has entered into an Agreement with SAS Software Limited and/or SAS Institute Inc (hereinafter referred to as “**SAS**”), which includes terms relating to support and maintenance of the SAS AML system.

As Provider has implemented the Accelerator configuration on top of the SAS AML solution, to ensure the continuous and reliable operation of the system, Client entrusts the Provider with the first-line support.

2. DEFINITIONS

- **Service:** The services determined in Points 4-6.1.2 of this present Support Agreement.
- **IS:** SAS AML SOFTWARE with Accelerator configuration
- **first level system support:** direct management and solving of failures, problems and issues occurring during the operation of the System with short reaction time
- **second-level system support:** service provided by SAS for managing and solving all the failures and problems falling outside the professional competence of the Provider and exceeding the scope of First-Line system support constituting the subject of this present Support Agreement.





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Signatures of the Parties' representatives

on behalf of **Client**

Mark Sutton

name

CRO

position

Handwritten signature of Mark Sutton in black ink.

signature

16/09/21

date

on behalf of **Provider**

Tamás Ács

name

CEO

position

Handwritten signature of Tamás Ács in blue ink.

signature

September 1, 2021

date