



Manufacturer's Authorization Form

To: Serviciul Tehnologia Informației și Securitate Cibernetică
Moldova, Chișinău, MD-2033, Piața Marii Adunări Naționale 1

Re: ocds-b3wdp1-MD-1779190146254 - Echipament de telecomunicații

This Manufacturer's Authorization Form is issued by the Cisco entity specified below ("**Cisco**"). Further details about Cisco entities can be found here: <https://www.cisco.com/c/en/us/about/legal/terms-sale-software-license-agreement/company-registration-information.html>.

As of the date of this Manufacturer's Authorization Form, Cisco hereby confirms that it-lab.MD, stradela Studentilor, 2/4, of. 217, Chisinau, MD-2020, MOLDOVA ("**Partner**") is authorized by Cisco, in the Territory specified below, to resell Cisco offers and services, and to use Cisco offers and services to provide a managed or cloud service offering to Partner's end users.

Partner Profile:

You can check Partner's authorization profile via Cisco's partner locator tool: [https://locatr.cloudapps.cisco.com/WWChannels/LOCATR/pf/index.jsp#/,](https://locatr.cloudapps.cisco.com/WWChannels/LOCATR/pf/index.jsp#/) which specifies Partner's current specializations, portfolio designations, and competencies, among other things. Please note that any references to a "Preferred Partner" portfolio designation solely indicates a partner's achievement of objective criteria related to that portfolio, is not exclusive to any partner, and does not imply any favoritism by Cisco.

United States Government sales: If Cisco's Partner Locator indicates that Partner has a US Federal Authorization competency, Partner is authorized to resell Cisco offers and services to federal governmental entities within or of the US Otherwise, Partner is not authorized to do so. Please note that this Manufacturer's Authorization Form is not intended to be a letter of supply in support of a GSA, SEWP or similar GWAC, nor to authorize Partner to pursue indefinite-delivery/indefinite-quantity contracts, statewide procurement vehicle, consortium pricing agreement, or similar contracts. Such authorization must be obtained separately.

Territory: Moldova

If the country specified above resides within the Extended EEA (the member states of the European Union, as well as Iceland, Liechtenstein, Norway, Switzerland, Andorra, Monaco, San Marino, Vatican City, and the United Kingdom), Partner's Territory includes the entire Extended EEA.

For information on Cisco **product warranties**, please visit <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

Maintenance/technical support services, where pre-purchased by Partner, are provided by Cisco in accordance with the support contract that Partner has with Cisco. Information about Cisco's Technical Assistance Center and related contact numbers can be found here: http://www.cisco.com/en/US/support/tsd_cisco_worldwide_contacts.html.

All Cisco offers and services are subject to the **End-of-Life Policy** (<http://www.cisco.com/c/en/us/products/eos-eol-policy.html>), which governs both end of sale and end of support.

For learning more about **Cisco's approach to quality (including information on ISO certifications)**, please refer to: <https://www.cisco.com/c/en/us/about/approach-quality.html>.



For **security, data privacy, and compliance data and documents**, visit Cisco's Trust Center at: <https://www.cisco.com/c/en/us/about/trust-center.html>.

Partner is an independent contractor and has no authority to commit and/or bind Cisco or its affiliates in any way.

This Manufacturer's Authorization Form shall be valid for six (6) weeks from the date specified below, unless Partner's authorization expires or terminates earlier.

Yours sincerely,

Cisco International Limited

Elisabeth De Dobbeleer
SVP, Cisco Partner Programs

A handwritten signature in black ink, appearing to read "Elisabeth De Dobbeleer".

Date: June 10, 2026