

SOP Number: ITCSOP-000354	Version: 10.0; Most-Recent; Effective; CURRENT	Effective Date: 13-Jun-2020
Title:	Product Service Maintenance Plan	

GTS
Management /
ITC T/S
Management

Preventative Maintenance

7. Establishes and defines the Preventative Maintenance in the applicable Service Test Procedure for each product based upon R&D input.

- The Preventative Maintenance cycle is typically a minimum of once every twelve (12) months, but can vary based upon the system configuration, product use, or environmental conditions.
- Customers are not typically billed for preventative maintenance during the system warranty period.
- The number of preventative maintenance cycles per year, is shown in Table 1 below and the parts to be replaced are defined in the applicable Service Test Procedure.

TABLE 1

PRODUCT	PREVENTIVE MAINTENANCE
3000LE™	1
ARGOS MOVU	1*
Centurion®	1
CONSTELLATION®	2
INFINITI®	1
LAUREATE™	1
LenSx®	2
Luxor® / QVue® Microscope	1
LX3 Microscope	1
Ngenuity	1
OCUSCAN® RxP	1
ALL ORA VerifEye, VerifEye+™ and VLink	1
PurePoint™	1
SL1000 Slit Lamp	1
WaveLight® Allegretto Wave® Eye-Q (1010)	2
WaveLight® Allegretto Wave® (1007/1008/1009)	2
WaveLight® Allegro Analyzer® I & II (1070/1071/1073)	2
WaveLight® Allegro® OB820 (BioGraph) (1088)	2
WaveLight® Allegro Oculyzer® I & II (1074/1077)	2
WaveLight® Allegro Topolyzer® (1075/1076)	2
WaveLight® Allegro Topolyzer Vario® (1029)	2
WaveLight® EX500® (1016)	2
WaveLight® FS200® (1025)	2
Verion™	1**

* Per ARGOS Service Manual

- d. Periodic maintenance of the instrument is not required by the user. Maintenance of the machine is required when the machine does not pass its function check (Daily Calibration process). When the function check is not successful (Figure 179), the user is prompted to contact technical service or the distributor.

NOTE: PM's are optional and can be used for sites with contracts including annual

** Per Verion STP, under "Purpose and Scope"

- e. All functional tests "described by this instruction" and "documented by the checklist" includes the requirements for Preventive Maintenance. No separate activities are defined or required to perform a PM. Using this functional test for PM purposes is optional and can be used for sites with contracts including annual PM.

Status:	Effective	Supersedes:	SOP-0354
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Data: Septembrie 2020

De la: Ovidiu Tănăsescu Alcon Romania

Subiect: Plan de mentenanță (revizii) pentru aparatul de chirurgie vitreo-retiniana Alcon model Constellation® Vision System

În atenția persoanelor interesate,

Confirmăm prin prezenta, că planul de mentenanță (revizii) pentru aparatul de chirurgie vitreo-retiniana Alcon model Constellation® Vision System include 2(două) revizii / an, de obicei, odată la 6 luni calendaristice.

Revizia aparatului Constellation® Vision System include următoarele operații:

- Verificare stare aparat (să nu aibă lovituri, crăpături, starea șuruburilor și prinderilor roților, etc.);
- Verificare parametri tensiune de alimentare (tensiune, împământare, verificare întrerupători, etc.);
- Verificarea protecțiilor interne care asigură funcționarea în condiții de siguranță ale aparatului;
- Verificare conectori și cabluri;
- Măsurarea tensiunii din sursa de alimentare și din bateria de back up;
- Măsurarea rezistențelor diferitelor ansamble ale aparatului;
- Verificare și curățare filtre;
- Verificare modul pneumatic (verificare mecanism pompă și pistoane de acționare asupra casetei, verificare mecanism de prindere al casetei);
- Verificare și curățare ventilatoare de răcire;
- Verificarea presiunii cu casetă uscată (la diferitele praguri de măsurare a presiunii și vacuumului);
- Verificare recunoaștere casetă;
- Testare la priming a casetei;
- Verificare rezistență a instrumentelor de măsură;
- Verificare infuzie cu flowmeter
- Verificare injecție și extracție
- Verificare coagulare la cele trei praguri;
- Verificare parte de phaco prin măsurarea amplitudinale și torsionale;
- Verificare vitrectomie la 5000 cpm, 7500 cpm și 10000 cpm
- Verificare și calibrare ecran;
- Verificare iluminator(intensitate luminoasă, durata de viață lampă)
- Verificare laser (energie, lumină de țintire)
- Descărcare fișiere de loguri și erori;
- Verificare pedală (funcționare continuă și ușoară);
- Verificare sonde client (hand piece, sonde I/A și sonde coagulare, fragmatom);

-
- Verificare parametrii de lucru conform procedurilor de service Alcon și întocmire STP (service test procedure).
 - Verificare parametrii de protecție electrică conform SREN 60601/ SREN 62353

Vă mulțumim pentru interesul pentru aparatele Alcon și vă rog să nu ezitați să ne contactați în cazul în care aveți nevoie de informații sau detalii suplimentare.

Cu respect,

Ovidiu Tănăsescu

Technical Service Manager

301-311, Barbu Vacarescu Blvd., 020276 Bucharest, ROMANIA

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Alcon

TO WHOM IT MAY CONCERN

We, **Alcon Pharmaceuticals Ltd.**, located at Rue Louis d'Affry 6, 1701 Fribourg, Switzerland ("**APL**") herewith confirm that **Alcon Romania S.R.L.**, Romanian legal person having the legal form of limited liability company, incorporated and functioning in accordance with the laws of Romania, registered office in Romania, Bucharest, 301- 311 Barbu Vacarescu st. , 5¹ floor, office 001, District 2, is the authorized service provider in Romania and the Republic of Moldova for the medical devices manufactured by ALCON in U.S., IRELAND, GERMANY and SWITZERLAND, as follows:

Alcon
Laboratories
Inc.
6201 South
Freeway
Fort Worth, TX 76134

Alcon
Research,
Ltd. 9965
Buffalo
Speedway
Houston, TX
77054

Alcon
Research,
Ltd.
6065 Kyle
Lane
Huntington, WV 25702

Alcon
Research,
Ltd. 1580 O
Alton
Parkway
Irvine, CA
92618

Alcon
Laboratorie
s, Inc. 250 I
Discovery
Drive
Orlando, FL
32826

Alcon
Laboratories
, Inc. 714
Columbia
Avenue
Sinking Spring, PA 19608

Alcon Ireland B.V.
Cork Business &
Technology Park
Model Farm Road
Cork, Ireland

Alcon
Grieshaber,
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Winkelrieds
strasse 52
CH-8203
Schaffhaus
en
Switzerland



Benannt durch/Designated by
Zentralstelle der Länder
für Gesundheitsschutz
bei Arzneimitteln und
Medizinprodukten
www.zlg.de
ZLG-BS-244.10.08



Product Service

EC Certificate

Full Quality Assurance System

Directive 93/42/EEC on Medical Devices (MDD), Annex II excluding (4)

(Devices in Class IIa, IIb or III)

No. G1 020895 0393 Rev. 00

Manufacturer:

Alcon Laboratories, Inc.

6201 South Freeway

Fort Worth, TX 76134-2099

USA

Product Category(ies): Ophthalmic Implants, Irrigating Solutions, Viscoelastics, Ophthalmic Surgical Disposable Products, Ophthalmic Surgical Procedure Packs, Contact Lens Care Products, Ophthalmic Cutting Instruments, Cannulas, Cystitomes, Surgical Sponges and Sutures, Ophthalmic Solutions and Gels, Surgical Devices and Electrosurgical Products for Use in Ophthalmic Procedures (Cataract, Vitreoretinal, Laser and Imaging), Wavefront Technology Equipment for Ophthalmic Diagnostics and Ophthalmic Devices for the Treatment of Chronic Disease of the Eyelid, Sterile Soft Contact Lenses for Correction of Refractive Error and/or for Use as Bandage Lenses (Soft Corrective Contact Lenses, Extended Wear / Therapeutic Contact Lenses; Silicone Hydrogel Soft Contact Lenses, Corrective; Non-Silicone Hydrogel Soft Contact Lenses, Corrective)

The Certification Body of TÜV SÜD Product Service GmbH declares that the aforementioned manufacturer has implemented a quality assurance system for design, manufacture and final inspection of the respective devices / device categories in accordance with MDD Annex II. This quality assurance system conforms to the requirements of this Directive and is subject to periodical surveillance. For marketing of class III devices an additional Annex II (4) certificate is mandatory. All applicable requirements of the testing and certification regulation of TÜV SÜD Group have to be complied with. For details and certificate validity see: www.tuvsud.com/ps-cert?q=cert:G10208950393Rev.00

Report No.: 713194570

Valid from: 2021-02-05

Valid until: 2024-05-26

Date, 2021-02-05

Christoph Dicks

Head of Certification/Notified Body



Product Service

Certificate

No. Q5 020895 0357 Rev. 02

Holder of Certificate: **Alcon Laboratories, Inc.**
6201 South Freeway
Fort Worth, TX 76134-2099
USA

Certification Mark:



Scope of Certificate: **Design and Development, Production, Distribution, Marketing, Sales, Installation and Servicing of Ophthalmic Devices**

The Certification Body of TÜV SÜD Product Service GmbH certifies that the company mentioned above has established and is maintaining a quality management system, which meets the requirements of the listed standard(s). All applicable requirements of the testing and certification regulation of TÜV SÜD Group have to be complied with. For details and certificate validity see: www.tuvsud.com/ps-cert?q=cert:Q5 020895 0357 Rev. 02

Report No.: 72168932

Valid from: 2022-04-25

Valid until: 2025-04-24

Date, 2022-04-25

Christoph Dicks
Head of Certification/Notified Body

Certificate

No. Q5 020895 0357 Rev. 02

Applied Standard(s): EN ISO 13485:2016
Medical devices - Quality management systems -
Requirements for regulatory purposes
(ISO 13485:2016)
DIN EN ISO 13485:2016

Facility(ies): Alcon Research, LLC
15800 Alton Parkway, Irvine CA 92618-3818, USA

Production and Distribution of Ophthalmic Surgical Disposable
Products, Surgical Devices and Electrosurgical Disposable
Products for Use in Ophthalmic Procedures (Cataract,
Vitreoretinal, Laser and Imaging) - Wavefront Technology
Equipment for Ophthalmic Diagnostics, and Ophthalmic Devices
for the Treatment of Chronic Disease of the Eyelid

Alcon Laboratories, Inc.
6201 South Freeway, Fort Worth, TX 76134-2099, USA

Management Oversight Responsibilities for the Design,
Development, Manufacturing, Distribution, Servicing, and
Installation of Ophthalmic Medical Devices

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Certificat

Nr. Q5 020895 0357 Rev. 02

Titular certificat: **Alcon Laboratories, Inc.**
6201 South Freeway
Fort Worth, TX 76134-2099
STATELE UNITE ALE AMERICII



Marcaj de certificare:

Domeniul de aplicare al certificatului: proiectare și dezvoltare, producție, distribuție, marketing, vânzări, instalarea și întreținerea dispozitivelor oftalmice

Organismul de certificare al TÜV SÜD Product Service GmbH atestă că societatea menționată mai sus a instituit și menține un sistem de management al calității, care întrunește cerințele standardului (standardelor) enumerate. Îi revine obligația de a respecta toate cerințele aplicabile ale regulamentului de testare și certificare ale Grupului TÜV SÜD. Pentru detalii și valabilitatea certificatului, accesați: www.tuvsud.com/ps-cert?q=cert:Q5 020895 0357 Rev. 02

Raport nr.: 72168932

Valabil din data de: 25-04-2022

Valabil până în data de: 24-04-2025

Data 25.04.2022

Semnătură indescifrabilă

Christoph Dicks

Director organism notificat/de certificare

Certificat

Nr. Q5 020895 0357 Rev. 02

Standard(e) aplicat(e): EN ISO 13485:2016
Dispozitive medicale - Sisteme de management a calității -
Cerințe în scopuri de reglementare
(ISO 13485:2016)
DIN EN ISO 13485:2016

Unitate/unități: Alcon Research, LLC
15800 Alton Parkway, Irvine CA 92618-3818, SUA

Producția și distribuția de produse chirurgicale oftalmice de unică folosință, dispozitive chirurgicale și produse electrochirurgie de unică folosință pentru utilizare în proceduri oftalmice (cataractă, chirurgia vitreoretiniană, laser și imagistică) - Echipamente cu tehnologie Wavefront pentru diagnosticare oftalmică și dispozitive oftalmice pentru tratamentul bolilor cronice ale pleoapei

Alcon Laboratories, Inc.
6201 South Freeway, Fort Worth, TX 76134-2099, SUA

Responsabilități de supraveghere a managementului în ceea ce privește proiectarea, dezvoltarea, producția, distribuția, întreținerea și instalarea dispozitivelor medicale oftalmice



Alcon® Certificate of Completion

THIS IS TO CERTIFY THAT

Liviu POLJAK

Has successfully completed the training course on
CONSTELLATION

and is fully qualified to provide installations and maintenance services on the above system while under
the supervision of ALCON

Training dates : October 4-5 & October 8-12, 2018

Alcon®
EURMEA Service Center


Bruno DEVIERY, Service Center Manager EURMEA


Laurence HERBERT, Instructor


Christophe SALOMON, Instructor

Alcon® Certificate of Completion

THIS IS TO CERTIFY THAT

Raducu OPREEA

has successfully completed the training course on

CONSTELLATION

and is fully qualified to provide installations and maintenance services on the above system while under

the supervision of ALCON

Training dates : **October 21-25 - 28-29, 2019**



A blue ink signature of Bruno DEVERCY.

Bruno DEVERCY, Service Center Manager EMEA

A blue ink signature of Christophe SALOMON.

Christophe SALOMON, Instructor

The Alcon logo, consisting of the word "Alcon" in a bold, blue, sans-serif font.

A blue ink signature of Claire PETTOELLO.

Claire PETTOELLO, Instructor