

ISO QUALITY MANAGEMENT POLICY

Company Naksys provides quality management, co-ordination, manufacture and installation services throughout France and abroad. The Company has developed its expertise since its establishment and its aim is to achieve a high standard of construction and service to its customers. It is the policy of company Naksys to provide the customer with goods and services to the agreed requirement in accordance with the details and price.

The Directors, Management and Staff are responsible for Quality Control through the Quality Management System seeking improvement by constant review, with suppliers and sub-contractors being encouraged to co-operate. The Company is committed to achieving customer satisfaction by the use of quality procedures which will be operated to meet or exceed the requirements of ISO 9001.

The company aims to achieve the above by implementing a management system that complies with the international standard of good practice BS EN ISO 9001. It also includes a commitment to meet the requirements of our clients, as well as legal and regulatory requirements. Also to continual development of the system and helping to ensure it remains effective.

Only by providing an outstanding service and product quality will we achieve our aims of long term success and sustained improvements. All personnel within the company are responsible for the quality of their work. The company provides training and has established systems to assist all personnel to achieve the standards required. While we endeavor to produce work and offer a service that we can be proud of, we have to recognize that we don't always achieve our own standards. When a customer complains, we are committed to investigating the complaint and will do our best to put right all justified complaints.

The policy, organization and procedures necessary to achieve the required standards are described in our Quality Management System. The Quality Manager is responsible for monitoring the quality system and reports regularly to the Managing Director on the system's implementation, status and effectiveness.

The objectives of this company are set out in the Business Plan. Objectives for individual jobs are to carry out he works to the satisfaction of the client and in accordance with the contract as agreed with the client.

Issued at, Quincy on the 15th February 2024 Nakirane JULES FERRY Managing Director 6, rue des Deux Communes, BP 74 91480 QUINCY SOUS SENART, FRANCE Tél. : 33 (0)1 69 02 16 10 - Fax : 33 (0)1 69 48 93 76 Siret : 503 870 032 00029