

3.5 HARD DRIVE DATA SHEET

Smart. Safe. Secure.
Video Optimized and Edge Ready



Seagate® SkyHawk™ AI 20TB is a video-optimized drive designed for NVRs with artificial intelligence (AI) for edge applications.



Best-Fit Applications

- Network video recorders (NVR)
- AI-enabled NVR systems



SKYHAWK
HEALTH

R Rescue
DATA RECOVERY
SERVICES

Key Advantages

ImagePerfect™ AI firmware delivers zero dropped frames while supporting heavier workloads.

Versatile capabilities intelligently adapt to the scale of your AI environment, supporting up to 64 HD video streams and 32 AI streams.

Rescue Data Recovery Services.² SkyHawk AI comes with extra peace of mind for any mechanical, accidental, or natural disaster. With a 95% success rate of in-house recovery, Seagate has your back with a 3-year included Rescue Services plan.

SkyHawk Health Management actively helps protect your video storage by focusing on prevention, intervention, and recovery options.¹ Included RAID RapidRebuild™ provides 3× faster volume rebuilds.

Class-Leading Reliability and Dependability SkyHawk AI drives are rated for 2M hours MTBF and a 550TB/year workload rate for more than 3x that of standard surveillance hard drives. Backed by a 5-year limited warranty.

Powerful processing to welcome workload challenges—SkyHawk AI supports video analysis and recording simultaneously with GPU analytics workloads.

Enjoy consistent performance with built-in rotational vibration sensors providing reliable storage for NVR with little lag or downtime.

Multi-bay support helps you meet your growing storage demands with up to 16+ bays.

¹ Contact your Seagate sales representative for further information.



Specifications	20TB	18TB	16TB	12TB	10TB
Capacity	20TB	18TB	16TB	12TB	10TB
Standard Model Numbers	ST20000VE002	ST18000VE002	ST16000VE002	ST12000VE001	ST10000VE0008
Interface	SATA 6Gb/s				
Recording Technology	CMR	CMR	CMR	CMR	CMR
Drive Design	Helium	Helium	Helium	Helium	Helium
Features and Performance					
Drive Bays Supported	16+	16+	16+	16+	16+
AI Channels	32	32	32	32	32
AI Real Time Capture Events/Sec ^{1,2}	Up to 120				
AI Real Time Compare Events/Sec ^{1,2}	Up to 96				
HD Cameras Supported ³	Up to 64				
RV Sensors	Yes	Yes	Yes	Yes	Yes
Max. Sustained Transfer Rate OD (MB/s)	260MB/s	260MB/s	250MB/s	250MB/s	250MB/s
Cache (MB)	256	256	256	256	256
Reliability/Data Integrity					
Tarnish Resistant	Yes	Yes	Yes	Yes	Yes
Load/Unload Cycles	600,000	600,000	600,000	600,000	600,000
Nonrecoverable Read Errors Rate, Max	1 per 10E15				
Power-On Hours per year	8760	8760	8760	8760	8760
Workload Rate Limit (WRL) ⁴	550	550	550	550	550
Mean Time Between Failures (MTBF) (hours)	2,000,000hr	2,000,000hr	2,000,000hr	2,000,000hr	2,000,000hr
Warranty, Limited (years) ⁵	5	5	5	5	5
Rescue Data Recovery Services (years) ⁶	3	3	3	3	3
Power Management					
Startup Current, Typical (12V, A)	2.0	2.0	2.0	2.0	1.8
Average Operating Power (W)	7.72W	7.7W	8.0W	8.0W	6.9W
Idle Average (W)	3.5W	3.5W	5.3W	5.3W	4.9W
Standby Mode/Sleep Mode, Typical (W)	1.0/1.0	1.3/1.3	1.3/1.3	1.3/1.3	1.2/1.2
Voltage Tolerance (5V)	±5%	±5%	±5%	±5%	±5%
Voltage Tolerance (12V)	±10%	±10%	±10%	±10%	±10%
Environmental/Temperature					
Operating (Ambient, min °C)	0	0	0	0	0
Operating (drive reported, max °C) ⁷	65	65	65	65	65
Nonoperating (ambient, min °C)	-40	-40	-40	-40	-40
Physical					
Height (mm/in, max)	26.11mm/1.028in	26.11mm/1.028in	26.11mm/1.028in	26.11mm/1.028in	26.11mm/1.028in
Width (mm/in, max)	101.85mm/4.01in	101.85mm/4.01in	101.85mm/4.01in	101.85mm/4.01in	101.85mm/4.01in
Depth (mm/in, max)	146.99mm/5.787in	146.99mm/5.787in	146.99mm/5.787in	146.99mm/5.787in	146.99mm/5.787in
Weight (g/lb, typical)	680g/1.499lb	670g/1.477lb	670g/1.477lb	670g/1.477lb	690g/1.521lb
Carton Unit Quantity	20	20	20	20	20
Cartons per Pallet/Cartons per Layer	40/8	40/8	40/8	40/8	40/8

1 Events can be human, vehicle, or object capture.

2 Tested and verified using embedded AI NVR – 64-ch HD recording, 16-ch PB. Average picture size ~250 KB

3 1080P, H.265, 25 fps

4 SkyHawk AI surveillance drives are designed for always-on workloads of 550TB/year. For higher transaction workloads, see Seagate's enterprise-class drive offerings.

5 Extended warranty options available. Consult your distributor for details.

6 From May 1, 2020, 3-year Rescue Data Recovery Services plan may be offered in addition to standard warranty. This is offered for selected regions only. Check with reseller on availability.

7 Seagate does not recommend operating at sustained extreme temperatures. Operation at high temperatures will shorten product life.



Specifications	10TB	8TB
Capacity	10TB	8TB
Standard Model Numbers	ST10000VE001	ST8000VE001
Interface	SATA 6Gb/s	SATA 6Gb/s
Recording Technology	CMR	CMR
Drive Design	Air	Air
Features and Performance		
Drive Bays Supported	16+	16+
AI Channels	32	32
AI Real Time Capture Events/Sec ^{1,2}	Up to 120	Up to 120
AI Real Time Compare Events/Sec ^{1,2}	Up to 96	Up to 96
HD Cameras Supported ³	Up to 64	Up to 64
RV Sensors	Yes	Yes
Max. Sustained Transfer Rate OD (MB/s)	245MB/s	245MB/s
Cache (MB)	256	256
Reliability/Data Integrity		
Tarnish Resistant	Yes	Yes
Load/Unload Cycles	600,000	600,000
Nonrecoverable Read Errors Rate, Max	1 per 10E15	1 per 10E15
Power-On Hours per year	8760	8760
Workload Rate Limit (WRL) ⁴	550	550
Mean Time Between Failures (MTBF) (hours)	2,000,000hr	2,000,000hr
Warranty, Limited (years) ⁵	5	5
Rescue Data Recovery Services (years) ⁶	3	3
Power Management		
Startup Current, Typical (12V, A)	2.0	2.0
Average Operating Power (W)	10.1W	10.1W
Idle Average (W)	7.8W	7.8W
Standby Mode/Sleep Mode, Typical (W)	1.0/1.0	1.0/1.0
Voltage Tolerance (5V)	±5%	±5%
Voltage Tolerance (12V)	±10%	±10%
Environmental/Temperature		
Operating (Ambient, min °C)	0	0
Operating (drive reported, max °C) ⁷	65	65
Nonoperating (ambient, min °C)	-40	-40
Physical		
Height (mm/in, max)	26.11mm/1.028in	26.11mm/1.028in
Width (mm/in, max)	101.85mm/4.01in	101.85mm/4.01in
Depth (mm/in, max)	146.99mm/5.787in	146.99mm/5.787in
Weight (g/lb, typical)	720g/1.587lb	740g/1.631lb
Carton Unit Quantity	20	20
Cartons per Pallet/Cartons per Layer	40/8	40/8

1 Events can be human, vehicle, or object capture.

2 Tested and verified using embedded AI NVR – 64-ch HD recording, 16-ch PB. Average picture size ~250 KB

3 1080P, H.265, 25 fps

4 SkyHawk AI surveillance drives are designed for always-on workloads of 550TB/year. For higher transaction workloads, see Seagate's enterprise-class drive offerings.

5 Extended warranty options available. Consult your distributor for details.

6 From May 1, 2020, 3-year Rescue Data Recovery Services plan may be offered in addition to standard warranty. This is offered for selected regions only. Check with reseller on availability.

7 Seagate does not recommend operating at sustained extreme temperatures. Operation at high temperatures will shorten product life.

© 2021 Seagate Technology LLC. All rights reserved. Seagate, Seagate Technology, and the Spiral logo are registered trademarks of Seagate Technology LLC in the United States and/or other countries. ImagePerfect, RAID RapidRebuild, SkyHawk, and the SkyHawk AI logo are either trademarks or registered trademarks of Seagate Technology LLC or one of its affiliated companies in the United States and/or other countries. All other trademarks or registered trademarks are the property of their respective owners. When referring to drive capacity, one gigabyte, or GB, equals one billion bytes and one terabyte, or TB, equals one trillion bytes. Your computer's operating system may use a different standard of measurement and report a lower capacity. In addition, some of the listed capacity is used for formatting and other functions, and thus will not be available for data storage. Actual data rates may vary depending on operating environment and other factors, such as chosen interface and disk capacity. Seagate reserves the right to change, without notice, product offerings or specifications. DS1960.13C-2201US