

Microsoft Ireland Operations Limited One Microsoft Place South County Business Park Leopardstown Dublin 18 D18 P521

Microsoft Authorization Form

To: IP "Agenția de Guvernare Electronică" mun. Chisinau, bul. Ștefan cel Mare și Sfînt 134, MD-2012

WHEREAS Microsoft Corporation, USA is a global producer of software and services and Microsoft Ireland Operations Limited having its principal place of business at South County Business Park, Leopardstown, Dublin 18, D18 P521, Ireland is an affiliate of Microsoft Corporation. Microsoft works with distributors, resellers and others ("business entities"), who carry out commercial transactions for Microsoft products and services, such as entering into contracts directly with customers, and are independent of Microsoft. Microsoft is the sole manufacturer of Microsoft products which can be procured through such business entities.

We confirm that BTS Pro SRL located at Chisinau I. Creanga 6v (hereinafter, the "Partner") is one such business entity, and is authorized to supply the Microsoft products listed below and services in Moldova.

Microsoft on premise Products, Services, and Microsoft 365 products and online Services

We hereby inform you that Microsoft Lifecycle Policy offers consistent guidelines for the availability of support throughout the life of a product. Details of the Microsoft Lifecycle Policy are available at: https://support.microsoft.com/lifecycle

For hardware products, you may refer to the related hardware warranty terms here: https://support.microsoft.com/en-us/help/4493926/warranties-extended-service-plans-and-terms-conditions-for-your-device

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Microsoft Ireland Operations Ltd.

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Best regards,

Sean Redmond (Oct 13, 2022 09:20 GMT+1)

Sean Redmond Authorized Signer Oct 13, 2022

Duly authorized,

Microsoft Ireland Operations Limited

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