

TEMSA WARRANTY CERTIFICATE

TEMSA ULAŞIM ARAÇLARI SANAYİ VE TİCARET A.Ş. (hereinafter referred to as 'TEMSA') warrants each new VEHICLE to be free from faults in material and workmanship, subject to the conditions and limitations set forth here in.

1. **Warranty Period**
The warranty (48 months) period is limited with the years or the kms of operation whichever occurs first considered from the warranty commencement date (date of delivery to the customer) which is mentioned in front on the Retail Delivery Advice Form. Warranty Period starts at the time of Retail Delivery Advice Form is signed by the customer.
2. **Warranty Coverage**
The warranty covers, within the given warranty period, all bus aggregates, mechanisms and components. Additionally, the body is covered minimum 5 years for anti-corrosion (RUST THROUGH). Within the warranty period, the Authorized Dealer/Distributor of TEMSA will repair or replace at its option, free of charge, any part or parts of the machine under warranty which are found by TEMSA to be defective in material and/or workmanship. For some cases that are mentioned below in Article 3, Limitations of Liability, TEMSA does not take responsibility for warranty. (If required, the parts replaced must be returned to TEMSA's factory).
3. **Limitations of Liability**
TEMSA shall not be liable for or in the respect of:
 - 3.1. Components purchased by TEMSA, and installed in a vehicle, beyond or in addition to any warranty provided to TEMSA by the manufacturer of such components.
 - 3.2. Components covered by separate warranty performed by after-sales organisation of the component manufacturer (refer to related section of the Service & Warranty Policy Manual).
 - 3.3. Repair or replacement of:
 - 3.3.1. Any normal wearing parts,
 - 3.3.2. Any aging or deterioration caused by foreign substances or by exposure to natural elements
 - 3.3.3. Any consumable items, such as oil, grease, refrigerant, filters, belts, bulbs etc.
 - 3.3.4. Missing or over-dated Periodical Maintenance.
 - 3.5. Any cost of repairs, alterations or replacements made by, or any expenses connected there with incurred by, anyone other than authorized Distributor/Dealer.
 - 3.6. Any warranted vehicle which has been subjected to:
 - 3.6.1. Misuse, improper operation or misapplication, including but not limited to operation beyond rated capacity or purpose.
 - 3.6.2. Neglect, including but not limited to
 - a) Improper maintenance
 - b) Use of vehicle while any parts loose, broken or out of order.
 - 3.6.3. Accident, Acts of God.

- 3.6.4. Improper or unauthorized installation, adjustment, repair or alteration including but not limited to:
- a) Adjustment or assembly procedures not recommended or authorized in the operation & maintenance manual,
 - b) Use of unauthorized and/or genuine parts or attachments
 - c) Unauthorized modification or recall.

3.6.5. Alterations.

TEMSA shall be liable only for repair or replacement of parts as described under 'Warranty Coverage' and TEMSA shall not be liable, whether under breach of warranty, negligence or strict liability, for any other injury, loss, damage or expenses, whether direct or consequential, including but not limited to loss of use, income, profit or production, increased cost of operation or damage to material. TEMSA reserves the right to make alterations or modifications in the vehicles at any time, which may improve the performance and efficiency of the vehicle in their opinion. TEMSA shall not be obligated to make such alterations or modifications to used machines already in service.

The foregoing warranty is exclusive and in lieu of all other warranties including warranties of merchantability or fitness for a particular purpose, which are expressly disclaimed, whether written or oral, implied or expressed. TEMSA assumes no other obligation or responsibility with respect to the products, and no employee or representative is authorized to change or extend this warranty in any way or grant any other warranty

**TEMSA**
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TEMSA Retail Delivery Advice

Date:

This form should be sent by dealer in 7 days time after delivery to end user

Customer

Name & Surname : Country:

Gender : Driver's license: Who will be the main driver of the vehicle?

Occupation : Date of birth: / /

Company :

Address (customer) : Zip:

Phone & Mobile : / E-mail:

Other Owner

Other owner : Country:

Address (customer) : Zip:

Phone & Mobile : / E-mail:

Gender : Driver's license: Date of birth: / /

Vehicle

V.I.N. Odometer:

Equipment Code : Manufacturer:

Model : Type: Coach Midibus

Engine Serial :

Rego no : (if any) Registration Date:

Type of Use : City Intercity Touring
City – Severe Conditions (Average Velocity: V<30 km/h) / Intercity – Medium Condition (Average Velocity : 30<V<60 km/h) / Touring – Light Condition (Average Velocity : V>60 km/h)

Warranty Conditions

Warranty Conditions :year(s)km(s)

Sales Contract Date :

Delivery Inspection

- | | |
|---|--|
| <input type="checkbox"/> Fill in Warranty Certificate and deliver to the customer | <input type="checkbox"/> Check the invoice, packing list, CE conformity documents |
| <input type="checkbox"/> Control of engine coolant, antifreeze, oil levels and connectors | <input type="checkbox"/> Visual check of interior, exterior and lodging appearance |
| <input type="checkbox"/> Control of gauges & instrument panel, tachometer, audio & DVD systems, electronic control units, air conditioning controls | |
| <input type="checkbox"/> Availability of tool box, set of tools, documentation case, ...etc. | <input type="checkbox"/> Control of operating functions |
| <input type="checkbox"/> Compliance requested and ordered specifications, modifications and design. | |
| <input type="checkbox"/> Road performance approval by customer after test | <input type="checkbox"/> Compliance with road homologation requirements. (if any) |

After Sales Service Instruction

- | | |
|--|--|
| <input type="checkbox"/> Warranty booklet, user guide, other warranty certificates | <input type="checkbox"/> Advising about warranty instructions & procedure given. |
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Comments

NOTE: The vehicle specified in this document was delivered by th customer / representative in a proper working condition without any missing & faild parts after all delivery checks had been made, Vehicle complies fully my requests and orders.

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