



Certificate of Registration of Quality Management System to ISO 9001:2015

The National Standards Authority of Ireland certifies that:

Dell Inc.
One Dell Way
Round Rock, TX 78682
USA

has been assessed and deemed to comply with the requirements of the above standard in respect of the scope of operations given below:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Support, Deployment, Consulting, Educational Services, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Additional sites covered under this multi-site certification are listed on the Annex (File No. 19.5000)

Approved by:
Geraldine LarkinChief
Executive Officer

Approved by:
Lisa Greenleaf
Operations Manager

Registration Number: 19.5000
Certification Granted: Jan 25, 2011
Effective Date: Jan 24, 2019
Expiry Date: Jan 24, 2020



National Standards Authority of Ireland, 20 Trafalgar Square, Nashua, New Hampshire, NH 03063, USA T +1 603 882 4412



Annex to Certificate Number: 19.5000

Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Support, Deployment, Consulting, Educational Services, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Central Function, Design,
Development, Manufacture,
Procurement, Fulfillment, Delivery,
Sales, Service, Take-Back &
Recycling, Refurbishment, Supporting
Functions

Dell Inc.
One Dell Way
Round Rock, TX 78682
USA
File No.: 19.5000

Manufacture, Fulfillment, Delivery,
Refurbishment, Service, Support

Dell Computadores do Brazil Ltda.
BRH1 Facility
Av da. Emancipação, 5000
Hortolândia, SP 13.184-654
Brazil
File No.: 19.5000/R1/A

Service, Support, Sales

Dell Computadores do Brazil Ltda.
Avenida Industrial Belgraf, 400
(Service and Support,
Sales/Marketing and CC)
Bairro Medianeira
Eldorado do Sul – CEP 92990-000
Brazil
File No.: 19.5000/R1/B

Service, Support, Sales

Dell Inc.
Park Plaza Tower 1
Javier Barros Sierra 540, 10th Floor
Santa Fe, Del. Alvaro Obregon
Mexico City, C.P. 01210
Mexico
File No.: 19.5000/R1/C



NSAI

Annex to Certificate Number: 19.5000

Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Support, Deployment, Consulting, Educational Services, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales

Dell Inc.
Area Especial Economica Panama – Pacifico
Avenida Bryant
Building No. 255, Arraijan
Panama City
Panama
File No.: 19.5000/R1/D

Design, Development, Delivery,
Sales, Fulfillment, Service, Support

Dell Inc.
One Dell Way
Round Rock, Texas 78682
USA
File No.: 19.5000/R1/E

Sales, Service

Dell Inc.
Federal Systems, L.P.
One Dell Way
Round Rock, Texas 78682
USA
File No.: 19.5000/R1/F

Design, Development

Dell Inc.
Nashua 1 – EqualLogic
300 Innovative Way
Suite 301
Nashua, New Hampshire 03062
USA
File No.: 19.5000/R1/K

Fulfillment, Delivery, Sales, Service,
Support

Dell Inc.
One Dell Parkway
Nashville, Tennessee 37217
USA
File No.: 19.5000/R1/L



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Annex to Certificate Number: 19.5000

Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Support, Deployment, Consulting, Educational Services, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales

Dell Inc.
Oklahoma Business Center - A & B
3501 S.W. 15th Street
Buildings A, B
Oklahoma City, Oklahoma 73108
USA
File No.: 19.5000/R1/M

Service, Support, Sales, Marketing

Dell Canada
155 Gordon Baker Road
Suite 501
North York, Ontario M2H 3N5
Canada
File No.: 19.5000/R1/Q

Design, Development, Support

Dell International Services India, Pvt. Ltd.
Dell Networking Research and Development
8th & 9th Floor
Altius/Fortius Block
Olympia Tech Park, Plot No: 1
SIDCO Industrial Estate
Guindy, Chennai
Tamil Nadu 600032
India
File No.: 19.5000/R1/T3



Annex to Certificate Number: 19.5000

Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Support, Deployment, Consulting, Educational Services, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Design, Development, Sales, Support,
Service

Dell Inc. (Compellent)
7615 Smetana Lane
Eden Prairie, MN 55344-3712
USA
File No.: 19.5000/R1/Y

Design, Development, Sales, Support,
Service

Dell Inc. (Copilot)
7700 France Ave S.
Suite 300
Edina, MN 55435
USA
File No.: 19.5000/R1/Y2

Design, Development, Sales, Support,
Service

Dell Inc. (Compellent)
7625 Smetana Lane
Eden Prairie, MN 55344-3712
USA
File No.: 19.5000/R1/Y3

Design, Development, Support

Dell Inc.,
Dell Digital IT (DDIT)
401 Dell Way
Round Rock, TX 78682
USA
File No.: 19.5000/R1/Z



Annex to Certificate Number: 19.5000

Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Support, Deployment, Consulting, Educational Services, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Support

Dell, Inc.
Del Mall Real Cariari
600 MTS N. Zona Franca America
Costa Rica S.A.
File No.: 19.5000/R1/GG

Design, Development, Customer
Service, Support

Dell Silicon Valley Design Center (SVDC)
5450 & 5480 Great America Parkway
Buildings 1 & 2
Santa Clara, CA 95054
USA
File No.: 19.5000/R1/JJ

Design, Development, Sales,
Marketing

Dell Wyse
5455 Great America Parkway
Santa Clara CA 95054
USA
File No.: 19.5000/R1/KK

Design, Development, Deploy, and
Support Security Software Products

Dell Inc. (Credant)
2300 W Plano Pkwy
Plano, TX 75075
USA
File No.: 19.5000/R1/LL

Design, Servicing, and Customer
Support for Computer Storage
Products

Dell Inc.
176 South Street
Hopkinton, MA 01748
USA
File No.: 19.5000/R1/MM



NSAI

Annex to Certificate Number: 19.5000

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Activity

Location

Manufacture and Supply

Dell EMC
5800 Technology Drive
Apex, NC 27539
USA
File No.: 19.5000/R1/QQ

Design, Servicing, and Training of
Computer Products

Dell Inc.
6801 Koll Center Parkway
Pleasanton, CA 94566
USA
File No.: 19.5000/R1/SS

Design, Development, Servicing and
Support of Storage Technology
Products and Services

Dell Inc.
505 1st Avenue South
Seattle, WA 98104
USA
File No.: 19.5000/R1/UU

Manufacture and Supply

Dell EMC
50 Constitution Blvd
Franklin, MA 02038
USA
File No.: 19.5000/R1/VV

Training for Computer Storage
Products

Dell Inc.
55 Constitution Blvd
Franklin, MA 02038
USA
File No.: 19.5000/R1/WW



Annex to Certificate Number: 19.5000

Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Support, Deployment, Consulting, Educational Services, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Customer Service, Services, Solutions	DELL EMC UTAH 13197 South Frontrunner Boulevard 11747 Lone Peak Pkwy #200 Draper, UT 84020 USA File No.: 19.5000/R1/XX
Service, Support, Sales, Marketing	Dell N.V. Zone 3 Doornveld 130 B-1731 Asse-Zellik Belgium File No.: 19.5000/R2/A
Service, Support, Sales, Marketing	Dell A/S Arne Jacobsens Allé 15 -17 Copenhagen Denmark DK-2300 File No.: 19.5000/R2/C
Service, Support, Sales, Marketing	Dell S.A. (France) 1 Rond Point, Benjamin Franklin 34938 Montpellier 34000 France File No.: 19.5000/R2/E
Service, Support, Sales, Marketing	DELL EMC 80 Quai Voltaire Riverwest Building Bezons 95870 France File No.: 19.5000/R2/F



Annex to Certificate Number: 19.5000

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The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Support, Deployment, Consulting, Educational Services, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales, Marketing

Dell Gmbh
Unterschweinstiege 10
60549 Frankfurt am Main
Germany
File No.: 19.5000/R2/H

Service, Support, Sales

Dell Halle GmbH
Raffineriestraße 28
06112 Halle (Saale)
Germany
File No.: 19.5000/R2/I

Design, Development, Service,
Support, Sales, Marketing

Dell Inc.
Innovation House
Cherrywood Science & Technology Park
Loughlinstown
Dublin 18
Ireland
File No.: 19.5000/R2/J

Service, Support, Sales

Dell Limerick
Raheen Business Park
Limerick
Ireland
File No.: 19.5000/R2/K

Service, Support, Sales

Dell Italian Services
Dell SpA
Via Spadolini 5
Lombardia
Milano 20141
Italy
File No.: 19.5000/R2/L



Annex to Certificate Number: 19.5000

Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Support, Deployment, Consulting, Educational Services, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales

Dell SAS
Shore12
Casaneashore Park
1100 Bd Qods
Sidi Maarouf
20270 Casablanca
Morocco
File No.: 19.5000/R2/M

Service, Support, Sales

Dell B.V
Transformatorweg 12
38-72 1014, AK Amsterdam
Netherlands
File No.: 19.5000/R2/N

Service, Support, Sales

Dell AS
Hoffsveien 1D, gnr.3
bnr. 58 Oslo Kommun
Oslo
NO-0275
Norway
File No.: 19.5000/R2/O

Service, Support, Sales

Dell Corporation Ltd
City Park
368 Alexandra Parade
Glasgow
G31 3AU
United Kingdom
File No.: 19.5000/R2/R



Annex to Certificate Number: 19.5000

Scope of Registration:

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Activity

Location

Service, Support, Sales

Dell s.r.o.
Fazulova 7
811 07
Bratislava, Slovak Republic
File No.: 19.5000/R2/S

Service, Support, Sales

Dell Computers S.A. (South Africa)
The Campus, Wembley Building, 2nd floor
Cnr Main and Sloan Streets
Braynston
2021, Johannesburg
South Africa
File No.: 19.5000/R2/T

Service, Support, Sales

Dell AB
Frösundaleden 2B
169 26 Solna
Sweden
File No.: 19.5000/R2/U

Service, Support, Sales, Marketing

Dell SA
Route de l'Aéroport 29-31
Case postale 216
1215 Genève 15
Switzerland CH-1215
File No.: 19.5000/R2/V

Service, Support, Sales

Dell Computer S.A. (Spain)
Building Oasis B
Basauri 17
Madrid 28023
Spain
File No.: 19.5000/R2/W



Annex to Certificate Number: 19.5000

Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Support, Deployment, Consulting, Educational Services, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales

Dell Corporation Ltd
Dell House
The Boulevard, Cain Road
Bracknell, Berkshire RG12 1LF
United Kingdom
File No.: 19.5000/R2/X

Design, Development

Dell Technology & Solutions Israel Ltd
7 Hamada Street
Herzliya 46733
Israel
File No.: 19.5000/R2/Z

Sales

Dell International Services S.R.L.
Bucharest Service Center
10A Dimitrie Pompei Blvd
Building C3, 5th Floor
Bucharest 020337
Romania
File No.: 19.5000/R2/BB

Manufacture, Fulfillment

Dell Products (Poland) Sp. z.o.o.
Informatyczna Street
No 1, 92-410 Lodz
Poland
File No.: 19.5000/R2/DD

Manufacture and Supply

Dell EMC
EMC Information Systems International
Unit B IDA Industrial Estate
Ovens
Co. Cork
Ireland
File No.: 19.5000/R2/HH



Annex to Certificate Number: 19.5000

Scope of Registration:

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Activity

Location

Customer Support, Deploy Services
and Sales Operations

Dell Inc.
El-Swedey Building
North 90th St Plot No 39
5th District City Center
Cairo, Egypt
Arab Republic of Egypt
File No.: 19.5000/R2/II

Service, Support, Sales

Dell Australia Pty Limited
Forestridge Business Park
Building 3, Level 2
14 Aquatic Drive, Frenchs Forest
Sydney, New South Wales
Australia
2086
File No.: 19.5000/R3/A

Design, Development, Support

Dell International Services India, Pvt. Ltd.
No.65, 2 Bagmane Tech Park
Byra Sundra, C V Raman Nagar
Bagmane Parin Katha
Bangalore South Taluk
Bangalore 560093
India
File No.: 19.5000/R3/B

Service, Support, Sales

Dell International Services India Pvt. Ltd.
No.12/1,12/2A,13/1A
Divyasree Greens
Challaghatta, Varthur Hobli
Koramangala Inner Ring Road
Domlur Post
Bangalore 560071
India
File No.: 19.5000/R3/C



Annex to Certificate Number: 19.5000

Scope of Registration:

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Activity

Location

Manufacture, Delivery

Dell International Services India, Pvt. Ltd.
Sriperumbudur Hi-Tech SEZ
SIPCOT Industrial Park
Sriperumbudur Phase-II
Sunguvarchatram Post
Sirumangadu Village
Sriperumbudur Taluk
Kancheepuram
Tamil Nadu 602106
India
File No.: 19.5000/R3/E

Service, Support, Sales

Dell International Services India, Pvt. Ltd.
Vipul Tech Square, Golf Course Road
Sector - 43, Gurgaon
Haryana 122 002
India
File No.: 19.5000/R3/F

Service, Support, Sales

Dell International Services India, Pvt. Ltd.
Plot No. 42
HITEC City Layout
Madhapur, Hyderabad
Telangana 500081
India
File No.: 19.5000/R3/G



NSAI

Annex to Certificate Number: 19.5000

Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Support, Deployment, Consulting, Educational Services, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales

Dell Inc.
Kawasaki
Solid Square East Tower 20F
580 Horikawa-cho
Saiwai-ku, Kawasaki-shi
Kanagawa
Japan
212-8589
File No.: 19.5000/R3/I

Service, Support, Sales

Dell Inc.
Miyazaki
Carino Miyazaki 5F
4-8-1 Tachibana-dori-Higashi
Miyazaki-shi
Miyazaki, Japan
880-0805
File No.: 19.5000/R3/J

Service, Support, Sales

Dell Inc.
Tokyo 1
3-5-27 Mita
Minato ku
9th Fl., West Wing, Sumitomo Fudosan Mita
Twin Bldg
Tokyo
Japan
108-6309
File No.: 19.5000/R3/K



Annex to Certificate Number: 19.5000

Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Support, Deployment, Consulting, Educational Services, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Service, Support, Sales

Dell Inc.
Cyberjaya 1
Global Business Center
2900 Persiaran APEC
Floors 1-4
63000 Cyberjaya
Selangor Darul Ehsan
Malaysia
File No.: 19.5000/R3/L

Service, Support, Sales

Dell Global Business Center Sdn. Bhd.
(742481-H)
Plot P27, Bayan Lepas Industrial Zone
Phase IV 11900
Bayan Lepas
Penang
Malaysia
File No.: 19.5000/R3/M

Service, Manufacturing, Fulfillment,
Delivery

Dell Global Business Center Sdn Bhd (APCC)
Plot 76, Mukim 11
Bukit Tengah Industrial Park
14000 Bukit Mertajam
Penang
Malaysia
File No.: 19.5000/R3/N

Service, Support, Sales

Dell International Services Philippines, Inc.
1800 Bldg, Eastwood Avenue
Eastwood City Cyberpark
188 E. Rodriguez Jr. Avenue
Bagumbayan, Quezon City
1110 Philippines
File No.: 19.5000/R3/O



NSAI

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Activity

Location

Service, Support, Sales

Dell (China) Co., Ltd.
Beijing Branch
Full Link Plaza
18 Chao Wai Street
Chao Yang District
Suites 507A, 507B, 511, 512-515
Beijing
China 100020
File No.: 19.5000/R3/P

Service, Support, Sales

Dell (China) Co., Ltd.
Dalian Branch
11 Floor, IC Building
No. 56 Huoju Road
Hi-Tech Industrial Zone
Dalian
China 116023
File No.: 19.5000/R3/Q

Sales, Service, Design,
Support

Dell Inc.
Shanghai
Shanghai Zhaofeng Multimedia Plaza
999 Changning Road
Changning District
Suites 501, 502, 503, 603
Shanghai
China 200050
File No.: 19.5000/R3/R

Manufacture, Fulfillment

Dell (Xiamen) Co. Ltd.
No. 2366 Jinshang Road
Information Photo-Electronic Park
Xiamen Torch Hi-Tech Zone
Fujian
China 361011
File No.: 19.5000/R3/T



Annex to Certificate Number: 19.5000

Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Support, Deployment, Consulting, Educational Services, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Manufacture, Sales, Service, Support

Dell (China) Co. Ltd.
No. 2388 Jinshang Road
Information Photo-Electronic Park
Xiamen Torch Hi-Tech Zone
Fujian
China 361011
File No.: 19.5000/R3/U

Sales, Service, Support

Dell (China) Co. Ltd (CCC5)
No. 613 Sishui Road
Haicang Building #1
Wuyuan Bay
Business Operation Center
Xiamen
China 361015
File No.: 19.5000/R3/U2

Design, Development, Service,
Support

Dell (Taiwan) B.V.
Taiwan Branch
No. 216 and No. 218, Sec. 2
Tun Hua S. Road
Taipei
Taiwan, R.O.C.
File No.: 19.5000/R3/V

Service, Support

Dell International Inc. (Korea)
Prudential Tower 11th, 12th Floors
298 Gangnamdaero, Gangnam-Gu
Seoul, Korea
135-982
File No.: 19.5000/R3/Y



Annex to Certificate Number: 19.5000

Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Support, Deployment, Consulting, Educational Services, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Design, Development, Service,
Support, Sales

Dell Global B.V. (Singapore Branch)
Singapore Design Center
2 International Business Park
The Strategy Tower 2, #01-34
Singapore 609930
File No.: 19.5000/R3/Z

Service, Support

Dell Corporation (Thailand) Co., Ltd.
22nd Floor Empire Tower
1 South Sathorn Road
Yannawa, Sathorn
Bangkok 10120
Thailand
File No.: 19.5000/R3/BB

Manufacture, Fulfillment

Dell (Chengdu) Company Limited
No. 800 Tianqin Road
Hi-Tech Zone West
Chengdu
Sichuan
China 611731
File No.: 19.5000/R3/NN

Design

Dell International Services India Pvt. Ltd.
Sigma Soft Tech Park, No. 7
Whitefield Main Road
Bangalore – 560 066
India
File No.: 19.5000/R3/OO



Annex to Certificate Number: 19.5000

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The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Support, Deployment, Consulting, Educational Services, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Location

Design

Dell (China) Co., Ltd.
Beijing IT Branch
2 Academy of Sciences South Road
Raycom Infotech Park Tower C
South Building, Beijing
HaiDian District 100080
China
File No.: 19.5000/R3/PP

Design and Development of Data
Protection Software

Dell Inc.
77 Haenergia St, 1st Floor
Building One
Beer Sheva
Israel
File No.: 19.5000/R3/QQ

Design and Development of Data
Protection Software

Dell Inc.
36/40 Sredny pr. VO
St-Petersburg 199004
Russian Federation
File No.: 19.5000/R3/RR

**Verified by:
Operations Manager**