

Microsoft Ireland Operations Limited One Microsoft Place South County Business Park Leopardstown Dublin 18 D18 P521

Microsoft Authorization Form

To: "Termoelectrica" S.A. mun. Chișinău, str. Tudor Vladimirescu, 6, MD-2024

WHEREAS Microsoft Corporation, USA is a global producer of software and services and Microsoft Ireland Operations Limited having its principal place of business at South County Business Park, Leopardstown, Dublin 18, D18 P521, Ireland is an affiliate of Microsoft Corporation. Microsoft works with distributors, resellers and others ("business entities"), who carry out commercial transactions for Microsoft products and services, such as entering into contracts directly with customers, and are independent of Microsoft. Microsoft is the sole manufacturer of Microsoft products which can be procured through such business entities.

We confirm that **BTS Pro SRL** located at **Chisinau I. Creanga 6v** (hereinafter, the "Partner") is one such business entity, and is authorized to supply the Microsoft products listed below and services in **Moldova.**

The products details contained herein are provided for informational purposes only and can change at any time until a final Microsoft agreement and any other necessary legal documentations are executed.

• Microsoft on premise Products, Services, and Microsoft 365 products and online Services.

We hereby inform you that Microsoft Lifecycle Policy offers consistent guidelines for the availability of support throughout the life of a product. Details of the Microsoft Lifecycle Policy are available at: https://support.microsoft.com/lifecycle

For hardware products, you may refer to the related hardware warranty terms here: <u>https://support.microsoft.com/en-us/help/4493926/warranties-extended-service-plans-and-terms-conditions-for-your-device</u>

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Refer to <u>Find a solution provider</u> to self-serve additional information: <u>https://www.microsoft.com/solution-providers/home</u>.

Best regards,

Sean Redmond Sean Redmond Sean Redmond Authorized Signer Nov 27, 2023

Duly authorized, Microsoft Ireland Operations Limited

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