ManageEngine

ManageEngine ServiceDesk Plus Named a 2018 Gartner Peer Insights Customers' Choice for IT Service Management Tools

Reviewed for Evaluation and Contracting, Integration and Deployment, Service and Support, and Product Capabilities

- View the 2018 Gartner Peer Insights Customers? Choice for ITSM results at http://ow.ly/zdDS30iTJqQ
- Read ServiceDesk Plus reviews on Gartner Peer Insights at http://ow.ly/hiLY30iTJxO
- Download a free trial of ServiceDesk Plus at http://ow.ly/4opQ30iTJEu

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PLEASANTON, Calif. – March 14, 2018 – ManageEngine, the real-time IT management company, today announced that its flagship IT service management (ITSM) software, ServiceDesk Plus, has been named in Gartner Peer Insights? listing of the best ITSM software of 2018 as reviewed by customers. ServiceDesk Plus received the Gartner Peer Insights Customers? Choice distinction based on over a hundred (113) reviews from ITSM professionals worldwide. Read reviews of ServiceDesk Plus on Gartner Peer Insights at www.gartner.com/reviews/market/itssm-tools/vendor/manageengine.

"With ServiceDesk Plus, we?ve always strived to offer great flexibility and ease of use, while catering to the needs of customers of all sizes and verticals," said Rajesh Ganesan, director of product management at ManageEngine. "The flexibility goes beyond the product features to multiple editions, pricing, deployment options, support, etc., and we believe this recognition from our customers through Gartner is a great motivation to up our game."