



Microsoft Ireland Operations Limited
One Microsoft Place
South County Business Park
Leopardstown
Dublin 18
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Microsoft Authorization Form

To: ***Instituția Publică „Agenția Servicii Publice”***
mun. Chisinau, Str. Alexandr Pușkin 42, MD-2005

WHEREAS Microsoft Corporation, USA is a global producer of software and services and Microsoft Ireland Operations Limited having its principal place of business at South County Business Park, Leopardstown, Dublin 18, D18 P521, Ireland is an affiliate of Microsoft Corporation. Microsoft works with distributors, resellers, and others (“business entities”), who carry out commercial transactions for Microsoft products and services, such as entering into contracts directly with customers, and are independent of Microsoft. Microsoft is the sole manufacturer of Microsoft products which can be procured through such business entities.

We confirm that **BTS Pro SRL** located at **Chisinau I. Creanga 6v** (hereinafter, the “Partner”) is one such business entity, and is authorized to supply the Microsoft products listed below and services in **Moldova**.

Microsoft on premise Products, Services, and Microsoft 365 products and online Services

We hereby inform you that Microsoft Lifecycle Policy offers consistent guidelines for the availability of support throughout the life of a product. Details of the Microsoft Lifecycle Policy are available at: <https://support.microsoft.com/lifecycle>

For hardware products, you may refer to the related hardware warranty terms here: <https://support.microsoft.com/en-us/help/4493926/warranties-extended-service-plans-and-terms-conditions-for-your-device>

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Refer to [Find a solution provider](https://www.microsoft.com/solution-providers/home) to self-serve additional information:
<https://www.microsoft.com/solution-providers/home>

Best regards,

Dayvid Monteiro Da silva

Dayvid Monteiro Da silva (Dec 19, 2022 11:15 GMT)

Dayvid Monteiro Da silva
EOC Channel Contracts Team
Dec 19, 2022

Duly authorized,
Microsoft Ireland Operations Limited

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