

MANUFACTURER AUTHORIZATION FORM

Date: 29.09.2025

To,

National Bank of Moldova,

MD-2005, MOLDOVA, mun. Chişinău, bd. Grigore Vieru, 1.

Tender Number: ocds-b3wdp1-MD-1758184359473

Tender Date: 09 Oct 2025

Reseller Name: ICS Realiable Solutions Distributor SRL

Reseller Address: 85 Alexandru cel Bun street Chisinau, MD-2012 Moldova

Subject: Authorization letter to participate and bid in the Tender for ManageEngine Service Desk Plus,

ManageEngine AD Audit Plus and ManageEngine AD Manager Plus.

Dear Sir/Madam,

We Zoho Corporation B.V., do hereby authorize the above mentioned reseller to resell, participate and bid on our behalf in the tender referred above for ManageEngine Service Desk Plus, ManageEngine AD Audit Plus and ManageEngine AD Manager Plus. Your use of ManageEngine suite of software application(s) will be governed by the terms and conditions of the applicable End User License Agreement.

We further confirm that Zoho Corporation Private Limited, having it's registered office at Estancia IT Park, Plot No.140,151, Vallancheri Village, Chengalpet, Kancheepuram, Tamilnadu, India - 603202, is the manufacturer of ManageEngine suite of software applications and has authorized it's fully owned subsidiary Zoho Corporation B.V., to provide this letter.

For Zoho Corporation B.V.,

Gridhar Lyengar

Signature:

Name: Sridhar Iyengar

Title: Director